

# INVESTOR RELATIONS JUNE 2018



# Forward Looking Statements

As usual, we will make statements during the presentation which are forward looking. Our 10Ks, 10Qs and other SEC documents outline the risks associated with these statements and we encourage you to review them.

We also incorporate non-GAAP financial measures in this presentation. A reconciliation of those measures to the most directly comparable GAAP measure is available on our website at <a href="https://www.equifax.com">www.equifax.com</a> in the Investor Center. You can also reach the same information by clicking on the link included for those sections which discuss these non-GAAP measures.

## **Imperatives**



Deliver consistently strong profitable growth and shareholder returns



Develop
unparalleled
analytical
insights
leveraging our
unique data



Innovate
for market
leadership in
key industries
and capabilities



Serve as a trusted steward and advocate for our customers and consumers



Invest in talent to drive our strategy and foster a culture of innovation



Invest in transformation...

consumer, customer, data security, and IT infrastructure

## Focus Following the Cybersecurity Incident

STRENGTHENING CORPORATE STRUCTURE AND GOVERNANCE PROCESSES

INVEST IN DATA
SECURITY TO BE AN
INDUSTRY LEADER

GIVING CONSUMERS
MORE CONTROL
OVER PERSONAL
CREDIT DATE

IMPROVING SERVICE FOR CONSUMERS

- Chief Security Officer and Chief Transformation Officer reporting directly to CEO
- Adopting a robust enterprise risk management framework similar to the FFIEC
- Established a Risk
   Office with independent reporting to the Board
- Risk Escalation processes revised to support rapid escalation of potential data security events

 Reinforcing culture of security

- Strengthening accountability mechanisms
- Retaining expert advisors
- Hardening networks
- Streamlining and simplifying our networks
- Implementing new detection tools
- Continuing public cloud enablement
- Establishing industry forums for sharing of information

- Lock & Alert service gives U.S. consumers the power to lock and unlock personal credit data free, for life
- Teams exploring opportunities to provide services to empower consumers across our global markets
- Enhanced consumer education available through the Equifax website

- TrustedID Premier product offered to all U.S. consumers free for one year
- Product includes three bureau credit monitoring, ability to lock & unlock Equifax file, ID theft insurance, social security number monitoring and access to Equifax credit files
- Web site and call center improvements
- Extended free File Freeze through June 2018



- **Investing \$200M** in data security infrastructure & resources
- Adding significant IT and Cybersecurity employees
- Strengthening our enterprise risk-management framework
- Engaging industry experts to assist in data security enhancements
- 35+ meetings with regulators including FTC, State Attorneys General
- U.S. and International meetings with partner/customer CISOs
- Appointed a new Chief Transformation Officer to drive our response

# Enduring Business Fundamentals Support Long Term Growth

Demand for information solutions is growing as decision-making becomes more knowledge intensive AND the benefits of more accurate decisions deliver above average ROI for the customer

- Competition for customers is more intense
- Consumers are more selective in era of greater transparency
- Markets evolving toward one-to-one interaction across multiple channels



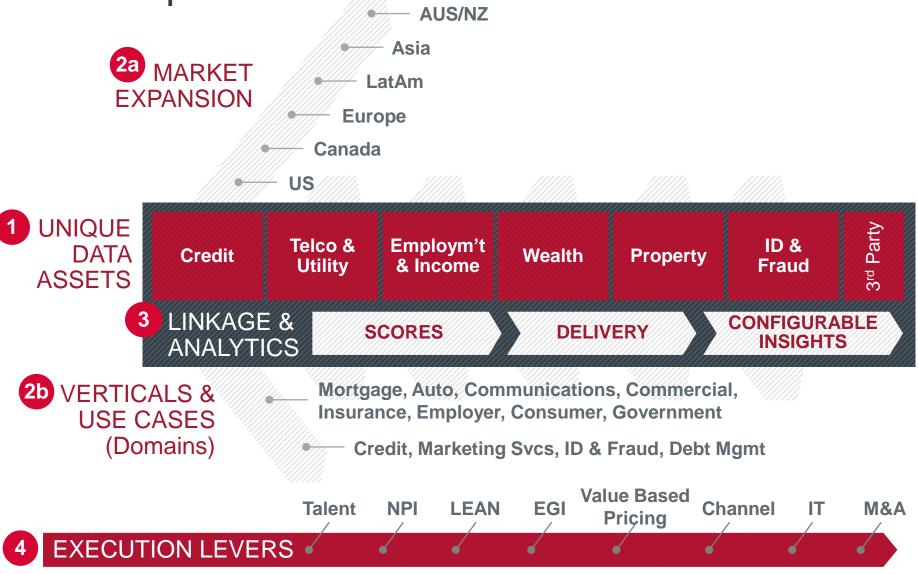
- Different ways to apply or combine existing data
- New sources of data become available (transaction data, social data, demographic data, etc.)

