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Travis Credit Union Selects Acumen from Fiserv and an Array of Digital Channel Solutions

- One of the top 100 U.S. credit unions and the 11th largest in California, Travis Credit Union, has chosen the Acumen account processing solution from Fiserv
- Acumen business services capabilities can enable expansion into new markets and growth in membership
- Credit Union also selects multiple, integrated solutions from Fiserv including bill pay for consumers and small businesses, source capture, financial management and anti-money laundering detection

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions and the largest provider of business-driven technology [solutions for credit unions](#), announced today that Travis Credit Union has selected Acumen[®] account processing solution from Fiserv with in-house delivery in a multi-product agreement. The \$1.9 billion institution cited the flexibility and agile product development capabilities of Acumen, and the Fiserv approach to account management which can simplify vendor management for the credit union, as key decision factors.

The Fiserv implementation will include CheckFree[®] RXP[®] and CheckFree[®] Small Business for electronic bills and payments, AML Manager[™] for anti-money laundering detection, management and reporting, Branch Source Capture[™] and Teller Source Capture[™] for real-time deposits, Prologue[™] for financial management and LynxGate[®] for ATM management.

“Fiserv technology provides us with a tremendous opportunity to move forward in terms of growth,” said Patsy Van Ouwerkerk, president and Chief Executive Officer, Travis Credit Union. “Since it was built with the latest technology, Acumen will make it so much easier for us to adapt how we’re doing business and to more rapidly deliver superior products and new services to delight our members. Acumen will make our product development and implementation of enhancements much faster and easier.”

With more than 177,000 members, Travis Credit Union is among the top 100 credit unions in the United States, and plans to transform its operations by managing market and member data and transforming it into actionable information that will drive revenue, growth and member satisfaction.

The addition of CheckFree RXP enables consumer and small business members to both receive and pay bills on the credit union’s website. Members can schedule payments and

keep tabs on their finances with payment reminders and alerts. They can also sign up to receive e-bills, which contain all the same information as paper bills but are delivered securely via online banking, from more than 400 companies including utilities, insurers, mobile providers and credit card companies. To aid efficiency, newly implemented Branch Source Capture and Teller Source Capture solutions can streamline retail deposits at the back counter and eliminate courier costs and processing delays.

“Credit unions across North America are recognizing the value of the next-generation capabilities that Fiserv brings to leading organizations like Travis Credit Union. When you combine advanced account processing technologies of Acumen, with the world class portfolio of financial services solutions from Fiserv, the result can be an enterprise that serves as a powerful engine for growth,” said Mark Sieviewright, president, Credit Union Solutions, Fiserv.

Acumen is the newest choice in account processing for credit unions from Fiserv. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use, plus the ability to cost-effectively scale as credit unions grow. Acumen is available via service bureau, in-house delivery or resource management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

Additional Resources:

- Acumen information and brochure - <http://www.creditunions.fiserv.com/acumen/index.aspx>
- Fiserv Credit Union Solutions website - <http://bit.ly/xCR1QY>
- Fiserv Credit Unions on Twitter - <http://bit.ly/x8gpYt>
- Fiserv Account Processing Solutions - <http://bit.ly/z3CgT9>

About Travis Credit Union

Headquartered in Vacaville, California, Travis Credit Union is a not-for-profit cooperative financial institution serving those who live or work in Alameda, Colusa, Contra Costa, Merced Napa, Placer, Sacramento, San Joaquin, Solano, Sonoma, Stanislaus, and Yolo Counties. Currently, Travis Credit Union is the 11th largest credit union in California with more than 177,000 members and more than \$1.9 billion in assets. As one of the leading financial institutions in Solano, Contra Costa, Yolo and Merced Counties, Travis Credit Union's strength lies in its faithful commitment to its members and the community; its solid, secure history; and its long-standing track record of dedicated service.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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