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Navigant Credit Union Selects DNA from Fiserv

- Second largest credit union in Rhode Island chooses the collaborative DNA platform for its flexibility and efficiency to quickly adapt to changing member needs
- Navigant's strong relationship with Fiserv and innovative nature of DNA were key factors in the credit union's decision
- Navigant Credit Union to complement DNA with integrated suite of Fiserv solutions for payment processing, CRM, business intelligence, loan origination and interactive voice response

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Navigant Credit Union, based in Smithfield, R.I., has selected the [DNA](#)™ account processing platform from Open Solutions, now part of Fiserv, to better serve its 62,000 members. The \$1.4 billion asset credit union cited the proven business value of DNA along with its trust in Fiserv as a technology partner as key factors driving its decision.

"We value our 15-year strong relationship with Fiserv and shared commitment to serving our members with the most technologically advanced solutions available," said Gary E. Furtado, president and Chief Executive Officer, Navigant Credit Union. "With DNA, Navigant gains the strategic partnership of an industry leader and a proven, modern core platform. The flexible, open architecture and single database design of DNA will enable us to roll out new products quickly and easily, improving our efficiency and enhancing the member experience."

[Recognized by industry leading analysts](#) for its best-in-class technology, user experience and breadth of functionality, DNA from Fiserv is the first open, relationship-centered core banking platform built for global collaboration. DNA is a 24/7 continuous, real-time platform that employs a relational data model designed around the person, not the transaction, so Navigant staff can securely view complete profiles of their retail and commercial customers by person, product or account.

"Banks and credit unions have always been attracted to DNA's innovative approach to core account processing, but now that we have the leadership and breadth of value-added solutions offered by Fiserv, interest in DNA is accelerating," said Steve Cameron, president, Open Solutions Division, Fiserv. "Navigant Credit Union joins a large community of DNA clients who are leveraging the platform's openness and flexibility to serve the needs of today's digitally connected consumer."

With the platform's .NET architecture, Navigant can easily enhance DNA with solutions from Fiserv, third-party partners and applications developed by other DNA clients. The credit

union will have access to the DNAcreator™ development toolkit, which allows the credit union's technical staff to create and sell custom core extensions called DNAapps™ to other financial institutions via the DNAappstore™ -- the first online marketplace for core innovation and collaboration through shared custom applications.

“Credit unions have always turned to Fiserv for comprehensive solutions. The addition of DNA to our portfolio demonstrates the innovation and service we are known for and why Fiserv continues to partner with more credit unions than any other provider,” said Mark Sieviewright, division president, Credit Union Solutions, Fiserv.

Navigant will also implement a comprehensive solution set from Fiserv, including Card Services Debit Processing, the Accel™ payments network for ATMs and point of sale access, Velocity™ for consumer, home equity and small business loan origination, WireXchange® for wire transfer processing, Prologue™ for accounting, Nautilus® for document imaging and solutions for item processing, voice response, customer relationship management and business intelligence.

Additional Resources:

- Open Solutions, now part of Fiserv – www.fiserv.com/about/brands/open-solutions.htm
- DNAappstore – www.DNAappstore.com

About Navigant Credit Union

Navigant Credit Union, Rhode Island's first credit union, has provided the Blackstone Valley with unparalleled financial products and services and community support for more than 90 years. With more than \$1.4 billion in assets, 62,000 members and thirteen branches, Navigant Credit Union is also Rhode Island's leading financial institution. Navigant Credit Union is committed to supporting its communities through quality products and services, ease of banking, and compassionate decision making. Visit www.navigantcu.org to learn more.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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