

April 14, 2022



Forward Air Announces Opening of New Support Center in Columbus

GREENEVILLE, Tenn.--(BUSINESS WIRE)-- Forward Air Corporation (NASDAQ: FWRD) (the "Company" or "Forward") today announced the grand opening of its expanded Columbus (CMH) Support Center. The new Support Center represents a strategic investment in the Company's commitment to deliver a better experience for its employees, customers and independent contractor drivers.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20220414005306/en/>



Forward opens new Support Center in Columbus, OH (Photo: Business Wire)

us into a position to expand door count by 30 percent.”

By consolidating support teams from multiple facilities around Columbus into one centralized location, the Company is positioned to deliver more coordinated and effective services to its customers. The new Support Center also offers improved amenities for the Company's independent contractor drivers, such as expanded parking and storage.

Tom Schmitt, Chairman, President and CEO said, “We are committed to a facility expansion plan that supports the evolving needs of our customers and independent contractor drivers. One of our leadership imperatives is ‘we operate as one,’ and opening this facility delivers on that strategy – we’ve consolidated the operations of five buildings. It also put

The Support Center serves as the home base for the Safety and Recruiting Teams, and this expansion creates an improved onboarding experience for independent contractor drivers, supporting the Company's fleet growth targets.

Ryan Gilliam, Vice President of Talent, said, "The new Support Center represents the true fabric of our Forward DNA. One centralized location will strengthen our collaborative team efforts across the Company and create an improved experience for our teammates and our independent contractor drivers."

The new Support Center promotes economic growth in the local Columbus community. The Company is hiring teammates for the Support Center. Interested candidates can visit www.forwardair.com to learn more about available positions.

About Forward Air Corporation

Forward Air Corporation (NASDAQ: FWRD) is a leading asset-light freight and logistics company that provides services across the United States and Canada. We provide expedited less-than-truckload ("LTL") services, including local pick-up and delivery, shipment consolidation/deconsolidation, warehousing, and customs brokerage by utilizing a comprehensive national network of terminals. In addition, we offer final mile services, including delivery of heavy-bulky freight, truckload brokerage services, including dedicated fleet services; and intermodal, first-and last-mile, high-value drayage services, both to and from seaports and railheads, dedicated contract and Container Freight Station warehouse and handling services. We are more than a transportation company. As a single resource for your shipping needs, Forward is your supply chain partner. For more information, visit our website at www.forwardaircorp.com.

This press release may contain statements that might be considered as forward-looking statements or predictions of future operations including with respect to the Company's growth strategy, expansion of its LTL network, LTL capacity and driver recruiting efforts. Such statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 and are based on management's belief or interpretation of information currently available. These statements and assumptions involve certain risks and uncertainties including that the Company's performance is worse than anticipated. Actual events may also differ from these expectations as a result of the risks identified from time to time in our filings with the Securities and Exchange Commission. We assume no duty to update these statements as of any future date.

View source version on businesswire.com:

<https://www.businesswire.com/news/home/20220414005306/en/>

Justin Moss

jmoss@forwardair.com

Source: Forward Air Corporation