

Vendor Invoice Requirements

TOOLKIT

Effective Date: 15 October 2022

HUNTSMAN CORPORATION | WWW.HUNTSMAN.COM

Contents

Introduction	2
Definitions	2
Invoice Requirements	3
Additional Freight Specific Invoice Requirements	4
Failure to Comply with Invoice Requirements	5
Invoice Submission	6
Payment Terms	7
Payment Method	7
Changes to Supplier Information	7
Where to Go for Help	7
Regional/Country-Specific Links	7
Regional/Country-Specific Guidance	7
Appendix	
Invoice example1	7

Introduction

This Vendor Invoice Requirements Kit replaces and supersedes all invoicing instructions from Huntsman LLC, its subsidiaries, and affiliates as per the Effective Date listed in the Appendix under "Invoice Requirement Effective Date by Country".

This Vendor Invoice Requirements Kit outlines the mandatory requirements for all invoices submitted to Huntsman. Adherence to these requirements will enable timely processing of all invoices and smoothen the payment process. Failure to meet any of the requirements stated below will result in the rejection of an invoice and a delay in payment. Additionally, statements, delivery tickets, pro-forma invoices, commercial customs or clearing invoices, or other similar documents are not considered invoices and will not be processed for payment and should NOT be sent to invoicing addresses. This document includes separate provisions for these items.

Any specific or more stringent local invoicing requirements may exist due to country regulatory and compliance laws or public policy and must be adhered to. To review country specific requirements, please see the Regional/Country-specific guidelines at the end of this toolkit or on our website.

Definitions

PO: Purchase order. Document sent by Huntsman to request a good or service.

NON-PO INVOICES: Typically contain charges for services. For a list of Non-PO invoices allowed, please contact our help desk found in the Regional/Country-specific guidelines section of this document or the website.

PO INVOICES: Total or partial charges related to the delivery of goods or items included in a preexisting, approved, and accepted purchase order.

FREIGHT INVOICES: Contains transportation charges. If your company provides Huntsman with transportation services as the main service, then you are most likely a carrier or freight forwarder and should follow the additional instructions related to Freight.

COMBINATION FREIGHT AND NON-FREIGHT INVOICES: If you provide Huntsman with a combination of freight and non-freight services or products, please invoice these charges separately and follow the submission requirements indicated in this document. If the split of the freight and non-freight charges is not possible, the highest valued item on the invoice will determine if it will be classified as a freight or non-freight invoice.

Invoice Requirements

Supplier's full legal company name, physical address, banking details and remittance address—If your invoice references a different location than the physical address, please be sure to let your Huntsman associate know both addresses.

- 1. PO number The PO number must be included on the invoice. Failure to include a PO number will result in a rejection of the invoice and a delay of payment.
 - a. **For non-PO invoices** Be sure to mention the contact person in Huntsman on the invoice.
- 2. Document labeled as either "INVOICE" or "CREDIT" or "DEBIT NOTE".
 - a. For a credit Reference the original invoice number and billing period start/end dates, unless the credit relates to an annual rebate or other types of credit where no specific invoice is being referenced.
 - b. The value on a credit note should a negative value
- **3. Vendor invoice number** Unique number assigned by the vendor.
- **4. Invoice date** Date the invoice.
- 5. Full legal Huntsman name as mentioned in a Purchase Order (PO) and division
- 6. Valid Huntsman sold-to, ship-to, and send invoice to location
 - a. The **send invoice to** location should be the centralized inbox and is not the sold-to location. Please refer to country specific section for this address
 - b. **Sold-to** location may differ from the ship-to location, which is where the product is shipped to, or the service is performed.
- Itemized description of goods and/or services Include part number, quantity, unit of measure (should match the PO), and total price as stated in the Huntsman purchase order (PO).
- **8.** Total amount due Include currency code if different than originating country currency (e.g., UK supplier billing in US currency).
 - a. **Price** Cost per item and extended cost as outlined in the PO and/or any contract/agreement.

- b. **Additional Fees** Any additional charges not included on the PO are unauthorized and can create a delay in processing. Please request an updated PO from your Huntsman representative with any additional freight or tax lines.
- c. **Tax amounts (IVA, GST, HST, VAT, BTW)** must be shown as a separate line item on the invoice with the related percentage or rate being applied.
- d. **Freight** should be submitted and billed on a separate invoice. If freight is not included in product price, it must be shown as a separate line item on the invoice.
- **9. Proof of delivery (POD) –** Huntsman may require proof of delivery prior to processing invoice payment.

