



















Management Participant

Harry J. Cynkus

Senior Vice President, Chief Financial Officer and Treasurer



Forward-Looking Statement

Certain information provided during today's presentation will include forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements regarding our expectations, beliefs, intentions, plans, objectives, goals, strategies, future events or performance and worker by the assumption ctions and other statements which are other than statements of his meal facts. These statements may terminology such as 'may", "will", "antiepates", "expects", 'believes", "intends", "should" or comparable terms or the negative thereof. All forward-looking statements included in this pressurelesse are based on information available to us on the date hereof. Such statements speak only as of the date hereof and we assume no obligation to update such forward-looking statements for any reason, or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

These statements involve risks and uncertainties that could cause actual results to differ materially from those described today. Such risk factors are described in SEC reports including the Company's Form 10-K for the period ending December 31, 2012.



- Leading pest and termite control company
- Powerful "Orkin" brand name – world renown
- Over 2.0 million
 residential & commercial
 customers
- > 15 consecutive years of improved earnings
- > 11 consecutive years of increased dividends of 12+% Special cash dividend of \$0.12 paid Dec. 2012
- > 112 year history with operations in U.S.,
 Canada, Central America,
 South America, the
 Caribbean, the Middle
 East, Asia, the
 Mediterranean, Europe,
 Africa and Mexico from over 500 locations







Rollins Value Proposition

Recession resistent – 80% of revenues are recurring

Focus on sustained profitable growth Strong balance sheet

Solid track record of Shareholder Value creation Competitive advantage -- Brand and infrastructure create barriers

Strong management, excellent depth Significant insider ownership



Industry













\$7.0+ billion industry

Increasing health awareness

Roughly 70% residential and 30% commercial

Highly fragmented with numerous small operators





Rollins, Terminix, and Ecolab generate over 30% of industry revenues











Strategic Overview

Growth through Selected Acquisitions "Acquirer of Choice"

- 1999 Acquired Orkin Canada, Prisim, and Redd Pest Control
- 2004 Acquired Western Pest Services
- 2005 Acquired The Industrial Fumigant Company
- 2008 Acquired HomeTeam Pest Defense and Crane Pest Control
- 2010 -- Acquired Waltham Services, Inc. and TruTech, Inc.
- Continue to seek regional pest control operators

Growing our Business Organically

- Internet lead development
- · Increased yield and retention across all brands
- Pricing power

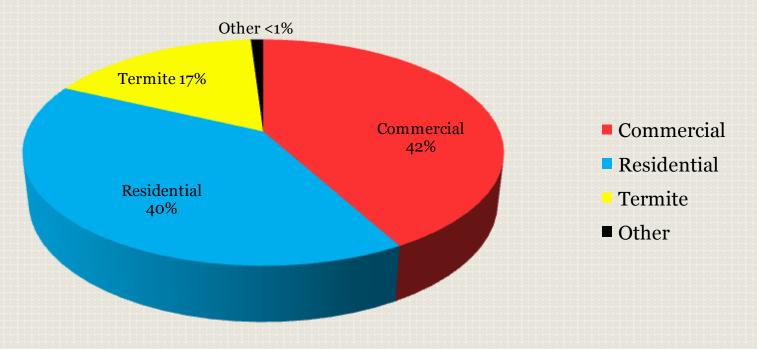
Growing Domestic and International Franchises

- Currently have 78 franchises
- 56 domestic franchises right but no obligation to repurchase domestic franchises
- 22 international franchises in Panama, Costa Rica, Honduras, the United Arab Emirates, The Dominican Republic, South Korea, Qatar, Saudi Arabia, Bahrain, Lebanon, Kuwait, Jamaica, Ireland, Turkey, China, Nigeria, Mexico, People's Republic of China, Turks and Caicos Islands and Chile



