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MAXIMUS Applauds Tennessee's Medicaid Program Transition to Electronic Remittance Advices

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE:MMS), a leading provider of government services worldwide, announced today that it has supported the state of Tennessee's Division of Health Care Finance Administration (HCFA) in implementing full electronic remittance advices for 2017, eliminating paper as a delivery option. Remittance advices are notices that explain provider claims payment and adjustments. The move to electronic remittance advices is the continuation of HCFA's effort to eliminate paper processing through the automation of provider service functions. These functions are accessible to the provider community through the HCFA Provider Registration Portal, which MAXIMUS developed for the state.

TennCare, Tennessee's Medicaid program that is administered by HCFA, recently informed providers that beginning January 1, 2017, it will no longer mail paper remittance advices. Instead, the notices will be available electronically via the HCFA Provider Registration Portal (https://pdms.tenncare.tn.gov) under "Documents and Reports." Registered providers can log in to their accounts on the portal and download their remittances as PDF files. To support the implementation of electronic remittance advices, MAXIMUS integrated with the Medicaid Management Information System (MMIS) electronic remittance advice system to display the notices in different formats for providers using web services directly from the online portal.

Switching from paper to electronic remittance advices allows for increased process efficiencies, enabling providers to receive their remittances faster and have them automatically posted to billing applications, thus helping to simplify their accounting and administrative processes. Additionally, the elimination of paper remittance advices helps conserve the environment, as well as reduces production and mailing costs. The project is the final phase of HCFA's initiative to eliminate paper processing for Medicaid providers.

HCFA's continued efforts and commitment to supporting providers with convenient tools and systems is demonstrated through its partnership with MAXIMUS. Since 2011, MAXIMUS has worked with the HCFA to develop and operate its provider data management systems solution, which streamlines the provider registration and enrollment process through a modern web portal outside of the traditional MMIS. MAXIMUS also supports HCFA's supplemental financial payment/receivables, the Electronic Health Records Incentive Program administration and managed care network monitoring.

About MAXIMUS

Since 1975, MAXIMUS has operated under its founding mission of *Helping Government Serve the People*®, enabling citizens around the globe to successfully engage with their governments at all levels and across a variety of health and human services programs. MAXIMUS delivers innovative business process management and technology solutions that

contribute to improved outcomes for citizens and higher levels of productivity, accuracy, accountability and efficiency of government-sponsored programs. With more than 18,000 employees worldwide, MAXIMUS is a proud partner to government agencies in the United States, Australia, Canada, Saudi Arabia and the United Kingdom. For more information visit maximus.com.

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