

UK Environmental Impact

2023 Review and 2024 Targets



2023 Review

*This report covers the legacy TSYS operations of
Global Payments in the United Kingdom which hold
ISO 14001, 45001 & 50001 Accreditations*



A **Global Payments** Company

2023 Review

Global Payments maintained their commitment in the 2023 Global Responsibility Report to achieve net zero greenhouse gas (GHG) emissions prior to 2040.

As part of our commitment and focus on minimizing our environmental footprint, we understand the importance of tracking and reporting on; energy consumption, renewable energy mix, and GHG emissions for the facilities and data centers.

Global Payments has partnered with VitalMetrics, the leader in environmental reporting services, to set a baseline for GHG emissions and develop an effective decarbonization strategy. In 2021 we established a comprehensive GHG emissions baseline to identify the largest sources of emissions from our global business.

Armed with this insight, we will develop our reduction strategy that includes both short- and long-term targets, allowing for reassessment based on current climate science. We are creating a master plan to take decisive action to reduce our carbon footprint.

If you would like to read more about our plans, please go to:
<https://investors.globalpayments.com/Global-Responsibility>

York, Knaresborough and London offices successfully completed the 2023 surveillance Audits for ISO 50001:2018, ISO 14001:2015 and ISO 45001:2018 through the accreditation body, Alcumus ISOQAR.



Certificate No 1122
ISO 14001
ISO 45001
ISO 50001

Energy Usage

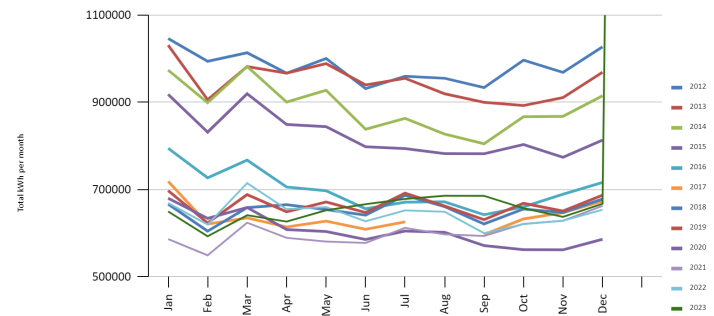
The energy reduction target for 2023 was based on the previous year's energy usage statistics. The Energy Management Committee agreed to set the 2023 energy reduction target to -3.43%.

The energy target is measured by the total kWhs of energy used, divided by the number of transactions generated.

The forecasted energy is expected to fall from 0.001741 kWh/ transaction to 0.001683 kWh/ transaction.

Actual energy usage for 2023 was 0.001585 kWh/ transaction, which is a total reduction of 8.98%, exceeding our target of -3.43%. This was mainly ascribed to the higher than estimated transaction volumes as the economy continues to favour and utilise electronic payments.

Total Energy Usage 2012 - 2023



Water Usage

The target for 2023 was set at 8.11 m³ per FTE against the actual usage in 2022 of 4.88 m³ per FTE. Water usage continues to be driven by the team members returning to the office. We expect these numbers to rise and then plateau as we balance a hybrid working environment.

Water usage is not expected to return to the pre-pandemic levels, which would have seen usage of 8.11 m³ per FTE.

Actual usage in 2023 was 5.85m³ per FTE, the hybrid working environment and occupancy levels are adapting to new trends which will reflect more clearly in the 2024 forecasting.



Waste Management

In 2023 the commitment in maintaining 100% of waste recycled, or diverted from landfill via waste recovery was achieved.

Moreover the undertaking to reduce waste produced by the Knaresborough, York and London offices, to 40.96 tonnes a 3% differential against the 2022 waste weight of 42.231 tonnes.

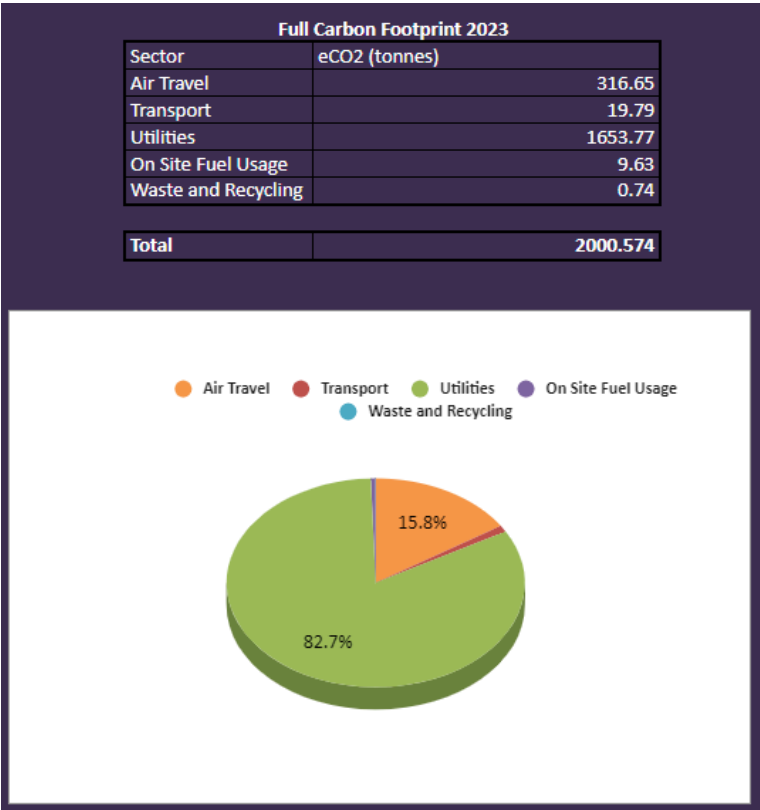
The actual waste generated in 2023 was below the predicted target, at 34.589 tonnes (<20%).

