

A woman in a light-colored blazer and dark pants is lifting a young girl into the air. The girl is wearing a light-colored top and dark pants. They are both smiling and laughing. The background shows a living room with a white sofa, a bookshelf, and a rug. The entire image is overlaid with a semi-transparent blue color.

THE JOINT
chiropractic

ROTH 37th Annual Conference

March 17-18, 2025

Safe Harbor Statements

Certain statements contained in this presentation are "forward-looking statements." We have tried to identify these forward-looking statements by using words such as "may," "might," "will," "expect," "anticipate," "believe," "could," "intend," "plan," "estimate," "should," "if," "project," and similar expressions. All statements other than statements of historical facts contained in this presentation, including statements regarding our mission, our strategic plan, our growth strategies, our vision, our market opportunity, future operations, future financial position, our 2025 guidance, prospects, plans, objectives of management and expected market growth and potential are forward-looking statements. We have based these forward-looking statements on our current expectations and projections about future events. However, these forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause our actual results, performance or achievements to be materially different from our expectations and projections. Some of these risks, uncertainties and other factors are set forth in this presentation and in other documents we file with the United States Securities and Exchange Commission (the "SEC"). Given these risks and uncertainties, readers are cautioned not to place undue reliance on our forward-looking statements. Projections and other forward-looking statements included in this presentation have been prepared based on assumptions, which we believe to be reasonable, but not in accordance with U.S. Generally Accepted Accounting Principals ("GAAP") or any guidelines of the SEC. Actual results may vary, perhaps materially. You are strongly cautioned not to place undue reliance on such projections and other forward-looking statements. All subsequent written and oral forward-looking statements attributable to us or to persons acting on our behalf are expressly qualified in their entirety by these cautionary statements. Except as required by federal securities laws, we disclaim any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Any such forward-looking statements, whether made in this presentation or elsewhere, should be considered in the context of the various disclosures made by us about our businesses including, without limitation, the risk factors discussed above.

Accounting Adjustments Related to the Consolidation of the Operations of the PCs

In those states which require a licensed Doctor of Chiropractic to own the entity that offers chiropractic services, the Company enters into a management agreement with a professional corporation (PC) licensed in that state to provide chiropractic services. To increase transparency into operating results and to align with accounting rules, the Company will now consolidate the full operations of the PC. This will result in increases to our revenue and G&A expenses by an identical amount and would have no impact on our bottom line except in instances when the PC has sold treatment packages and wellness plans. Revenue from these packages and plans will now be deferred and will be recognized when patients use their visits. The Company has previously consolidated its clinic operations in Non-PC states such as Arizona and New Mexico, and the deferred revenue around packages and plans in those states was already reflected in its financial statements. Therefore, these adjustments are isolated to the managed clinics in PC states. These adjustments will have no impact on cash flow.

Business Structure

The Joint Corp. is a franchisor of clinics and an operator of clinics in certain states. In Arkansas, California, Colorado, District of Columbia, Florida, Illinois, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, New Jersey, New York, North Carolina, Oregon, Pennsylvania, Rhode Island, South Dakota, Tennessee, Washington, West Virginia and Wyoming, The Joint Corp. and its franchisees provide management services to affiliated professional chiropractic practices.



**Our mission is to improve
quality of life through
routine and affordable
chiropractic care.**

**Our vision is to build
America's most accessible
health and wellness
services company.**



Reasons to Join: Reasons to Invest

Leading Chiropractic Care Franchise Concept

Large & Growing Market

Attractive Asset-light Model

Strong Recurring Revenue

Category Leader & Creator

**New
Strategic
Plan to
Strengthen
Core and
Reignite
Growth**



Quality, convenient, affordable
chiropractic care in a retail setting

Serving patients seeking pain relief and
ongoing health and wellness

Proven membership-based, walk-in, no-
insurance model in an open bay setting

Strong Operational KPIs

14.7M

adjustments
in 2024

Up from 13.6M in 2023

1.9M

unique patients
treated in 2024

Up from 1.7M in 2023

957K

new patients
in 2024

Compared to 932K in 2023

36%

of new patients were
new to chiropractic
in 2024¹

~345K patients in 2024
had never been to a
chiropractor before

85%

system-wide gross sales
from monthly
memberships in 2024

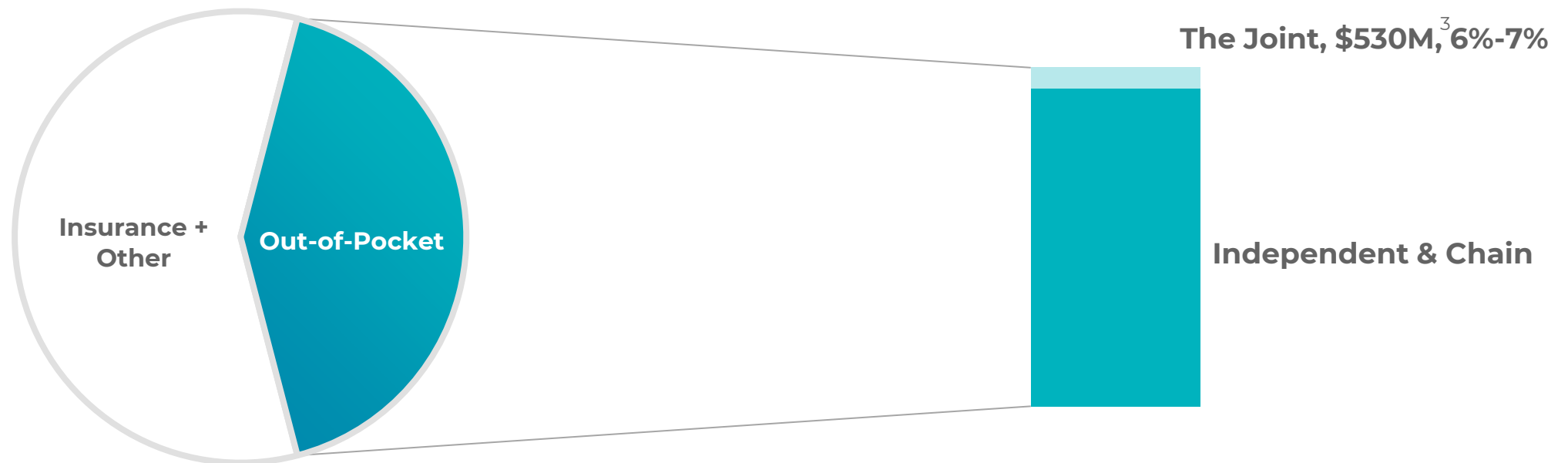
Compared to 85%
in 2023

¹ New patient survey completed early 2025.

Substantial Market Growth Opportunity: The Joint has ~6% of the Out-of-Pocket Share

