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Fiserv Source Capture Suite Ranked #1 Branch and Teller Capture Software Solution

Aite Group report selects Fiserv integrated capture solution as tops among a dozen competitors

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading provider of information technology services to the financial industry, today announced that the Fiserv Source Capture Suite is the top-ranked branch and teller capture solution in the newly released Aite Group, LLC report, Branch and Teller Capture: A Vendor Overview. The report, which offered a competitive analysis of 14 solutions from a dozen vendors, selected Fiserv as the best, based on its customer advocacy, level of integration with additional branch technology solutions, level of image capture integration, sales performance, deployment experience and number of features and functionalities.

"Financial institutions today must be able to take deposits from a myriad of sources," said Mike Ringuette, president, Fiserv Global Payments. "The Fiserv Source Capture Suite is our integrated approach to delivering a cutting-edge, user-friendly solution to maximize deposit-gathering capabilities. We're gratified and honored that Aite Group has recognized Fiserv's best-in-class solution that can help financial institutions reduce costs, improve efficiency and increase revenue by freeing branch staff to focus more on customer sales and service."

The Fiserv Source Capture Suite offers financial institutions the ability to enhance functionality of all sources of deposit gathering. This includes branch, teller, ATM, merchant, regional and consumer capture solutions. Its thin client, web-based platform is designed to support Source Capture OptimizationTM, a unique Fiserv approach to integrating payment environments and allowing deposits to be gathered from multiple touch points. Fiserv clients can leverage an integrated source capture platform, in which software is not loaded onto the clients' computers, with Fiserv's item processing solutions to enable consistent functionality for all deployment models including in-house, outsourced and ASP.

Branch and Teller Capture: A Vendor Overview provides a summary of the U.S. branch and teller image capture market, including an analysis of 14 branch and teller capture software solutions.

"Fiserv's Source Capture Suite compares very strongly against its competitors and rated the strongest of the solutions we examined," said Kate Monahan, analyst with Aite Group. "With one of the strongest customer bases of examined vendors and a strong sales performance, we expect Fiserv to remain a major competitor in the branch and teller space."

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial industry. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of account processing solutions for U.S. banks, credit unions and thrifts with more than 6,000 clients worldwide. InformationWeek magazine selected Fiserv as the top ranked company in the Banking and Financial Services category, and chose Fiserv No.4 overall on the 2008 InformationWeek 500. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2008, 2006, 2005 and 2004 FinTech 100 surveys. For more information, please visit www.fiserv.com.

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Source: Fiserv, Inc.