March 23, 2020

MAXIMUS Appoints Jan Madsen and John Haley to Board of Directors

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE: MMS), a leading provider of government services worldwide, announced today that Jan D. Madsen and John J. Haley have been appointed to the Company's Board of Directors, effective March 17, 2020. The Board of Directors appointed Mr. Haley as a member of the Nominating and Governance Committee and the Technology Committee and Ms. Madsen as member of the Audit Committee and the Nominating and Governance Committee. Ms. Madsen and Mr. Haley replace Russell Beliveau and Paul Lederer who concluded their board service as previously announced. We sincerely thank Mr. Beliveau and Mr. Lederer for the diligent service and leadership as MAXIMUS directors.

At the Annual Meeting of Shareholders held on March 17, 2020, MAXIMUS shareholders approved an amendment to our Articles of Incorporation to provide for the phased-in elimination of the classified Board of Directors structure and the annual election of directors. In line with this approach, Mr. Haley will serve as a director in Class I and Ms. Madsen will serve as a director in Class II.

Ms. Madsen, CPA, brings extensive financial expertise and leadership to the MAXIMUS Board. She currently serves as Executive Vice President for Operations at Creighton University with responsibilities including continuous improvement, facilities, finance, human resources, internal audit and university communications and marketing. Previously, from 2010 – 2014, Ms. Madsen served as Creighton's Vice President for Finance, managing the university's budget. Prior to assuming the executive vice president role, Madsen served as Chief Financial Officer and Treasurer for West Corporation with responsibility for leading more than 400 employees in 28 countries and managing global financial operations including treasury, accounting, planning and forecasting, external and internal reporting, tax, and internal audit. Prior to this, Ms. Madsen held various finance and operating roles at First Data Corporation and was a manager at an international public accounting firm. Ms. Madsen received her B.S.B.A. in accounting from the University of Nebraska-Lincoln. She is affiliated with Big Brothers Big Sisters of the Midlands and has served on the Boys Town National Board of Trustees with appointments on the audit and finance and executive committees. Ms. Madsen is a member of the Nebraska Society of Certified Public Accountants.

Mr. Haley previously served as one of the MAXIMUS Board of Directors from 2002 – 2019. During a time of board refreshment, Mr. Haley's historical knowledge of MAXIMUS, public company directorship, and experience as a CEO compliments our newest board member perspectives and strengthens our leadership's foundation. Since January 2016, Mr. Haley has served as the Chief Executive Officer and Director of Willis Towers Watson, an insurance broker and human resources and employee benefits consulting firm formed through the merger of Willis Group Holdings Public Limited Company and Towers Watson & Co. From 2010 until January 2016, Mr. Haley served as the Chief Executive Officer and Chairman of the Board of Towers Watson & Co. Previously he served as President and Chief Executive Officer of Watson Wyatt Worldwide, Inc. from 1999 until its merger with

Towers Perrin, Forster & Crosby, Inc. in 2010. Mr. Haley joined Watson Wyatt in 1977. Mr. Haley is a Fellow of the Society of Actuaries and is a co-author of Fundamentals of Private Pensions (University of Pennsylvania Press). He has an A.B. in Mathematics from Rutgers College and studied under a Fellowship at the Graduate School of Mathematics at Yale University.

“On behalf of the entire Board, I am pleased to welcome Jan to MAXIMUS and John’s return,” said Peter B. Pond, Chairman of the MAXIMUS Board of Directors. “Jan has strong financial and operation experience, as well as people management insight that will benefit the MAXIMUS Board. John’s expertise and deep, historical understanding of MAXIMUS will serve the Board well during a time of board refreshment as we continue to execute on our strategic priorities to drive shareholder value. I would also like to thank Russ and Paul for their many years of dedicated service.”

About MAXIMUS

Since 1975, MAXIMUS has operated under its founding mission of *Helping Government Serve the People*®, enabling citizens around the globe to successfully engage with their governments at all levels and across a variety of health and human services programs. MAXIMUS delivers innovative business process management and technology solutions that contribute to improved outcomes for citizens and higher levels of productivity, accuracy, accountability and efficiency of government-sponsored programs. With more than 30,000 employees worldwide, MAXIMUS is a proud partner to government agencies in the United States, Australia, Canada, Saudi Arabia, Singapore and the United Kingdom. For more information, visit maximus.com.

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