Additional Freight-Specific Invoice Requirements

In addition to the requirements above, these additional **freight-specific requirements** must be followed.: Please be sure to include back-up documentation in the same file behind the invoice. **Do not send back-up documentation as a separate attachment.**

- 1. Document labeled as either "EXPORT" or "IMPORT" where applicable.
- **2. Dates as applicable -** Including pick up date, departure date, arrival date, and delivery date.
- **3. Mode of Transport and Service Level -** Options include Air Premium, Air CONSOL, Ocean LCL, Ocean FCL, Trucking LTL, Trucking FTL, Hotshot, etc.
- **4. Incoterms -** for international movements (e.g., DAP 'Houston' Incoterms 2020).
- 5. Additional Itemized Description of Goods and/or Services In addition to the standard requirements, ensure description includes weight and/or volume, unit of measure and total price matching the Master Service Agreement/Price Agreement or Approved Quote from Huntsman granted by an authorized logistic requestor prior to movement
- Proof of Approval Huntsman must authorize logistics requestor approvals made prior to movement on any charge billed to Huntsman that is not included in contract and/or price list.
- **7. Commercial Invoice** Required for any "customs clearance transaction" or "for any import transaction"
- 8. Shipment Number Include the shipment number per line

United States ONLY Freight Requirements

The US has additional requirements over other countries due to the use of an additional freight invoice management provider. Please be sure to review the following chart and send invoices to the appropriate location.

Note: Transplace is a new carrier management provider that will go on line 17th October 2022.

Freight Type	AdMat	HPU	HPP	TPU	TE		
Inbound							
Registered Suppliers	Broussard	Transplace	Transplace	Transplace	Broussard		
Collect	Broussard	Genpact	Genpact	Genpact	Broussard		
Prepaid/Raw Material							
Purchases	Genpact	Genpact	Genpact	Genpact	Broussard		
Import	Broussard	Genpact	Genpact	Genpact	Broussard		
Outbound							
Domestic Truck	Broussard	Transplace	Transplace	Transplace	Broussard		
Collect	Broussard	Genpact	Genpact	Genpact	Broussard		
Prepaid	Broussard	Broussard	Broussard	Broussard	Broussard		
Export	Broussard	Broussard	Broussard	Broussard	Broussard		
Email Submission Addresses							
Broussard	huntadmat@broussardlogistics.com	huntpet@broussardlogistics.com		huntexintl@broussardlogistics.com			
Genpact	americasinvoice	e@ap.huntsman.com_					
Transplace	invoices@	invoices@transplace.com					

Genpact Assistance:

See US Guidelines below

Broussard Assistance:

- Support: support@broussardlogistics.com
- Status: ALL Carriers must first login to www.newblims.com prior to contacting Huntsman or Broussard

Transplace Assistance:

- Support: Huntsman@Transplace.com
- Carrier Inquires: Freight.Audit@Transplace.com
- If you would like to register with Transplace, please contact huntsman@transplace.com

Failure to Comply with Invoice Requirements

The supplier is solely responsible for submitting an accurate and complete invoice that meets all requirements as stated in this document. Failure to meet any of the requirements stated above may result in the rejection of an invoice or a delay in payment.

If an invoice is missing any of the requirements above, contact the Huntsman representative who authorized the goods and/or services immediately to obtain the respective information. If there are any additional charges not listed on the PO, please request an updated PO from the Huntsman representative prior to invoice submission.

Invoices not meeting the outlined invoice requirements will be returned with a notice stating the reason(s) for rejection. It is the supplier's responsibility to re-submit the invoice with the necessary corrections. If the supplier has a non-monitored invoice system, contact the appropriate Help Desk mailbox listed below in "Where to Get Help" to notify Huntsman of the alternate email box to send rejections.

Invoice Submission

All invoices should be submitted electronically (excluding where tax or legal requirements state a paper invoice is mandatory) to a unique inbox set up specifically for receiving invoices for that country. Please see Huntsman's <u>Vendor Invoicing Guidelines page</u> on our website to find your specific country address.

