# Investor Presentation 2025





May 2025

## FORWARD LOOKING STATEMENT

This presentation includes forward-looking statements, including our expectations regarding the long-term outlook of the commercial real estate transaction market and our positioning within it, our belief relating to the Company's long-term growth, our assessment of the key factors influencing the Company's business outlook, including the expectation for future interest rate cuts or rising inflation and likely impact of such cuts or inflation on commercial real estate demand and the execution of our capital return program, including a semi-annual dividend and the stock repurchase program. Statements about our beliefs and expectations and statements containing the words "may," "could," "would," "should," "will," "continue," "predict," "potential," "believe," "expect," "anticipate," "plan," "estimate," "target," "project," "intend," "goal," "well-positioned," and similar expressions constitute forward-looking statements.

These forward-looking statements involve known and unknown risks, uncertainties, and other factors that may cause the Company's actual results and performance in future periods to be materially different from any future results or performance expressed in or suggested by forward-looking statements in this presentation. Investors are urged to consider these factors carefully in evaluating the forward-looking statements and are cautioned not to place undue reliance on such forward-looking statements. Any forward-looking statements speak only as of the date of this presentation and, except to the extent required by applicable securities laws, the Company expressly disclaims any obligation to update or revise any of them to reflect actual results, any changes in expectations or any change in events. If the Company does update one or more forward-looking statements, no inference should be drawn that it will make additional updates with respect to those or other forward-looking statements.

Important factors that could cause such differences include, but are not limited to: (1) general uncertainty in the capital markets, a worsening of economic conditions, and the rate and pace of economic recovery following an economic downturn; (2) changes in our business operations; (3) market trends in the commercial real estate market or the general economy, including the impact of inflation and changes to interest rates; (4) our ability to attract and retain qualified senior executives, managers and investment sales and financing professionals; (5) the impact of forgivable loans and related expense resulting from the recruitment and retention of agents; (6) the effects of increased competition on our business; (7) our ability to successfully enter new markets or increase our market share; (8) our ability to successfully expand our services and businesses and to manage any such expansions; (9) our ability to retain existing clients and develop new clients; (10) our ability to keep pace with changes in technology; (11) any business interruption or technology failure, including cybersecurity risks and ransomware attacks, and any related impact on our reputation; (12) changes in interest rates, availability of capital, tax laws, tariffs and trade regulations, executive orders, employment laws, or other government regulation affecting our business; (13) our ability to successfully identify, negotiate, execute and integrate accretive acquisitions; and (14) other risk factors included under "Risk Factors" in our most recent Annual Report on Form 10-K.

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## **INVESTMENT HIGHLIGHTS**



Premier Leading National CRE Investment Sales and Financing Brokerage

#1 in the Private Client Market; Leveraging Data-driven Platform to Further Penetrate Middle and Larger Market Segments

Demonstrated Long-Term Record of Growth and Profitability

Scalable Platform and Talent-driven Model Delivering Growth Through All Economic Cycles

Tenured Management Team and High-performance Talent Lead Next Phase of Execution and Growth

Strong Balance Sheet Supports Simultaneous Investments in Growth and Return of Capital

## **INDUSTRY LEADER FOR MORE THAN 50 YEARS**

#### Founded on Specialization - A Culture of Client Results Powered by Technology & Research

- Dedicated to real estate investment brokerage and financing since 1971, NYSE listed in 2013 (NYSE: MMI)
- Industry leader in U.S. commercial real estate transactions with over 80 offices:
  - Specialized coverage with expertise in all major markets and property types
  - Integrated marketing system matching every listing to the largest pool of qualified buyers
  - Market leader in 1031 exchange transactions
  - Expanded sales channels: Commercial Property Auction Services and Loan Sales capabilities
- Leading source of real estate financing and capital markets expertise with Marcus & Millichap Capital Corporation ("MMCC")
- Market share growth and diversification through strategic M&A and partnerships
- Leading provider of market research and client advisory services



#### **MMI: Total Volume & Transactions**

## LARGEST REAL ESTATE INVESTMENT SALES BROKERAGE IN THE U.S.

Market leadership in guiding client capital across geography and property types



**Cross Border Capital Migration** 

**\$1.1B** 

**Cross Product Capital Migration** 

1,161

1031 Exchanges

38%

Buyers from Out of State Reflects Capital Rotation, Liquidity, Importance of Target Marketing





Real Estate Alert (REA) published their 2024 ranking for sales of \$5-\$25M and Marcus & Millichap ranked as the **Transaction Leader for Multifamily, Retail, Net Lease, Self-Storage, and Hospitality** and earned the top ranking in **20 key metros**.

