



# Investor Presentation

Nasdaq: AUGX

December 2023





# Disclaimer

This presentation includes forward-looking statements. All statements other than statements of historical facts contained in these materials or elsewhere, including statements regarding the Company's future financial position, business strategy and plans and objectives of management for future operations, are forward-looking statements. Forward-looking statements use words like "believe," "plan," "expect," "intend," "will," "would," "anticipate," "estimate," and similar words or expressions in discussions of the Company's future operations, financial performance or the Company's strategies. These statements are based on current expectations or objectives that are inherently uncertain. In light of these uncertainties, and the assumptions underlying the expectations and other forward-looking statements expressed, the forward-looking events and circumstances discussed in the accompanying materials may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements.

The Company's actual results could differ materially from those stated or implied in forward-looking statements due to a number of factors, including but not limited to, those factors described in the "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" sections of the Company's most recent Form 10-K and Form 10-Q filed with the Securities and Exchange Commission, and similar disclosures in subsequent reports filed with the SEC. In particular, the following factors, among others, could cause results to differ materially from those expressed or implied by such forward-looking statements: the Company's expectations regarding changes in regulatory requirements; the Company's ability to interoperate with the electronic health record systems of its customers; the Company's reliance on vendors; the Company's ability to attract and retain key personnel; the competition to attract and retain remote documentation specialists; anticipated trends, growth rates, and challenges in the Company's business and in the markets in which the Company operates; the Company's ability to further penetrate its existing customer base; the Company's ability to protect and enforce its intellectual property protection and the scope and duration of such protection; developments and projections relating to the Company's competitors and the Company's industry, including competing dictation software providers, third-party, non-real time medical note generators and real time medical note documentation services; the impact of current and future laws and regulations; and the impact of the COVID-19 crisis on the Company's business, results of operations and future growth prospects. Past performance is not necessarily indicative of future results. The forward-looking statements included in this presentation represent the Company's views as of the date of this presentation. The Company anticipates that subsequent events and developments will cause the Company's views to change. The Company undertakes no intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. These forward-looking statements should not be relied upon as representing the Company's views as of any date subsequent to the date of this presentation.

This presentation includes information related to market opportunity as well as cost and other estimates obtained from internal analyses and external sources. The internal analyses are based upon management's understanding of market and industry conditions and have not been verified by independent sources. Similarly, the externally sourced information has been obtained from sources the Company believes to be reliable, but the accuracy and completeness of such information cannot be assured. Neither the company, nor any of its respective officers, directors, managers, employees, agents, or representatives, undertake to update any of such information or provide additional information as a result of new information or future events or developments.



# Augmedix at a Glance



Real-time and asynchronous medical documentation for clinicians



Connect clinicians with the Augmedix Platform through mobile devices and proprietary software



Comprehensive and flexible solution capable of being delivered at scale to ~295,000 addressable clinicians



