

Dynatrace Rated Highest in 2021 Gartner Peer Insights Customers' Choice for Application Performance Monitoring

Software intelligence company received more 5-star reviews than any other vendor

WALTHAM, Mass.--(BUSINESS WIRE)-- Software intelligence company [Dynatrace](#) (NYSE: DT) today announced it has been named a Customers' Choice in the September 2021 Gartner Peer Insights 'Voice of the Customer': Application Performance Monitoring report. Dynatrace received more 5-star reviews than any other vendor – achieving 4.6 out of 5.0 from 389 reviews, with 5-star reviews representing 65% of the total, as of July 31, 2021. In addition, Dynatrace was the sole vendor to earn Customers' Choice recognition in multiple company size segments, including "Global Enterprise" and "Large Enterprise."

The Gartner Peer Insights Customers' Choice distinction is based on feedback and ratings from end-user professionals with experience purchasing, implementing, and/or using the product or service. A complimentary copy of the report is available [here](#).

"We are thrilled to again receive this recognition from Gartner," said Steve Tack, SVP Product Management at Dynatrace. "Our customers tell us applications are the high ground of their digital strategies, where business meets IT. Modern applications run in dynamic hybrid, multicloud environments, which creates complexity that has surpassed human ability to manage. To tame this complexity and accelerate innovation, deep observability across the full stack, combined with advanced, causal AIOps, has become essential. We take pride in our ability to deliver this to meet our customers' evolving needs. This ongoing feedback we receive from them continues to inspire us as we innovate and drive forward."

A few of the reviews left by Dynatrace customers include:

- "[Excellent software](#). It does what they say it will do reliably, while providing a wide functionality bringing together Automation & DevSecOps."
- "[Dynatrace soars well above the competitors](#). [The platform] constantly amazes me with its capacity and capabilities.... The scale and automation at which Dynatrace can be applied is unmatched. To me, it's one of the best and most complete solutions."
- "[Dynatrace is one of the best available software for AIOps and performance monitoring](#). The Dashboards it provides are so intuitive and give a helpful analysis of the application. The deployment module is the best and easiest."
- "While most of the big vendors have spent their time trying to patch and upgrade their way to the needs of today, [Dynatrace went back to the drawing board and created something special for today's needs](#). We have found the AI to be spot-on with our environments."
- "[Dynatrace has provided direct insight into a spiderweb of interconnected services and applications](#). It has been invaluable to our continued efforts to streamline code and release faster."

Gartner Disclaimers

Gartner® defines Application Performance Monitoring (APM) as one or more software and/or hardware components that facilitate monitoring to meet three main functional dimensions: (1) Digital experience monitoring (DEM) (2) Application discovery, tracing, and diagnostics (ADTD) (3) Artificial intelligence for IT operations (AIOps) for applications.

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Gartner Peer Insights Customers' Choice constitute the subjective opinions of individual end-user reviews, ratings, and data applied against a documented methodology; they neither represent the views of, nor constitute an endorsement by, Gartner or its affiliates.

About Dynatrace

[Dynatrace](#) provides software intelligence to simplify cloud complexity and accelerate digital transformation. With automatic and intelligent observability at scale, our all-in-one platform delivers precise answers about the performance and security of applications, the underlying infrastructure, and the experience of all users to enable organizations to innovate faster, collaborate more efficiently, and deliver more value with dramatically less effort. That's why many of the world's largest organizations trust Dynatrace® to modernize and automate cloud operations, release better software faster, and deliver unrivalled digital experiences.

Curious to see how you can simplify your cloud? Let us show you. Visit our [trial page](#) for a free 15-day Dynatrace trial.

To learn more about how Dynatrace can help your business, visit www.dynatrace.com, visit our [blog](#) and follow us on Twitter [@dynatrace](#).

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