## **Transaction Leader**<sup>1</sup>:

- ✓ MULTIFAMILY
- ✓ RETAIL
- ✓ NET LEASE
- ✓ SELF-STORAGE
- ✓ HOSPITALITY
- ✓ 20 KEY METROS









\$33.6B Total MMI Brokerage Volume

Source: Based on MMI Company data at 12/31/2024;

(1) 2024 Broker rankings and sales volume published by Real Estate Alert (REA) for CRE transactions of \$5M to \$25M.

## MOST COMPELLING CRE BROKERAGE SEGMENT Largest Transaction and Commission Pool Opportunity

#### U.S. Private Client Market segment

- Market segment consists of transaction values between \$1 million and <\$10 million
- Largest and most active market segment, accounting for over 80% of transactions
- Primarily driven by high-net worth individuals, partnerships and smaller private fund managers
- Influenced by not only market conditions but also personal drivers that result in buying/selling/refinancing properties; a key contributing factor to increased sales activity once current market constraints begin to ease
- Market segment features the highest commission rates



Sources: CoStar Group, Inc., Real Capital Analytics

Includes apartment, retail, office, and industrial sales \$1 million and greater for 2024

Estimate based on industry averages: 2.7% commission rate for Private Client Market segment, 1.7% rate for Middle Market Segment and 0.7% for Larger Transaction Market segment. (2)

## PROVIDING SPECIALIZED COVERAGE ACROSS ALL PROPERTY TYPES AND MAJOR MARKETS



- Unique platform of unmatched scale serving a highly fragmented Private Client Market segment
- Expanded IPA division connects Private Client capital with institutional assets
- Fully integrated sales and financing platform enabled by proprietary Technology, in-depth Research and a respected Brand, difficult to replicate without significant investment
- Leading expert in 1031 Exchange transactions
- Continued expansion of sales channels to fuel growth alongside clients and CRE market

### Well diversified across property type and geography



#### All Transactions by Region '24



## LONG-TERM GROWTH STRATEGY

#### INVESTING FOR LONG-TERM, SUSTAINABLE GROWTH

- People: Recruitment and retention of experienced professionals, teams, and boutique firms
- Technology: Proprietary and integrated third-party market-leading tools and data platform for clients and salesforce
- Acquisitions: Add complementary and adjacent business services and capabilities



#### INCREASE INVESTMENT SALES MA<mark>R</mark>KET SHARE

- Continue growth in dominant segments (Apartment, Retail)
- Expand specialty segment penetration (Hotel, Seniors Housing, Self-storage)
- Grow presence in larger transactions with Institutional Property Advisors Division
- Expand sales channel (i.e. Auction Division)

#### GROW MMCC FINANCING

- Expand Capital Markets team and market coverage expertise
- Leverage strategic alliance with M&T Realty Capital to penetrate Agency financing for multifamily transactions
- Grow lender/capital source relationships
- Increase client cross-sell between brokerage and financing solutions





#### ENHANCE TECHNOLOGY-ENABLED PLATFORM

- Drive higher sales force productivity through proprietary tech-enabled tools
- Optimize search and match of buyerssellers with proprietary database
- Leverage real-time data-driven market intelligence to proactively support client investment needs
  - Marcus & Millichap 9

## BALANCE SHEET & FINANCIAL STRENGTH



Financial Strength: Ample liquidity to support growth initiatives and return of capital to Shareholders

- High quality earnings lead to consistent cash generation and cash flow conversion
- Asset-light business model with no outstanding debt

Disciplined Capital Allocation: A balanced approach to drive value creation

- Significant re-investment in platform through recruitment and retention
- Investment in technology-enabled sales tools for salesforce and clients
- Diversification of sales channels to expand client transaction reach
- Continuous evaluation of M&A opportunities to diversify and enhance growth
- Return of Capital to Shareholders through Dividends and Share Repurchase

## 2024 BUSINESS REVIEW

Revenue \$696M

Net Income (\$12M)

Adjusted EBITDA<sup>1</sup>

\$50B Total Volume 7,836

1,712 Professionals

- The U.S. commercial real estate market in 2024 experienced both challenges and renewed optimism supported by Fed rate cuts, narrowing bid-ask spreads, sound fundamentals, and improving capital availability.
- MMI continues to solidify its market-leading position in the Private Client Market segment which consistently accounts for over 80% of U.S. transactions
- Continued investments into technology-enabled brokerage marketing platform with in-depth real estate market research and client advisory
- Well-capitalized with a strong, debt-free balance sheet to enable strategic growth with nearly \$400 million in cash and marketable securities.
- Disciplined Capital Allocation: platform investments, acquisitions, and returning capital to Shareholders through dividends of \$20 million in 2024 and over \$170 million since inception through dividends and share repurchases.

