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Physician Portal Quick Reference Guide

LOGGING IN TO THE PORTAL

- 1. Launch your computer's web browser.
- 2. Enter https://portal.interpacedx.com/ or log in through the link on our website under the **Downloads** section.
- 3. Enter your Username (e-mail address) and Password when prompted. Then click
- 4. Upon logging in, the Interpace Diagnostics Physicians Portal User Agreement will appear. Once read, select



REPORTS AND REQUISITIONS

To view completed cases and download reports and requisitions:

- 1. Click the Case Manager tab, then select the case you would like to view.
- 2. Click to expand the patient record to view Interpace Diagnostics-generated test reports.
 - a. The documents associated with the selected case will appear under the **Documents for Case:**_____ section.
 - b. This also provides the following information:
 - i. The Interpace Diagnostics Case Number
 - ii. Report Name
 - iii. Uploaded Time (When the report was uploaded to the Portal)
 - iv. Last Viewed (Date and time when the report was last viewed)
 - v. Last Viewed By (The user who last viewed the document)
- 3. Double-click on a test report or requisition to download it to your computer.

ACTIVE CASES

To view the current active cases and case status:

- 1. Click the **Case Manager** tab, then select the case you would like to view.
- 2. Confirm the status of the case by using the Status column. They key is as follows:
 - a. Cancelled: Testing has been cancelled.
 - b. Complete: Testing is complete, and the report is available
 - c. New: A case has been received
 - d. Open: Testing is still in process

- 3. Key information found on this screen is as follows:
 - a. The Interpace Diagnostics ID Number
 - b. The patient's name, MRN, DOB, and Sex
 - The date of service/collection date of the specimen
 - d. The test(s) ordered and the current case status
 - e. The Ordering and Referring Physician(s)
 - Unread Documents (Cases will appear in bold lettering if unread documents are available)