

January 19, 2021



Fiserv Announces Executive Leadership Appointments

Byron Vielehr Appointed Chief Digital and Data Officer

Neil Wilcox Appointed Head of Corporate Social Responsibility

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of payments and financial services technology solutions, today announced executive leadership appointments for two newly created positions, capitalizing on its internal leadership talent and building on its commitment to continuous innovation and to delivering value for clients and other stakeholders.

- Byron Vielehr, Head of Payments and Digital Solutions at Fiserv, has been appointed Chief Digital and Data Officer. Vielehr will lead integrated digital and data strategic growth initiatives across Fiserv. He brings deep experience in global operations, including the management of multiple Fiserv lines of business, and a keen understanding of digital, data and technology at scale to this new role. Vielehr will drive the execution and delivery of new digital capabilities and future data, analytics and fraud solutions.
- Neil Wilcox, Chief of Staff at Fiserv, has been appointed Head of Corporate Social Responsibility. Wilcox will lead the company's expanded focus on corporate citizenship and social responsibility, including strategies to build upon its success in community and non-profit engagement, diversity and inclusion, and global philanthropy and volunteerism. He will oversee sustainability commitments for the organization, as well as help govern and measure the impact of these initiatives and their value to the business and key stakeholders.

"The creation of these roles underscores our commitment to accelerating our digital and data strategies, elevating and expanding our focus on corporate social responsibility, and delivering targeted innovation to create differentiated value for our clients and shareholders," said Frank J. Bisignano, President and Chief Executive Officer of Fiserv. "Byron and Neil are both proven leaders with decades of experience in financial services and technology in their respective areas. These new appointments demonstrate the strength of our people platform and the depth of talent at Fiserv."

Both Vielehr and Wilcox will report directly to Bisignano. The appointments are effective immediately.

About Byron Vielehr

Vielehr joined Fiserv in 2013 and has served in leadership roles including Chief Administrative Officer and Head of Payments and Digital Solutions. Prior to joining Fiserv, he served in senior executive roles at Dun & Bradstreet (D&B), including President of North America and President of D&B International, where he was responsible for all D&B businesses outside of North America and global operations. Previously, Vielehr served as President and COO of Northstar Systems, CIO and Head of eCommerce of Merrill Lynch Private Client and Merrill Lynch Asset Management, as well as in senior executive roles at Strong Capital Management, Thrivent and SST Inc.

Vielehr received his undergraduate degree from Drexel University, attended The University of Chicago Booth School of Business and received an MBA from The Wharton School at the University of Pennsylvania.

About Neil Wilcox

Wilcox joined Fiserv in September 2020 and has served as the company's Chief of Staff for the Office of the CEO. Prior to joining Fiserv, Wilcox worked at USAA, where he served as interim General Counsel and Chief Legal Officer, and Senior Vice President, Enterprise Shared Services Counsel. Previously, Wilcox was Senior Vice President and Associate General Counsel at First Data. He has also held division general counsel and senior compliance roles with J.P. Morgan Chase & Co. and Marsh & McLennan. He currently serves on the board of the Minority Corporate Counsel Association and is a member of the Executive Leadership Council.

Wilcox received his undergraduate degree from Duke University and his Juris Doctor degree from the Georgetown University Law Center.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover[®] cloud-based point-of-sale solution. Fiserv is a member of the S&P 500[®] Index and the FORTUNE[®] 500, and is among FORTUNE World's Most Admired Companies[®]. Visit [fiserv.com](https://www.fiserv.com) and [follow on social media](#) for more information and the latest company news.

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