Information solutions – positioning Equifax as an insights company – represent a long term, sustainable growth opportunity

- End market growth through greater share of wallet
- New data sources broaden applications and increase value of installed solutions
- Becoming more embedded in clients' operations
- Penetrating new customer segments: auto, employers



Numerous Sources of Competitive Advantage Developed Over Time



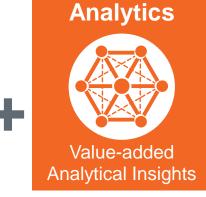
# Dramatically Stronger Insights Through a Vast Array of Direct, Verified Data



## Our Business Model is Robust and Resilient



- Credit
- Income
- Employment
- Wealth
- Property
- Telco/Utility
- Commercial



- Scores & Models
- Bankruptcy
- Delinquency
- > Prepayment
- Event Risk
- Fraud Risk
- Fused Scores

# Software Integrating Data and Insights

- Optimization
- Waterfalling
- Segmentation
- ) Workflow Management
- Flexible Rulesbased Engines
- Debt Mgmt. SaaS

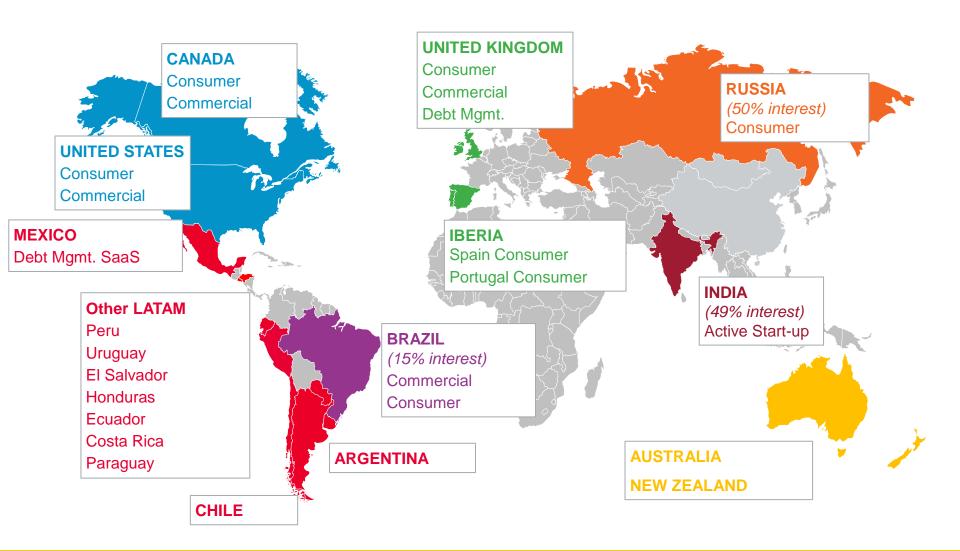
# **Customer Solutions**

Customized High Value Decisioning Solutions

- Banks
- > Fin. Institutions
- Mortgage Cos.
- Telcos
- Auto
- Healthcare
- Insurance
- Government

We have developed critical competencies that will continue to have great leverage and opportunity.

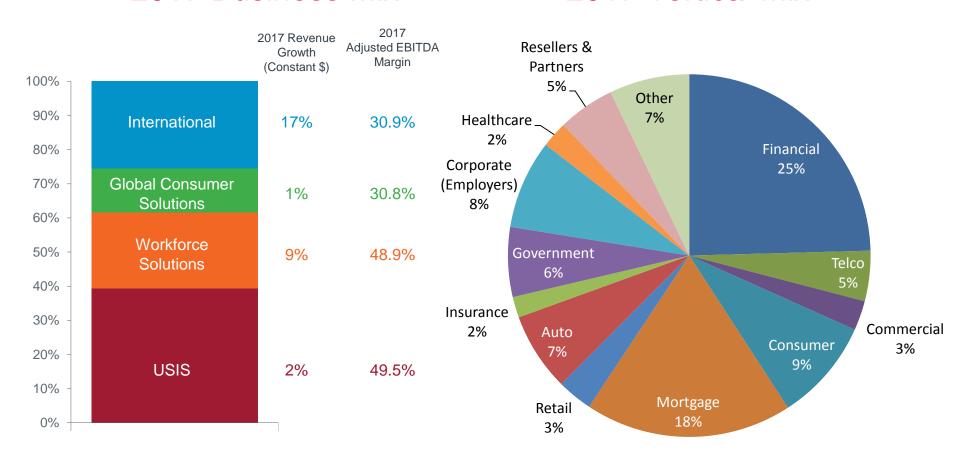
# Broadening Our Global Presence in Important Growth Markets



