

## 2024 Investor Day

November 14, 2024



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## Disclaimers



#### FORWARD-LOOKING STATEMENTS

This presentation includes certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 regarding Qurate Retail ("QRI" or "Qurate Retail") and QVC, Inc. ("QVC"), including statements about business strategies and priorities, growth and expansion initiatives and opportunities, future business investments, capital allocation, debt matters, new strategic partnerships, marketing initiatives, stock repurchases, projected sources and uses of cash market potential, future financial performance, market conditions, new services and product offerings and launches and other matters that are not historical facts. These forward-looking statements involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements, including, without limitation, possible changes in market acceptance of new products or services, competitive issues, regulatory matters affecting our businesses, continued access to capital on terms acceptable to Qurate Retail and QVC, availability of investment opportunities and market conditions conducive to stock repurchases. These forward-looking statements speak only as of the date of this presentation, and each of QRI and QVC expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statement contained herein to reflect any change in QRI's or QVC's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. Please refer to the publicly filed documents of QRI and QVC, including their most recent Forms 10-K and 10-Q, for additional information about QRI and QVC and about the risks and uncertainties related to their respective businesses which may affect the statements made in this presentation.

## Disclaimers (cont.)



#### INDUSTRY INFORMATION

Certain information included herein concerning QRI's, QVC's, Liberty TripAdvisor's and Liberty Broadband's respective businesses and the related markets or industry position or prospects, as well as industry or market data and other statistical data regarding their respective businesses and industries, are based on industry publications or other published independent sources. Sources for individual data points are available through Investor Relations upon request. Although we believe the third party sources to be reliable, we have not independently verified the information obtained from these sources or examined the underlying economic and other assumptions relied upon therein. It is possible that data and assumptions underlying such third party information may have changed materially since the date referenced. Accordingly, none of Qurate Retail, Liberty TripAdvisor and Liberty Broadband assume any responsibility for and cannot provide assurance regarding the accuracy or completeness of such information and you should be aware that such information and any estimates and beliefs based on such information may not be accurate and is not guaranteed to be free from error, omission or misstatement. You should not rely on such third party information as predictions of future results.

#### MARKET DATA AND FINANCIAL INFORMATION

Market data provided herein is as of 11/8/24 unless otherwise noted. Unless otherwise noted, financial data pertaining to Qurate Retail, Liberty TripAdvisor and Liberty Broadband provided herein is as reported in each company's respective quarterly report on Form 10-Q for the quarterly period ended 9/30/24. Information regarding other companies is based on most recent publicly available information.

During today's presentation, we will discuss certain non-GAAP financial measures, including adjusted EBITDA margin for Tripadvisor and adjusted OIBDA and adjusted OIBDA margin for Qurate Retail and GCI. For definitions and applicable GAAP reconciliations, please see each of Qurate Retail's, Tripadvisor's and Liberty Broadband's earnings press releases relating to prior periods on their respective websites.

## **Greg Maffei**

#### EXECUTIVE CHAIRMAN, QURATE RETAIL





## **2024 Balance Sheet Actions**



- Repaid QVC's remaining \$423m principal outstanding of 2024 senior secured notes
- 2 2025 senior secured notes to be paid with revolver and/or cash on hand
- **3** Tendered 89% principal amount of QVC 2027 and 2028 senior secured notes
  - Funded with (i) new \$605m 6.875% senior secured notes due 2029, (ii) \$75m QVC cash and (iii) \$277m Liberty Interactive cash
- QRG net leverage 3.1x as of 9/30 as defined in QVC credit agreement
- Goal to extend existing revolver in 2025
- Qurate Retail, Inc. weighted average cost of debt 6.5% as of 9/30



**Qurate Retail, Inc. Debt Maturity Schedule** 

Debt principal as of 9/30/24. Exchangeables shown at face value.

1) Undrawn revolver includes outstanding letters of credit. Total revolver capacity is \$3.25b.

Liquidation value of the preferred stock as of 9/30/24.

3) March 15, 2031 is the Scheduled Redemption Date. In the event of Nonpayment as defined in the Certificate of Designations, the rate increases over time, not to exceed 11%, and Holders would have certain rights to elect up to three directors.

## Executed on Profitability and Cost Reductions **Qurate**



## Now Prioritizing Top Line Growth



#### **Core Attributes of Video Commerce Business**



#### Move More Aggressively to Today's Largest Audience Aggregators

















### **Qurate Retail Organizational Structure**



Moody's and S&P only rate LI LLC, not QRI; corporate rating reflects Moody's and S&P issuer ratings for LI LLC.

