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MAXIMUS to Share Insights About the HHS-Administered Federal External Review Process

- Company to Participate in Centers for Medicare and Medicaid Services Webinar -

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE:MMS), a leading provider of health and human services worldwide, announced today that three of its subject-matter experts will participate in a webinar on the Health and Human Services (HHS)-Administered Federal External Review Process for appeals resulting from denied health insurance claims. The webinar, presented by the Centers for Medicare and Medicaid Services (CMS), will be held on Wednesday, March 14, 2012 at 3:00 p.m. ET.

As the designated independent review organization, MAXIMUS reviews appeals from consumers covered by qualified health insurance plans that have elected to use the HHS-Administered Federal External Review Process. The MAXIMUS subject-matter experts who will participate in the webinar are:

- Thomas Naughton, JD, LLM, Federal Services Vice President
- Andrew Iserson, JD, Federal Services Project Director
- William Low, JD, Legal Director for Federal External Review Process

The MAXIMUS experts will be joined by Ellen Kuhn, Director, Appeals Division, Consumer Support Group, Center for Consumer Information and Insurance Oversight, Centers for Medicare & Medicaid Services, US Department of Health and Human Services.

Under the Affordable Care Act (ACA), consumers have the right to appeal health insurance plan decisions – to ask that health plans reconsider decisions to deny payment for services or treatments. New ACA rules spell out how health plans must handle consumer appeals that apply to health insurance policies first sold or significantly modified after March 23, 2010. The law allows consumers to have an independent review organization (an outside independent decision-maker) decide whether to uphold or overturn the plan's decision.

"As a leading provider of independent health insurance reviews for government agencies, we look forward to providing our insights into the process and regulations of HHS-Administered Federal External Reviews, an important aspect of ACA," commented Thomas Romeo, President of MAXIMUS Federal Services.

To attend the one-hour webinar, registration is available at: https://webinar.cms.hhs.gov/hhs-externalreview/event/registration.html or you can access the webinar on March 14, 2012 by telephone at 1.877.267.1577 and entering the passcode 9057.

About MAXIMUS

MAXIMUS is a leading health and human services administrator for governments in the United States, United Kingdom, Canada and Australia. The Company delivers administrative solutions to improve the cost effectiveness, efficiency and quality of government-sponsored benefit programs, such as Medicaid, Medicare, Children's Health Insurance Program (CHIP), Health Insurance BC (British Columbia), as well as welfare-to-work and child support enforcement programs across the globe. The Company's primary customer base includes federal, provincial, state, county and municipal governments. Operating under its founding mission of *Helping Government Serve the People*®, MAXIMUS has more than 7,000 employees located in more than 220 offices worldwide. For more information, visit www.maximus.com.

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