# A Strong Portfolio of Singularly Focused Businesses

#### 2017 Business Mix

#### 2017 Vertical Mix



Q&A



# **APPENDIX**



# Real Time Integration of Data from Multiple Sources & State-of-the-Art Analytics Drives Unique Insights

#### Big Data Varied new data constantly gathered from Wide range of data, diverse sources and at large volumes analytics and insights **VARIABLES & METHODS** Population-based analysis Strong delivery platform to suit customer needs SOLUTION DELIVERY Strongest models with a 360° view of a consumer Develop Mode ANALYTIC DIMENSIONS SEGMENT Dynamic analytics\* INDIVIDUAL Customer/consumer data

Unique customer data integrated into models

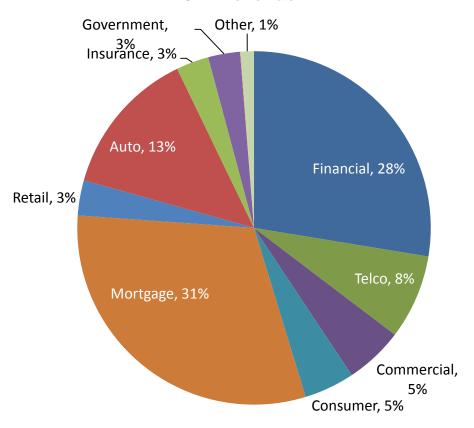


<sup>\*</sup> Data, attributes, models and algorithms updated continuously

# **US Information Solutions (USIS)**

Strengthen our foundation of assets and capabilities while investing in solutions and adjacencies that accelerate sustainable growth in existing and new markets

#### 2017 Revenue Mix



#### **Focus Areas**

### STRENGTHEN & EXTEND CORE

- Speed time to market
- Execute Trended Data
- Deliver CFN (commercial database)
- Expand & mature Auto
- Streamline on-boarding
- Enhance customer experience
- Leverage trended data and employment & income verification to further penetrate the mortgage market

#### BUILD EMERGING BUSINESSES

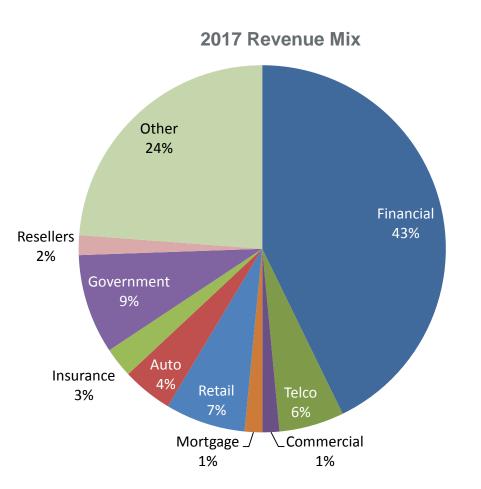
- Expand Anti-Money Laundering Solutions
- Deploy Debt Mgmt
- Broaden Marketing Services Solutions

#### **POSITION FOR FUTURE**

- Gain Momentum in Mobile Innovation
- Digital Authentication Solution

# International (INTL)

Address customer needs through unique data assets to drive insights delivered via strategic technology platforms complemented by M&A for geographic and domain expansion.



#### **Focus Areas**

#### **INSIGHTS**

- New data & exchanges
- Analytics enabled by Cambrian and Ignite
- Global InterConnect delivery platform

#### **DEBT SVCS**

- Expand across markets
- Focus on government
- Deploy solutions across markets

#### **ID & FRAUD**

- Build ID & Fraud exchanges
- Identity authentication
- Deploy the Ostra fraud mgmt application