Other assets include 80% ownership in Liberty Technology Venture Capital I, LLC and varying noncontrolling ownership percentages in LIC Sound, LLC portfolio of assets.

\$1,280m drawn as of 9/30/24.

2)

3)

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### QVC, Inc. Headline Financial Covenant Summary



- Liberty Interactive LLC ("LI LLC") Debt
  - $\circ~$  No material covenants other than liens tests
- QVC, Inc. Credit Facility
  - o Primary covenant is 4.5x net leverage test (maintenance based)
    - QVC, Inc. leverage as of 9/30/24 is 3.1x as defined in QVC's credit agreement
    - Inclusive of debt, cash and adjusted EBITDA<sup>(1)</sup> of QVC, Inc. and Cornerstone
    - A portion of expected cost savings are included in adjusted EBITDA for purposes of the covenant calculations under QVC's bank credit facility
  - Debt service of LI LLC debt (principal and interest) and tax sharing payments are carved out of restricted payments
  - o Dividends payable to holders of Qurate Retail's preferred stock is not carved out of restricted payments
  - Additional information can be found in QVC, Inc.'s publicly filed documents<sup>(2)</sup>
- QVC, Inc. Bond Indentures
  - Restricted payment test of 3.5x gross leverage (incurrence based)
    - As of 9/30/24, QVC's consolidated leverage ratio (as calculated under QVC's senior secured notes) was greater than 3.5x
    - Inclusive of debt, cash and adjusted EBITDA<sup>(3)</sup> of QVC, Inc.
    - Cornerstone sits outside of QVC, Inc.
  - o Debt service of LI LLC debt (principal and interest) and tax sharing payments are carved out of restricted payments
  - o Dividends payable to holders of Qurate Retail's preferred stock is not carved out of restricted payments
  - $\circ~$  2:1 fixed charge coverage ratio in order to incur new debt

<sup>1)</sup> As defined in QVC's credit agreement.

<sup>)</sup> https://www.sec.gov/Archives/edgar/data/0001254699/000110465921131049/tm2131224d1\_ex4-1.htm.

<sup>3)</sup> As defined in QVC's bond indenture.

### Exchangeable Debt Cheat Sheet

Description	3.75% Exchange. Debent.	4.00% Exchange. Debent.		
Description	TMobile LUMEN	TMobile LUMEN		
Maturity date	Feb. 15, 2030	Nov. 15, 2029		
Put/call date	Call: Feb. 15, 2004	Call: Jan. 16, 2006		
Principal <sup>(1)</sup>	\$428m	\$351m		
Number of bonds outstanding <sup>(1)</sup>	459,999	388,526		
Carrying Value <sup>(1)</sup>	\$161m	\$128m		
Exchange price	Basket	Basket		
Parity <sup>(2)</sup>	6.7%	9.4%		
Conversion/\$1,000 principal amount	TMUS: 0.2419 shares LUMN: 0.5746 shares	TMUS: 0.3309 shares LUMN: 0.7860 shares		
Shares underlying	TMUS: 0.1m shares LUMN: 0.3m shares	TMUS: 0.1m shares LUMN: 0.3m shares		
Dividend Threshold	No threshold, entire dividend passed through	No threshold, entire dividend passed through		

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### DTL Summary for 3.75% and 4.00% **Exchangeable Debentures**



Bond	Exch Ratio(s)	Cash Interest	Face (\$m) 9/30/24	FV (\$m) 9/30/24	Interest Rate Tax Purposes	Accreted Basis (\$m) 12/31/23	DTL 12/31/23
2029(1)	0.3309 TMUS 0.786 LUMN	4.00%	\$351	\$128	9.069%	\$2,015	\$391
2030 <sup>(2)</sup>	0.2419 TMUS 0.5746 LUMN	3.75%	\$428	\$161	9.430%	\$2,687	\$531
TOTAL			\$779	\$289		\$4,702	\$922

Bond	Cash Coupon 2024E (\$m) <sup>(3)</sup>	Contingent Interest 2024E (\$m)	Total Tax Deductible Interest 2024E (\$m) (current and deferred)	Estimated Accreted Basis (\$m) 12/31/24E	DTL 12/31/24E
2029(1)	\$16	\$171	\$187	\$2,186	\$431
2030 <sup>(2)</sup>	\$17	\$242	\$259	\$2,929	\$588
TOTAL	\$33	\$413	\$446	\$5,115	\$1,019

If DTL were to come due. cash tax obligation would be reduced by available interest expense carryforward DTA

Estimated principal amount at maturity is \$342m (assumes no further extraordinary distributions). 2)

3)

Estimated principal amount at maturity is \$421m (assumes no further extraordinary distributions).