Let clinicians focus on what matters most: patient care

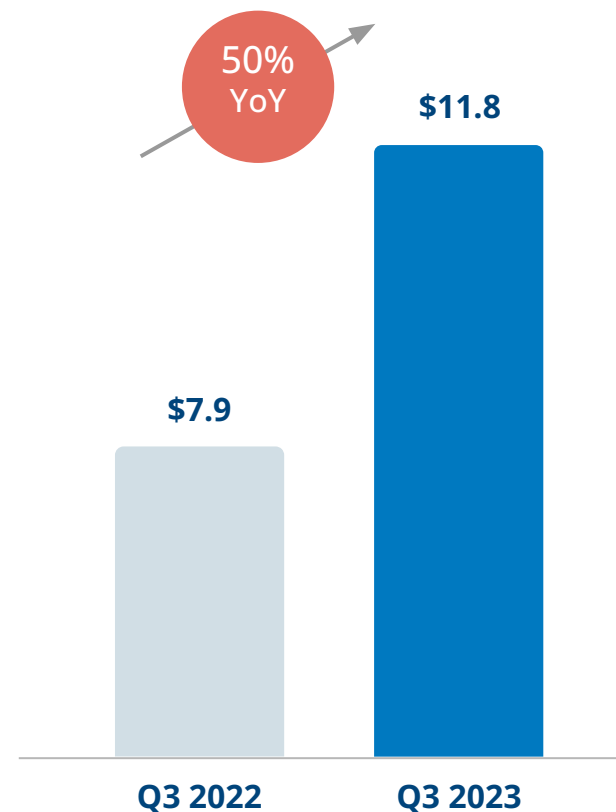
**\$48M**  
9/30/23 ARR

**157%**  
Q3 2023 YoY Net  
Revenue Retention

**20+**  
Health Systems Served

**>60,000**  
Notes Per Week

**Revenue**  
(\$ in millions)



# The Healthcare Dilemma

**Clinician burnout and chronic staffing shortages** are creating a **significant gap** between health systems' capacity to provide care and the demand for care from a growing and aging patient population.

Today's point-of-care delivery policies and technologies **consume up to one-third of a clinician's workday**, widening the care gap.

Moreover, they have become an intrusion, creating a virtual "wall" between clinician and patient. They have exacerbated **clinician burnout** and led to high levels of **patient dissatisfaction**.





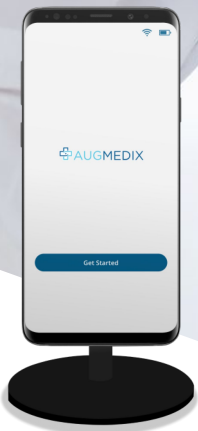


# Augmedix Mission & Vision

Our mission is to help healthcare providers **shrink their care gap and increase patient access at scale** by unburdening their clinicians from medical documentation so they can redirect more of their time towards patient care.

We manage medical documentation virtually and unobtrusively, **helping clinicians to see the patient, not the technology**, enabling them to deeply and fully connect at the point of care.

Our vision is to **deliver rapid, actionable insights at the point of care that can improve patient outcomes** and serve as the vehicle of choice for **change management**.



# Augmedix Benefits

Save clinicians up to  
**3 hours** per day

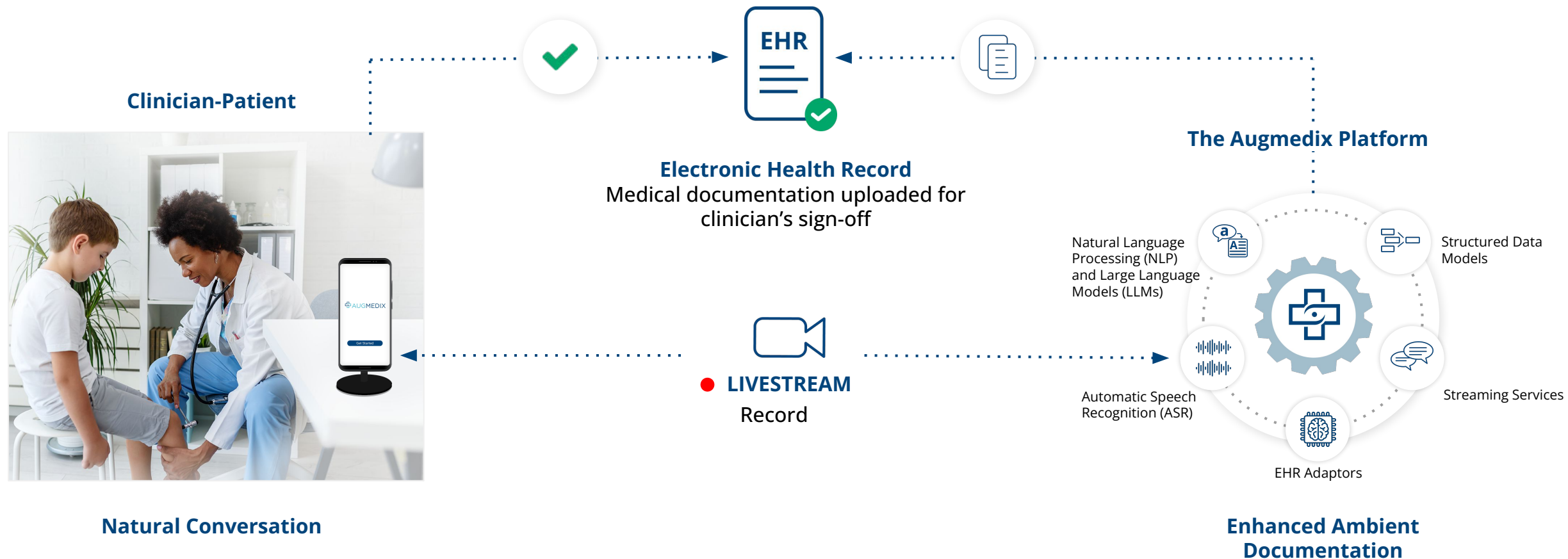
Increase clinician  
productivity by up to **20%**

