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Broadway Bank Expands Relationship with Fiserv

- Broadway Bank renewed Signature from Fiserv as its account processing solution, extending and expanding its full solution set with an array of integrated products
- Technology suite includes solutions for payments, processing services, risk and compliance, business intelligence and customer and channel management from Fiserv
- Fiserv was selected for its open architecture and commitment to enterprise-wide integration

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that [Broadway Bank](#), headquartered in San Antonio, Texas, extended and expanded its relationship with Fiserv.

Centered on the Signature® bank platform for account processing, Broadway Bank chose an integrated technology suite from Fiserv consisting of solutions for payments, processing services, risk and compliance, business intelligence and customer and channel management.

Fiserv was selected in a competitive process for its open architecture and commitment to enterprise-wide integration. A \$2.8 billion financial institution, Broadway Bank operates in 39 locations in Texas throughout San Antonio, Austin and The Hill Country, and is committed to making a difference in its communities. With a fully integrated technology behind the bank's operations, Broadway Bank sees the potential to create new efficiencies and cost savings while delivering the latest technology to its customers in a rapid timeframe.

"We renewed with Fiserv after working with them to configure an integrated, best-of-breed solution set that will allow us to target and acquire new customers, improve service for existing customers and drive operational efficiencies with emphasis on process improvement," said Jeff Foote, director of operations and technology, Broadway Bank. "We're confident in our continued partnership with Fiserv because of its strategic direction, people, expertise and service. Fiserv is committed to ongoing assessments of our environment, ensuring that we are best utilizing its systems and our technology investment."

In addition to Signature, the Fiserv suite for Broadway Bank includes ATM and Credit Processing, the ACCEL/Exchange® Network, InformEnt®, EnAct™, Nautilus®, Aperio™, PEP+®, Financial Crime Risk Management, Mobile Source Capture™, Branch Source Capture™, Decision Optimization Solutions and Bank Intelligence, as well as solutions for risk and compliance and item processing. The bank also utilizes Sageworks® for loan portfolio and credit risk management via a technology partnership with Fiserv.

Signature provides financial institutions with a complete end-to-end solution for account processing, which is fully integrated with other market-leading solutions from Fiserv. The bank will utilize the integration across products and delivery channels to optimize the customer experience and provide more efficient service.

“Our long-term partnership with Broadway Bank demonstrates our experience and commitment to helping our clients achieve their strategic objectives,” said Dave Santi, division president, Bank Solutions, Fiserv. “Fiserv operates on a service-oriented architecture (SOA) model that delivers a winning combination of integrated products and services – from account processing to customer relationship management and analytics – that will help Broadway Bank continue to grow. Signature is designed to meet the needs of growth-oriented, mid- to large-sized institutions, providing an integrated infrastructure that leverages assets of the bank and Fiserv.”

Fiserv is the U.S. market leader in account processing services for financial institutions. More than one third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

About Broadway Bank

Headquartered in San Antonio, Broadway Bank was founded in 1941. It has evolved from a small neighborhood bank into one of the largest independently-owned banks in Texas. Today, Broadway Bank continues to operate as a family-owned and operated financial institution. Broadway Bank offers a full range of sophisticated financial services, including personal banking, private banking, military banking, business banking and wealth management. With more than \$2.8 billion in total assets, the highly-rated Bank operates 39 locations in San Antonio, Austin, and the surrounding areas. Visit the Broadway Bank website at broadwaybank.com for more information.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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Media Relations:

Julie Smith
Public Relations Manager
Fiserv, Inc.
412-577-3341
julie.smith@fiserv.com

Additional Contact:

Wade Coleman
Director, Public Relations
Fiserv, Inc.
678-375-1210
wade.coleman@fiserv.com

Source: Fiserv, Inc.