

Equifax Launches COVID-19 Financial Resource Center To Support Consumers

Resources include free credit reports; guidance on unemployment benefits; and tips for protecting your credit

ATLANTA, April 3, 2020 /PRNewswire/ -- As the COVID-19 outbreak continues, Equifax is launching a new online support platform called <u>COVID + CREDIT</u>: <u>Financial Resource</u> <u>Center</u>. Recognizing the widespread economic impact of this global pandemic, Equifax has brought together its existing services and capabilities in a single online destination for people to leverage during this challenging time.



In addition, the company continues to explore other actions it can take to better support consumers and businesses during and after the virus outbreak.

"As we continue to see the negative impacts of this pandemic on people's financial health, Equifax will be there to help people get the information and resources they need to protect their credit and finances," said Mark W. Begor, Chief Executive Officer of Equifax. "Our purpose at Equifax is to help people live their financial best, and this new COVID-19 digital resource center and free credit reports are just two ways we're helping people protect their credit and their family's financial life."

Equifax Financial Resource Center

Through this new online resource center, people can gain access to articles, podcasts, videos and more to help them in the face of an economic downturn, including:

- Best Practices on How to Protect Your Credit
- Which Bills to Prioritize when Money is Tight
- How Deferred or Missed Payments Might Be Reflected on Your Credit Report
- Where to Apply for Unemployment Benefits

Additionally, the site offers answers to some of the most urgent questions people may be asking right now: "What do I do if I lose my job?" or "What if I can't afford to pay my mortgage?" and "What if I get sick and can't afford healthcare costs?"

The Financial Resource Center will be updated regularly with new information essential to consumers.

"The current COVID-19 situation is a challenge, but understanding its potential impact on

your credit shouldn't be," said Beverly Anderson, President of Equifax Global Consumer Solutions. "We created this resource center for people as we know they are anxious about what lies ahead and are looking to find ways to minimize potential negative impacts of the pandemic on their credit. These resources will help guide them in this time of uncertainty."

Free Credit Reports and Tips for Protecting Your Credit

Equifax is enabling consumers to stay up-to-date on their credit reports by creating a myEquifax account to get six free Equifax credit reports each year. Consumers can also sign up for Core Credit™, where they not only receive a free Equifax credit report but also a free VantageScore® 3.0 credit score based on Equifax data each month. In addition, they are entitled to a free copy of their credit report every 12 months from each of the three nationwide credit bureaus by visiting www.annualcreditreport.com.

Also, consumers and businesses who are, or may be, impacted by COVID-19 are encouraged to contact their lenders and creditors directly to discuss their options. Equifax is engaged with many lenders, telecom and utility providers who are offering a variety of options to help people through forbearance and modified payment plans.

Economic Insights & Webinars by Equifax

Equifax recently announced the introduction of a weekly Market Pulse webinar series to provide organizations of all sizes with actionable insights on today's economy.

With unemployment rates spiking and many businesses closing, the negative impact on people's financial lives could be devastating. Equifax has unique insights and data that it will be sharing on a regular basis to customers, media outlets and other key stakeholders who may benefit from understanding the broad impacts this virus is creating across our economy and society.

ABOUT EQUIFAX INC.

Equifax is a global data, analytics, and technology company and believes knowledge drives progress. The Company blends unique data, analytics, and technology with a passion for serving customers globally, to create insights that power decisions to move people forward. Headquartered in Atlanta, Equifax operates or has investments in 24 countries in North America, Central and South America, Europe, and the Asia Pacific region. It is a member of Standard & Poor's (S&P) 500® Index, and its common stock is traded on the New York Stock Exchange (NYSE) under the symbol EFX. Equifax employs approximately 11,000 employees worldwide. For more information, visit Equifax.com and follow the company's news on Twitter and LinkedIn.

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