The large differential is offset against the efficiency efforts in 2023, which is expected to stabilize from 2024 post pandemic and digitalisation.

Carbon Footprint

This carbon footprint is based on information for the calendar year 2023. Formulae has been amended to calculate our Carbon Footprint using the UK Government GHG Conversion Factors for Company Reporting (2023).

The 2023 carbon footprint shows an increase from 1818 eCO2 (tonnes) in 2022, to 2000.6 eCO2 (tonnes). This is an increase of 10.01%. The main contributing factor remains to be international air travel post the pandemic, although emissions from air travel are still 65% lower than in 2019 (pre-pandemic service suspension).



Our 2024 Targets



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Our Energy Target

The 2024 Energy Target was set and agreed by the Energy Management Committee following the minuted discussions of all known changes to our energy usage and any expected impacts.

We reviewed the energy usage information from 2023 and considered this alongside the forecasted growth of the business.

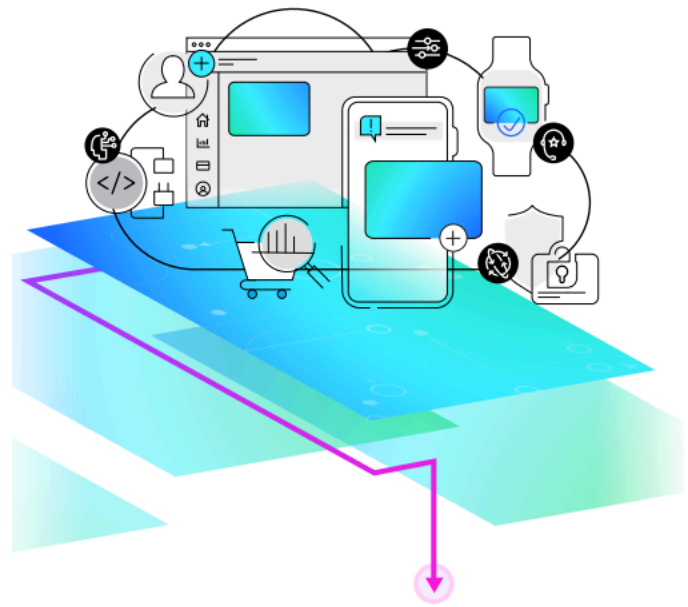
Accounting for the installation of the new data hall pod, and the need to dual run, end of life, large scale equipment vs the stabilised transactions volumes from RM forecasting, the business is forecasting an increase in electricity usage in the year ahead following a number of major projects that took place in 2023. This will be off-set, to a degree, by forecasted increases in transaction volumes.

The estimated total kWh per transaction for 2024 is a projected 0.001629 kWh/transaction.

The Energy 2024 target is confirmed at 2.80%.

In addition, we will:

- sustain the ISO50001 accreditation adhering to the standards that effectively manage future energy use
- continue to work with and educate the team members, including outsourced resources, in reducing energy wastage
- secure reliable energy supplies at the most advantageous rates, including the testing and implementation of contingency plans to protect operations from energy supply interruptions
- commit to procuring 'green' electricity from renewable resources which is supported by Renewable Energy Guarantees of Origin (REGO) certificates



Our Water Target

TSYS recognises that water is a limited resource and that it should ensure the responsible use of this resource within our buildings.

The water usage is measured in m³ against the number of employees (m³/FTE) across all controlled UK premises. It is noted that water supply data excludes common areas within multi-tenanted buildings.

Water usage in 2023 indicated a new trend and plateau following the post-pandemic hybrid return to office.

The 2024 targets are reflected in this new pattern, where the aim will be to monitor and maintain at the 2023 was 5.85m³ per FTE figure.

The water usage continues to be solely driven by the number of team members using the facility.

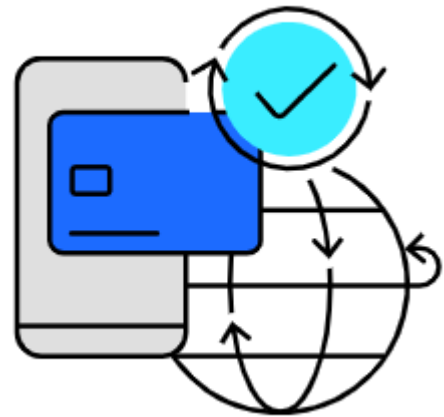
Our Waste Management Target

Waste will continue to be measured by the percentage of waste diverted from landfill, the overall amount of waste generated by weight and the amount of waste recycled.

The waste management providers continue to support and maintain 100% of the waste being recycled or diverted from landfill via waste recovery.

Continued commitment to reducing the volume of waste recycled across the York, Knaresborough and London offices by 3%. Making the new target for 2024 as 31.85 tonnes, based on the 2023 waste weight of 34.589 tonnes.

The 2024 targets reflect a stable and balanced level of occupancy, accounting for both; the post-pandemic effects and hybrid working environment approach.



About TSYS

TSYS is a leading global provider of seamless, secure and innovative solutions to payment card issuers—financial institutions and retail companies—in approximately 80 countries worldwide. With nearly 200 clients, and more than 638 million traditional accounts on file, TSYS succeeds by putting people and their needs at the heart of every decision to help them unlock payment possibilities. It’s an approach TSYS calls People-Centered Payments. TSYS is a Global Payments company (NYSE: GPN).

Contact Us:

Contact EUFacilities@tsys.com
Tel: + 44 (0) 1904 562000

www.tsys.com

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