

January 3, 2011



Fiserv Names Mark Ernst Executive Vice President and Chief Operating Officer

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that Mark Ernst has joined the company as executive vice president and chief operating officer as of January 3, 2011.

In this new role, Ernst will provide leadership in several key strategic areas including integrated product delivery, service quality, and the achievement of the company's operational effectiveness objectives. He will report to President and Chief Executive Officer Jeffery Yabuki.

"Mark has a proven track record in delivering strong results across a wide array of financial services businesses and government," said Yabuki. "His leadership experience will complement our management team as we look to further extend our solution differentiation, and capture a larger share of market opportunities."

Ernst, 52, was most recently Deputy Commissioner for Operations Support for the Internal Revenue Service, where he was responsible for technology, operations, shared services, human resources, and the chief financial office. Prior to that, he was Chief Executive Officer of Bellevue Capital LLC, a private investment firm. Ernst led a transformation of tax and financial services at H&R Block, Inc., where he served as Chief Operating Officer for three years and as Chairman, President and Chief Executive Officer from 2001 through 2007. His background includes senior management positions with the American Express Company and spans more than 25 years in the financial services industry.

Ernst holds a master's degree in business administration from the University of Chicago Booth School of Business. He now serves on its Advisory Board. He earned a bachelor's degree in accounting and finance from Drake University, where he is a member of the Board of Trustees.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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Source: Fiserv, Inc.