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United Nations Federal Credit Union to Support Unique Global Mission with Selection of DNA and Integrated Solutions from Fiserv

- U.S. credit union with members in more than 200 nations and territories selects DNA core processing platform for scalability, flexibility and advanced technology
- True 24/7 processing and open, member-centric design will drive faster and more personalized experience in pace with the way people live and work today
- Depth of product functionality and flexible technology platform were cited as key factors in the selection

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that the \$4.3 billion [United Nations Federal Credit Union \(UNFCU\)](#), based in New York City, has selected the DNA[®] core account processing platform with integrated surround solutions from Fiserv. The credit union's state-of-the-art information technology department will leverage DNAcreator[®] to create and market customized DNAapps[™] that extend the DNA platform, enhancing its value and functionality.

"To further enhance how we serve the needs of our diverse membership, we will be upgrading our technology with DNA," said William Predmore, president and CEO, UNFCU. "The upgrade will allow us to deliver even more personalized service across the globe."

UNFCU will also add Activity Manager for DNA for business process management, tMagic[™] for DNA for automated teller capture, Marketing Analytics for DNA[®] for enhanced business intelligence and marketing automation, Verifast[™] for automated member authentication, and tools for deposit management and digital document processing.

UNFCU was established in 1947 at the New York City headquarters of the United Nations (UN). Nearly 70 years later, the credit union has approximately \$4.3 billion in assets, and serves more than 115,000 members in over 200 nations and territories. The credit union oversees impactful social responsibility initiatives through the UNFCU Foundation, the UNFCU Global Sustainability Program and an array of global sponsorships. Membership is available to those affiliated with the UN and its global agencies, funds and programmes, and members of the United Nations Association of the United States of America (UNA-USA).

"UNFCU's membership requires always-on, adaptable technology," said Mark Sieviewright, president, Credit Union Solutions, Fiserv. "The robust and highly customizable DNA platform

will enable UNFCU to provide services that meet the evolving needs of members. In partnership with Fiserv, UNFCU is positioned to deliver an enhanced member experience and achieve continued global growth and success.”

Fiserv is the U.S. market leader in core processing services, and more than one-third of U.S. financial institutions rely on Fiserv for core processing solutions and expertise. DNA is the first open core platform built for collaboration and has been [recognized by industry-leading analysts](#) for its technology, user experience and breadth of functionality.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources:

- DNA from Fiserv - www.fiserv.com/dna-cu
- DNAappstore from Fiserv - www.dnaappstore.com

About UNFCU

UNFCU is headquartered and has branches in New York City, with U.S. locations in Washington, D.C., and Virginia, and international locations in Geneva, Vienna, Nairobi, and Rome. As a full service financial institution, offering a wide range of savings, consumer loan, mortgage and investment products and services to the UN community, UNFCU is the 28th largest credit union in the U.S. by asset size. For more information, visit www.unfcu.org.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE[®] magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

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