Total Revenue by Business Line

Revenue % by Business Line

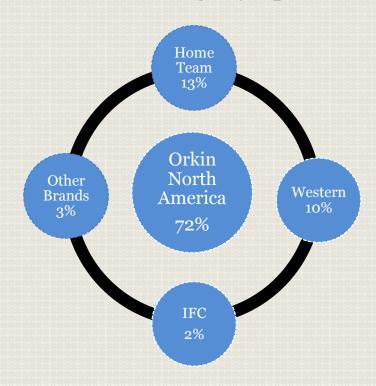




Rollins' Family of Brands

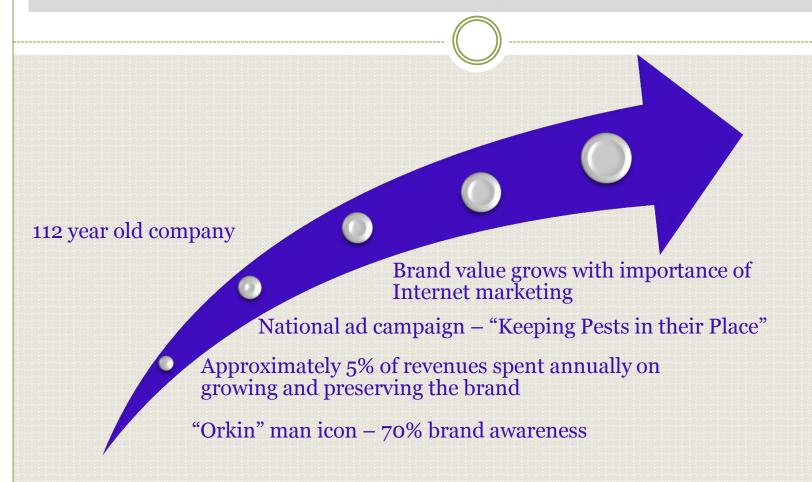
- ❖Orkin North America is the industry's leading brand and today represents approximately a little less than 3/4th of the company
- *HomeTeam provides a strategic entry into a new market channel (new home construction and access to the new home owner).
- ❖Western Pest Services founded in 1928 is a commercial pest control leader in the Eastern U.S., and the largest fruit and vegetable fumigator on the East Coast
- ❖IFC specializes in food manufacturing and processing pest control and is the largest fumigation company for that segment in the U.S.
- ❖Waltham and TruTech make up the balance of our business

Revenue Percentage by Operation





Focus on the Orkin Brand





New Advertising Campaign



Crawlspace



Secret Passageways



Autobahn



PEST CONTROL DOWN TO A SCIENCE.™



COMMERCIAL

Orkin, LLC

Orkin Canada

Western Pest Services

IFC

Crane Pest Control

Waltham Services

Focused Sustained, Profitable Growth

- ➤ No. 1 commercial pest control provider in North America – 20% market share
- > Nationwide service network with 53 dedicated commercial branches
- ➤ Highly recession resistant; customer's reputation and risk too great
- ➤ High growth opportunity. CAGR 8.7% last 10 years
- ➤ Highest customer retention of all service offerings and higher average prices
- > Focused on five priority industries: food and beverage processing, healthcare, food service, food retail and hospitality
- > 2010 Readers' Choice Award for pest management from *Food Processing* magazine



Commercial Growth Potential

- Increasing demand driven by health and safety concerns
- Long term growth
 potential through
 increased market
 penetration and
 service frequency
- Largest 20 national accounts make up less than 3% of the business



Food and Beverage Processing



Healthcare



Hospitality



Food Service



Retail



Apartments



Schools



Other Industries





RESIDENTIAL

Orkin

HomeTeam Pest Defense

Orkin Canada Waltham Services



Focused on Sustained, Profitable Growth

- ➤ Recession resistant non-discretionary purchase
- ➤ Rising concern over health, safety and protection of property
- ➤ Better informed consumers, targeting specific segments
- > Internet will provide accelerated growth
- ➤ Primary service offerings varied across brands to meet customer needs and improve profitability
- ➤ New market opportunity: rebounding home construction HomeTeam's Taexx®tubes-in-thewall"