Special Instructions:

- Invoices that do not display the Huntsman PO number will be rejected and create delays in payment.
- Only include **one invoice per PDF** attachment. All files must be unzipped.
- One invoice/attachment per email is preferred. Multiple attachments are acceptable; however, <u>each attachment must contain one invoice</u> and all associated supporting documentation for that invoice only.
- Size cannot exceed 5 MB per invoice or 25 MB per email. Invoices exceeding this requirement will be automatically rejected.
- The invoice should be the first page of the pdf with all supporting documentation following and in the SAME PDF. Submission for supporting documentation as a separate attachment could cause delays in payment by showing as a duplicate invoice.
- **Do not send duplicate invoices**, unless requested by Huntsman's contact as internal controls and procedures may prevent payment of either invoice.
- Manual alterations of an invoice are not allowed.
- The "TO" field should ONLY contain the Huntsman AP email address. Other Huntsman employees or courtesy copies must be placed in the "CC" field. More than 1 email in the "TO" field will cause a rejection of the invoice.

 Unless otherwise specified (generally in the logistics area), please do not send invoices to a Huntsman employee only. Invoices should be emailed to the Huntsman AP email address which can be located below.

Payment Terms

Invoices cannot be processed by Huntsman until the agreed upon goods are delivered and/or services completed. Payment terms are outlined in your Huntsman commercial agreement. If no contract exists, the payment terms on PO will be used to calculate the payment date.

Unless otherwise specified in the commercial agreement, a payment term calculation will start at invoice date. If an invoice is submitted to Huntsman <5 days from payment due date, the payment term will be calculated from invoice submission date.

Payment Method

Huntsman provides an electronic method for all payments.

Changes to Supplier Information

If you have been registered with an Ariba Network account by Huntsman, please go to your dashboard in your Ariba Network account and edit the registration form to update your details.

If you have not yet been registered by Huntsman, reach out to your Huntsman representative and they can facilitate the registration process so you can make required updates in the future.

Regional/Country-Specific Links

Americas

Asia-Pacific

Europe/Middle East/Africa

Regional/Country-Specific Guidance

Huntsman Invoice Guidelines for the Americas

Digital Invoices:

For new invoices only:

US, Canada, and Costa Rica - americasinvoice@ap.huntsman.com

Languages accepted: English / Spanish

Hard Copy Invoices:

Must be sent to local sites for the following countries (addresses and instructions can be found below):

Most Central and South American Countries

Help Desk:

For queries or assistance regarding invoices, statements, or payments:

US, Canada and Costa Rica- aphelpdeskamericas@ap.huntsman.com

Call toll-free:

For more information and assistance:

1- 877-761-2967 – US and Canada Languages supported - English

United States, Canada, and Costa Rica

Mailing address:

Huntsman

PO Box 982159 El Paso, TX 79998-2159

Central and South America

Hard Copy Invoices:

Hard copy invoices are required for all Huntsman legal entities in Central and South America.

Invoices should be sent to Huntsman Finance Department. Please refer to your purchase order or work with your local contact for address details.

Huntsman Invoice Guidelines for Asia Pacific

Digital Invoices:

For new invoices only:

Invoices in English – Australia, Indonesia, Singapore, Hong Kong, Korea, India-apacinvoice@ap.huntsman.com

Invoices in simplified or traditional Chinese – China , Taiwan - cniptwinvoice@ap.huntsman.com

Invoices in Japanese - Japan - japaninvoice@ap.huntsman.com

Hard Copy Invoices:

Must be sent to local sites for the following countries (addresses and instructions can be found below):

China

Bangladesh

Malaysia

South Korea

Vietnam

Thailand

Help Desk:

For queries or assistance regarding invoices, statements, or payments:

Australia - aphelpdeskaustralia@ap.huntsman.com

China - aphelpdeskchina@ap.huntsman.com

Hong Kong - aphelpdeskhongkong@ap.huntsman.com

India - aphelpdeskindia@ap.huntsman.com

Indonesia - aphelpdeskindonesia@ap.huntsman.com

Japan - aphelpdeskjapan@ap.huntsman.com

Singapore - aphelpdesksingapore@ap.huntsman.com

Taiwan - aphelpdesktaiwan@ap.huntsman.com

Call toll-free:

For more information and assistance:

1800 10 24449 – India 1800 119 613 - Australia

Australia and New Zealand

Invoices must be submitted as per below criteria:

For **Indirect Material** – Soft copy of the invoice needs to be sent to apacinvoice@ap.huntsman.com, upon delivery of physical dispatch of material or completion of service provided.

Logistics (Services Invoice) – Invoice needs to be sent to User/Business admin and NOT directly to invoices provided above

For **Direct Material (Local)** – Soft copy of the invoice needs to be sent to apacinvoice@ap.huntsman.com, immediately upon physical dispatch of material.