Accessible products for  
health systems to  
**adopt at scale**





# Augmedix Eases the EHR Burden on Providers & Creates System Efficiencies





# Driving a \$6 Billion Market Opportunity for Augmedix

## Opportunity



**~295,000<sup>1</sup>**

Addressable Clinicians in U.S.

**\$6B**

U.S. Market Opportunity

## Select Current Customers

### Major Health Systems



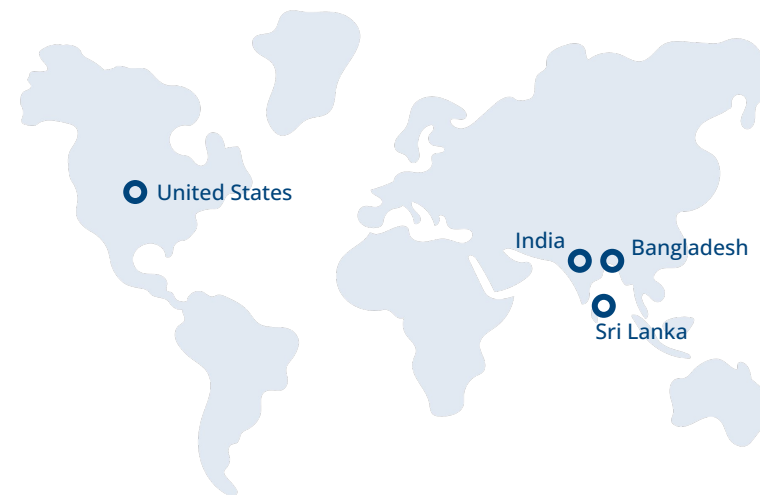
**>57,000<sup>1</sup>**

Addressable Clinicians

**\$1.2B+**

Expansion Opportunity within  
Existing Customers

## Scale Today



**4**

Countries

**60K+** Notes / Week

(1) Company estimates out of a total of more than 1.1m U.S. clinicians.



