

Fiserv Names Michael O'Laughlin Division President, Biller Solutions

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fiserv, Inc.</u> (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Michael O'Laughlin has been named president of its Biller Solutions business. The Biller Solutions business encompasses the broadest array of bill presentment and payment services in the industry delivered through web, mobile, telephone and walk-in channels. In this role, O'Laughlin will provide strategic and operating oversight for the business and be responsible for growing Fiserv payments leadership in this important segment.

O'Laughlin has experience in operations, sales and product management that spans several industries in domestic and global markets. He spent the past 12 years in senior leadership roles at NCR, most recently serving as senior vice president, Global Services Delivery, and previously leading Financial Services, the company's largest line of business. O'Laughlin has also held a variety of roles encompassing technical, management and sales responsibilities with Anderson Consulting, AT&T Data Systems Group, Data General Corporation, Convergys Corporation and Digiquant.

"The Fiserv portfolio of solutions enables companies to provide a range of billing and payment options, from mail to mobile, that are in step with people's lives," said Rahul Gupta, group president, Billing and Payments, Fiserv. "Michael's client-focused and results-oriented leadership will help further the delivery of a consistent, high-quality experience for our clients and their customers."

O'Laughlin holds a master's degree in finance from the University of Colorado and a bachelor's degree in computer science from Florida State University.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years,

Fiserv has been a leader in financial services technology, and today is among FORTUNE[®] magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit <u>www.fiserv.com</u>.

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