Annual Spending on Chiropractic Care ¹
\$20.6B

Annual Out-of-Pocket Spending Ranges 37.0%¹ - 41.6%² of Total
\$7.6B to \$8.6B



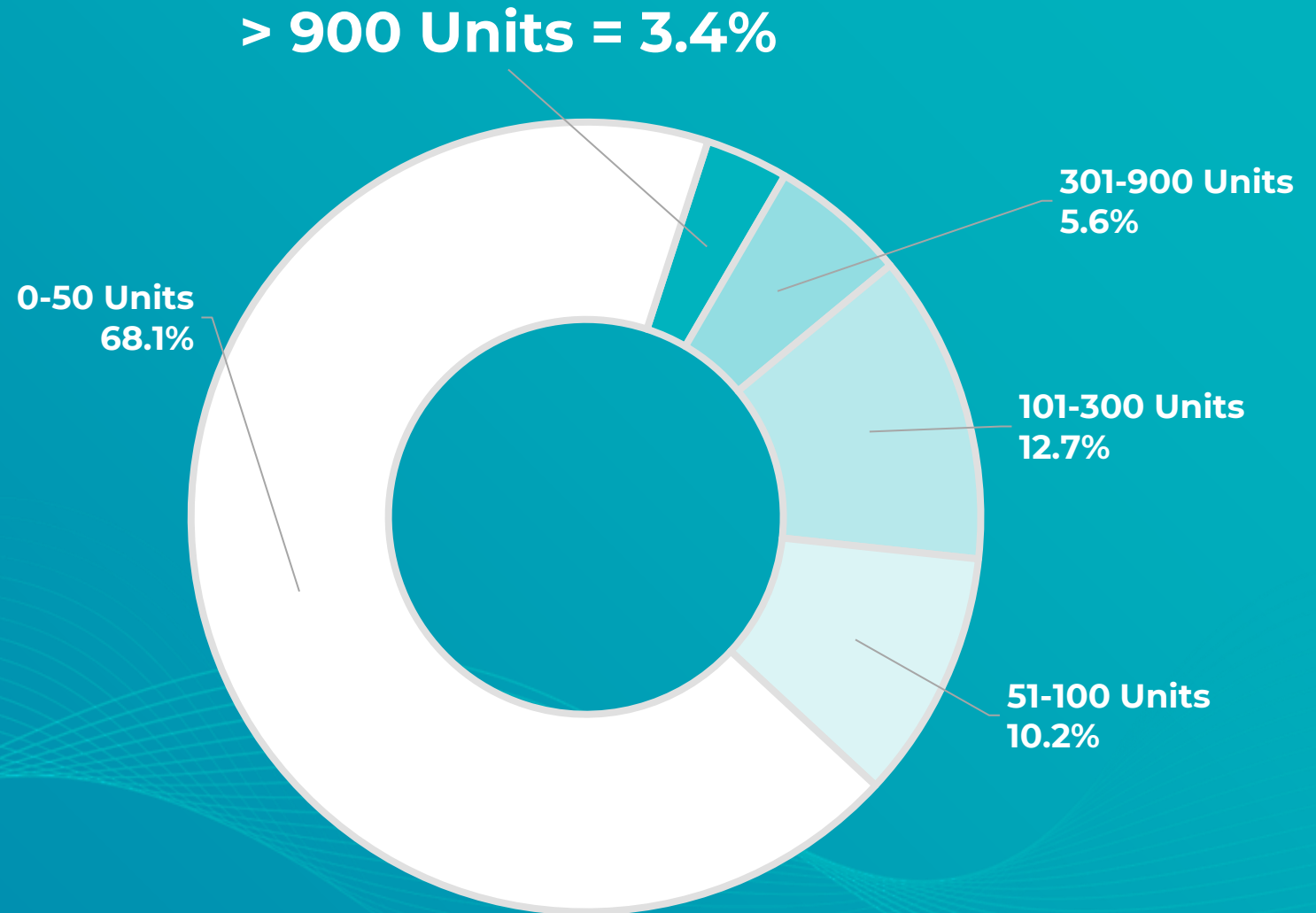
¹ IBIS September 2024

² Kentley Insights Chiropractic Care Market Research Report February 2025

³ For the period ended Dec. 31, 2024

Only 3.4% of Franchise Concepts Have 900+ Units

Percentage of Franchise Brands by # of Units



Source: FRANdata

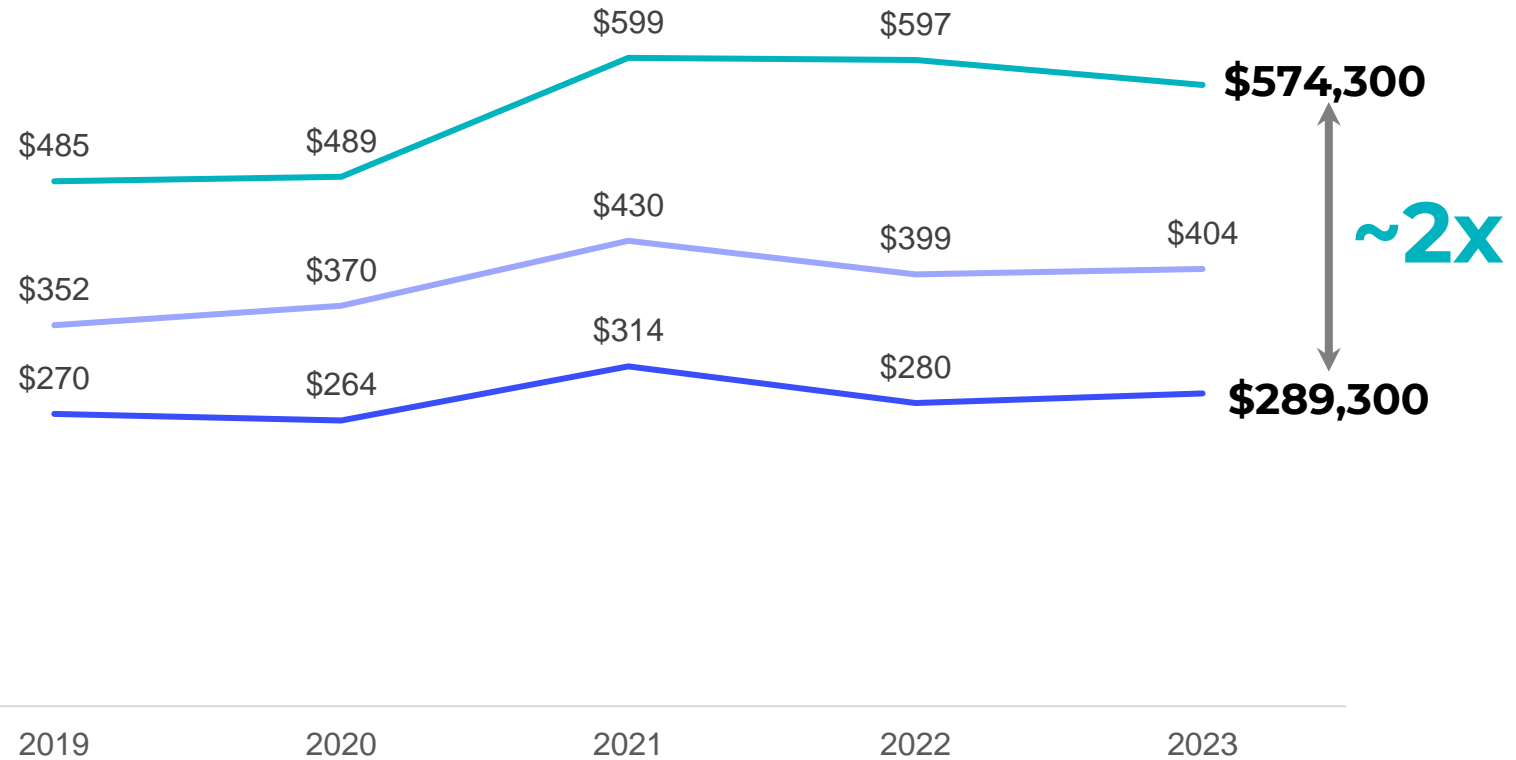
NASDAQ: JYNT | © 2025 The Joint Corp. All Rights Reserved.

JYNT Sales ~2x Independent Collections per Clinic

Independent Solo Practitioners vs The Joint

\$ in 000s

- The Joint Av. Gross Sales
- Ave. Billings (2)
- Ave. Collections (2)



1 The FDDs 2023, 2022, 2021, 2020 and 2019

2 Chiro Eco Fees & Reimbursements Annual Surveys May 2024, June 2023, August 2022 and June 2021 (included 2020 and 2019 data).

Top Franchise Recognition.. Several Years Running



#1 Chiropractic Services Category



#54 of the Top 500

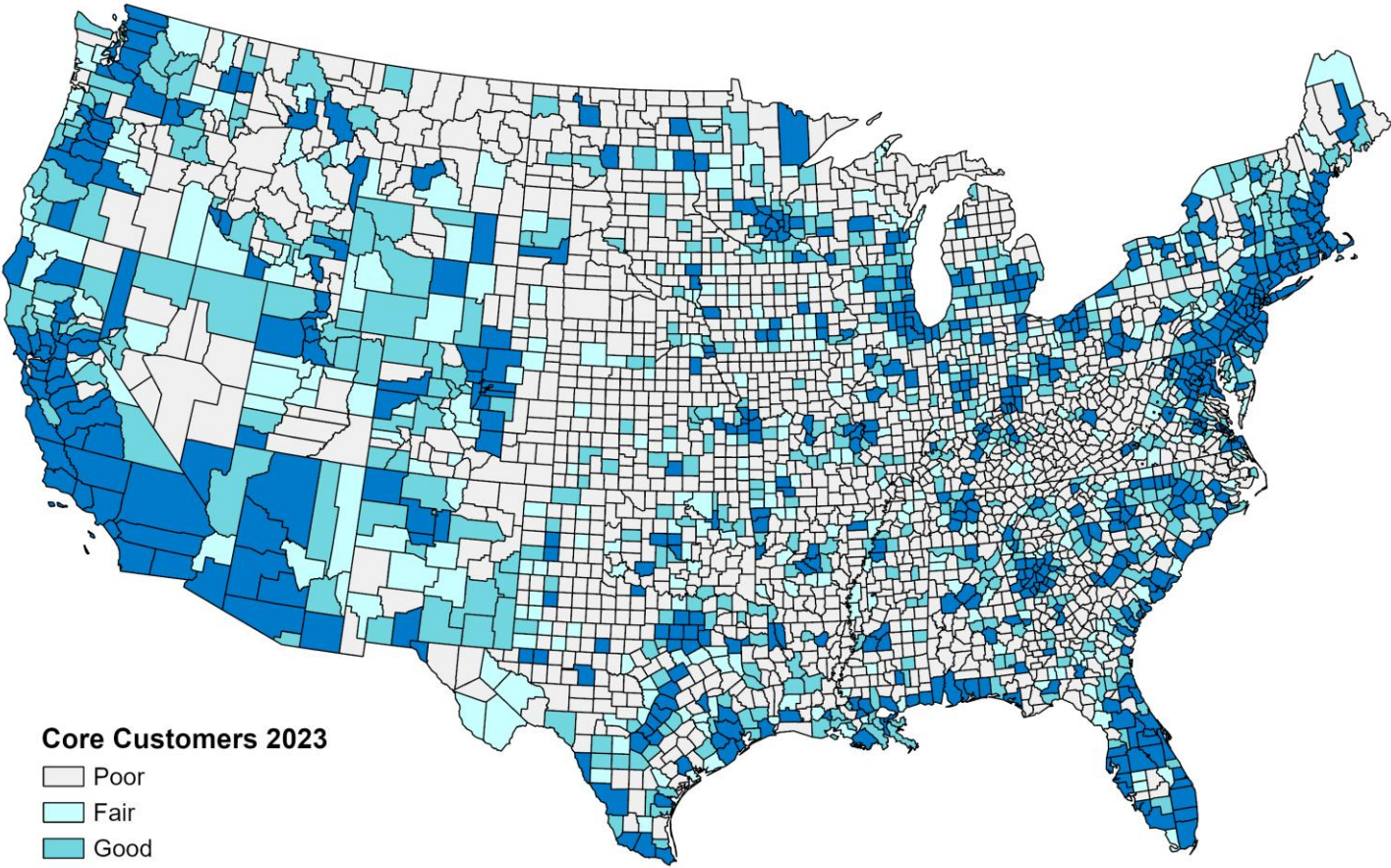


#38 of the Top 400, 6th year running, up from #150 in 2024



One of the Top 50 Franchises

Growing Market Opportunity



Mid-term Market ~1950 Potential Clinics

The Joint Patient Base With usable addresses

- All 50 States, DC and Puerto Rico
- All Canadian Provinces and Territories
- 74 Countries on 6 Continents