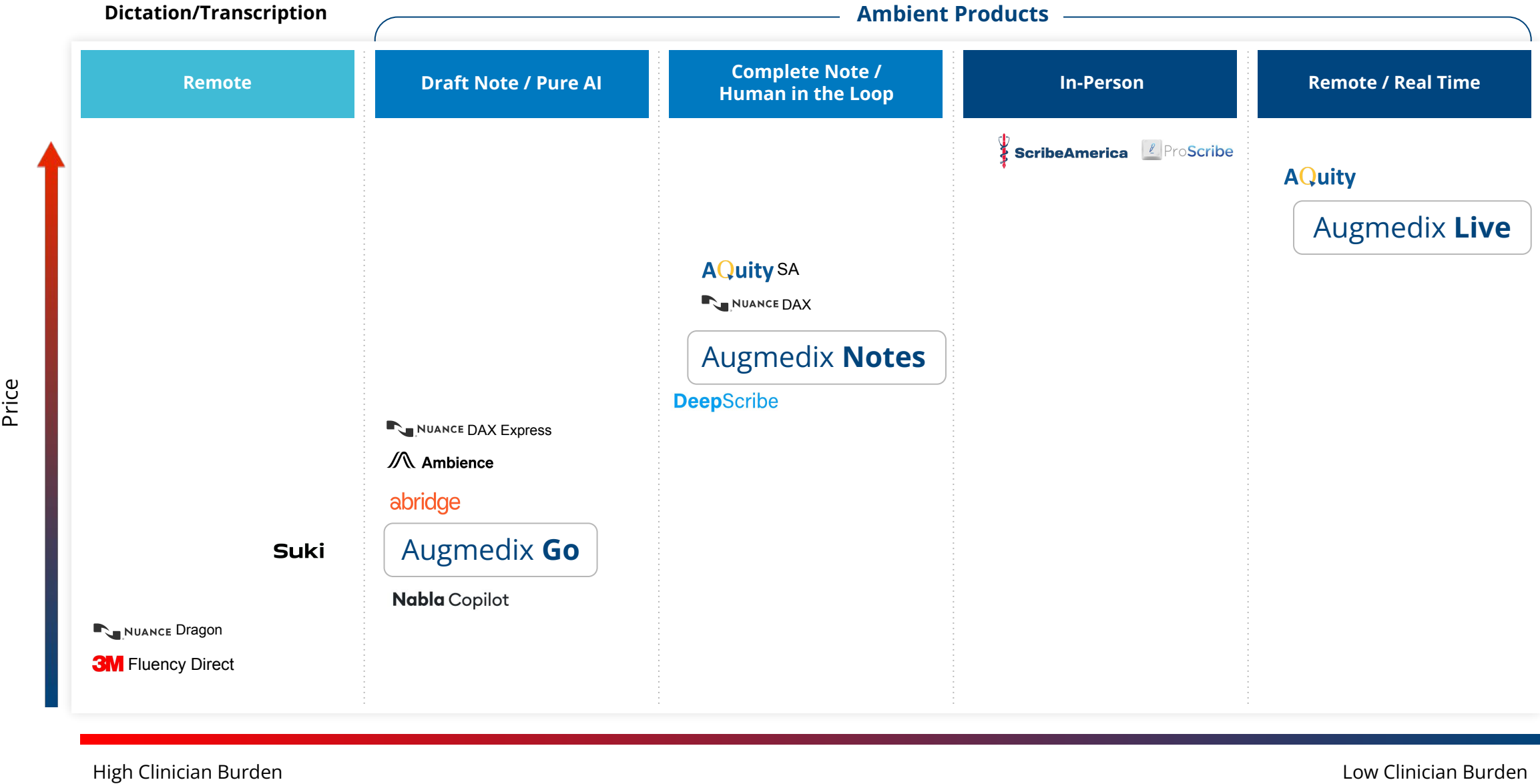
## Ambient AI Medical Documentation Product Portfolio

Our platform of products helps clinicians and enterprises maximize ROI

Augmedix <b>Prep</b>	Augmedix <b>Go</b>	Augmedix <b>Notes</b>	Augmedix <b>Live</b>
Chart Prep	Draft medical note	Quality-assured medical note	Quality-assured medical note + point-of-care support (orders, reminders, referrals)
Prior to start of day	TAT - Real Time	TAT - 4 hrs	TAT - 30 min
RPA ↓ AI-powered	AI-powered	AI-powered + Augmedix quality control	AI-powered + Augmedix MDS
\$	\$	\$\$	\$\$\$



# Documentation Market Landscape





# Transparent Note Creation

## Ambient Conversation

Clinician-Patient



### Automatic Speech Recognition (ASR)



**Clinician:** Nice to meet you. What brings you in today?

**Patient:** I got a headache yesterday and it just won't go away.

**Clinician:** Any fever or chills?

**Patient:** No, just the headache and a sore throat. I'm taking Tylenol but it's not helping.

**Clinician:** Let's start you on Ibuprofen, 800 mg, as needed.

### Natural Language Processing (NLP) and Large Language Models (LLMs)



**Clinician:** Nice to meet you. What brings you in today?

**Patient:** I got a headache yesterday and it just won't go away.

**Physician:** Any fever or chills?

**Patient:** No, just the headache and a sore throat. I'm taking Tylenol but it's not helping.

**Clinician:** Let's start you on Ibuprofen, 800 mg, as needed.

### Notebuilder Canvas



HPI ROS PE A/P Coding

PROBLEMS

Headache 1

Timing	ONSET	TIMING
	1 hours days weeks	constantly frequently intermittently
Medications	CURRENT MEDICATIONS *	RELIEF
	Advil Tylenol ibuprofen	with relief with some relief without relief

### Medical Note Electronic Health Record

#### HPI

The patient is a 55-year-old female presenting today with a headache.

