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LTL Shippers Select Old Dominion Freight Line as Top National LTL Carrier for Quality for 17 Consecutive Years

Mastio & Company's comprehensive industry survey consistently recognizes OD's industry-leading customer experience.

THOMASVILLE, N.C.--(BUSINESS WIRE)-- Old Dominion Freight Line, Inc. (OD), a leading less-than-truckload (LTL) freight shipping company, has been selected as the #1 National LTL Carrier for Quality by Mastio & Company for a record-breaking 17th consecutive year.

In the latest study, shippers and logistics professionals chose OD as #1 in an impressive 24 evaluated categories, including carrier trustworthiness, ease of doing business, timely customer service, and shipments delivered when promised.

Mastio & Company conducts an annual independent survey of logistics professionals to evaluate the performance, quality, and value of national LTL carriers. The 2026 study polled 1,647 logistics professionals, providing a well-rounded view of industry standards and shipper expectations. Since 2010, OD has been #1 in the Mastio Quality rankings, demonstrating unmatched consistency that extends to nearly two decades.

"This award is very important to us because it is selected by shippers. They count on OD to do more than just move their freight – we are an extension of their brand and true business partners," said Marty Freeman, President and CEO of OD.

"Based on the evaluation of carrier performance across key carrier attributes, we are pleased to recognize Old Dominion Freight Line as the #1 National LTL Carrier for Quality in the 2026 Mastio Customer Preference and Carrier Performance Study," said Kevin Huntsman, President of Mastio & Company. "Consistently operating at such a high level is a particularly impressive accomplishment as the feedback comes directly from the people who rely on LTL carriers to move their businesses forward."

"This recognition is an incredible honor for the entire OD Family," continued Freeman. "It is meaningful because it shapes how we focus our strategy. From strategic investments to our culture, it is all built around serving our customers. It makes me so proud our people are being recognized for performing above and beyond expectations."

For more information, visit ODFL.com/Mastio.

About Old Dominion Freight Line, Inc.

Old Dominion Freight Line, Inc. is one of the largest North American LTL motor carriers and provides regional, inter-regional and national LTL services through a single integrated, union-free organization. Our service offerings, which include expedited transportation, are provided through an expansive network of service centers located throughout the continental United States. The Company also maintains strategic alliances with other carriers to provide LTL services throughout North America. In addition to its core LTL services, the Company offers a range of value-added services including container drayage, truckload brokerage, and supply chain consulting.

About Mastio & Company

MASTIO, celebrating 37 years in business, specializes in providing an independent third-party perspective for clients who want to truly assess their corporate image, discover their perceived level of customer value, find new customers, understand the strengths and weaknesses of the competition, and supplement their market intelligence. Our strength is in helping clients re-think established norms, eliminate internal biases, collect and analyze data, and transform market research into actions that achieve superior business results.

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