Tax deductible interest. A portion of this reduces the outstanding principal amount of bonds. See Qurate Retail press releases for more detail.

## 3.75% and 4.00% Exchangeable Debentures: Glossary of Key Terms



- Cash interest: stated interest on bonds
  - $\circ~$  2024 expected cash interest: \$33m
- Interest for tax purposes: rate higher than cash coupon and calculated off bond's accreted basis
- Contingent interest: difference between interest for tax purposes and cash interest
  - $\circ$  Creates current period cash benefit from tax deductions that compounds semi-annually
  - o 2024 expected contingent interest: \$413m
    - Growing to \$614m in 2029<sup>(1)</sup>
    - Results in approximately \$97m annual tax benefits today, growing to \$144m annual tax benefits by 2029
      - Annual tax benefits result in current period cash tax savings; remainder is deferred for use in future years
- Accreted basis: basis on bonds accretes annually by amount of contingent interest
- <u>Deferred tax liability ("DTL")</u>: accrual of current period contingent interest deductions that must be paid at earlier of bond maturity or redemption of underlying bond
  - $\circ$  DTL calculated as: (accreted basis face value) x (prevailing tax rate)
  - o DTL as of 12/31/24 related to contingent interest on 3.75% and 4.00% exchangeable bonds approximately \$1,019m<sup>(2)</sup>
    - Any incremental growth in DTL will be offset by commensurate amount of current period cash tax savings
    - In addition to the DTL, will owe \$763m principal at maturity
- If 3.75% and 4.00% bonds were fully retired today, total cost would be (i) fair market value of bonds, plus (ii) tax on difference between face value and fair value, plus (iii) DTL, less (iv) any deferred interest carryforwards

Note: all information based on current interpretation of tax legislation and subject to change

Assuming bonds stay outstanding until maturity in 2029 & 2030

<sup>2)</sup> Amount does not include deferred taxes on fair market value adjustments to the bonds, DTL reported in Form 10k does.

### **Qurate Retail Supplemental Information**



- •Annual interest expense includes cash interest and contingent interest on exchangeables
- Annual interest expense expected to exceed limitation on deductibility in current and future years (30% of EBIT plus interest income)
  - Tax EBIT generally excludes adjusted EBIT from foreign subsidiaries and is impacted by certain book to tax adjustments
- Disallowed interest expected in future years
  - o Carryforward does not expire
  - o Expect utilization of all contingent interest expense carryforward by 2029/2030
  - $\circ~$  Can minimize annual disallowance in intervening years
    - i.e., gain from retirement of exchangeable bonds can be used to offset disallowed interest
- Total DTL as of 12/31/24 related to contingent interest on 3.75% and 4.00% exchangeable bonds approximately \$1,019m
- Disallowed interest in current and future years results in significant deferred interest carryforward by 2030 which should offset almost half of gross DTL at maturity

#### Cash tax rate

- Annual cash tax rate expected to be approximately 11-13% of adjusted OIBDA in 2024 and 2025
  - $\circ\;$  Excluding the impact of one-time gains and losses and other discrete events
- Cash tax rate driven lower by deductible portion of contingent interest expense from exchangeable debentures

### Review of Purchase Accounting Amortization









## **David Rawlinson**

President & CEO





## **Disclaimers**

#### FORWARD-LOOKING STATEMENTS

This presentation includes certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including statements about business strategies and initiatives (including Project Athens and Cornerstone's transformation plan) and their expected benefits, market potential, future financial performance and prospects, leverage targets, market conditions, sales demand, customer growth, trends in digital video consumption, new services and product offerings and launches, estimated cost savings, organizational structure and other matters that are not historical facts. These forward-looking statements involve many risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements, including, without limitation, possible changes in market acceptance of new products or services, competitive issues, regulatory matters affecting our businesses, continued access to capital on terms acceptable to Qurate Retail, Inc. ("QRI") and QVC, Inc. ("QVC"), changes in law or government regulations, availability of investment opportunities, general market conditions (including as a result of future public health crises), the impact of global conflicts, issues impacting the global supply chain and labor market, and use of social media and influencers. These forward-looking statements speak only as of the date of this presentation, and each of QRI and QVC expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statement contained herein to reflect any change in QRI's or QVC's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. Please refer to the publicly filed documents of QRI and QVC, including their most recent Forms 10-K and 10-Q, for additional information about QRI and QVC and about the risks and uncertainties related to their respective businesses which may affect the statements made in this presentation.