#### Headache

Patient reports onset 1 day ago, occurring constantly. She complains of associated sore throat but denies fever or chills. She is taking Tylenol without relief.

#### A/P

##### Headache

New, acute. Uncontrolled. I advised the patient to start ibuprofen 800 mg PRN.



# Augmedix NLP

is a collection of traditional neural network models and LLM output, with guardrails that verify relationships against datasets, as part of our responsible approach to using AI.

## Multiple Ways to Render Structured Data

- Medical Note
- Point-of-Care Nudges
- Raw Structured Data

Notebuilder (web)

Organize

Build

Review

HPI

ROS

PE

A/P

Coding

Diabetes, Type 2

Hyperlipidemia

Back pain

+

Select Preset

Description

SELF-ASSESSMENT

Patient reports fatigue, blurry vision, and frequent urination. Patient checks their glucose levels at home

Medications

CURRENT MEDICATIONS\*

metformin

Symptoms

SYMPTOMS

Treatments

LIFESTYLE MODIFICATIONS

TREATMENT PROCEDURES

Tests

RECENT LABS\*

RECENT DIAGNOSTICS\*

Basic metabolic panel

BUN

CMP

GFR

Hepatic function panel

Hgb A1c

Lipid panel

Microalbumin

Urinalysis

A1c

LDL

blood glucose

blood glucose

VALUE

143

IMPRESSION

normal

abnormal

high

low

negative

positive

DATE

mm/dd/yyyy

A1c

VALUE

6.9

IMPRESSION

normal

DATE

Other

CHECKS GLUCOSE AT HOME

HOME BLOOD SUGARS

LAST EYE EXAM

LAST FOOT EXAM



Augmedix Go

Schedule

Mark James

HPI

Back pain

Patient's current medications include: ibuprofen 800 mg.

Patient reports that he has been having a lower back pain since helping his son move last weekend. The pain is described as a muscle spasm and is worse in the morning.

Diabetes, Type 2

Patient's current medications include: metformin 500 mg BID.

A1c high at 6.9, LDL high at 138, and blood glucose at 143.

Patient reports fatigue, blurry vision, and frequent urination. Patient checks their glucose levels at home every morning, and they are usually around 140.

PE

General: Well appearing, well developed.

Head and face: Normocephalic, atraumatic.

Eyes: PERRL, EOM intact, conjunctiva clear, no nystagmus, no scleral icterus.

Ears: External ear normal, TM's clear.

Nose: External nose normal, internal nose normal.

Mouth and throat: Moist mucous membranes, oropharynx clear.

Transcripts

Problems

Note

LLM Content

KEY

Structured Data from  
neural network models

# Demonstrated & Strong >3x ROI

Augmedix can drive clinician productivity through **better charge capture** and/or **improved patient access**.

