

September 10, 2013



## Twelve Institutions Select DNA from Fiserv

- DNA enjoys strong momentum following acquisition of Open Solutions by Fiserv
- Innovative technology combined with the stability and leadership of Fiserv attract five banks and seven credit unions to DNA
- Institutions complement DNA with leading surround solutions from Fiserv

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that 12 institutions – five banks and seven credit unions ranging in assets from \$116 million to \$5.5 billion – have selected DNA™ during 2013, following the acquisition of Open Solutions by Fiserv on January 14, 2013.

[Recognized by industry-leading analysts](#) for its technology, user experience and breadth of functionality, DNA from Fiserv is the first open, person-centric core banking platform built for global collaboration. The platform provides 24/7 real-time processing and is supported by an extendable relational data model designed around individuals and relationships. As a result, financial institution staff can securely view complete profiles of retail and commercial customers by person, product or account.

“DNA enables us to deliver the real-time banking experience our customers expect,” said Lisa Welander, senior vice president and Chief Information Officer at Heritage Bank – the first institution to announce its selection of DNA following the acquisition of Open Solutions by Fiserv. “The platform’s open architecture offers the flexibility and scalability to support our aggressive growth strategy and is enabling us to merge three separate institutions into one during our DNA implementation.”

With robust retail, mortgage and commercial banking capabilities and extensive integration and customization tools, DNA will support the 12 institutions who recently selected DNA for the long term. A service-oriented architecture (SOA) and web services application programming interface (API) will enable the clients to easily enhance the platform with solutions from Fiserv and third-parties. The DNA users will also have access to the DNAcreator™ development toolkit, which allows IT professionals to create and sell custom core extensions called DNAapps™ to other financial institutions via the DNAappstore™.

Joining Heritage Bank (Olympia, Wash.) on the collaborative DNA platform, or extending their relationship with Fiserv by selecting DNA, during the first eight months of 2013 are Community Bank – Wheaton/Glen Ellyn (Glen Ellyn, Ill.), Evansville Teachers Federal Credit Union (Evansville, Ind.), First Federal Savings & Loan (Bath, Maine), First National Community Bank (Dunmore, Pa.), Greater Nevada Credit Union (Carson City, Nev.), MIDFLORIDA Credit Union (Lakeland, Fla.), Navigant Credit Union (Smithfield, R.I.), NCB,

FSB (Hillsboro, Ohio), Randolph-Brooks Federal Credit Union (Live Oak, Texas), Vermont Federal Credit Union (Burlington, Vt.) and Wildfire Credit Union (Saginaw, Mich.).

"Banks and credit unions have always benefited from the innovative approach to account processing delivered by DNA. With the leadership and breadth of solutions offered by Fiserv, DNA users have gained additional value by adding complementary Fiserv solutions such as CheckFree® RXP®, Popmoney® and the Accel™ payments network to enhance their core investments. This value adds to our momentum as demonstrated by the recently announced selection of DNA by Wildfire Credit Union and Randolph-Brooks Federal Credit Union," said Steve Cameron, president, Open Solutions Division, Fiserv.

#### **Additional Resources:**

- Open Solutions, now part of Fiserv – [www.fiserv.com/about/brands/open-solutions.htm](http://www.fiserv.com/about/brands/open-solutions.htm)
- DNAappstore – [www.DNAappstore.com](http://www.DNAappstore.com)
- Fiserv acquires Open Solutions Inc. – <http://newsroom.fiserv.com/releasedetail.cfm?ReleaseID=733386>

#### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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