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Alliance Laundry Systems Announces Plan to Correct Tumble Dryer Issue

RIPON, Wis., May 7, 2025 /PRNewswire/ -- Alliance Laundry Systems, the global leader in commercial laundry equipment, announces it has deployed significant resources to correct an issue regarding its Series 6 tumble dryers.

The company's dedicated service and support team recently identified that many of the tumble dryers, produced from 2021 through April 14, 2025, had loose or not properly torqued bolts.

"First and foremost, we apologize to our customers for this issue," said Mike Schoeb, CEO, Alliance Laundry Systems. "This problem is clearly not representative of the next-level quality you expect from a global leader. Alliance is committed to resolving this problem promptly for our customers."

Since discovering the issue, the Alliance team quickly crafted an aggressive plan to correct it. That strategy, which includes inspection of impacted tumble dryers and, if necessary, setting bolts to the proper torque, is currently being executed in the field. These efforts are being conducted through its global network of independent distributors and Alliance Distribution, with additional assistance from company field service resources.

Customers with Speed Queen, Huebsch, or UniMac Series 6 tumble dryers are asked to contact their local distributor to schedule service.

For additional questions, contact inquiries@alliances.com.

About Alliance Laundry Systems

Leading Performance

Alliance Laundry Systems makes the world cleaner as the premier provider of laundry solutions. We deliver Leading performance through our exceptional employees, unmatched quality, and our commitment to innovation. Alliance leads the world in commercial laundry sales, product range, reach and R&D investment. No competitor comes close. Our laundry solutions are available under five respected brands, sold and supported by a global network of select distributors. We serve more than 140 countries with a team of more than 3,500 employees. Our brands include Speed Queen®, UniMac®, Huebsch®, Primus® and IPSO®. Together, they present a full line of commercial washing machines, dryers, and ironers (with load capacities from 12–400 lb., or 6–180 kg.) and every essential support service necessary to keep your operation running at maximum efficiency. You can also enjoy the superior wash and fabric care of commercial-grade laundry equipment in your home through our legendary Speed Queen® washers and dryers. At Alliance, we aim to bring you laundry peace of mind with an award-winning customer experience that's unrivalled in our industry.

For more information, visit www.alliancelandry.com.

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