## 20% increase in revenue capture per visit

2.5

wRVUs/visit

Before Augmedix

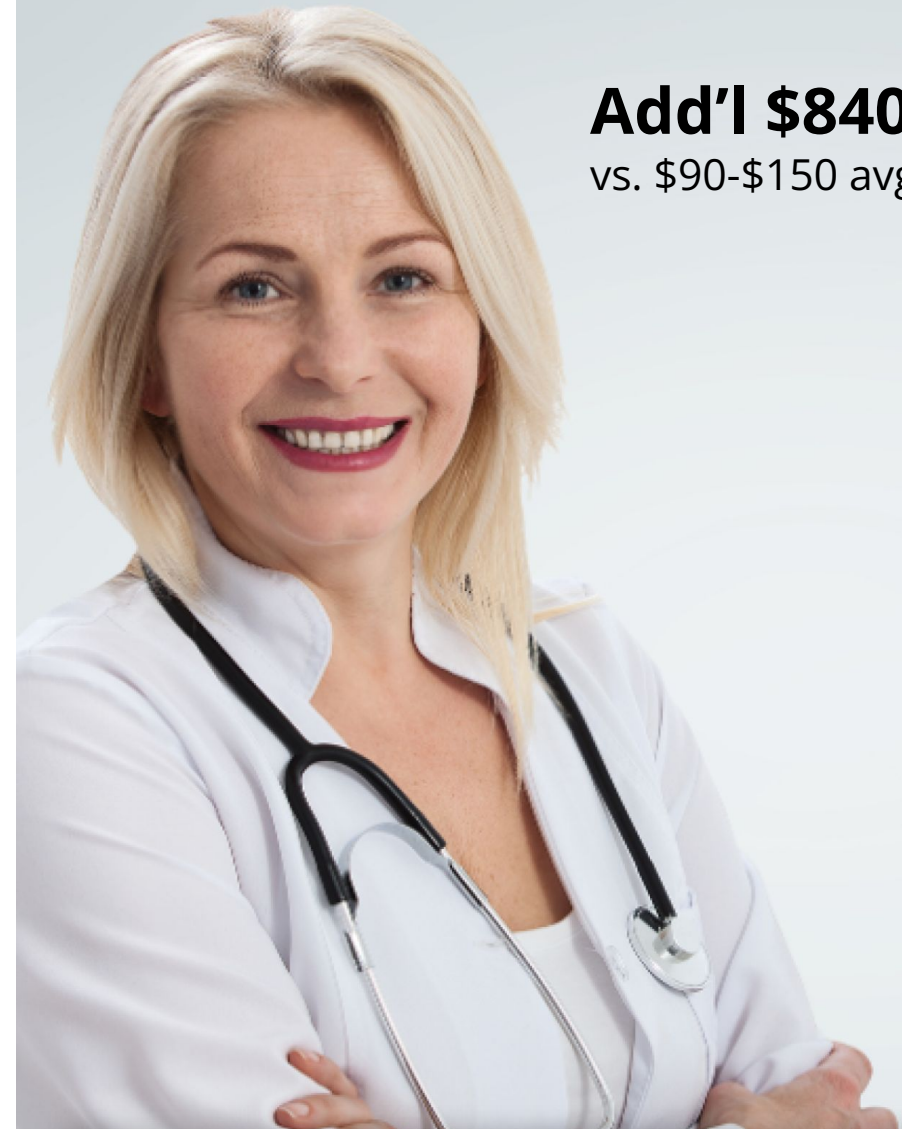
3.0

wRVUs/visit

With Augmedix

**Results from:** Health System | Augmedix In-Service since 2016  
100 Physicians | 15 Specialties

**Add'l \$840 rev/day**  
vs. \$90-\$150 avg. cost/day\*



\*Avg results = \$840 incremental rev/day less \$120 cost = \$720/day/clinician  
Assuming 3 days of work per week  $720 \times 3 = \$2,150$  week, ~\$9,000 month, \$110,000 yr

