



**Interpace Diagnostics®**

Resolving Diagnostic Uncertainty

Patient Support

# The NAVIGATOR Patient Support Program

The NAVIGATOR Patient Support Program is a resource available through Interpace Diagnostics to help guide patients through the process of obtaining and paying for molecular testing.

The NAVIGATOR team can address questions regarding Interpace Diagnostics tests and services, work to define expected costs, and advise on available payment options.



## The following programs and services are available:

- » Benefits Investigation
- » COMPASS\* Patient Assistance Program
- » Prior Authorization Support
- » Payment Plans

Contact the NAVIGATOR team to learn how Interpace Diagnostics can help.

📞 **866.316.0020**    ✉ **[navigator@interpace.com](mailto:navigator@interpace.com)**

(Phone support is available in over 170 languages)

\*COMPASS is not available to patients covered by Medicare, Medicaid, or any other government program, or where the program is restricted or prohibited by contractual obligation, or federal or state law. COMPASS is only available to patients within the United States.

[www.interpace.com](http://www.interpace.com)

# The COMPASS

## Patient Assistance Program

Many insurance plans cover Interpace Diagnostics test panels when a physician determines they are medically necessary and appropriate. If a health plan does not cover these tests and financial assistance is needed to offset the cost, Interpace may be able to help through the COMPASS patient assistance program.\*

### How Does it Work?

- 1 On your behalf, Interpace Diagnostics will handle the claim submission for your test with your insurance carrier.
- 2 You may receive an Explanation of Benefits (EOB) from your insurance carrier. **This EOB is not a bill.**
- 3 If there is a balance due after insurance or if you are a self-pay patient, you will receive a statement from Interpace Diagnostics. If you need financial assistance, our COMPASS program may be able to help.

Contact the NAVIGATOR team to learn how Interpace Diagnostics can help.

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All tests provided by Interpace Diagnostics are covered by the COMPASS program, which can minimize or eliminate out-of-pocket costs for all eligible uninsured and commercially insured patients.\*

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