

Creation Cost Methodology & Notes Applicable for 2Q 2023

August 2, 2023

This memo describes how Sunrun's Creation Cost and its components are calculated for 2Q 2023 using information reported in GAAP financial statements and footnotes plus operating and other data reported by the company.

Creation Cost

Creation Cost is equal to the per customer amounts described below for Installation plus Sales and Marketing plus General and Administrative less Platform Services Margin.

Installation (Blended, includes both Sunrun Built and Affiliate Partner Built Systems)

Installation cost per customer is calculated based on installation costs, including both capitalized costs and expenses recognized in 'Cost of Customer Agreements and Incentives' in the period and are divided by the number of Subscriber Additions in the period. These costs exclude depreciation expense, costs associated with servicing the existing fleet of customers, and stock-based compensation expense.

Estimated fleet servicing costs over the full life of the customer agreement and estimated renewal period are already deducted from Subscriber Value and thus not included in Creation Costs. Installation cost excludes costs related to solar energy systems sold directly to customers for cash. The capitalized costs that are included and associated depreciation expense can be found in the notes to our consolidated financial statements and the applicable customer volume and estimated fleet servicing costs can be found in the calculation detail attached to this memo.

Sales and Marketing

Sales and marketing cost per customer is calculated based on (i) sales and marketing expenses incurred in the period and (ii) the increase in gross capitalized cost to obtain contracts. Sales and marketing expenses are adjusted to exclude certain non-cash items such as stock-based compensation expense, amortization of intangibles, and amortization of the capitalized cost to obtain customers. It also excludes certain items the company has deemed to be non-recurring. Expensed sales and marketing costs use total Customer Additions in the period to normalize these costs while capitalized costs are normalized by Subscriber Additions in the period.

General and Administrative

General and administrative cost per customer is calculated based on the general and administrative expenses incurred and are normalized by total Customer Additions in the period. It excludes certain non-cash items related to stock-based compensation expense and amortization of intangibles. It also excludes certain items the company has deemed to be non-recurring.

Platform Services Margin

Platform Services Margin per customer is the gross margin contribution from Sunrun's platform businesses including AEE, SnapNrack, and CEE plus gross margin earned on cash solar system sales. It excludes certain non-cash items related to stock-based compensation expense and is normalized by Customer Additions in the period.



Sunrun Creation Cost Supplemental Calculations (\$000s, except per customer, per watt and Megawatt)

Note: figures may not sum due to rounding

Net Subscriber Value for 2Q23

	per customer	per watt
Subscriber Value, Contracted Period	\$ 40,918	\$ 5.37
Subscriber Value, Renewal Period	\$ 3,809	\$ 0.50
Subscriber Value	\$ 44,727	\$ 5.87
(-) Creation Cost	\$ (32,406)	\$ (4.27)
Net Subscriber Value	\$ 12,321	\$ 1.60

Creation Cost for 2Q23

	per customer	per watt
Installation	\$ 23,485	\$ 3.08
Sales & Marketing	\$ 8,271	\$ 1.10
General & Administrative	\$ 1,144	\$ 0.15
(-) Platform Services Margin	\$ (494)	\$ (0.07)
Creation Cost	\$ 32.406	\$ 4.27

The calculation of each component is summarized below:

nstallation Costs	
	2Q23
(+) Capitalized Costs (change in 'Total Solar Energy Systems' & Construction-in-Progress from BS Notes)	\$ 684,626
(+) Cost of Customer Agreements and Incentives Revenue (from IS)	268,687
(-) Depreciation Expense for Solar Energy Systems (from BS Notes)	(116,855)
(-) Fleet Operating & Maintenance costs (expensed and capitalized costs, from Company Books)	(68,938)
(-) Stock Based Compensation expense in Cost of Customer Agreements and Incentives (from IS Notes)	(2,048)
(-) Stock Based Compensation expense capitalized to solar energy systems (from IS Notes)	(2,838)
(-) Amortization of Intangibles in Cost of Customer Agreements and Incentives (Company books)	(201)
(-) Other non-recurring items related to the acquisition of Vivint Solar and restructuring (Company books)	(1,762)
Total Installation Costs	\$ 760,671
/ Subscriber Additions	32,389

= Installation costs (per subscriber)	\$ 23,485
/ Solar Energy Capacity Installed for Subscribers	246.7
= Installation costs (ner watt)	\$ 3.08

Financial Statements Notes: Solar Energy Systems, net	2Q23	1Q23	Change
Solar energy system equipment costs	\$ 11,408,910	\$ 10,912,850	
Inverters (and inverters + batteries in later periods, see filings)	1,535,189	1,452,369	
Total solar energy systems (gross)	12,944,099	12,365,219	578,880
Less: accumulated depreciation and amortization	(1,912,611)	(1,795,756)	(116,855)
Add: construction-in-progress	905,133	799,387	105,746
Total solar energy systems, net	11,936,621	11,368,850	

