

July 12, 2016



Encentus Federal Credit Union Selects Integrated Portico Technology Suite from Fiserv to Enhance Efficiency and Member Experience

Hosted software-as-a-service suite will help credit union reduce risk, enable automation and streamline processes as it serves members in step with the way they live and work today

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Encentus Federal Credit Union, based in Tulsa, Oklahoma, has selected the Portico[®] core account processing platform with an integrated solution suite that includes digital banking and lending services. Encentus is migrating from its current providers to drive credit union growth, enhance operational efficiency and deliver an enhanced member experience through innovative Fiserv technology.

“Having the right technology partner is mission-critical for credit unions because it ultimately influences the level of service quality we provide to our members,” said Misty Potter, President and CEO, Encentus. “We believe Fiserv will empower our credit union with the progressive and innovative technology to drive a more rewarding member experience and greater service efficiency.”

The software-as-a-service (SaaS) suite selected by Encentus includes Virtual Branch[®] for online banking, Mobiliti[™] for mobile banking, AccountCreateSM for online account opening, Mobile Source Capture[™] for mobile deposits, Loancierge[®] for lending automation and eFichencySM for document archiving. All of the integrated surround solutions can be managed through the Portico core platform.

“Efficient services, innovative technology and strong leadership are key enablers of success for progressive credit unions like Encentus,” said Mark Sievewright, president, Credit Union Solutions, Fiserv. “Fiserv is committed to delivering best-in-class results for Encentus and enabling them to better serve members.”

Encentus was established in 1970, and currently has more than \$28 million in assets and more than 4,700 members. The credit union exclusively served employees of St. John’s Hospital in Tulsa until 2009, when its field of membership expanded to all medical professionals and their immediate family members in Northeastern Oklahoma. By partnering with Fiserv, Encentus will gain enhanced access to leading-edge technology to drive growth and nurture member relationships.

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. Portico is built on a service-oriented, open architecture framework, which enables credit unions to integrate solutions from Fiserv and other vendors with greater ease and speed.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources:

- Portico - <http://fisv.co/1AYTixY>

About Fiserv

Fiserv, Inc. (NASDAQ:FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. Fiserv is a FORTUNE 500 company and in 2016 was honored to be named a FORTUNE magazine's World's Most Admired Company for the third consecutive year. In 2015 the company was recognized among Forbes magazine's America's Best Employers. For more information, visit Fiserv.com.

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