Similar Points of Distribution

- Analyze demographics and psychographics
- Model attributes
- Roll across country

The Joint: First Mover Advantage

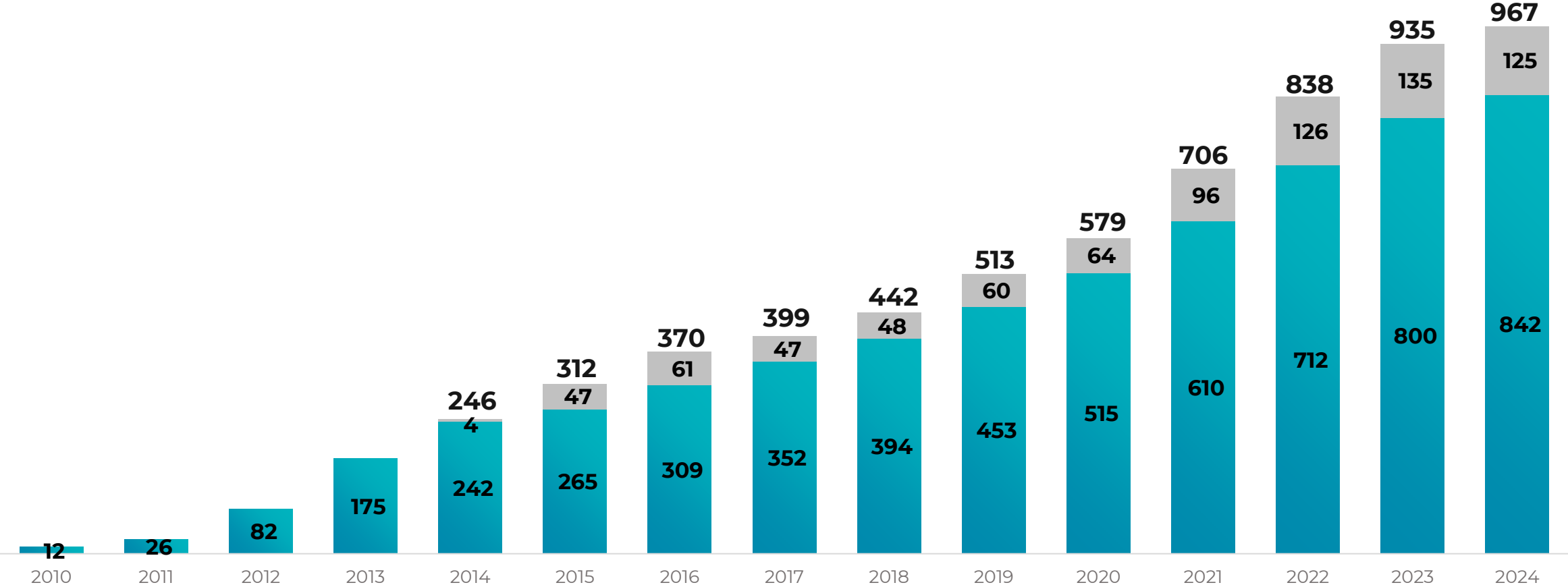
| | Clinic Count at 12/31/24 | Insurance | Private Pay |
|--|--------------------------|-----------|-------------|
| The Joint Corp. ¹ | 967 | | ✓ |
| Airrosti | 150 | ✓ | ✓ |
| HealthSource Chiropractic | 133 | ✓ | |
| 100% Chiropractic | 106 | ✓ | ✓ |
| ChiroOne | 102 | ✓ | |
| Curis Functional Health (previously The BackSpace) | 54 | ✓ | ✓ |
| NuSpine | 34 | | ✓ |
| AlignLife Chiropractic | 32 | ✓ | ✓ |
| Chiropractic Company | 21 | ✓ | ✓ |
| Aligned Modern Health | 18 | ✓ | ✓ |
| ChiroWay | 15 | | ✓ |
| Chiropractic Partners | 10 | ✓ | ✓ |
| Chiro Now! | 10 | | ✓ |
| Independent Offices ² | 38,245 | | |

¹ Franchises in 41 states, the District of Columbia and Puerto Rico | ² Kentley 2024