#### **EXPLORE & DEVELOP**

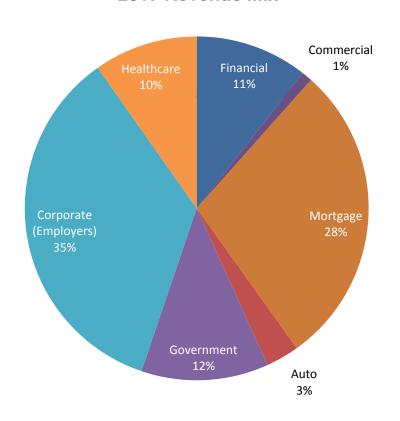
- Intl Work Number
- Access to consumer and commercial transaction data

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# Workforce Solutions (WS)

Accelerating growth through Work Number expansion, steadfast focus on regulatory-driven compliance offerings, and vertical expertise across direct and indirect channels

#### 2017 Revenue Mix



#### **Focus Areas**

#### TWN VALUE

Optimize value through greater demand and supply

## ACA VERIFICATIONS & COMPLIANCE

Maintain leadership in Healthcare Compliance

Expand margins to approach segment average over strategic period

#### Down-market

Expand distribution through partner channels to penetrate mid and small employer segments

#### **GOVERNMENT**

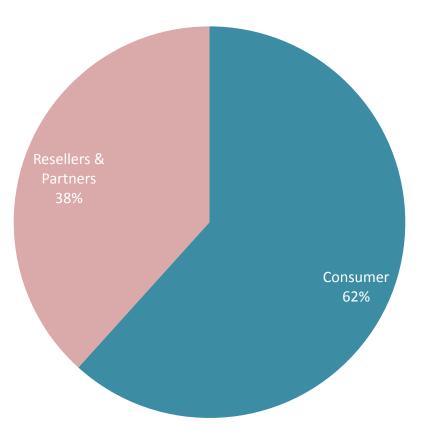
Establish EFX as market leader to empower government decision-makers

<sup>\*</sup> All Healthcare revenue is ACA Verifications & Compliance

# Global Consumer Solutions (GCS)

#### Giving consumers more control over personal credit data

#### 2017 Revenue Mix



#### **Focus Areas**

## CONSUMER CONTROL & EMPOWERMENT

- Consumer demand for transparency and control of personal credit data
- Free TrustedID Premier offering
- Free lifetime Lock and Alert service

## FINANCIAL WELLNESS

 Reach new consumers through employer relationships and empower financial wellness

#### **PARTNERS**

- Execute and expand vertical reach and major partnerships (e.g. Credit Karma)
- Integrate ID Watchdog acquisition

#### **GLOBAL INNOVATION**

 Deploy Renaissance in priority markets to advance offerings while improving customer experience

# **Equifax Lexicon**

- Closed Exchanges: a give-to-get model where data providers determine the content of the database, utilization requirements/obligations, and governance philosophy; generally, all data providers contribute the same amount/type of data in return for their access to the consolidated data
- ) Growth Playbook: the process of developing strategic growth plans for 3 years into the future
  - Enterprise Growth Initiatives (EGI): the process whereby large strategic initiatives are developed and tracked against specific milestones/metrics; ensures continuous senior management involvement and oversight
  - New Product Innovation (NPI): the process of developing from 55 to 65 new product launches every year which contribute approximately 3
    points of revenue growth each year
  - Vitality Index: an NPI metric that measures the revenue in any given year from products launched in the prior three years
- ) LEAN: the process of streamlining various processes to improve both operating efficiency and effectiveness
- Data & Analytics (D&A): the organization of our data and analytic professionals responsible for developing new analytic insights used for new products and other research endeavors
- Insights: Analytical interpretations of various data assets that enable institutions to make better, more precise, real time decisions
- Fused Scores: a statistical process where multiple databases/scores are integrated into a single insight for customers to consume/integrate into their internal IT platforms
- Verticals: our various end-use markets aka industry verticals; reflects how we organize our sales professionals and go-to-market strategies
- Enterprise Selling: the process whereby our sales organizations represent ALL of Equifax's capabilities to their respective vertical focus
- Connectors: Institutions that enable broader, more diverse distribution of insights and information
- InterConnect: the global IT platform whereby many customers consume our data and insight products; our most common decisioning platform that is and has been developed for global implementation
- Cambrian: the analytic platform utilized by the Data & Analytics team to develop analytic insights for new products
- Adjusted EPS: GAAP EPS excluding acquisition amortization and select periodic (i.e. less frequent) one-time items, e.g. restructuring charges, large tax credits, etc.
- Adjusted EBITDA: Consolidated Net Income Attributable to Equifax adding back Depreciation & Amortization, taxes, select periodic (i.e. less frequent) one-time items, e.g. restructuring charges, large tax credits, etc., and net Interest Expense (excluding Interest Income)