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MAXIMUS to Operate the Vermont Health Connect Customer Support Center

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE: MMS), a leading provider of government services worldwide, announced that it has signed an amendment with the State of Vermont to operate the customer support center for Vermont Health Connect, the state's health benefits exchange, and other statewide publicly funded health care programs. The one-year amendment is valued at an estimated $12.5 million, starts on May 1, 2013, and runs through June 30, 2014. Thereafter, the contract has an additional one-year option period that the state may exercise.

Under the contract, MAXIMUS will operate the customer support center for approximately 260,000 Vermont Health Connect customers, as well as Navigators, registered brokers and other stakeholders who help Vermonters enroll in health coverage. MAXIMUS will also provide level-one eligibility and enrollment support for the state's Medicaid and CHIP programs and assist consumers with determining their eligibility for subsidized premium assistance under the Affordable Care Act.

"As a state with a rich history of making quality health care more accessible to its citizens, we understand that customer support is critically important," said Mark Larson, Commissioner of the Department of Vermont Health Access. "Vermont Health Connect offers a new way for Vermonters to choose a health insurance plan that meets their needs and budget. Along with the website and in-person Navigators, the Customer Support Center will give Vermonters the information they need to make the right choice for themselves."

"For more than 17 years, MAXIMUS has been providing customer support for Vermont's health care programs," commented Richard A. Montoni, Chief Executive Officer of MAXIMUS. "This award expands our strong relationship by helping Vermonters understand and enroll in health insurance through Vermont Health Connect. We are excited to be Vermont's trusted partner on this important initiative as the state seeks to meet the requirements under the Affordable Care Act."

About MAXIMUS

MAXIMUS is a leading operator of government health and human services programs in the United States, United Kingdom, Canada, Australia and Saudi Arabia. The Company delivers business process services to improve the cost effectiveness, efficiency and quality of government-sponsored benefit programs, such as Medicaid, Medicare, Children's Health Insurance Program (CHIP), Health Insurance BC (British Columbia), as well as welfare-to-work and child support programs around the globe. The Company's primary customer base includes federal, provincial, state, county and municipal governments. Operating under its founding mission of *Helping Government Serve the People*®, MAXIMUS has approximately 8,800 employees worldwide. For more information, visit www.maximus.com.

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