

Business Improvement Policy 2021

As Advanced Materials continues a strategy centered around revenue growth and operational excellence, it is imperative we operate seamlessly between functional teams, that we can rapidly learn and apply best practices, and that we maintain **Zero Harm** and **Quality Excellence** as core values.



Our Advanced Materials associates are committed to **Business Excellence** by providing quality products and services that satisfy the expectations of our customers. Our **Quality Management System** provides a framework for us to set objectives, measure and review performance and achieve continual improvement in line with our business strategy.

Our opportunity ahead is to build on this solid platform and find innovative ways to accelerate our volume and sales growth by **working together to lead improvements** within our areas of responsibility that will **elevate Advanced Materials to a World Class partner** for our valuable customer base.

With appreciation,



Scott J. Wright

President, Advanced Materials



**Quality
is not an act,
it is a habit**