

Southwest Airlines®

Environmental Policy Statement

Our Purpose at Southwest Airlines is to connect People to what's important in their lives through friendly, reliable, and low-cost air travel. Living out our Purpose means doing the right thing across our operation: serving Customers with a Servant's Heart, championing communities where we live and work, and respecting our Planet for future generations to come.

We recognize the importance of environmental sustainability and continuously collect and analyze information on our energy consumption, greenhouse gas (GHG) emissions, and waste; and continually improve the actions we take to mitigate our impacts. We set goals and track our progress against those metrics. We also use an environmental management system (EMS) and chemical management system (CMS) to help us maintain compliance with environmental regulations, address risks and mitigate related compliance costs, and measure our efforts to improve our environmental performance. Because fuel is one of our largest expenses and the burning of it produces emissions, operational fuel saving measures are an important priority, helping us not only address our operational costs, but our carbon emissions from jet fuel as well.

By adhering to our environmental Guiding Principles, Southwest Airlines can take meaningful steps to address our environmental impact and respect the Planet.

Guiding Principles:

Southwest seeks to address our impact on the environment by:

1. Complying with all applicable environmental laws and regulations
 - a. Maintaining compliance with applicable local, state, and federal environmental laws and regulations
 - b. Striving to meet our annual goal of zero recorded environmental violations in our operations
2. Auditing our operations for environmental compliance and implementing corrective actions
 - a. Conducting regular audits to review compliance
 - b. Working to improve our performance by utilizing our EMS, following environmental guidelines and procedures, implementing corrective action, and training our Employees to meet our compliance goals
 - c. Assessing a location's recordkeeping, permit status, spill reporting, and compliance with requirements of regulatory plans such as Storm Water Pollution Prevention Plans, Spill Prevention, Control, and Countermeasure Plans
 - d. Performing a visual walk-through inspection to confirm that key compliance practices are enacted in each of the cities we serve
3. Addressing our environmental footprint in the air and on the ground
 - a. Making progress towards our environmental goals and initiatives, including our Nonstop to Net Zero by 2050¹ strategy and our 2035 goal,² through fleet modernization and other initiatives

¹Our net zero by 2050 goal includes Scope 1, Scope 2, and Scope 3 Category 3 emissions only and excludes any emissions associated with non-fuel products and services, such as inflight service items.

²Our carbon emissions intensity reduction goal is compared against a 2019 baseline on an Available Seat Mile (ASM) basis [including Scope 1, Scope 2, and Scope 3 Category 3 emissions (upstream emissions of jet fuel)] and includes the use of SAF and excludes the use of carbon offsets.

- b. Conserving natural resources, including working towards efficient use of water and raw materials, while continuing to meet our operational requirements
 - c. Working to replace energy sources with more sustainable alternatives over time, including sustainable aviation fuel (SAF) and renewable energy
 - d. Monitoring our operations for opportunities to conserve fuel and implementing improvements
 - e. Evaluating SAF opportunities in accordance with our SAF policy, including focusing on fiscal responsibility as we work towards our SAF goal
 - f. Working to implement recycling programs and address our waste, pollution, and emissions from our operations
4. Engaging with our Employees, vendors, partners, and other Stakeholders on environmental sustainability and compliance
- a. Providing Employee training on certain environmental practices
 - b. Offering Employees opportunities to learn about our environmental efforts and engage through volunteerism
 - c. Partnering with different organizations and nonprofits whose work complements our efforts to improve environmental sustainability
 - d. Auditing our environmental vendors pursuant to our environmental auditing program(s) to verify their operations are compliant
 - e. Engaging with regulators and industry associations to advocate for reasonable and responsible climate policy
 - f. Assessing the sustainability performance of certain suppliers
5. Reporting environmental priorities and progress on an annual basis
- a. Providing transparency into our environmental performance and progress toward our sustainability goals to our Stakeholders through public reporting of our GHG inventory, certain environmental impact and regulatory compliance information, and waste management and recycling data and third-party verification and assurance of our GHG emissions inventory
 - b. Publishing our annual corporate environmental sustainability report, The Southwest Airlines Planet Report, which provides climate-related disclosures in reference to the Task Force on Climate-related Financial Disclosures (TCFD)

Policy Scope:

This Policy applies to all our operations. The progress of the above goals is reported annually through the Southwest Airlines Planet Report, which reflects our continued environmental sustainability journey.



Bob Jordan

Chief Executive Officer
Southwest Airlines

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