For **Direct Material (Import)** - Invoice copy along with the set of documents needs to be provided to the Huntsman Buyers/ Supply Chain associates.

China

Digital Invoices:

For new invoices only:

Digital copies may be sent; however, a hard copy should also be sent to the site for record retention purposes.

Hard Copy Invoices:

For all Huntsman China legal entities (except Shanghai Huntsman Polyurethanes Co., Ltd.), a hard copy of invoices should be sent to Huntsman Finance Department at Panyu Guangzhou, China to the address below. Please follow the instructions you receive.

Huntsman Finance Department, Accounts Payable

Flying Goose Mountain Industrial Park, Shilou Town, Panyu District, Guangzhou, Guangdong Province, China 511447

For Shanghai Huntsman Polyurethanes Co., Ltd., hard copies of invoice should be sent to Huntsman Finance Department at Shanghai, China to below address, following instructions when you receive orders.

Huntsman Finance Department, Accounts Payable

455 Wenjing Road, Minhang District, Shanghai, China 200245

Hong Kong

Digital Invoices:

For new invoices only:

Digital copies may be sent; however, a hard copy should also be sent to the site for record retention purposes

Hard Copy Invoices:

Invoices should be sent to local Huntsman Finance Department to the address below.

Huntsman Finance Department, Accounts Payable

Room 3108-11, 31/F, Tower 1, Millennium City 1, No. 388 Kwun Tong Road, Kowloon, Hong Kong

India

Digital Invoices:

India tax authorities will allow digital invoices if they are a PDF that is digitally signed.

For **Direct Material (Local)** - Invoice copy needs to be accompanied with the material itself **as well as** another original invoice and sent directly to the address below:

Huntsman International (India) Private Limited

Source To Pay 4th floor, Lighthall Saki Vihar Road Andheri (East), Mumbai 400072

For **Direct Material** (Import) - Invoice copy needs to be provided to the Huntsman Buyers/ Supply Chain associates.

For **Indirect Material and Logistics** - Invoice copy needs to be provided to the respective users/ Supply Chain Associates.

Indonesia

Digital Invoices: Are allowed

Hard Copy Invoices:

Invoices should be sent to local Huntsman Finance Department.

Huntsman Finance Department, Account payable

Textile Effects:

PT. Huntsman Indonesia Jl. Raya Bogor KM 27.3, Jakarta, Indonesia 13710

Polyurethanes:

PT. Huntsman International Indonesia Jl. Raya Bogor KM 27.3, Jakarta, Indonesia 13710

Japan

Digital Copy Invoices:

Original electronic invoice should be sent to email address japaninvoice@ap.huntsman.com and copy your local Huntsman contact at the same time.

For queries regarding invoices or payments, please refer to aphelpdeskjapan@ap.huntsman.com

Malaysia

Digital Invoices: Are allowed

Hard Copy Invoices:

Invoices should be sent to your local Huntsman contact.

For queries regarding invoices or payments, please refer to your local Huntsman contact.

Singapore

Digital Invoices: Are allowed

Hard Copy Invoices:

Invoices should be sent to your local Huntsman contact.

South Korea

Digital Invoices: Are allowed

Hard Copy Invoices:

An electronic copy of the invoice is required via National Tax Office and is expected to be sent to the Huntsman assigned email address.

12 | Page

For queries regarding invoices or payments, please refer to local Huntsman Finance Department.

Taiwan

Digital Invoices: Are allowed

Hard Copy Invoices:

Hard copy invoices are required for all Huntsman legal entities in Taiwan.

Invoices should be sent to Huntsman Finance Department respectively according to Huntsman business addresses listed below.

Polyurethanes:

No. 19, Industrial 3rd Road Kuan Yin, Tao Yuan City, 32853 Taiwan

Performance Products:

No. 19, Industrial 3rd Road Kuan Yin, Tao Yuan City, 32853 Taiwan

Advanced Materials:

4F-10, No.145 Da Tung 2nd Road, Kaohsiung City, 80143 Taiwan

Textile Effects:

7F, No. 2, Lane 47, Sec. 3, Nangang Rd., Taipei City, 11563 Taiwan

Thailand

Hard Copy Invoices:

Hard copy invoices are required for all Huntsman legal entities in Thailand. Invoices should be sent to local Huntsman Finance Department at the addresses below.