Increasing Franchised Clinics to 87% Total Count

TOTAL CLINICS OPEN

■ Franchised ■ Company-owned and managed



Growing National Footprint

967

Locations

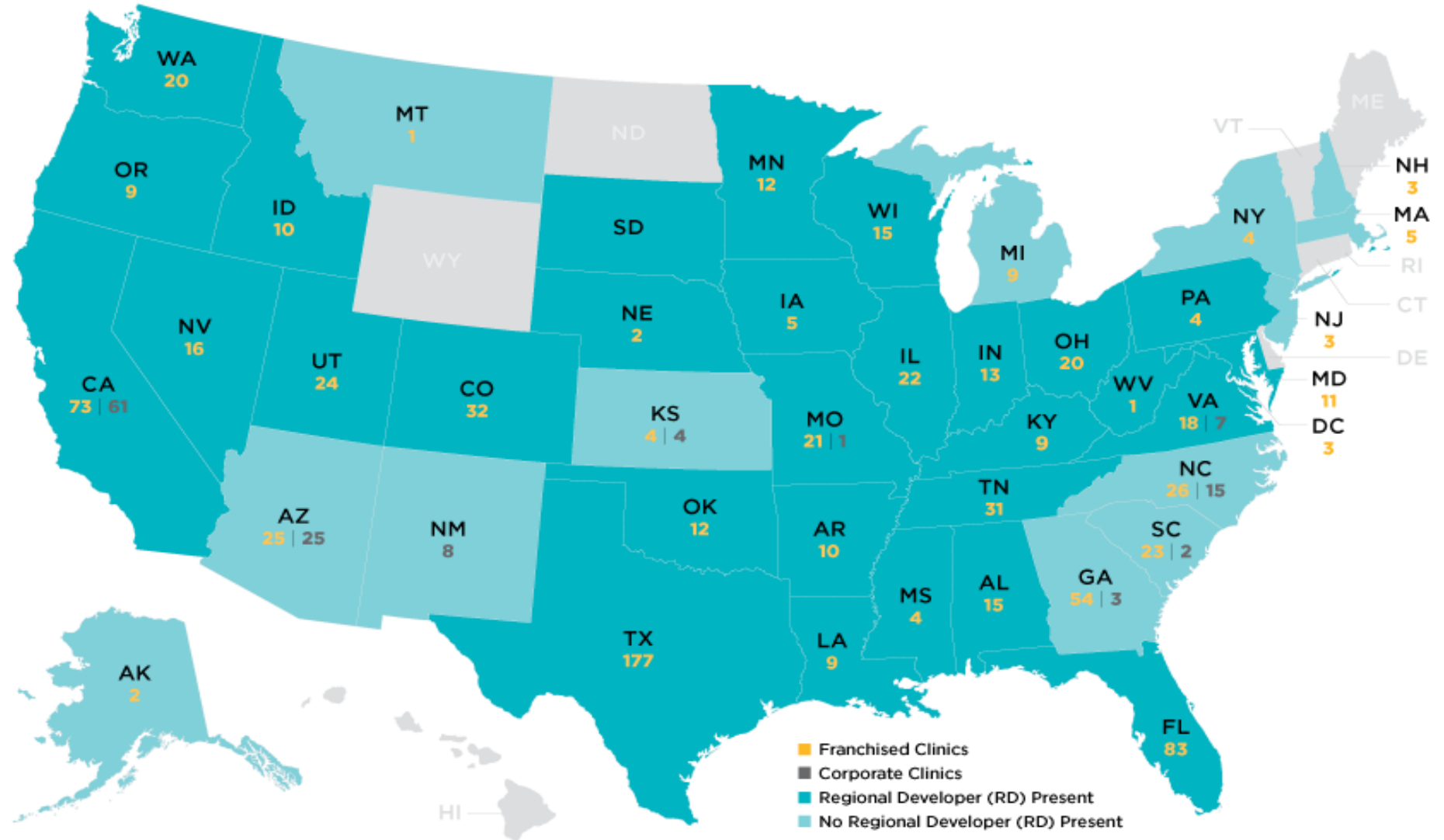
842

Franchised
Clinics

125

Corporate
Clinics

As of 12/31/2024



Multi-year, Phased Approach

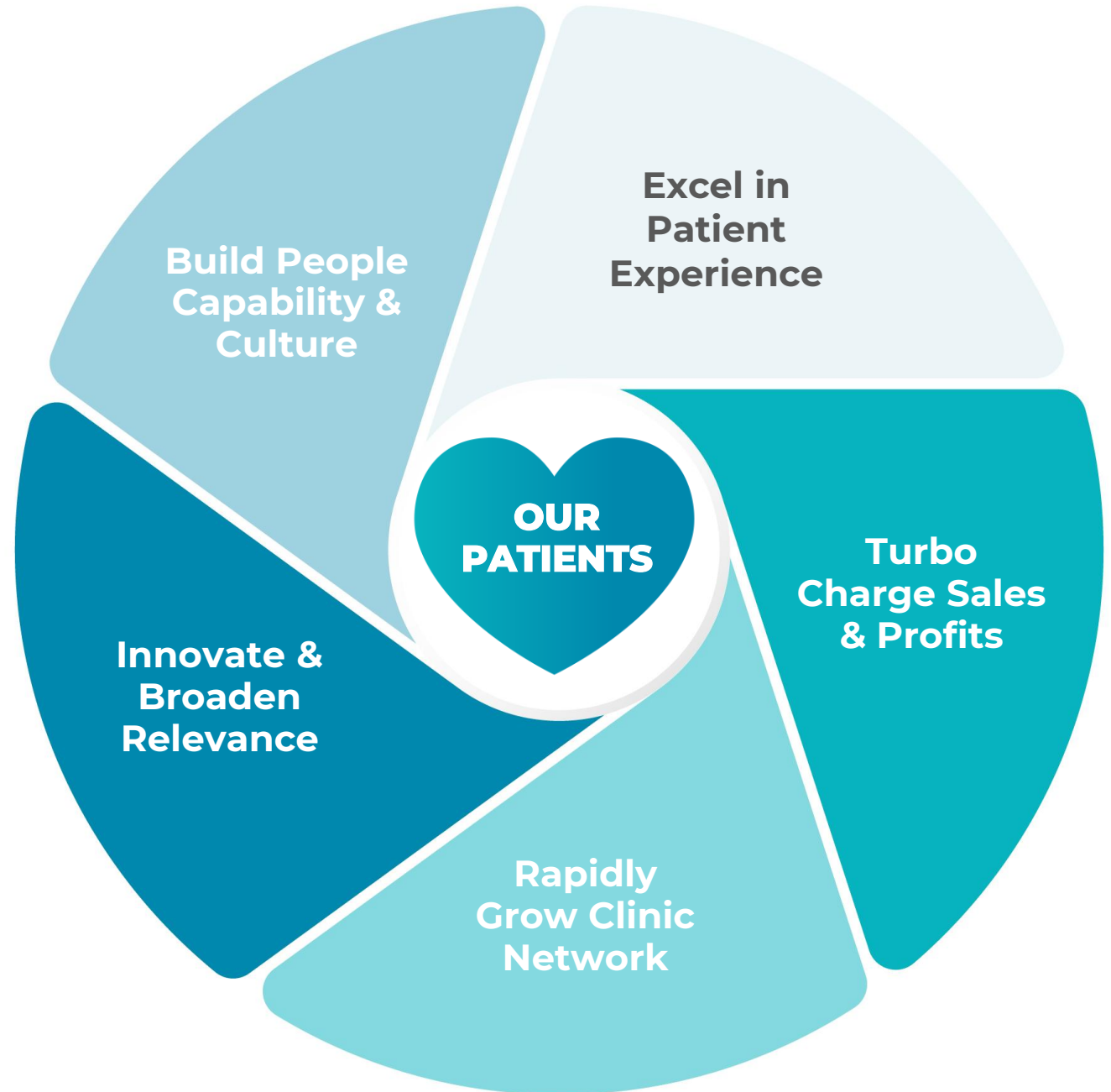
2.0

**Strengthen Core
& Become
Pure Play Franchisor**

3.0

**Capture New Revenue
through Additional
Channels & Markets**

Strengthen Clinic Economics & Reignite Growth





Refranchising: Becoming a Pure Play Franchisor

Vast Majority of Clinics in

Final Stages of Letters of Intent Negotiations

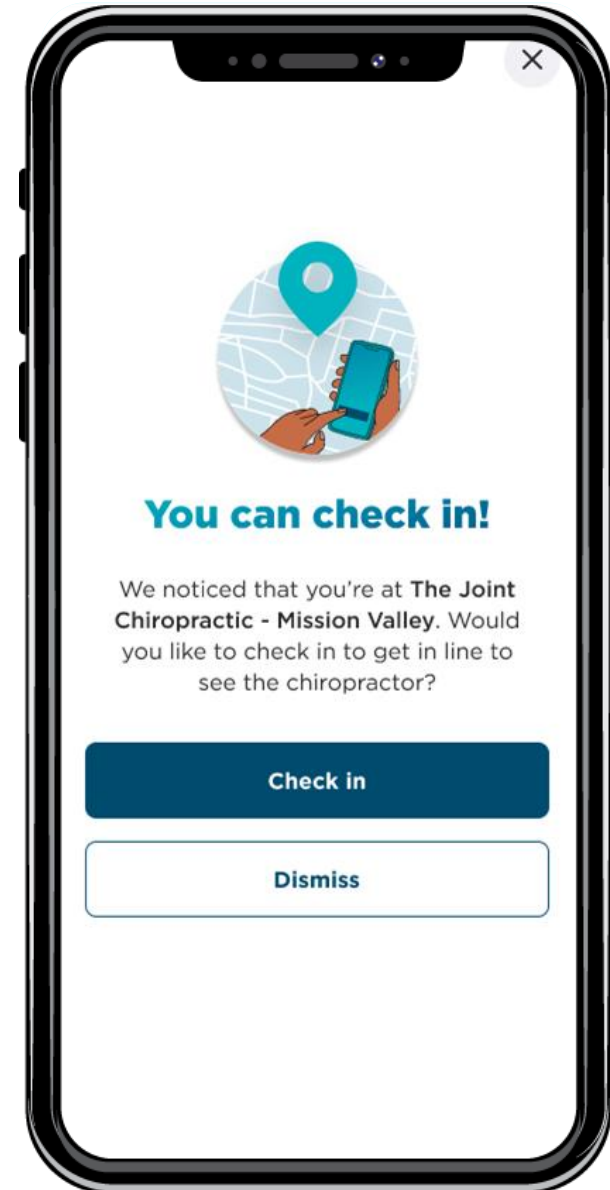
- Marketing in 5 geographical regions:
Desert Region, SoCal, NorCal, Southeast & Kansas City

Goal: To Enhance Profitability Profile

- Generating capital
- Increasing franchise royalty revenue
- Reducing corporate costs

Drive Revenue Growth

- **Initiate Dynamic Revenue Management**
- **Strengthen Digital Marketing and Promotional Calendar**
- **Upgrade Patient-facing Technology**



- ~\$250k - \$275k initial build-out

- **Chart includes:**

- 2% of gross sales for the National Marketing Fund
- Local marketing expenses, wages, rent and G&A expenses

- **Chart excludes:**

- \$599 per month tech fee
- 7% royalty on gross sales
- \$39.9K per license, prior to year 1 sales

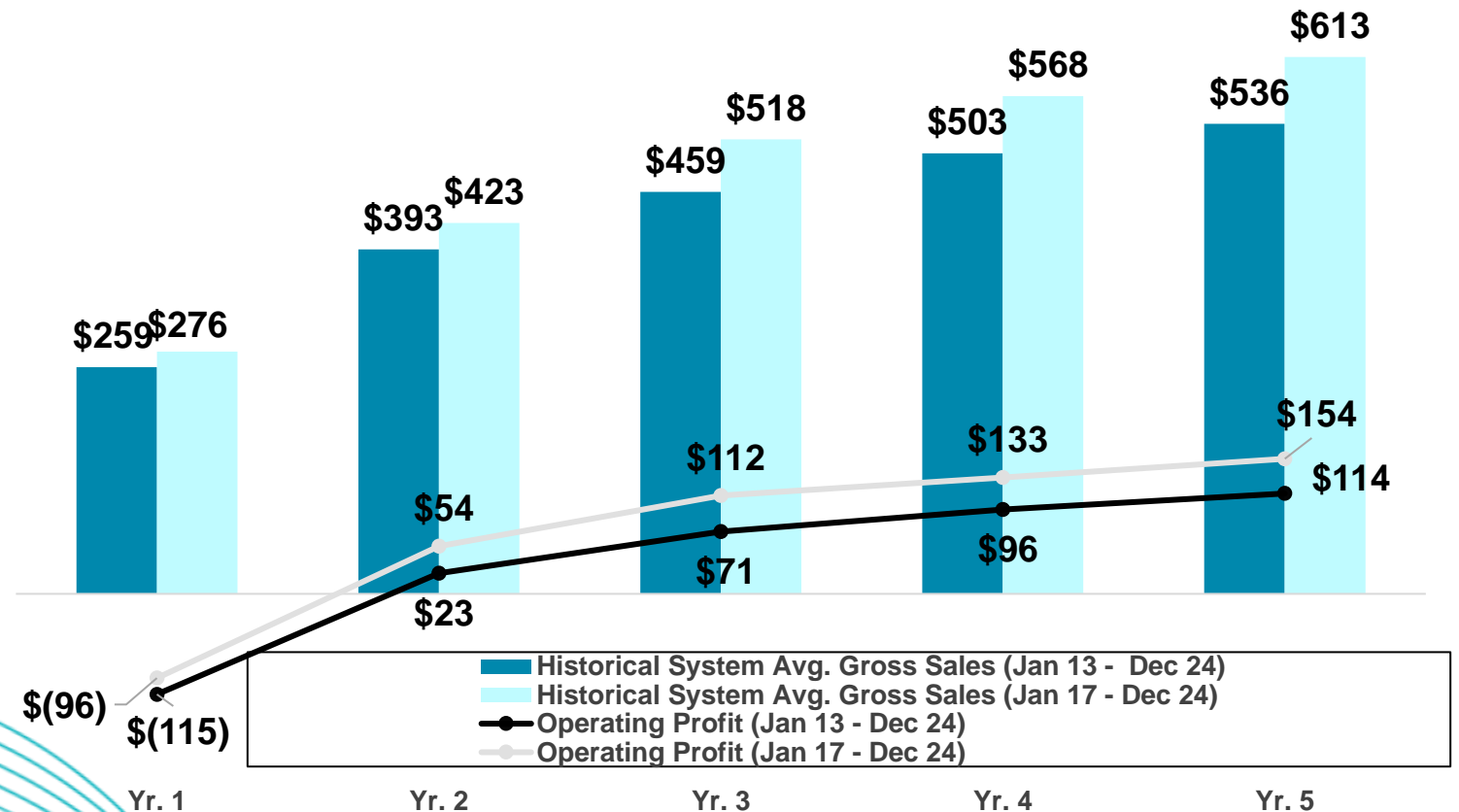
- **Assumes breakeven monthly gross sales ¹ of \$31k - \$39k**

¹ Breakeven varies on a clinic-by-clinic basis based on actual gross sales and operating expenses. This represents operating income excluding income taxes and depreciation.