All Net Revenue, Adj. OIBDA, and customer figures for last 12 months ended September 30, 2024. QVC/HSN/QI Household distribution and CBI catalog circulation per 10-K, FY2023.

HSN

QVC

**Cornerstone** Brands, Inc.

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Revenue

\$6.8B

\$2.4B

\$1.1B



Households

**92M** 

**124M** 

**111M** 

Customers

**7.9M** 

**4.0M** 

**2.0M** 

# Two years ago, we announced Project Athens to strengthen the core



## GOAL OF \$300M-\$600M

INCREMENTAL ADJUSTED OIBDA OPPORTUNITIES



## And strengthen we did, delivering on that goal with \$500M+ Adj. OIBDA impact



**Project Athens Adj. OIBDA runrate impact** 



Consolidated Qurate Adj. OIBDA margin





OIBDA margin expansion

1. Total projected impact based on 2024E forecast



We achieved these results by instilling operational rigor, as well as by leaning into the core of what makes Qurate not just great, but distinct

Leading customer loyalty and engagement	88%	32	
	Retention <sup>1</sup> of existing QxH customers <sup>2</sup>	Avg units a year per existing QxH customer <sup>2</sup>	
Large-scale content creation and distribution	40K+	60B+	
	Hours of content produced per year on 20+ soundstages	Minutes viewed per year on 5 US QxH TV networks	
Sophisticated brand and merchandising expertise	~400K	30%+	Constitution Food de search
	Products in our retail ecosystem	Sales from proprietary & exclusive brands <sup>3</sup>	
High volume sales and fulfillment capabilities	\$1.7k	200M+	
	Average annual spend per existing QxH customer <sup>2</sup>	Units shipped to customers in FY2023	

1. QxH average based on 365-Day Retention at QVC and at HSN, weighted by Customer base size as of September 30, 2024.

2. Existing Customer: Made a purchase in two consecutive 12-month periods. As of September 30, 2024.

3. QxH, LTM ended September 30, 2024



# As we executed Athens, engagement with content continued to evolve...

Linear TV — Social media Peak TV 302 300 Social media exceeds TV 236 236 229 228 181 149 2015 2017 2011 2013 2019 2021 2023 2025E

1. Based on Q1-Q3 2024 versus Q1-Q3 2023 aggregate minutes viewed on QVC, QVC2, QV3, HSN, HSN2.

Source: eMarketer

US linear TV viewers and social media users (M)

## +50% 2-yr. CAGR QxH social media impressions -2% YoY QxH US linear TV viewing<sup>1</sup>



## ... as well as patterns of where she spends her time

#### 56 2020 Social video 9% 88 2024E 92 2026E 73 2020 OTT video<sup>1</sup> 8% 109 2024E 118 2026E 2020 24 8% Digital video<sup>2</sup> 2024E 35 2026E **39** 213 2020 -4% TV 175 2024E 2026E 163

1. Includes OTT video platforms (Hulu, Netflix, Prime Video, Pluto TV, etc.).

2. Includes non-premium digital video on blogs or websites (e.g. New York Times, Buzzfeed); Excludes YouTube (YouTube is in social video).

2020-2026 CAGR

Source: eMarketer

#### Average time spent per US adult by media type, minutes per day

Strengthened by Athens, and inspired by shopper behaviors, we are expanding our core for the next era of growth

Qurate Retail Group is becoming QVC Group a live social shopping company



## QVC Group will organize around three priorities to *win* in livesocial shopping





#### Wherever she shops

## Extend our sales, content, and celebrity expertise to social-first formats with the largest platforms

#### **Our enablers**

Creator affiliate storefronts

Organic

media



Live streams





Paid media







#### **QVC** Group is well-positioned

100 +

Existing celebrity host product partnerships

## 7M

QxH followers across Instagram, Facebook, TikTok, and YouTube

## ~3x

Rate of follower growth from Age of Possibility campaign

#### **Early success indicators**

5M+

Views on a single creator affiliate video featuring QxH products



100 days post

Growth in followers

**TikTok Shop launch** 

9K+

Creators seeking information on how to partner with Qurate

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aurate
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YouTube

#### Wherever she shops

# Continue to amplify our own streaming app and develop streaming commerce propositions for non-owned audiences



#### **Early success indicators**



 All Y/Y data based on YTD as of Q3-24 / Q3-23. Representative logos of a sampling of streaming partners displayed. Google TV and YouTube TV are trademarks of Google LLC.