TERMITE

Orkin

HomeTeam Pest Defense

Western Pest Services

Focused on Sustained, Profitable Growth

- > Termite damage -- \$5.6 billion annually, a real threat to homeowners.
- Shares many of the same characteristics of our other businesses – strong recurring revenue and high retention
- > Claims costs reduced over the last 10+ years
- Invigorated sales force, utilizing digital technology





BED BUGS

Orkin, LLC Orkin Canada

Home Team Pest Defense

Western Pest Services

Waltham Services



Strategic Growth Opportunity

- Bed bug industry grew 25% to \$320 million in 2010*
- Rollins data shows company growing faster than industry
- > Recurring revenue growth through inspection and remedial services.
- New opportunity to introduce residential and commercial pest control services to new bed bug customers.



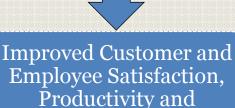
^{*}Specialty Products Consultants

Advancing our Initiatives in 2012

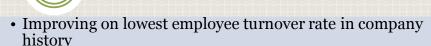
Employee and Customer Satisfaction

Technology Improvements

Alliances, Partnerships and Collaborations



Profitability



- Focus on Customer Promise to improve customer satisfaction
- Improve retention
- Rollout of branch operating/CRM system
- State-of-the-art customer sales, internet and call center software
- Web-based employee training network
- Voice Over Internet Protocol (VOIP)
- Centers for Disease Control and Prevention (CDC)
- University of Kentucky



Commitment to Training

27,000 sq. ft. Training Center unique to pest control industry

13,000 sq. ft. commercial training facility includes commercial kitchen, hotel room, hospital room, cafeteria, warehouse, supermarket, bakery and pharmacy

Attracts customers, regulators, educators, university researchers

Cafeteria



Commercial Kitchen



Hospital Room





Commitment to Training

Residential facility incorporates a 2,400 sq. ft. fully constructed home and termite treating pavilion

Named to *Training Magazine* Top 125
Training Companies for last ten years

Web-based employee training network utilized by employees and franchises worldwide

Residential Training Facility



Termite pavilion



Broadcast studio





















Financial Overview



Three Year Financial Improvement 2010-2012

Cash Provided from Operations increased from \$124.1 million in 2010 to \$141.9 million in 2012