# Competitive Differentiation

Transparency

---

User control

---

Structured data

---

Product fungibility

---

Broad care settings & specialties

---

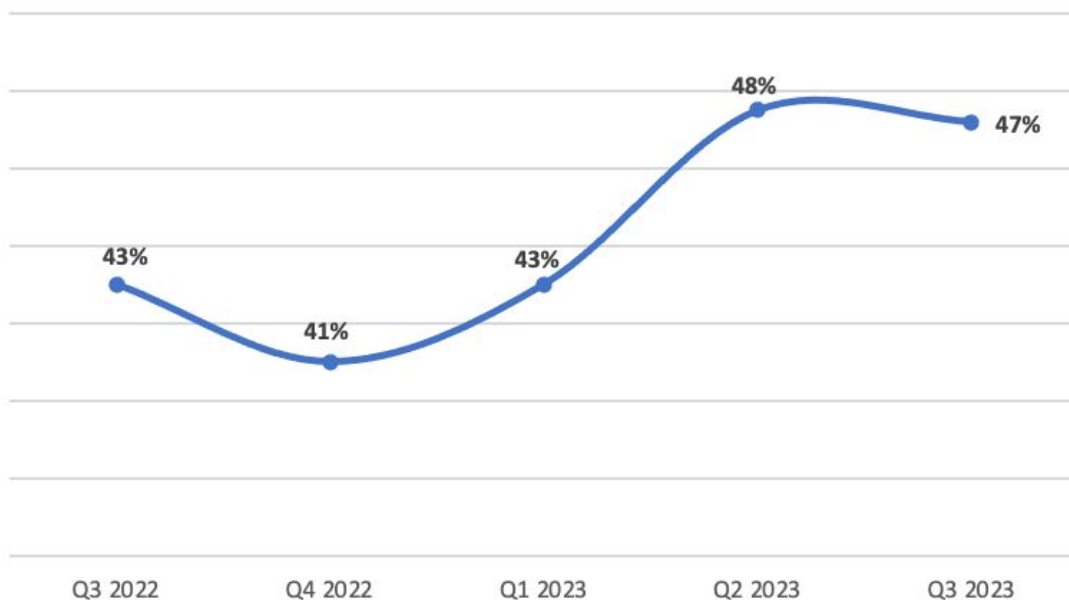
Bi-directional communication channel



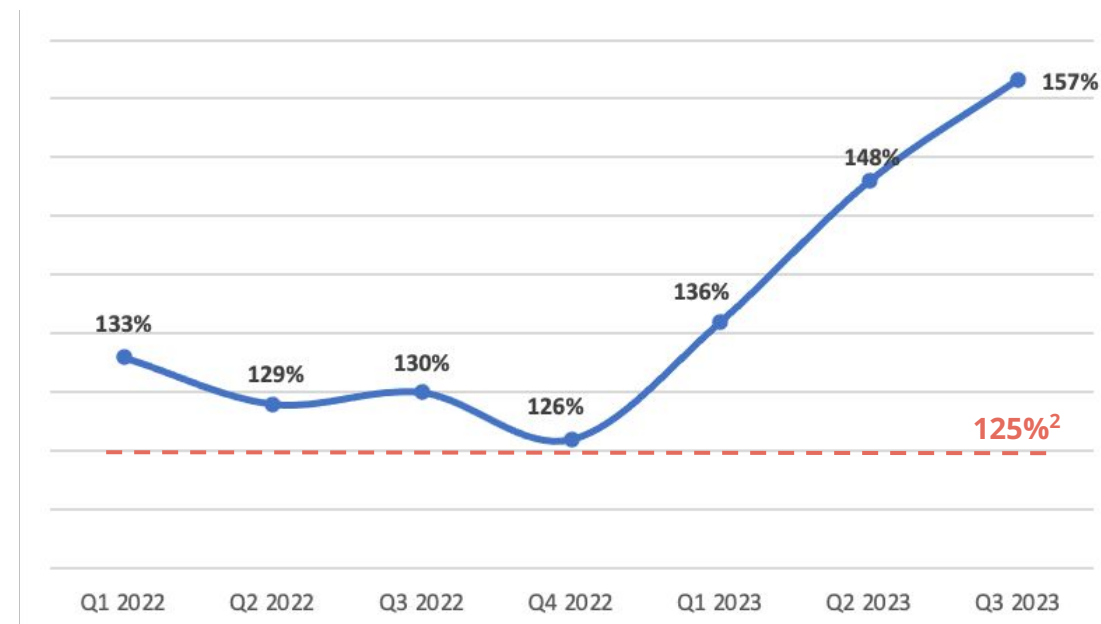


# Robust KPI Performance

## YoY Growth in Clinicians in Service (CIS)



## Net Revenue Retention<sup>1</sup>



1. Dollar-based NRR is derived from current period revenue including any expansion or new services and is net of contraction or churn compared to the previous period one year ago, but excludes revenue from new Health Enterprises for the current period.
2. 125% is world class per Gainsight (<https://info.gainsight.com/rs/231-EAT-840/images/2021-GS-NRRReBook.pdf>)