Textile Effects:

Huntsman (Thailand) Limited Account Payable, Finance Department 90/2 Moo.4 Bangpla Road. Muang Samutsakorn 74000 Thailand Tax ID No. 0115542003825 Branch No. 00003

Polyurethanes:

Huntsman (Thailand) Limited 899 Moo 4, Bangpoo Industrial Estate, SOI 6C, Sukhumvit Road, Pracksa, Muang Samutprakarn 10280 Thailand Tax ID No. 0115542003825 (Head office) For queries regarding invoices or payments, please refer to local Huntsman Finance Department.

Vietnam

Digital Invoices: Are allowed

Hard Copy Invoices:

Invoices should be sent to local Huntsman Finance Department at the address below.

HUNTSMAN VIETNAM COMPANY LIMITED

225/3 Street No 13, Long Binh (Amata) Industrial Park, Dong Nai province, Vietnam

For queries regarding invoices or payments, please refer to local Huntsman Finance Department.

Huntsman Invoice Guidelines for Europe, Middle East & Africa

Digital Invoices:

For new invoices only:

All European and Middle East countries - emeainvoice@ap.huntsman.com

Hard Copy Invoices:

May be sent to Huntsman legal entities (addresses and instructions can be found below)

Help Desk:

For queries or assistance regarding invoices, statements, or payments:

Austria - aphelpdeskaustria@ap.huntsman.com

Belgium - aphelpdeskbelgium@ap.huntsman.com

Egypt - aphelpdeskegypt@ap.huntsman.com

France - aphelpdeskfrance@ap.huntsman.com

Germany - aphelpdeskgermany@ap.huntsman.com

Hungary - aphelpdeskhungary@ap.huntsman.com

Italy - aphelpdeskltaly@ap.huntsman.com

Luxembourg - aphelpdeskluxembourg@ap.huntsman.com

Spain - aphelpdeskspain@ap.huntsman.com

Switzerland - aphelpdeskswitzerland@ap.huntsman.com

The Netherlands - aphelpdesknetherlands@ap.huntsman.com

United Kingdom - aphelpdeskuk@ap.huntsman.com

Call toll-free:

For more information and assistance:

00 80083665558 – EU 00 44 2890950341 - UK

Hard Copy Invoices:

All original invoice copies must be sent to:

Huntsman Legal Entity (see chart below)

c/o Iron Mountain s.r.o. PO-Box XX (see number in the list below) 820 15 Bratislava Slovakia

Please **do not** send documents such as statements, reminders or demands to the invoice address. These should be sent to the query email address.

Legal Entity	VAT	PO-Box #
Huntsman Advanced Materials (Austria) GmbH	ATU48815402	77
Huntsman (Belgium) BV	BE0466256927	79
Huntsman (Europe) BV	BE0468807829	84
Huntsman Textile Effects (Belgium) BV	BE0864745991	83
Huntsman Advanced Materials (Europe) BV	BE0468753884 + Multiple VAT	29
Huntsman Advanced Materials (Switzerland) GmbH	CHE-110.141.134 MWST	76
Huntsman Adv Mat (Switzerland) GmbH c/o Textile Effects	CH655277 + Multiple VAT	51

Huntsman (Germany) GmbH	DE812720061	71
Huntsman Advanced Materials (Deutschland) GmbH	DE216164461	82
Huntsman Textile Effects (Germany) GmbH	DE127496056	87
Huntsman Advanced Materials (Spain) S.L.	ESB62096177	80
Huntsman Advanced Materials SAS	FR504250042017	72
Huntsman Advanced Materials (UK) Ltd	GB750927617	64
Huntsman Surface Sciences (UK) Ltd	GB765042534	66
Huntsman Corporation UK Ltd	GB645225153	65
Huntsman Polyurethanes (UK) Ltd	GB277271872	78
Huntsman Corporation Hungary Zrt	HU10301340	75
Huntsman Gomet S.r.l.	IT1169020014	69
Huntsman Advanced Materials (Italy) S.r.l.	IT02573120124	63
Huntsman Patrica S.r.l.	IT01525600209	74
Huntsman Holland B.V.	NL001855062B01 + Multiple VAT	28
Huntsman Egypt LLC	EG602.297.435	N/A
Vantico Group SARL	LU23153647	N/A
Huntsman Textile Effects (Switzerland) GmbH	CHE271.567.304 MWST + Multiple VAT	51

Appendix

Sample Invoice

Below is an example of an invoice that includes all of the proper elements required for Huntsman to validate and pay an invoice.