EBITDA increased from \$180.4 million to \$215.3 million

EPS grew from \$0.61 in 2010 to \$0.76 per diluted share in 2012

Current dividend yield approximately 1.5%



Revenue Growth

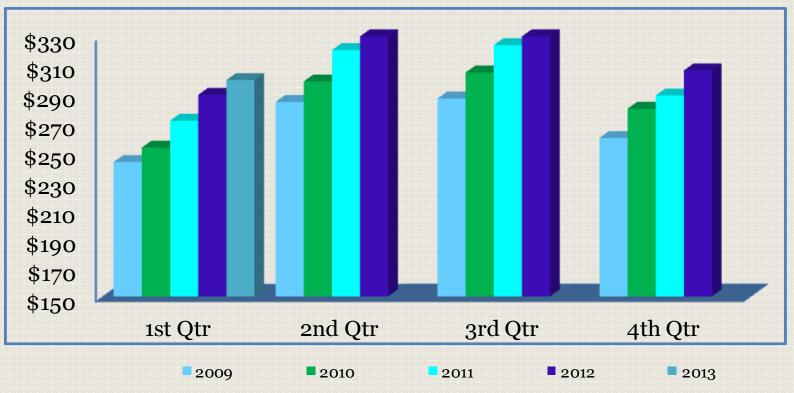






Revenue Growth by Quarter







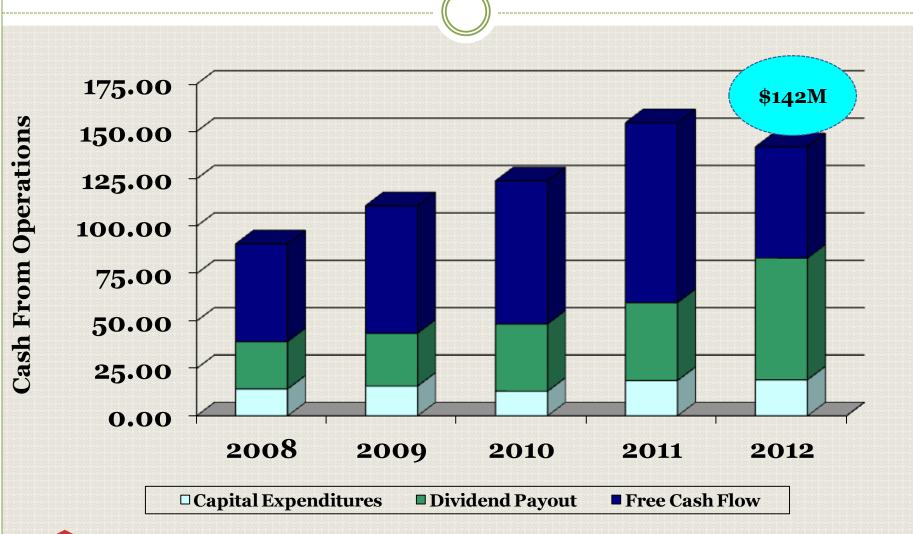
Diluted Earnings Per Share by Quarter



 $^{{\}rm *Rollins, Inc.'s \ 4^{th} \ Qtr \ EPS \ adjusted for \ the \ impairment \ of \ assets \ and \ conversion \ of \ subsidiaries \ to \ LLCs \ was \ \$0.20 \ per \ share}$