## 2024 BROKERAGE BUSINESS HIGHLIGHTS

\$590M

Brokerage Revenue

\$33.6B

Total Sales Volume

5,447 Sales Transactions Closed 1,610

Investment Sales Professionals

The only national brokerage firm predominantly focused on the Private Client Market segment which consistently accounts for ~80% of U.S. CRE transactions



## 2024 FINANCING BUSINESS HIGHLIGHTS



## **Platform Highlights**

## AN INTEGRATED PLATFORM POWERED BY PEOPLE, TECHNOLOGY & RESEARCH Bringing together access to exclusive listings and the industry's leading platform

#### LARGEST U.S. CRE INVESTMENT SALES & FINANCING BROKERAGE

- Over 1,700 professionals
- Over 80 offices across U.S. and Canada covering:
  - Investment Sales and Financing / Capital Markets
  - IPA: large private and institutional client services
  - Auction Services

#### SPECIALIZATION

- Expertise in all major markets and property types
- 1031 exchange leader

#### **EXCEPTIONAL CULTURE**

- Collaborative information sharing = better client results
- Seasoned management team with extensive brokerage experience

## IN-HOUSE DEDICATED RESEARCH & ADVISORY SERVICES

- Specialized research reports and market coverage analysis
- Timely client webcasts and video content covering market trends and insights
- Data-driven thought leadership combined with broker expertise

#### PROPRIETARY TECH-ENABLED PLATFORM

- Broker and Originator deal management (MNet)
- Online client engagement (MyMMI)
- Online broker training programs
- Transaction data analytics
- Predictive client analytics

#### Source: Based on MMI company data as of 12/31/2024

#### Millichap 15

## UNWAVERING COMMITMENT TO A TECHNOLOGY-ENABLED PLATFORM Driving Productivity and Increasing Online Client Engagement

## Engaging CRE investors: <u>MyMMI</u>



- MyMMI enables clients to experience the power of our industry-leading platform like never before
  - Robust, customized property searches
  - Curated research and events
  - Automated emails sent for property 'matches'
- MyMMI includes Deal Rooms enhanced to create more efficient and seamless transaction execution



## Technology-based: Productivity & Collaboration

Salesforce dashboard brings innovative efficiency, unparalleled access and thoughtful integration to enhance communication between loan originators and investment brokers.

- Efficiently manage deal pipeline (including originator team pipelines), request transaction resources, and better organize referrals
- Real-time visibility and access to the most active capital sources
- Seamless integration within MNet Pipeline provides more revenue opportunities by directly connecting originators with investment brokers



## LEVERAGING IN-HOUSE DEDICATED RESEARCH A Trusted Market Voice Providing Thought Leadership

With research reports and video content covering over a dozen property types across the United States and Canada, Marcus & Millichap's real-time reports help our clients make better, more informed decisions



# Appendix





## ADJUSTED EBITDA RECONCILIATION

Adjusted EBITDA, which the Company defines as net income before (i) interest income and other, including net realized gains (losses) on marketable debt securities, available-for-sale and cash and cash equivalents; (ii) interest expense; (iii) provision for income taxes; (iv) depreciation and amortization; (v) stock-based compensation; and (vi) non-cash mortgage servicing rights ("MSRs") activity. The Company uses Adjusted EBITDA in its business operations to evaluate the performance of its business, develop budgets, and measure its performance against those budgets, among other things. The Company also believes that analysts and investors use Adjusted EBITDA as a supplemental measure to evaluate its overall operating performance. However, Adjusted EBITDA has material limitations as a supplemental metric and should not be considered in isolation or as a substitute for analysis of the Company's results as reported under U.S. generally accepted accounting principles ("U.S. GAAP"). The Company finds Adjusted EBITDA to be a useful management metric to assist in evaluating performance, because Adjusted EBITDA eliminates items related to capital structure, taxes and non-cash items. In light of the foregoing limitations, the Company does not rely solely on Adjusted EBITDA as a performance measure and also considers its U.S. GAAP results. Adjusted EBITDA is not a measurement of the Company's financial performance under U.S. GAAP and should not be considered as an alternative to net income, operating income or any other measures calculated in accordance with U.S. GAAP. Because Adjusted EBITDA is not calculated in the same manner by all companies, it may not be comparable to other similarly titled measures used by other companies.

	Three Months Ended December 31,		Twelve Months Ended December 31,	
	2024	2023	2024	2023
Net income (loss)	\$8,548	\$(10,233)	\$(12,362)	\$(34,035)

Adjustments:

Interest income and other (1)	(4,987)	(4,689)	(18,793)	(17,890)
Interest expense	201	216	812	888
Provision (benefit) for income taxes	2,947	(1,451)	(666)	(6,366)
Depreciation and amortization	5,288	3,315	16,589	13,627
Stock-based compensation	6,037	8,338	23,792	24,146
Adjusted EBITDA	\$18,034	\$(4,504)	\$9,372	\$(19,630)

(1) Other includes net realized gains (losses) on marketable debt securities available-for-sale.

## Thank You