Robust Clinic Economics

System-wide Sales & Potential 4-Wall Clinic Contribution¹

(5 yr. avg., \$ in 000s)



9%

Q4 2024
system-wide sales¹
up from 8% in
Q3 2024

6%

Q4 2024
comp sales²
up from 4% in
Q3 2024

14%

Q4 2024
revenue
from continuing
operations up 10%
in Q3 2024

¹ System-wide sales include revenues at all clinics, whether operated or managed by is important the company or by franchisees. While franchised sales are not recorded as revenues by the company, management believes the information in understanding the company's financial performance, because these revenues are the basis on which the company calculates and records royalty fees and are indicative of the financial health of the franchisee base. | ² System-wide comp sales include only the sales from clinics that have been open at least 13 full months and exclude any clinics that have permanently closed.

2025 Guidance

| \$ in M | 2024 Actual | 2025 Low Guidance | 2025 High Guidance |
|---|-------------|-------------------|--------------------|
| System-wide sales ¹ | \$530.3 | \$550 | \$570 |
| System-wide comp sales for all clinics open 13 months or more ² | 4% | Mid-single digits | |
| Consolidated Adjusted EBTIDA ³ | \$11.4 | \$10.0 | \$11.5 |
| New franchised clinic openings excluding the impact of refranchised clinics | 57 | 30 | 40 |

¹ System-wide sales include revenues at all clinics, whether operated or managed by is important the company or by franchisees. While franchised sales are not recorded as revenues by the company, management believes the information in understanding the company's financial performance, because these revenues are the basis on which the company calculates and records royalty fees and are indicative of the financial health of the franchisee base. | ² System-wide comp sales include only the sales from clinics that have been open at least 13 or 48 full months and exclude any clinics that have permanently closed. | ³ The 2025 Adjusted EBITDA estimate includes an adjustment of \$4.4 million related to, among other things, stock-based compensation and depreciation and amortization. The company will factor in any additional impairment or restructuring charges related to the refranchising should they be occurred.

Committed to Driving Success



**Net New
Clinic
Openings**



**System-wide
Sales**



**Comp
Sales**



**Adjusted
EBITDA**

Leading Market Growth

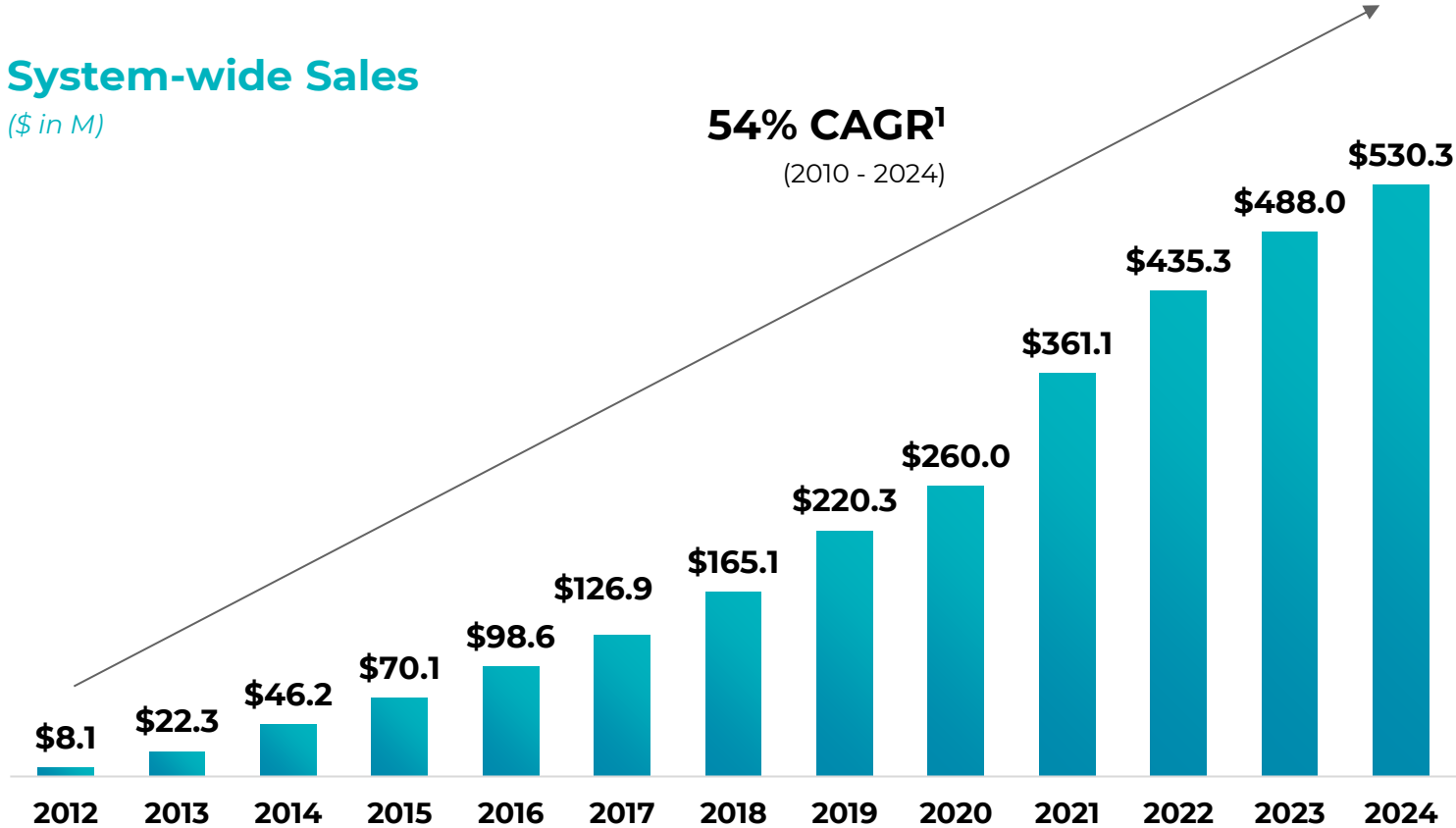
The Joint Corp. 14-yr. CAGR 54%¹ vs. Industry 5-yr. CAGR 5.1%²

People will continue to seek more noninvasive, holistic ways to manage their pain.

We'll be there to treat them.

System-wide Sales

(\$ in M)



¹ For the period ended Dec. 31, 2024

² March 2023 Kentley Insights Chiropractic Care Market Research Report

APPENDIX



Strong Liquidity

| \$ in Ms | 12/31/24 | 12/31/23 |
|--|----------|----------|
| Unrestricted cash | \$25.1 | \$18.2 |
| Restricted cash | \$0.9 | \$1.1 |
| Available JP Morgan Chase LOC ¹ | \$20.0 | \$18.0 |

Federal tax return net operating loss carryforward was \$9.1M at Dec. 31, 2024

Cash flow for the year end Dec. 31, 2024:

- \$9.4M from operations
- \$554k from the net proceeds of the sales of clinics
- \$(2.0)M repayment of JPMorgan Chase LOC in Q1 24
- \$(1.2)M for ongoing IT capex and small refreshes for corporate clinics

¹JPMorgan Chase LOC provides immediate access to \$20M through February 2027.

Q4 2024 Continuing Operations as of Dec. 31, 2024

| \$ in M ¹ | 3 mo.s 12/31/24 | 3 mo.s 12/31/23 | Differences | |
|---|-----------------|-----------------|--------------|--------------|
| Revenue | \$14.4 | \$12.7 | \$1.7 | 14% |
| Cost of revenue | 3.2 | 2.8 | 0.3 | 12% |
| Sales and marketing | 2.7 | 1.7 | 1.0 | 64% |
| Depreciation and amortization | 0.3 | 0.3 | 0.0 | 5% |
| G&A | 7.2 | 6.9 | 0.3 | 5% |
| Operating income / (loss) | 0.9 | 1.0 | (0.1) | NA |
| Other income | (0.1) | 0.0 | (0.1) | NA |
| Income tax expense ² | 0.0 | 11.2 | 11.3 | NA |
| Net income / (loss) from continuing operations ³ | 1.0 | (10.2) | 11.2 | NA |
| Net loss from discontinued operations ³ | (3.7) | (0.9) | (2.8) | NA |
| Net (loss) | (2.7) | (11.0) | 8.3 | NA |
| Adjusted EBITDA from continuing operations ⁴ | 2.1 | 2.2 | (0.1) | (6%) |
| Adjusted EBITDA from discontinued operations ⁴ | 1.2 | 1.8 | (0.6) | (32%) |
| Consolidated Adjusted EBITDA ⁴ | 3.3 | 4.0 | (0.7) | (18%) |

¹ Due to rounding, numbers may not add up precisely to the totals. | ² Income taxes reflect the valuation allowance against the company's deferred tax assets | ³ The results of the corporate clinic segment are reported in from discontinued operations and the franchised clinics in continued operations | ⁴ Reconciliation of Adjusted EBITDA to GAAP earnings is included in the Appendix.

