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Cuscal Limited Selects Fiserv to Enable Delivery of Automated Cash and ATM Network Management for Financial Institutions

- Payment solutions provider, Cuscal Limited, will deploy Integrated Currency Manager, Device Manager and Terminal Connect solutions from Fiserv
- Cuscal Limited will transform its service offering by automating and simplifying cash management and ATM network management processes for financial institutions
- Fiserv solutions and expertise help clients deliver financial services at the speed of life, meeting customers where they are and enhancing the way people live and work today

SINGAPORE & BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Cuscal Limited, a leading provider of end-to-end payments solutions in Australia, has chosen Integrated Currency Manager, Device Manager and Terminal Connect from Fiserv. The new solutions will enable Cuscal to extend its range of services to include more automated, integrated cash and ATM network management capabilities.

Cuscal provides payments solutions to over 100 clients from a range of industries including financial services, airlines, fintech and retail. Its product range includes card and acquiring products, mobile payments, fraud prevention, EFT switching and direct entry. Cuscal also owns and operates the rediATM network (one of Australia's largest ATM networks) and provides switching and acquiring services for around one-third of Australia's ATMs.

"We are always looking for ways to improve our products and services and help our clients get ready for the future of payments," said Adrian Lovney, General Manager, Product & Service, Cuscal Limited. "Fiserv solutions will help make our device management easier and more efficient and support the growth of our extended network of multi-vendor ATMs."

Fiserv will provide Cuscal with an integrated management solution for cash optimisation, incident management and remote management of their large ATM network. By automating the monitoring and management of their multi-vendor ATM network, Cuscal will be able to more efficiently manage supply chain costs, quickly detect and resolve problems, and enable its customers to effectively manage cash in real time, all from an integrated solution suite. Cuscal can also offer customers the option of remote resolution of ATM issues and an easily configurable reporting and analytics solution that includes automated report distribution.

“Automation and end-to-end, real-time visibility are critical to cash optimisation and ATM network management, with businesses and consumers expecting an effective and reliable service,” said William Dale, regional director, Cash & Logistics, Fiserv. “As experts in the movement and management of money, Fiserv provides the integrated solutions necessary to help Cuscal deliver the services people need today to Australian financial institutions.”

Integrated Currency Manager is a cash management solution that forecasts customer demand and automates processes to deliver high service levels for customers at the lowest cost for organizations. It utilizes complex forecasting based on artificial intelligence to recommend orders and shipments to minimize excess cash levels, reduce expensive transportation and handling costs, and streamline cash management.

Device Manager and Terminal Connect provide multi-vendor device management capabilities that automate the end-to-end process of detecting and resolving problems across self-service device networks, including ATMs, smart safes and cash recyclers. The remote management and flexible reporting capabilities help to improve fault management, service management and proactive troubleshooting to lower the total cost of ownership and increase device availability for large ATM networks.

In a world that is moving faster than ever before, Fiserv solutions and expertise help clients deliver financial services at the speed of life, meeting customers where they are and enhancing the way people live and work today. Learn more at TheSpeedofLife.com.

About Cuscal Limited

Cuscal is an unlisted public company regulated by the Australian Prudential Regulation Authority (APRA) with representation on all of Australia’s major payment boards and associations. It processes more than 10% of Australia’s payment transactions and has over 6.5 million cards under management. In recent years Cuscal has focused on helping its clients adapt to the new world of digital payments. It is one of the primary architects of Australia’s new real-time payments infrastructure, the New Payments Platform (NPP), and is currently working to connect its clients to Android Pay and Samsung Pay when they launch in Australia. www.cuscal.com.au

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE® magazine’s World’s Most Admired Companies and Forbes magazine’s America’s Best Employers. For more information, visit www.fiserv.com.

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