



Dear Valued Customers,

In connection with the COVID-19 pandemic, Illinois Gov. Pritzker ordered state residents to “stay at home” last Friday, March 20, 2020. In that order, it specified that certain essential businesses should remain open. Since Westell is an essential telecommunications equipment manufacturer for national, local, and first-responder communication networks, our manufacturing facility in Illinois remains open. Customer service, customer support, and technical support functions are all working remotely from home and remain in service. Our other non-manufacturing employees are also working from home.

Westell continues to work tirelessly with our customers, suppliers, partners, and logistics companies to understand the on-going impact of COVID-19 as the situation and government mandates evolve. Our efforts will be an on-going process as limitations and hurdles arise.

Westell takes any interruption in our supply chain, the health of our customers, and the health of our workforce and communities very seriously. We will communicate any impacts or changes where and when we are able.

Thank you for your flexibility and patience as we work through this together.

Gratefully Yours,

JJ Swartwood
SVP, Worldwide Sales