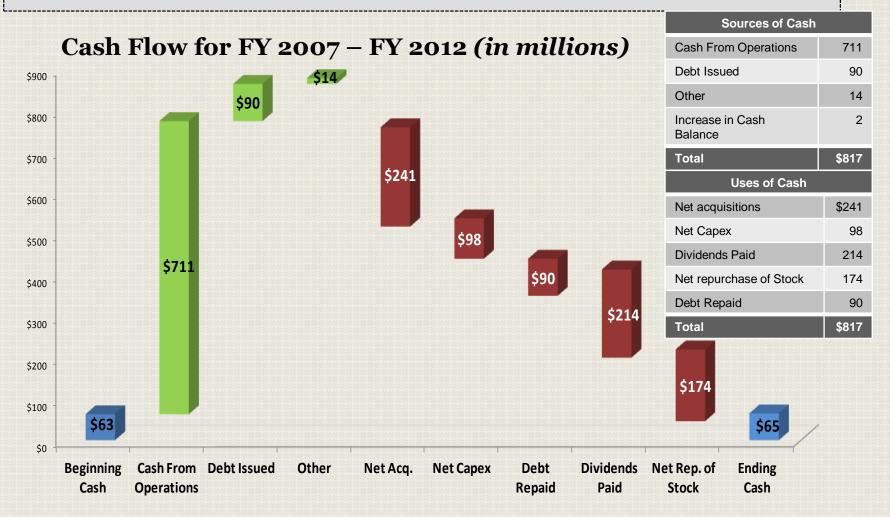


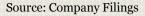
Strong Free Cash Flows





Rollins' Sources and Uses of Cash

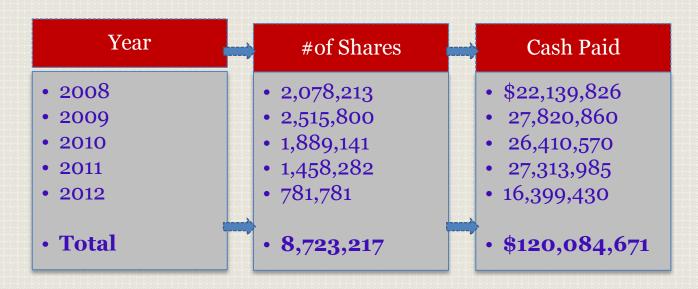






Share Repurchase Program: 2008 - 2012

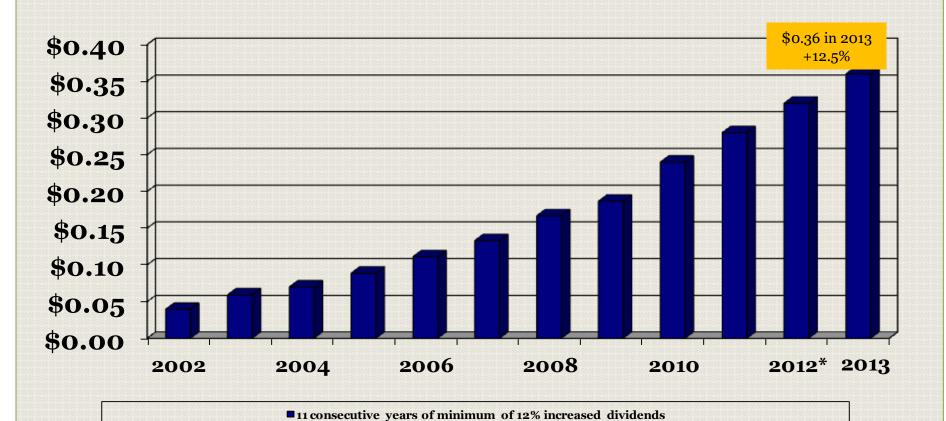
(In million)

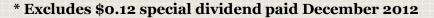


5.3 Million Shares Remaining to be Repurchased at 03/31/2013



Dividend Record







Depreciation and Amortization of Intangibles





2010

2011

2012

2009

\$14.2

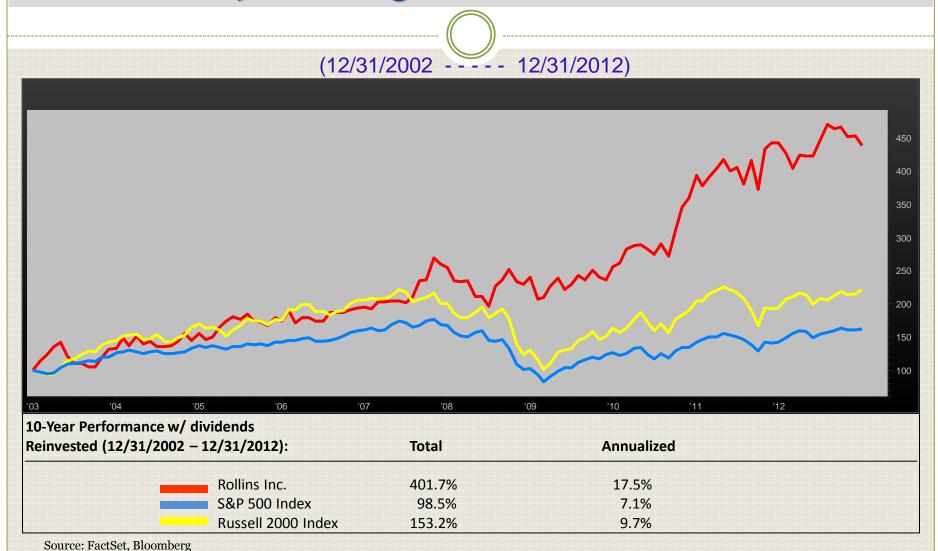
2008

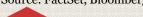
\$5

\$0



Rollins' 10-year stock performance (with dividends reinvested) vs. S&P 500 and Russell 2000 Indices



























