



SAILING SAFELY

The health, safety and well-being of our guests and crew is our highest priority, not only on board our ships, but also in every destination we visit. We take great effort to maintain a healthy, safe and clean environment and have a stringent 24/7/365 public health and safety program in place. In this evolving global public health environment, we have taken swift action to meet the challenges of the COVID-19 pandemic including the development of our robust, multi-layered and science-backed SailSAFE™ health and safety program developed in conjunction with our expert advisors.

Our Company works very closely with public health agencies and government officials around the world, including the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), to not only meet strict guidelines but aim to exceed them to protect our guests, crew and communities we visit.

NCLH

NORWEGIAN CRUISE LINE HOLDINGS LTD.



WE ASPIRE TO...

- Protect health and safety
- Provide a clean and safe environment

AT A GLANCE

24/7/365

stringent public health compliance culture

11

globally recognized experts assembled to form the Healthy Sail Panel in response to COVID-19

6

expert advisors comprise the SailSAFE Global Health and Wellness Council

ALL

voyages will sail with SailSAFE™ health and safety program

100%

of guests and crew on initial voyages will be fully vaccinated¹

95

combined average score for unannounced CDC ship inspections in U.S. ports in 2019

100%

of ships sail with dedicated Public Health Officer onboard

10+ years

average experience of our ship Safety Officers

¹Limited exceptions may be made pursuant to valid medical or religious exemptions.



We have enhanced our existing robust commitment to health and safety in response to COVID-19 with our comprehensive SailSAFE™ health and safety program. The robust SailSAFE program consists of new and enhanced protocols to create multiple layers of protection against COVID-19. Upon a return to cruising, initial voyages will operate with fully vaccinated guests and crew¹, combined with preventative SailSAFE protocols, which we believe will provide a uniquely safe and healthy vacation experience. This science-backed plan was developed in conjunction with a diverse group of experts and will be continuously improved, modified and refined using the latest science and technology.



**Safety for our
Guests and Crew**



**Safety Aboard
Our Ships**



**Safety
Ashore**



**Mobilization
and Response**



ONBOARD PUBLIC HEALTH & SANITATION

We have a comprehensive public health program onboard and a 24/7/365 compliance culture. Crew are trained in best practices and to comply with applicable regulations and when we return to service each ship will have a dedicated Public Health Officer (PHO) on board. The PHO will be responsible for the oversight of all outbreak prevention initiatives including overseeing the day-to-day sanitation and cleanliness of all public areas and accommodations and enforcing compliance with the CDC's Vessel Sanitation Program. Our public health program is also validated through numerous unannounced public health inspections carried out on board our ships by multiple government agencies.

ONBOARD MEDICAL SERVICES

Each of our ships has a state-of-the-art onboard medical center, staffed with highly qualified doctors and nurses, to provide care for both guests and crew while at sea. We follow guidelines for our medical facilities provided by CLIA in conjunction with the American College of Emergency Physicians (ACEP). All ships have defibrillators, cardiac monitors, X-ray machines and lab equipment. Our onboard medical teams work closely with our shoreside team including our Chief Medical Officer.

SAFETY AT SEA

We operate all of our ships to meet and exceed the requirements of Safety of Life at Sea (SOLAS) and International Safety Management (ISM) Code for the Safe Operation of Ships – the international safety standards which govern the cruise industry. Our ships are audited by a recognized organization to verify compliance. Our ships are flagged/registered in the Marshall Islands, United States and The Bahamas, so each ship also has a flag state inspection by their respective flag state. Every ship has a resident Safety Officer, with experience ranging between 10 and 20 years in various roles at sea.

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