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MAXIMUS Case Management Assistance Center Receives ISO 9001:2008 Certification

RESTON, Va.--(BUSINESS WIRE)-- MAXIMUS (NYSE:MMS), a leading provider of government services worldwide, announced today that Bureau Veritas Certification North America, Inc. has recognized the MAXIMUS Case Management Assistance Center's (C-MAC™) Quality Management System (QMS) as an ISO 9001:2008-certified QMS.

The MAXIMUS C-MAC is a suite of services that centralizes and streamlines the back office administrative tasks of public health and human services programs to increase overall program efficiency. C-MAC specializes in automating operational functions such as inbound call processing, as well as automated and live outbound call campaigns to provide consistent contact to program beneficiaries. By using time-saving technology, such as automated bar coding and Optical Character Recognition scanning, C-MAC also optimizes document processing and mail house operations.

“By streamlining administrative tasks for several MAXIMUS projects across the country, C-MAC provides a more efficient and effective use of resources to improve service delivery and help our government clients achieve specific outcomes,” commented Richard A. Montoni, Chief Executive Officer of MAXIMUS “The ISO 9001:2008 certification of the C-MAC QMS is confirmation that we are meeting program requirements while maintaining an emphasis on continual improvement for higher efficiencies and lower costs for our clients.”

“Bureau Veritas Certification is pleased to announce that the MAXIMUS Case Management Assistance Center has successfully passed their certification audit, demonstrating their dedication to continuous improvement,” stated Nick Budd, Director and Key Account Manager at Bureau Veritas Certification North America.

Bureau Veritas Certification North America is the world’s largest accredited third-party registrar for management system standards. The organization awarded the ISO 9001:2008 certification to MAXIMUS on June 15, 2011, following a rigorous review of the C-MAC QMS by Bureau Veritas Certification auditors that resulted in no findings of nonconformity.

About MAXIMUS

MAXIMUS is a leading provider of government services worldwide and is devoted to providing health and human services program management and consulting services to its clients. The Company has more than 6,500 employees located in more than 220 offices in the United States, Canada, Australia and the United Kingdom. Additionally, MAXIMUS is included in the Russell 2000 Index and the S&P SmallCap 600 Index.

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