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Southwest Airlines Appearance Technicians Ratify Tentative Agreement With Company

DALLAS, Nov. 22, 2016 /PRNewswire/ -- [Southwest Airlines Co.](#) (NYSE: LUV) is pleased to announce that its Appearance Technicians, represented by the Aircraft Mechanics Fraternal Association (AMFA), have voted to ratify a four-year tentative agreement with the Company. The new collective bargaining agreement takes effect immediately, ahead of the current contract's February 2017 amendable date.

"I am grateful our Appearance Technicians have a new contract that provides increased pay and benefits and supports the Company's long-term business plan," said Landon Nitschke, Southwest Airlines Vice President Maintenance Operations. "I also applaud the work of both negotiating teams to secure this agreement."

AMFA represents just over 200 Southwest Airlines Appearance Technicians and reports that of those who cast ballots, 88 percent voted in favor of the new contract.

ABOUT SOUTHWEST AIRLINES CO.

In its 46th year of service, Dallas-based [Southwest Airlines](#) (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 53,000 Employees to more than 100 million Customers annually. Southwest operates more than 3,900 departures a day during peak travel season across a network of 99 destinations in the United States and eight additional countries with additional Cuba service to Havana, Cuba, beginning Dec. 12, 2016, and Santa Clara beginning Dec. 15, 2016, both routes subject to governmental approvals.

Based on the U.S. Department of Transportation's most recent data, Southwest Airlines is the nation's largest carrier in terms of originating domestic passengers boarded. The Company operates the largest fleet of Boeing aircraft in the world, the majority of which are equipped with satellite-based WiFi providing gate-to-gate connectivity. That connectivity enables Customers to use their personal devices to view video on-demand movies and television shows, as well as nearly 20 channels of free, live TV compliments of our valued Partners. Southwest created [Transfarency®](#), a philosophy which treats Customers honestly and fairly, and in which low fares actually stay low. Southwest is the only major U.S. airline to offer bags fly free® to everyone (first and second checked pieces of luggage, size and weight limits apply, some airlines may allow free checked bags on select routes or for qualified circumstances), and there are no change fees, though fare differences might apply. The airline proudly unveiled a bold new look: *Heart*. A new logo, aircraft livery, interior design featuring a new seat and Flight Attendant galley, Employee-designed uniforms, and an updated airport experience all showcase the dedication of Southwest Employees who connect Customers with what's important in their lives.

From its first flights on June 18, 1971, Southwest Airlines launched an era of unprecedented affordability in air travel described by the U.S. Department of Transportation as "The

Southwest Effect," a lowering of fares and increase in passenger traffic whenever the carrier enters new markets. With 43 consecutive years of profitability, Southwest is one of the most honored airlines in the world, known for a triple bottom line approach that contributes to the carrier's performance and productivity, the importance of its People and the communities they serve, and an overall commitment to efficiency and the planet. The 2015 Southwest Airlines One Report™ can be found at SouthwestOneReport.com.

Book Southwest Airlines' low fares online at Southwest.com or by phone at 800-I-FLY-SWA.

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