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BDO Unibank Selects Fiserv to Provide Managed Services and Expertise in Support of Crucial IT Systems

Support will cover multiple solutions including Signature, Teller and Communicator from Fiserv

SINGAPORE & BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that BDO Unibank, one of the largest banks in the Philippines, expanded their relationship with Fiserv to include Managed Services to support the IT initiatives of the bank. BDO Unibank utilizes the Signature® core account processing platform, the Teller front-end teller system, and the Communicator enterprise framework solution from Fiserv. With the addition of Managed Services, Fiserv will provide expertise for IT projects, analysis and testing of systems and process, and employee training. This will allow BDO Unibank to focus resources on business initiatives while ensuring that critical IT systems and processes are maintained.

“Throughout our relationship with Fiserv, we have had high-quality support on our core banking platform and surround solutions. We chose to expand the relationship with the company’s qualified team of experts to help augment our capacity and drive IT initiatives,” said Enrico Hernandez, Senior Vice President for IT Development, BDO Unibank. “With Managed Services, we can ensure that systems already in place are optimised and focus our organisation’s resources on growth initiatives, future plans and offering our customers the best possible banking experience.”

Fiserv offers BDO Unibank an expert resource to enable the smooth execution of business critical services, while offering specialist consulting on project management, planning, testing and training. The Fiserv team works directly with the bank’s business and IT teams to prioritise and sequence key deliverables and utilises a dynamic working model to achieve key deliverables based on business needs. By relying on the expertise of global subject matter experts from Fiserv, BDO Unibank can realise time, cost and effort savings.

“The financial services industry has to stay ahead of rapid changes driven by consumers who expect banking services to keep pace with their daily lives,” said Marc Mathenz, managing director, Asia Pacific, Fiserv. “Fiserv provides the expertise and resources to help a financial institution cost-effectively manage technology systems and automate IT processes, while allowing the bank to focus on serving its customers.”

Signature is a multi-lingual, multicurrency core account processing solution designed to meet the enterprise needs of today’s innovative banks. With an agile design, banks can

bring new products and services to market quickly and efficiently, responding fast to changing market and customer needs.

Across Asia Pacific, Fiserv solutions are used by 80 clients in 13 countries, including some of the largest banks in Australia, Thailand, and Indonesia. Fiserv provides a range of solutions to clients through its more than 3000 associates in the region including offices in Sydney and Singapore. Worldwide, Fiserv supports more than 13,000 clients in over 80 countries with more than 22,000 associates, and moves more than \$1.5 trillion each year on behalf of its clients.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at TheSpeedofLife.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. Fiserv is a FORTUNE 500 company and in 2016 was honored to be named a FORTUNE magazine's World's Most Admired Company for the third consecutive year. In 2015 the company was recognized among Forbes magazine's America's Best Employers. For more information, visit Fiserv.com.

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