To Our Valued Suppliers:

The coronavirus COVID-19 pandemic is challenging all of us in extraordinary ways. I want you to know how much Huntsman values our relationship with you and how very grateful we are for your continued support.

Our primary concerns currently are for the health and safety of our employees and everyone with whom we do business – including your haulers who deliver to Huntsman – as well as for the continuity of our operations and our ability to continue serving our customers.

If your drivers feel unwell or display any symptoms of COVID-19, please direct them to refrain from making physical deliveries to our sites and make alternative delivery arrangements as urgently as possible.

At this time, Huntsman continues to operate as usual. However, recognizing the rapidly changing nature of this pandemic, we also have implemented our business continuity plans to prepare our facilities for possible disruptions and have taken measures to prevent the spread of the coronavirus among our employees.

At the highest levels, Huntsman has established an executive task force to monitor COVID-19 developments and is aligning our activities with the guidance of the U.S. Centers for Disease Control and Prevention, the European Centre for Disease Prevention and Control, and the World Health Organization.

Additionally, we have:

- amplified communications with our employees to emphasize proper hand hygiene and increased cleaning and disinfection to interrupt potential COVID-19 transmission,
- implemented social distancing practices to minimize contact,
- eliminated noncritical travel,
- restricted access to Huntsman sites to only essential personnel, and
- established regular contact with other companies operating in our markets to ensure we understand the full range of responsive steps being taken.

We will continue to gauge the progression of this outbreak, adjust our actions appropriately, and communicate with you frequently as we make our way through this very difficult period. I respectfully ask you to do the same.

Please let us know as soon as possible if you detect any early signals of supply chain disruptions or transportation restrictions; we will let you know of any changes to demand resulting from market disruptions.

My sincerest thanks to those of you who have been in touch with us through your Huntsman contacts to share your own companies’ circumstances and business continuity plans. To those who have not, please let us hear from you. Communication is the key to managing effectively through this challenge.

Please stay healthy and safe.

Regards,

Mike Whisson
Vice President, Global Purchasing