2024 Continuing Operations as of Dec. 31, 2024

| \$ in M ¹ | 12 mo.s 12/31/24 | 12 mo.s 12/31/23 | Differences | |
|---|------------------|------------------|--------------|--------------|
| Revenue | \$51.9 | \$47.0 | \$4.9 | 10% |
| Cost of revenue | 11.5 | 10.5 | 1.0 | 10% |
| Sales and marketing | 10.9 | 8.7 | 2.2 | 26% |
| Depreciation and amortization | 1.4 | 1.3 | 0.1 | 7% |
| G&A | 29.8 | 26.2 | 3.6 | 14% |
| Operating (loss) / income | (1.8) | 0.3 | (2.1) | NA |
| Other income | (0.3) | 0.1 | (0.4) | NA |
| Income tax expense ² | 0.1 | 11.0 | (10.9) | NA |
| Net loss from continuing operations ³ | (1.5) | (10.8) | (9.3) | NA |
| Net (loss) / income from discontinued operations ³ | (7.0) | 1.0 | (8.0) | NA |
| Net (loss) | (8.5) | (9.8) | 1.3 | NA |
| Adjusted EBITDA from continuing operations ⁴ | 2.4 | 4.5 | (2.1) | (47%) |
| Adjusted EBITDA from discontinued operations ⁴ | 9.0 | 7.7 | 1.3 | 17% |
| Consolidated Adjusted EBITDA ⁴ | 11.4 | 12.2 | (0.8) | (7%) |

¹ Due to rounding, numbers may not add up precisely to the totals. | ² Income taxes reflect the valuation allowance against the company's deferred tax assets | ³ The results of the corporate clinic segment are reported in from discontinued operations and the franchised clinics in continued operations | ⁴ Reconciliation of Adjusted EBITDA to GAAP earnings is included in the Appendix.

Board of Directors



| Matthew E. Rubel | Ronald V. DeVella, CPA | Suzanne M. Decker | Jeff Gramm | Abe Hong | Glenn J. Krevlin | Sanjiv Razdan |
|---|---|--|---|---|--|--|
| Lead Director, 2017 | Director, 2014 | Director, 2017 | Director, 2024 | Director, 2018 | Director, 2019 | Director, 2024 |
| <ul style="list-style-type: none"> Executive Chair KidKraft, Inc. Chair, Holley Inc. & Mid Ocean Ptrs. PE Consumer Group Former Dir.: Hudson's Bay Co., HSNi & Treehouse Foods Former Mgmt: Roark Capital, TPG Capital, TPG Growth, Varsity Brands, Collective Brands, Cole Haan, J Crew, Popular Club Plan and more Pres. Appointee, House Advisory Council on Trade Policy Negotiation | <ul style="list-style-type: none"> Financial Advisor: Industrial Succession Holding, Universal Health and Multiomics Vice Chair of the Strategic Advisory Board of Aura Ventures Dir. Universal Health Group, and Delta Dental of Arizona Former: Deloitte & Touche Mobile Holdings Properties Alkaline Water Co. NanoFlex Power Corp. Amazing Lash Studio CFO & franchisee | <ul style="list-style-type: none"> Exe. Project Sponsor and former Chief HR Officer, Aspen Dental Mgmt HR & Talent Acquisition Advisor, Bond Veterinary Former Dir.: <ul style="list-style-type: none"> Refresh Mental Health Davis Vision Companies | <ul style="list-style-type: none"> PM Bandera Partners Former Dir.: <ul style="list-style-type: none"> Tandy Leather Factory Rubicon Technology Innovative Food Holdings Ambassadors Group Morgan's Foods Peerless Systems | <ul style="list-style-type: none"> EVP & CTO, Learning Care Group Former Mgmt.: <ul style="list-style-type: none"> Discount Tire Company Red Rock Resorts Starbucks Corp. Technologent | <ul style="list-style-type: none"> Founder, Managing Partner, & PM Glenhill Capital Advisors Dir. Ember Technologies & Design within Reach Former Mgmt. or Dir. <ul style="list-style-type: none"> Centric Brands Restoration Hardware Cumberland Associates The Goldman Sachs Group | <ul style="list-style-type: none"> CEO, Pres. & Dir., The Joint Corp. Former Mgmt.: <ul style="list-style-type: none"> The Coffee Bean & Tea Leaf Sweetgreen Applebee's YUM! Brands ITC Hotels |
| BS, Ohio University MBA, University of Miami | BS, Queens College MBA, Pace University | BS, Russell Sage College | BA, University of Chicago MBA, Columbia Business | BE, U.S. Military Academy at West Point | BA, Wesleyan University MBA, New York University | BS, St. Xavier's College, Mumbai ITC Hotels Mgmt. Dev. Inst. |

Executive Team



| | | | | | | |
|----------------------|-----------------------|------------------------|-----------------------|-------------------|-----------------------|---------------------------------|
| Sanjiv Razdan | Jake Singleton | Lori Abou Habib | Charles Nelles | Beth Gross | Craig Sherwood | Dr. Steve Knauf |
| CEO, Pres. & Dir. | CFO | CMO | CTO | SVP, HR | SVP, Development | VP of Chiropractic & Compliance |

- The Coffee Bean & Tea Leaf
- Sweetgreen
- Applebee's
- Yum! Brands
- ITC Hotels

- EY
- American Institute of CPAs

- SONIC® America's Drive-In®, part of the Inspire Brands
- CKE Restaurants, Inc.
- Eateries, Inc.

- American Express Global Business Travel
- Western Union
- The Children's Hospital of Denver
- PacifiCare Health Systems

- Spear Education
- Cranial Technologies
- The Grow Search Group
- Fresh Express
- Robert Half International

- Lumin Fitness
- Wingstop Restaurants
- Little Caesars Pizza
- Gold's Gym
- SONIC® America's Drive-In®, part of the Inspire Brands
- Fazoli's Restaurant
- Corner Bakery Café
- Yum! Brands

- Arizona Board of Chiropractic Examiners
- Northwestern Health Sciences University
- International Chiropractors Assn.
- American Chiropractic Assn.
- Health Care Compliance Assn.

| | | | | | | |
|---|--|---|-------------------------------------|------------------------------|---|--|
| BS, St. Xavier's College, Mumbai, India ITC Hotels Management Development Institute. | MA, Univ. of Arizona BS, Univ. of Arizona | MBA, Webster International Univ. BA, Univ. of Central Oklahoma | BA, Univ. of Phoenix, Certified PMP | BA, Arizona State University | JD, William Mitchell College of Law BA, St. Lawrence Univ. | DC, Northwestern Health Sciences Univ. BS, Northwestern Health Sciences Univ. |
|---|--|---|-------------------------------------|------------------------------|---|--|

Revolutionizing Access to Chiropractic Care

| Features | Industry Problems | The Joint's Solutions |
|--|---------------------------|--|
| Affordability (per appointment) | \$76 Average ¹ | \$40 Average |
| Convenient Locations | Medical Centers / Offices | Retail Locations |
| Multiple Locations | Limited Locations | 967 Clinics |
| Walk-in / No Appointment | Appointments Required | No Appointments |
| Insurance / Caps / Co-pays | Yes | Private Pay |
| Inviting, Consumer-centric Design | Clinical | Approachable, Consumer Friendly |
| Service Hours | Limited / Inconsistent | Open 6-7 Days + Nights & Weekends ² |
| Average Patient Visits per Clinic | 155 per week ¹ | 301 per week ³ |

¹ Chiropractic Economics, 2024 | ² Hours vary by clinic | ³ Number includes multiple visits per patient

Patient Demographics

The Joint¹

| | |
|-----------------------|------------|
| Median Age | 40.0 years |
| Generation Mix | |
| Gen Z | 19% |
| Millennial | 41% |
| Gen X | 28% |
| Baby Boomer | 12% |
| Gender | |
| Female | 48% |

¹ Patients who visited The Joint Chiropractic in 2024.



Transformative Opportunity for Chiropractors

| | Industry | The Joint |
|---------------------------------|--|--|
| Annual Salary | Median \$76,530 ¹ | Starting \$85,000 ² |
| Accessibility | <ul style="list-style-type: none"> • Appointments required • Medical centers & offices • Traditional office hours | <ul style="list-style-type: none"> • No appointments necessary • Clustered, high-visibility retail locations • Open evenings + weekends³ |
| Practice & Insurance | <ul style="list-style-type: none"> • Challenges of managing a business without support • Difficulty attracting new patients • Insurance hassles • Slow payment cycle | <ul style="list-style-type: none"> • Proprietary CRM and POS software • Ongoing training and coaching • Ability to perfect technique • Less administration • Higher patient focus • Better cash flow |

¹ Bureau of Labor Statistics, U.S. Department of Labor, 2023

² Based on Joint Corp. company-owned or managed actual salaries | ³ Hours vary by clinic

Performance Metrics and Non-GAAP Measures

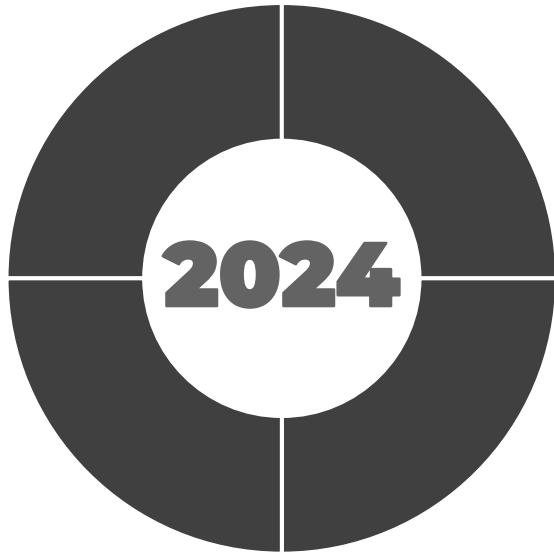
This presentation of commonly discussed performance metrics. System-wide sales include revenues at all clinics, whether operated by the company or by franchisees. While franchised sales are not recorded as revenues by the company, management believes the information is important in understanding the company's financial performance, because these sales are the basis on which the company calculates and records royalty fees and are indicative of the financial health of the franchisee base. System-wide comp sales include the revenues from both company-owned or managed clinics and franchised clinics that in each case have been open at least 13 full months and exclude any clinics that have closed.