EBIDTA Reconciliation

		<u>2007</u>		<u>2008</u>		2009	<u>2010</u>	<u>2011</u>	<u>2012</u>
EBITDA (Excluding Gain):									
Net income	\$	64,731	\$	68,934	\$	83,984	\$ 90,002	\$ 100,711	\$ 111,332
+ Interest Income		(2,289)		761		964	437	508	14
+ Taxes		40,182		44,020		42,307	53,543	60,385	65,310
+ Depreciation & Amortization		27,068		33,443	<u> </u>	37,169	36,408	37,503	38,655
EBITDA (Excluding Gain):		129,692		147,158		164,424	180,390	199,107	215,311
EBITDA (Excluding Gain) Three year	ar m	argin increa	se						
EBITDA (Excluding Gain)	\$	129,692	\$	147,158	\$	164,424	\$ 180,390	\$ 199,107	\$ 215,311
Revenues		894,920		1,020,564		1,073,958	1,136,890	1,205,064	1,270,909
EDITDA Margin (EBITDA/Revenue)		14.492%		14.419%		15.310%	15.867%	16.523%	16.941%

Three year Margin Increase = (16.941 - 15.867 / 15.867) * 100 = 6.769%



Free Cash Flow and Gross Margin Reconciliation

Free Cash Flow:	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
Cash Flow from Operation: \$	88,762 \$	90,744 \$	110,846 \$	124,055 \$	154,647 \$	141,919
- Purchases of Equipment	16,244	14,815	15,740	13,036	18,652	19,040
Free Cash Flow	72,518	75,929	95,106	111,019	135,995	122,879
Gross Margin:						
Revenues \$	894,920 \$	1,020,564 \$	1,073,958 \$	1,136,890 \$	1,205,064 \$	1,270,909
-Cost of Services Provided	468,665	534,494	551,002	583,089	616,842	647,578
Gross Margin \$	426,255	486,070	522,956	553,801	588,222	623,331
Gross Margin %	47.6%	47.6%	48.7%	48.7%	48.8%	49.0%

Gross Margin % = (Gross Margin \$/Revenues)

Three Year Gross Margin Increase



Free Cash Flow and Gross Margin Reconciliation

ROLLINS, INC. AND SUBSIDIARIES RECONCILIATION OF NON-GAAP FINANCIALS

(in thousands except per share data) (unaudited)

	Fourth Q	uarter Ended	Twelve Months Ended December 31, 2009		
	Decemb	per 31, 2009			
Net income per share - diluted as reported	\$	0.13	\$	0.56	
Add: Impairment of project (net of taxes)	\$	0.01	\$	0.01	
Less: Net tax benefit	\$	(0.04)	\$	(0.04)	
Adjusted earnings per share - diluted	\$	0.10	\$	0.53	



Company History

Rollins buys Orkin for \$62 million when Rollins revenues were only \$9 million (Orkin revenues were \$34 million)

Orkin began operations; Otto Orkin " The Rat Man" sold poison doorto-door

Rollins. begins trading on the

NYSE

Orkin celebrates 100th **Anniversary and** Smithsonian/O. Orkin Insect Safari begins touring the U.S. and Canada

First Orkin franchise opens

Rollins, Inc. acquires **Western Pest** Services, the 8th largest pest control

company

Rollins, Inc. acquires HomeTeam Pest Defense, the 3rd largest residential pest control company and Crane **Pest Control serving** Northern Calif. and the Reno/Tahoe Basin



1901 1941 1964 1967 1968 1993 1994 1999 2001 2003 2004 2005 2008 2010

Orkin treated military establishments for pest control during WWII

Orkin celebrates the opening of the **Orkin Insect Zoo** at the Smithsonian Institute Rollins moves

Orkin named to Training Magazine's Top 100 **Training Companies and** received first place honors for the BEST **Award**

Rollins, Inc. acquires Waltham Services, serving New England and NY and TruTech, serving seven states throughout the Southwest

headquarters to Atlanta, GA

Orkin acquires Prism a nationwide pest control company, Orkin Canada, Canada's leading pest control provider and REDD, a leading pest control company in the SE United **States**

Rollins, Inc. acquires The Industrial **Fumigant Company**, 24th largest company in pest control