Financial Statements Notes: Stock-Based Compensation Expense	2Q23	
Cost of customer agreements and incentives	\$ 2,048	ŀ
Cost of solar energy systems and product sales	1,494	
Sales & marketing	14,835	
Research & development	452	
General & adminstrative	9,408	
Total	28,237	
Stock-based compensation expense capitalized to solar energy systems	2,838	

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Sales and Marketing Costs				1
			2Q23	
Sales & Marketing Expense (from IS)		•	\$ 194,876	
(-) Stock Based Compensation in S&M (from IS Notes)			(14,835)	
(-) Amortization of Intangibles in S&M (Company Books)			(778)	
(-) Amortization of International Countries in Octor (Company Books) (-) Amortization of Costs to obtain contracts - customer agreements (Company B	ooks)		(13,701)	
(-) Other non-recurring items: related to the acquisition of Vivint Solar & restructure.			, ,	
(-) Other non-recurring items: related to the acquisition of vinit Solar & restructure Sales & Marketing Operating Expenses	ing (Company books)		(17) \$ 165,545	
Sales & Markeurig Operaurig Expenses			р 100,040	
/ Customer Additions			39,755	
= Sales & Marketing operating expense (per customer)			\$ 4,164	
- Sales a marketing operating expense (per customer)			ψ 4, 104	
/ Solar Energy Capacity Installed			296.6	
= Sales & Marketing operating expense (per watt)			\$ 0.56	
Suited a marketing operating expense (per watty			ψ 0.00	
	2Q23	1Q23	Change	
Cost to Obtain Customer Agreements (BS note for Other Assets)	1,335,379	1,202,374	133,005	
Sales & Marketing Capitalized Costs related to new Subscribers	.,,	.,,_,.	133,005	
The state of the s			,	
			2Q23	
/ Subscriber Additions		-	32,389	
= Sales & Marketing capitalized costs (per customer)			\$ 4,106	
Suite a marrieding supramized costs (per edisternor)			Ψ τ, 100	
/ Solar Energy Capacity Installed for Subscribers			246.7	
Sales & Marketing capitalized costs (per watt)			\$ 0.54	
to a a			ŷ 0.04	
Sales & Marketing cost (per customer)			\$ 8,271	
			Ψ 0,Ε11	
Sales & Marketing cost (per watt)			\$ 1.10	-
			ψ 1.10	
General & Administrative Costs				
			2Q23	
General & Administrative Expenses (from IS)		-	\$ 56,366	1
(-) Stock Based Compensation in G&A Expenses (from IS Notes)				
			(9,408)	
(-) Amortization of Intangibles in G&A Expenses (Company Books)			(23)	
(-) Other non-recurring items: acquisition related and restructuring expenses General & Administrative Costs			(1,468) \$ 45 467	
General & Administrative Costs			\$ 45,467	
/ Customer Additions			39,755	
= General & Administrative costs (per customer)			\$ 1,144	
- Contrar a Administrative costs (per customer)			Ψ 1,144	
/ Solar Energy Capacity Installed			296.6	
= General & Administrative costs (per watt)			\$ 0.15	
Contra & Administrative Cooks (per watt)			ψ 0.10	
Platform Services Margin				
Tadomi Ooi vioco inargiii			2Q23	
				1
Solar energy systems and product sales revenue (from IS)		-	\$ 288 044	
Solar energy systems and product sales revenue (from IS)		-	\$ 288,044 (270,538)	
(-) Cost of solar energy systems and product sales (from IS)	e (from IS Notes)	-	(270,538)	
(-) Cost of solar energy systems and product sales (from IS)(+) Stock Based Compensation in Cost of solar energy system and product sales	` '	-	(270,538) 1,494	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructure.	` '	-	(270,538) 1,494 625	
(-) Cost of solar energy systems and product sales (from IS)(+) Stock Based Compensation in Cost of solar energy system and product sales	` '		(270,538) 1,494	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructure. Platform Services Margin	` '		(270,538) 1,494 625 \$ 19,625	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructure Platform Services Margin / Customer Additions	` '		(270,538) 1,494 625 \$ 19,625	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructu	` '		(270,538) 1,494 625 \$ 19,625	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructure Platform Services Margin / Customer Additions = Platform Services Margin (per customer)	` '		(270,538) 1,494 625 \$ 19,625 39,755 \$ 494	
(-) Cost of solar energy systems and product sales (from S) (+) Stock Based Compensation in Cost of solar energy system and product sales (+) Other non-recurring items: related to the acquisition of Vivint Solar & restructure Platform Services Margin / Customer Additions	` '		(270,538) 1,494 625 \$ 19,625	