This presentation includes non-GAAP financial measures. EBITDA and Adjusted EBITDA are presented because they are important measures used by management to assess financial performance, as management believes they provide a more transparent view of the company's underlying operating performance and operating trends. Reconciliation of historical net income/(loss) to EBITDA and Adjusted EBITDA is presented in the table below. The company defines EBITDA as net income/(loss) before net interest, tax expense, depreciation, and amortization expenses. The company defines Adjusted EBITDA as EBITDA before acquisition-related expenses (which includes contract termination costs associated with reacquired regional developer rights), net (gain)/loss on disposition or impairment, stock-based compensation expenses, costs related to restatement filings, restructuring costs, litigation expenses (consisting of legal and related fees for specific proceedings that arise outside of the ordinary course of our business) and other income related to employee retention credits.

EBITDA and Adjusted EBITDA do not represent and should not be considered alternatives to net income or cash flows from operations, as determined by accounting principles generally accepted in the United States, or GAAP. While EBITDA and Adjusted EBITDA are used as measures of financial performance and the ability to meet debt service requirements, they are not necessarily comparable to other similarly titled captions of other companies due to potential inconsistencies in the methods of calculation. EBITDA and Adjusted EBITDA should be reviewed in conjunction with the company's financial statements filed with the SEC.

Please refer to the reconciliations of non-GAAP financial measures to their GAAP equivalents located in this presentation. This presentation includes forward-looking guidance for certain non-GAAP financial measures, including Adjusted EBITDA. These measures will differ from net income (loss), determined in accordance with GAAP, in ways similar to those described in the reconciliations at the end of this release. We are not able to provide, without unreasonable effort, guidance for net income (loss), determined in accordance with GAAP, or a reconciliation of guidance for Adjusted EBITDA to the most directly comparable GAAP measure because the Company is not able to predict with reasonable certainty the amount or nature of all items that will be included in net income (loss).

Annual Discontinued Operations



| | Year Ended December 31, | |
|--|--------------------------------|---------------------|
| | 2024 | 2023 |
| Revenues: | | |
| Revenues from company-owned or managed clinics | \$ 70,249,169 | \$ 70,718,879 |
| Total revenues | 70,249,169 | 70,718,879 |
| Cost of revenues: | | |
| IT cost of revenues | 48,010 | 65,912 |
| Total cost of revenues | 48,010 | 65,912 |
| Selling and marketing expenses | 7,900,884 | 7,852,327 |
| Depreciation and amortization | 3,358,684 | 7,304,056 |
| General and administrative expenses | 55,279,799 | 55,234,472 |
| Total selling, general and administrative expenses | 66,539,367 | 70,390,855 |
| Net loss on disposition or impairment from discontinued operations | 10,439,967 | 2,653,497 |
| Loss from discontinued operations | (6,778,175) | (2,391,385) |
| Other expense (income), net | 2,114 | (3,776,135) |
| (Loss) income before income tax expense | (6,780,289) | 1,384,750 |
| Income tax expense | 212,642 | 367,542 |
| Net (loss) income from discontinued operations | \$ (6,992,931) | \$ 1,017,208 |

Quarterly Recast Income Statement

| | 2024 | | | | 2023 | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |
| Total revenues | \$12,184,716 | \$12,610,036 | \$12,654,396 | \$14,447,457 | \$11,172,863 | \$11,504,267 | \$11,591,646 | \$12,708,701 |
| Total costs of revenues | 2,704,512 | 2,812,389 | 2,814,963 | 3,184,791 | 2,464,319 | 2,584,772 | 2,591,567 | 2,839,987 |
| Selling and marketing expenses | 2,237,583 | 3,440,391 | 2,504,168 | 2,741,200 | 2,315,052 | 2,470,188 | 2,240,656 | 1,663,768 |
| Depreciation and amortization | 329,634 | 342,454 | 345,835 | 345,530 | 314,796 | 314,894 | 318,539 | 329,919 |
| General and administrative expenses | 7,339,308 | 7,793,465 | 7,478,669 | 7,222,128 | 6,336,586 | 6,547,337 | 6,444,614 | 6,903,078 |
| Total selling, general and administrative expenses | 9,906,525 | 11,576,310 | 10,328,672 | 10,308,858 | 8,966,434 | 9,332,419 | 9,003,809 | 8,896,765 |
| Net loss (gain) on disposition or impairment | 275 | 662 | 3,581 | 10,124 | — | 1,713 | 87 | (22,694) |
| (Loss) income from operations | (426,596) | (1,779,325) | (492,820) | 943,684 | (257,890) | (414,637) | (3,817) | 994,643 |
| Other (income) loss, net | (36,259) | (80,471) | (83,828) | (79,729) | (42,748) | 105,695 | 5,484 | (4,138) |
| (Loss) income before income tax expense | (390,337) | (1,698,854) | (408,992) | 1,023,413 | (215,142) | (520,332) | (9,301) | 998,781 |
| Income tax expense (benefit) | 8,582 | 11,169 | 5,391 | 37,000 | (42,187) | (95,823) | (15,971) | 11,177,392 |
| Net income (loss) from continuing operations | (398,919) | (1,710,023) | (414,383) | 986,413 | (172,955) | (424,509) | 6,670 | (10,178,611) |
| Income (loss) from discontinued operations before income tax expense | 1,516,243 | (1,719,222) | (2,693,562) | (3,883,748) | 3,383,195 | 39,258 | (894,990) | (1,142,713) |
| Income tax expense (benefit) from discontinued operations | 170,345 | 167,153 | 57,194 | (182,050) | 884,076 | (64,762) | (172,047) | (279,725) |
| Net income (loss) from discontinued operations | 1,345,898 | (1,886,375) | (2,750,756) | (3,701,698) | 2,499,119 | 104,020 | (722,943) | (862,988) |
| Net income (loss) | 946,979 | (3,596,398) | (3,165,139) | (2,715,285) | 2,326,164 | (320,489) | (716,273) | (11,041,599) |
| Net income (loss) from continuing operations per common share | | | | | | | | |
| Basic | \$ (0.03) | \$ (0.11) | \$ (0.03) | \$ 0.07 | \$ (0.01) | \$ (0.03) | \$ 0.00 | \$ (0.69) |
| Diluted | \$ (0.03) | \$ (0.11) | \$ (0.03) | \$ 0.06 | \$ (0.01) | \$ (0.03) | \$ 0.00 | \$ (0.68) |
| Net income (loss) from discontinued operations per common share: | | | | | | | | |
| Basic | \$ 0.09 | \$ (0.13) | \$ (0.18) | \$ (0.25) | \$ 0.17 | \$ 0.01 | \$ (0.05) | \$ (0.06) |
| Diluted | \$ 0.09 | \$ (0.12) | \$ (0.18) | \$ (0.24) | \$ 0.17 | \$ 0.01 | \$ (0.05) | \$ (0.06) |
| Net income (loss) per common share: | | | | | | | | |
| Basic | \$ 0.06 | \$ (0.24) | \$ (0.21) | \$ (0.18) | \$ 0.16 | \$ (0.02) | \$ (0.05) | \$ (0.75) |
| Diluted | \$ 0.06 | \$ (0.24) | \$ (0.21) | \$ (0.18) | \$ 0.16 | \$ (0.02) | \$ (0.05) | \$ (0.74) |

GAAP – Non-GAAP Reconciliation

Q4 2024 vs. Q4 2023 by Category

| | Three Months Ended December 31, | | | | | |
|---------------------------------------|----------------------------------|------------------------------------|----------------------------|----------------------------------|------------------------------------|----------------------------|
| | 2024 | | | 2023 | | |
| | from Continuing Operations | from Discontinued Operations | Consolidated Operations | from Continuing Operations | from Discontinued Operations | Consolidated Operations |
| Non-GAAP Financial Data: | | | | | | |
| (Loss) Income | \$ 986,413 | \$ (3,701,698) | \$ (2,715,285) | \$(10,178,611) | \$ (862,988) | \$(11,041,599) |
| Net interest | (79,729) | 429 | (79,300) | (4,140) | 695 | (3,445) |
| Depreciation and amortization expense | 345,530 | 209,655 | 555,185 | 329,919 | 1,358,756 | 1,688,675 |
| Income tax expense | 37,000 | (182,050) | (145,050) | 11,177,392 | (279,725) | 10,897,667 |
| EBITDA | 1,289,214 | (3,673,664) | (2,384,450) | 1,324,560 | 216,738 | 1,541,298 |
| Stock compensation expense | 203,295 | — | 203,295 | 528,386 | — | 528,386 |
| Net loss on disposition or impairment | 10,124 | 4,841,844 | 4,851,968 | (22,694) | 1,540,561 | 1,517,867 |
| Costs related to restatement filings | — | — | — | 380,221 | — | 380,221 |
| Restructuring Costs | 579,231 | 68,640 | 647,871 | — | 72,880 | 72,880 |
| Adjusted EBITDA | \$ 2,081,864 | \$ 1,236,820 | \$ 3,318,684 | \$ 2,210,473 | \$ 1,830,179 | \$ 4,040,652 |

