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Christian Community Credit Union First U.S. Institution to Select Acumen from Fiserv

Commercial lending capabilities, modern technology and automation lead \$520M institution to become first U.S. client for the newest account processing solution for credit unions

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that Christian Community Credit Union of San Dimas, Calif. has signed an agreement to implement Acumen™ from Fiserv. A Fiserv client since 1985, Christian Community is the first U.S.-based credit union to select Acumen, the account processing platform first introduced to the U.S. credit union marketplace in October 2009. Leaders of the \$520 million institution chose Acumen because of the platform's flexible, modern architecture and its ability to support commercial accounts, which are important to serving the credit union's 30,000 members.

"Our industry is quickly evolving and an open system will allow us to keep pace with changing consumer and business demands now, and five years from now," said Dr. John Walling, President and Chief Executive Officer for Christian Community Credit Union. "The beauty of the Acumen platform is that it's designed using an open architecture and today's latest technologies. Acumen positions us to meet today's challenges and efficiently deliver new services to our members in the future."

Christian Community has a robust commercial lending business, which accounts for more than 60 percent of its portfolio. Credit union leaders are committed to providing funding and financial services to an international network of protestant churches, missions and other outreach ministries. Acumen will deliver premium automation tools and embedded commercial capabilities to streamline processes, maximize efficiencies and strengthen relationships with members.

"Acumen will truly transform our operations. Its 360-degree member views will give us greater insight into our total relationship with each member, and its automated capabilities will enable us to eliminate manual processes to significantly increase efficiency, accuracy and reduce the risk of error," said Marji Petsch, chief operating officer and senior vice president for Christian Community Credit Union. "We're also looking forward to a much smoother data exchange with our third-party vendors, thanks to the modern infrastructure of Acumen."

"Acumen is a highly scalable solution, making it an ideal fit for Christian Community Credit Union, a large, progressive institution with high continued growth potential," said Scott Butler, president of Credit Union Solutions at Fiserv. "We are delighted that a long time

Fiserv client will become the first U.S. credit union to take advantage of Acumen and confident that its capabilities will help the credit union to compete successfully in a financial services environment that is in the middle of a digital transformation."

Acumen is the newest choice in account processing for credit unions. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use that liberates credit unions from the limitations of legacy technology, allowing them to grow freely. Acumen is available via service bureau, in-house delivery or resource management.

Visit Fiserv at CUNA GAC booth #223 to learn more about Acumen.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit www.fiserv.com.

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Source: Fiserv, Inc.