



Slide Image Request Guide

A high-resolution digital image (40x) of each slide submitted for Interpace Diagnostics test services is captured prior to case accessioning. The digital slide image is provided to the client upon request as needed for clinical review, quality assurance, and/or documentation of patient records.

- The slide(s) used for testing will not be returned since the material will be consumed for testing
 - Should the creation of a digital image not be possible for any reason, Interpace will immediately halt testing and notify the client, providing options for next steps. These may include requesting additional material or canceling testing.
 - Digital whole slide images and slides are retained and stored for 10 years, per CAP and CLIA regulation. All digital images are then further maintained within the Interpace system.
1. To request the high-resolution digital image of slide(s) submitted to Interpace, please follow the instructions below:

Submit request for the high-resolution digital image via e-mail to Interpace Client Services Department at clientservices@interpace.com

Include case/patient information for the digital image

Include name and e-mail address of recipient for the request

2. Once the request is received and reviewed for authorization, a secure e-mail will be sent to the e-mail address provided within 24-48 business hours of receipt. Please note that the turn-around time for the request is dependent upon the quantity and size of the files. The secure e-mail will include a link to access the high-resolution images.
3. If you experience issues accessing or opening the digital slide images, please contact your organization's IT department. Viewing these files requires specialized third party software that must be installed and managed in accordance with your internal security, compliance, and technology policies. Interpace Diagnostics is not authorized to provide technical support for software installation or configuration.

Please contact Interpace Diagnostics Client Services Department for all other questions at 412-224-6900 or via e-mail at clientservices@interpace.com .