

## Fiserv Positioned in Leaders Quadrant for International Retail Core Banking

Evaluation Based on Completeness of Vision and Ability to Execute

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fisery, Inc.</u> (NASDAQ:FISV), the leading global provider of financial services technology solutions, announced today that its Signature TM bank platform has been positioned by Gartner, Inc. in the Leaders Quadrant of the 2010 "Magic Quadrant for International Retail Core Banking." The Gartner, Inc. Magic Quadrant is an annual analysis of international core banking system vendors and their technologies. The report was published on September 13, 2010, and is authored by Don Free, Research Director, Gartner, Inc.

The detailed analysis by Gartner evaluates market understanding and responsiveness; industry and geographic strategy; business model; innovation; product, sales and service; overall viability; customer experience and track record. Fiserv was placed in the Leaders Quadrant based on its Completeness of Vision coupled with Ability to Execute, and was one of 18 vendors named in the analysis from 40 original candidates.

Gartner, Inc. describes vendors residing in the Leaders Quadrant as "vendors that demonstrate strong development methodologies, and all of these vendors have a measurable strategy for disaggregating core banking software functionality into component-based constructs. Many vendors possess methodologies for quality assurance or are executing on a strategic road map to attain certification. Most vendors maintain a strong banking market understanding through methodical processes and have extensive marketing delivery and sales channels. Although there are many well-balanced vendors/products in this quadrant, some are in transition and possess evolving products, process maturity, or both."

"We consider our positioning in the Leaders Quadrant by Gartner a confirmation of the Fiserv core competency in account processing and expertise in the delivery of flexible, cost effective and innovative solutions for global financial institutions," said Tony Catalfano, division president, Bank Solutions, Fiserv. "With world-class clients across the globe, Signature will continue to deliver an industry-leading solution to large and mid-tier financial institutions."

Signature is a complete, real-time, service-oriented architecture (SOA)-based solution. The solution provides immediate business benefits with a high degree of flexibility that can be tailored to support a wide variety of business models. Proven in production to be highly scalable in mid-tier and large institutions in 45 countries and 21 languages, Signature supports savings and term deposits, current accounts, loans, sophisticated overdraft and agreed credit arrangement (ACA) processing, mortgages, collections, trade finance, treasury, insurance, imaging, document management and card products. Fully integrated

with industry leading solutions from Fiserv in addition to Aperio<sup>TM</sup> and Teller from Fiserv, Signature provides financial institutions with a complete end-to-end solution.

## About the Magic Quadrant

The Magic Quadrant is copyrighted 2010 by Gartner, Inc. and is reused with permission. The Magic Quadrant is a graphical representation of a marketplace at and for a specific time period. It depicts Gartner's analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the Magic Quadrant, and does not advise technology users to select only those vendors placed in the "Leaders" quadrant. The Magic Quadrant is intended solely as a research tool, and is not meant to be a specific guide to action. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

## About Fiserv

Fiserv, Inc. (NASDAQ:FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit <a href="https://www.fiserv.com">www.fiserv.com</a>.

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Source: Fiserv, Inc.