Wherever she shops

# Pursue additional ways to reach new audiences through limited distribution partnerships

Potential new partnership models being explored across select verticals

Consumer telcos	Online travel agencies	Cruise lines	Hotels	Airlines	Digital audio platforms
	QVC+ and HS	N+ owned apps availa	ble on partner entertain	ment platforms	
	New	F <b>AST channels</b> with Q	VC Group shoppable co	ontent	
	On-platform pเ	urchase integration, in	ncluding with customer lo	oyalty programs	
	Co-created p	urchase bundles with	related merchandise or	special offers	



## Create the world's leading live social shopping content engine

Enhance our leading production studios, leveraging QVC Group's existing capabilities and building new ones to efficiently create platform-specific, shoppable content at scale across distribution points



#### New ways of working

# Maintain the operating discipline of Athens, leaning into technology to unlock efficiency and fund expansion onto new platforms



## Deliver additional synergies to drive bottom-line profitability

- Supply chain productivity
  - COGS efficiencies
- Organization and operating model
  - Marketing optimization
  - CRM personalization



BALLARD DESIGNS Garnet Hill grandin**road**.

## Extend approach into Cornerstone to realize revenue and OIBDA growth

Paid media and marketing efficiencies Advanced pricing and promotion analytics Stores topline acceleration

Transportation network optimization

Distribution center operations enhancement



**Our winning** edge lies in our differentiated live content production, fit-for-purpose retail model, and holistic content distribution

#### Live content mastery

World's largest production platform for creating engaging, shoppable live content featuring our extensive roster of Hosts and Celebrities

QVC g r o u p

#### Fit-for-purpose retail model

Sourcing, distribution, and backend operations to widely distribute viral individual SKUs from our expansive set of partnerships with trusted national brands

#### Holistic content distribution

'Surround-sound' distribution across creator affiliate network, rapidly growing social presence, owned streaming platforms, streaming partners, and established global linear TV channels



## We expect this work to deliver both top- and bottomline growth

Within three years:

\$1.5B+

run-rate revenue from Social and Streaming While maintaining:

Stable, double-digit

adjusted OIBDA margin<sup>1</sup> And continued commitment to:

**2.5x** or better longterm leverage target<sup>2</sup>



 Consolidated Qurate Retail, Inc.
As defined in QVC's credit agreement.





## Appendix



## **Non-GAAP Information – Preliminary Note**

This presentation includes Adjusted OIBDA, which is a non-GAAP financial measure, together with a reconciliation to operating income, as determined under GAAP. Qurate Retail defines Adjusted OIBDA as operating income (loss) plus depreciation and amortization, stock-based compensation, and where applicable, separately identified impairments, litigation settlements, restructuring, penalties, acquisition-related costs, fire related costs, net (including Rocky Mount inventory losses), and (gains) losses on sale leaseback transactions.

Qurate Retail believes Adjusted OIBDA is an important indicator of the operational strength and performance of its businesses by identifying those items that are not directly a reflection of each business's performance or indicative of ongoing business trends. In addition, this measure allows management to view operating results and perform analytical comparisons and benchmarking between businesses and identify strategies to improve performance. Because Adjusted OIBDA is used as a measure of operating performance, Qurate Retail views operating income as the most directly comparable GAAP measure. Adjusted OIBDA is not meant to replace or supersede operating income or any other GAAP measure, but rather to supplement such GAAP measures in order to present investors with the same information that Qurate Retail's management considers in assessing the results of operations and performance of its assets.



## **Non-GAAP Information – Schedule**

#### Qurate Retail, Inc. Reconciliation of Operating Income to Adjusted OIBDA, USD Millions

	FY-22	FY-23	LTM Sept 2024	YTD 2024
Operating Income (Loss)	\$ (2,041)	\$ 590	\$ 359	\$ 462
Depreciation and amortization	481	407	388	290
Stock compensation expense	60	53	35	22
Restructuring, penalties and fire related costs, net of (recoveries)	3	(189)	18	18
Impairment of intangible assets	3,081	326	326	_
(Gains) losses on sale of assets and sale leaseback transactions	(520)	(113)	5	(1)
Adjusted OIBDA	\$ 1,064	\$ 1,074	\$ 1,131	\$ 791
Revenue	\$ 12,106	\$ 10,915	\$ 10,236	\$ 7,093
Adjusted OIBDA margin	8.8%	9.8%	11.0%	11.2%

