

Source Capture Solutions from Fiserv Named an Industry Leader by Celent in Two New Reports

- Teller Source Capture and Branch Source Capture ranked No. 1 by Celent based on number of end-users
- Celent ranked Merchant Source Capture No. 1 based on number of financial institutions using the solution

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fiserv</u>, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has been recognized as a top provider of branch image capture and remote deposit capture solutions by Celent, one of the leading advisory and research firms for the global financial services market. The report recognized Fiserv for its impressive source capture market share, which includes more than 600,000 end-users and 3,600 financial institution clients.

Celent identified Teller Source Capture[™] and Branch Source Capture[™] from Fiserv as having the highest number of deployed seat licenses when compared to 13 other vendors in its October 2012 report, "Imaging in the Retail Channel 2012: A Teller Capture Renaissance."

Celent also ranked Merchant Source Capture[™] from Fiserv No. 1 among the 15 technology providers surveyed, based on the number of financial institutions now offering the remote deposit capture solution to their business customers or members. The findings were included in an October 2012 companion report, "State of Remote Deposit Capture 2012: A Replacement Market Emerges."

"Whether used to manage check deposits at the teller line or to make deposits from a remote location, image capture is now a pervasive and popular service for financial institutions and their customers," says Bob Meara, senior analyst with Celent's Banking Group and author of the report. "Fiserv was among the first to market and today is a leader in a crowded distributed capture provider field, which has moved from an item processing phenomenon to the mainstream of retail banking."

A full range of Source Capture Solutions are available from Fiserv to enable image capture at the branch, as well as deposits captured at the branch or ATM, or those received from a customer's business, home or smartphone. These solutions give financial institutions a competitive advantage and enable them to offer a higher level of convenience for customers or members.

"Our ranking as the number one provider of image-based check deposits in these key categories reinforces that we are delivering the imaging solutions financial institutions need to provide convenience, reduce costs, streamline processes, mitigate fraud and break down geographic barriers. As the financial services landscape continues to evolve, Fiserv is investing in electronic payment solutions to meet new customer demands, while also investing in check processing technology to make more traditional functions modern and efficient," said Gary Brand, director, Source Capture Solutions, Fiserv. "We are pleased to be recognized by Celent and see it as a testament to our commitment to this important category."

Fiserv is the leading provider of check processing solutions in the U.S. and provides check processing solutions for financial institutions of all sizes.

Additional Resources:

- Source Capture Solutions from Fiserv www.fiserv.com/payments/source-capture
- Imaging in the Retail Channel 2012: A Teller Capture Renaissance report from Celent
 http://bit.ly/SZjuSe
- State of Remote Deposit Capture 2012: A Replacement Market Emerges report from Celent – http://bit.ly/QEIAIK

About Fisery

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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