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MAXIMUS to Present at the Western Interstate Child Support Enforcement Council Annual Conference

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE: MMS), a leading provider of government services worldwide, announced today that Laura Rosenak, Senior Vice President of Child Support Services; Veronica Ragland, Maurice Franklin and Colleen Martin, Child Support Operations Directors; and Joanna Kirkpatrick, Child Support Project Director will be featured presenters at the Western Interstate Child Support Enforcement Council's (WICSEC) 34th Annual Training Conference.

Ms. Rosenak will share insights gleaned from decades of experience as a child support executive in two panel discussions on effective project initiation and what it takes to be a leader. Ms. Ragland, former statewide child support director for Arizona and author of the book "What About Me? The 17 Million Children in Child Support," will discuss how the use of teams to promote cross-training can improve outcomes. Mr. Franklin and Ms. Martin will share their hands-on experience as operations leaders in the session titled "Employer Outreach: Partnering to Improve Collections." Ms. Kirkpatrick will impart her significant experience in business process management and quality improvement by leading a panel discussion on "Outreach Strategies: Combining Old School and New School Approaches for Successful Outcomes" and presenting a session on the use of implementation science to improve the long-lasting effectiveness of training.

WICSEC started as an alliance to better deal with the growing issues surrounding the child support enforcement program. Today, the council seeks to foster interstate and inter-jurisdictional cooperation in the establishment and enforcement of child and medical support, as well as the establishment of paternity. The WICSEC Annual Training Conference brings together government and private sector colleagues from locations west of the Mississippi River to share best practices and discuss policies surrounding the administration of child support enforcement programs. This year's conference will take place September 24-28 in Anchorage, Alaska.

About MAXIMUS

Since 1975, MAXIMUS has operated under its founding mission of *Helping Government Serve the People*®, enabling citizens around the globe to successfully engage with their governments at all levels and across a variety of health and human services programs. MAXIMUS delivers innovative business process management and technology solutions that contribute to improved outcomes for citizens and higher levels of productivity, accuracy, accountability and efficiency of government-sponsored programs. With more than 18,000 employees worldwide, MAXIMUS is a proud partner to government agencies in the United States, Australia, Canada, Saudi Arabia and the United Kingdom. For more information, visit maximus.com.

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