# Consistent Strong Growth

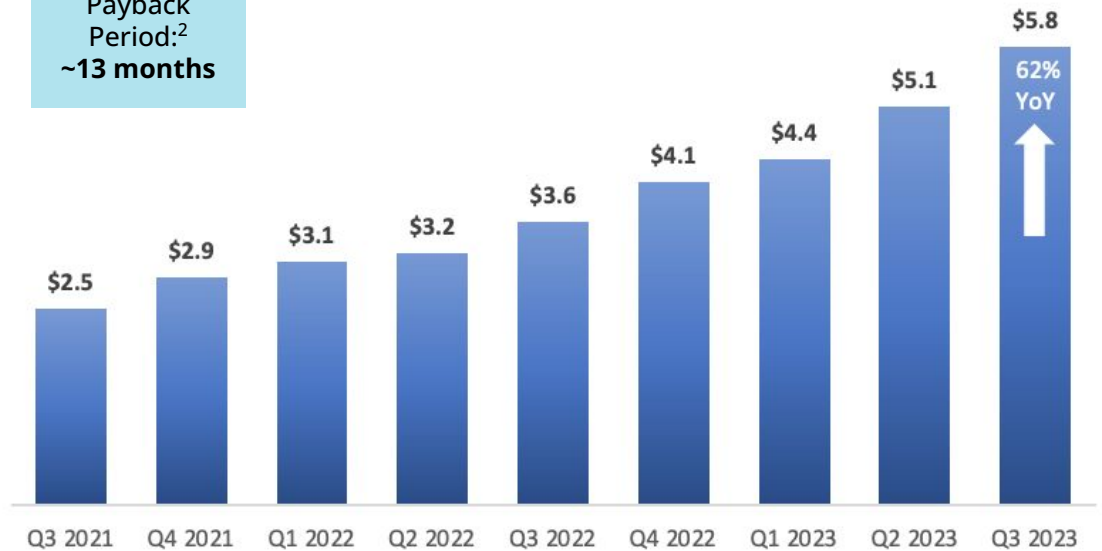


## Accelerating Revenue Growth (\$ in millions)



## Improving Gross Margin & Profit (\$ in millions)

LTV/CAC:<sup>1</sup> 5x  
Payback  
Period:<sup>2</sup>  
~13 months



**\$28.75M public financing<sup>3</sup> (November 2023) to drive incremental growth by expanding Augmedix's commercial team, accelerating automation initiatives, and advancing efforts to create an open ecosystem of integrations and partnerships**

Note: Fiscal years are audited through December 31, 2022. Quarterly results are unaudited.

1. LTM to 9/30/2023. The Lifetime Value (LTV) of Augmedix Live is calculated by ARPU / (Annual Churn Percentage) x expected contribution margin. Customer Acquisition Cost (CAC) is the sales and marketing spend in the previous quarter divided by number of new clinicians sold in the most recent quarter plus the onboarding costs in the most recent quarter divided by the number of go lives in the most recent quarter.
2. LTM to 9/30/2023. Payback period in months is calculated by CAC divided by the expected contribution profit in the first-year x 12.
3. Includes lead investment from existing shareholders HCA Healthcare, Inc. (NYSE: HCA) and Redmile Group, LLC.

# Highly Experienced Management Team



**Manny Krakaris**  
Chief Executive Officer



**Paul Ginocchio**  
Chief Financial Officer



**Sandra Breber**  
Chief Operating Officer



**Jonathan Hawkins**  
Chief Revenue Officer



**Ian Shakil**  
Co-Founder &  
Chief Strategy Officer



**Saurav Chatterjee**  
Chief Technology Officer



**Davin Lundquist**  
Chief Medical Officer



**Rashed Noman**  
Country Manager,  
Bangladesh



# Investment Highlights



Broad ambient documentation offerings that are differentiated and flexible across a variety of care settings



Increases clinician productivity, optimizes reimbursement and improves patient access



Deployed at 5 of top 10 US healthcare enterprises with high Net Revenue Retention



Attractive scalable business model with compelling unit economics



Building on AI-powered platform delivers automated add-ons and drives growth and efficiency

# Thank You



[investors@augmedix.com](mailto:investors@augmedix.com) | Matt Chesler, CFA - FNK IR