GAAP – Non-GAAP Reconciliation 2024 vs. 2023 by Category

| | Year Ended December 31, | | | | | |
|---------------------------------------|----------------------------------|------------------------------------|----------------------------|----------------------------------|------------------------------------|----------------------------|
| | 2024 | | | 2023 | | |
| | from Continuing Operations | from Discontinued Operations | Consolidated Operations | from Continuing Operations | from Discontinued Operations | Consolidated Operations |
| Non-GAAP Financial Data: | | | | | | |
| (Loss) Income | \$ (1,536,912) | \$ (6,992,931) | \$ (8,529,843) | \$(10,769,405) | \$ 1,017,208 | \$ (9,752,197) |
| Net interest | (280,287) | 2,114 | (278,173) | 64,293 | 3,168 | 67,461 |
| Depreciation and amortization expense | 1,363,453 | 3,358,684 | 4,722,137 | 1,278,148 | 7,304,055 | 8,582,203 |
| Income tax expense | 62,142 | 212,642 | 274,784 | 11,023,411 | 367,542 | 11,390,953 |
| EBITDA | (391,604) | (3,419,491) | (3,811,095) | 1,596,447 | 8,691,973 | 10,288,420 |
| Stock compensation expense | 1,679,005 | — | 1,679,005 | 1,737,682 | — | 1,737,682 |
| Acquisition related expenses | 478,710 | — | 478,710 | 811,547 | 61,667 | 873,214 |
| Net loss on disposition or impairment | 14,642 | 10,439,967 | 10,454,609 | (20,894) | 2,653,498 | 2,632,604 |
| Costs related to restatement filings | — | — | — | 380,221 | — | 380,221 |
| Restructuring Costs | 607,231 | 495,097 | 1,102,328 | — | 72,880 | 72,880 |
| Litigation expenses | — | 1,481,000 | 1,481,000 | — | — | — |
| Other income related to the ERC | — | — | — | — | (3,779,304) | (3,779,304) |
| Adjusted EBITDA | \$ 2,387,984 | \$ 8,996,573 | \$ 11,384,557 | \$ 4,505,003 | \$ 7,700,714 | \$ 12,205,717 |

GAAP – Non-GAAP Reconciliation

Quarterly Continuing Operations

| | 2024 | | | | | 2023 | | | | |
|--|-------------|----------------|----------------|----------------|----------------|--------------|--------------|--------------|-----------------|----------------|
| | Q1 | Q2 | Q3 | Q4 | 2024 | Q1 | Q2 | Q3 | Q4 | 2023 |
| Continuing Ops only - 2023 recast | | | | | | | | | | |
| Net Loss | \$ 946,979 | \$ (3,596,398) | \$ (3,165,139) | \$ (2,715,285) | \$ (8,529,843) | \$ 2,326,164 | \$ (320,489) | \$ (716,273) | \$ (11,041,599) | \$ (9,752,197) |
| Net Loss from discontinued operations | (1,345,898) | 1,886,375 | 2,750,756 | 3,701,698 | 6,992,931 | (2,499,119) | (104,020) | 722,943 | 862,988 | (1,017,208) |
| Net loss from continuing operations | (398,919) | (1,710,023) | (414,383) | 986,413 | (1,536,912) | (172,955) | (424,509) | 6,670 | (10,178,611) | (10,769,405) |
| Net interest | (36,259) | (80,471) | (83,828) | (79,729) | (280,287) | 48,837 | 14,112 | 5,484 | (4,140) | 64,293 |
| Depreciation and amortization expense | 329,634 | 342,454 | 345,835 | 345,530 | 1,363,453 | 314,796 | 314,894 | 318,539 | 329,919 | 1,278,148 |
| Income tax expense | 8,582 | 11,169 | 5,391 | 37,000 | 62,142 | (42,187) | (95,823) | (15,971) | 11,177,392 | 11,023,411 |
| EBITDA | (96,962) | (1,436,871) | (146,985) | 1,289,214 | (391,604) | 148,491 | (191,326) | 314,722 | 1,324,560 | 1,596,447 |
| Stock compensation expense | 493,395 | 552,065 | 430,250 | 203,295 | 1,679,005 | 266,210 | 417,017 | 526,069 | 528,386 | 1,737,682 |
| Acquisition related expenses | - | 478,710 | - | - | 478,710 | 102,361 | 709,186 | - | - | 811,547 |
| Net loss on disposition or impairment | 275 | 662 | 3,581 | 10,124 | 14,642 | - | 1,713 | 87 | (22,694) | (20,894) |
| Costs related to restatement filings | - | - | - | - | - | - | - | - | 380,221 | 380,221 |
| Restructuring Costs | 28,000 | 25,000 | (25,000) | 579,231 | 607,231 | - | - | - | - | - |
| Adjusted EBITDA from continuing operations | \$ 424,708 | \$ (380,434) | \$ 261,846 | \$ 2,081,864 | \$ 2,387,984 | \$ 517,062 | \$ 936,590 | \$ 840,878 | \$ 2,210,473 | \$ 4,505,003 |

GAAP – Non-GAAP Reconciliation

Quarterly Discontinued Operations

| | 2024 | | | | 2024 | 2023 | | | | 2023 |
|--|-----------|-------------|-------------|-------------|-------------|-------------|-----------|-----------|-----------|-------------|
| | Q1 | Q2 | Q3 | Q4 | | Q1 | Q2 | Q3 | Q4 | |
| Discontinued Ops only - 2023 recast | | | | | | | | | | |
| (Loss) Income | 1,345,898 | (1,886,375) | (2,750,756) | (3,701,698) | (6,992,931) | 2,499,119 | 104,020 | (722,943) | (862,988) | 1,017,208 |
| Net interest | 629 | 561 | 495 | 429 | 2,114 | 888 | 825 | 760 | 695 | 3,168 |
| Depreciation and amortization expense | 1,074,272 | 1,181,359 | 893,398 | 209,655 | 3,358,684 | 1,900,259 | 2,014,373 | 2,030,667 | 1,358,756 | 7,304,055 |
| Income tax expense | 170,345 | 167,153 | 57,194 | (182,050) | 212,642 | 884,076 | (64,762) | (172,047) | (279,725) | 367,542 |
| EBITDA | 2,591,144 | (537,302) | (1,799,669) | (3,673,664) | (3,419,491) | 5,284,342 | 2,054,456 | 1,136,437 | 216,738 | 8,691,973 |
| Stock compensation expense | - | - | - | - | - | - | - | - | - | - |
| Acquisition related expenses | - | - | - | - | - | 39,332 | 7,113 | 15,222 | - | 61,667 |
| Net loss on disposition or impairment | 361,828 | 1,434,658 | 3,801,637 | 4,841,844 | 10,439,967 | 65,469 | 142,632 | 904,836 | 1,540,561 | 2,653,498 |
| Costs related to restatement filings | - | - | - | - | - | - | - | - | - | - |
| Restructuring Costs | 129,035 | 119,240 | 178,182 | 68,640 | 495,097 | - | - | - | 72,880 | 72,880 |
| Litigation expenses | - | 1,490,000 | (9,000) | - | 1,481,000 | - | - | - | - | - |
| Other income related to the ERC | - | - | - | - | - | (3,870,887) | 91,583 | - | - | (3,779,304) |
| Adjusted EBITDA | 3,082,007 | 2,506,596 | 2,171,150 | 1,236,820 | 8,996,573 | 1,518,256 | 2,295,784 | 2,056,495 | 1,830,179 | 7,700,714 |

GAAP – Non-GAAP Reconciliation

Quarterly Consolidated Operations

| | 2024 | | | | | 2023 | | | | |
|---------------------------------------|-----------|-------------|-------------|-------------|-------------|-------------|-----------|-----------|--------------|-------------|
| | Q1 | Q2 | Q3 | Q4 | 2024 | Q1 | Q2 | Q3 | Q4 | 2023 |
| Total | | | | | | | | | | |
| (Loss) Income | 946,979 | (3,596,398) | (3,165,139) | (2,715,285) | (8,529,843) | 2,326,164 | (320,489) | (716,273) | (11,041,599) | (9,752,197) |
| Net interest | (35,630) | (79,910) | (83,333) | (79,300) | (278,173) | 49,725 | 14,937 | 6,244 | (3,445) | 67,461 |
| Depreciation and amortization expense | 1,403,906 | 1,523,813 | 1,239,233 | 555,185 | 4,722,137 | 2,215,055 | 2,329,267 | 2,349,206 | 1,688,675 | 8,582,203 |
| Income tax expense | 178,927 | 178,322 | 62,585 | (145,050) | 274,784 | 841,889 | (160,585) | (188,018) | 10,897,667 | 11,390,953 |
| EBITDA | 2,494,182 | (1,974,173) | (1,946,654) | (2,384,450) | (3,811,095) | 5,432,833 | 1,863,130 | 1,451,159 | 1,541,298 | 10,288,420 |
| Stock compensation expense | 493,395 | 552,065 | 430,250 | 203,295 | 1,679,005 | 266,210 | 417,017 | 526,069 | 528,386 | 1,737,682 |
| Acquisition related expenses | - | 478,710 | - | - | 478,710 | 141,693 | 716,299 | 15,222 | - | 873,214 |
| Net loss on disposition or impairment | 362,103 | 1,435,320 | 3,805,218 | 4,851,968 | 10,454,609 | 65,469 | 144,345 | 904,923 | 1,517,867 | 2,632,604 |
| Costs related to restatement filings | - | - | - | - | - | - | - | - | 380,221 | 380,221 |
| Restructuring Costs | 157,035 | 144,240 | 153,182 | 647,871 | 1,102,328 | - | - | - | 72,880 | 72,880 |
| Litigation expenses | - | 1,490,000 | (9,000) | - | 1,481,000 | - | - | - | - | - |
| Other income related to the ERC | - | - | - | - | - | (3,870,887) | 91,583 | - | - | (3,779,304) |
| Adjusted EBITDA | 3,506,715 | 2,126,162 | 2,432,996 | 3,318,684 | 11,384,557 | 2,035,318 | 3,232,374 | 2,897,373 | 4,040,652 | 12,205,717 |



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