

Southwest Airlines Flight Attendants Approve Tentative Agreement

DALLAS, Oct. 31, 2016 /PRNewswire/ -- The Flight Attendants of <u>Southwest Airlines Co.</u> (NYSE: LUV), represented by the Transport Workers Union (TWU) Local 556, voted to ratify the Tentative Agreement that both parties reached in September 2016. The new contract includes a ratification bonus and annual wage rate increases over the life of the contract.

"I am thrilled that our Flight Attendant Team voted to ratify this agreement," said Sonya Lacore, Vice President Cabin Services. "Through this new contract, we now have the opportunity to provide further recognition for the many contributions that our Flight Attendants make to the success of Southwest Airlines. I extend my appreciation for the patience and professionalism demonstrated by our Flight Attendants throughout the negotiation process."

The Union reports that 53.86 percent of those who cast ballots voted in favor of the contract agreement, and 89.21 percent of eligible Southwest Flight Attendants voted.

Negotiators for Southwest Airlines and TWU 556, which represents more than 14,500 Southwest Flight Attendants, began contract discussions in 2013. The newly-ratified contract becomes amendable on November 1, 2018.

ABOUT SOUTHWEST AIRLINES CO.

In its 46th year of service, Dallas-based <u>Southwest Airlines</u> (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 53,000 Employees to more than 100 million Customers annually. Southwest operates more than 3,900 departures a day during peak travel season across a network of 98 destinations in the United States and seven additional countries with service to Varadero, Cuba beginning Nov. 13, 2016, and to Havana, Cuba, beginning Dec. 12, 2016, both routes subject to governmental approvals.

Based on the U.S. Department of Transportation's most recent data, Southwest Airlines is the nation's largest carrier in terms of originating domestic passengers boarded. The Company operates the largest fleet of Boeing aircraft in the world, the majority of which are equipped with satellite-based WiFi providing gate-to-gate connectivity. That connectivity enables Customers to use their personal devices to view video on-demand movies and television shows, as well as nearly 20 channels of free, live TV compliments of our valued Partners. Southwest created Iransfarency, a philosophy which treats Customers honestly and fairly, and in which low fares actually stay low. Southwest is the only major U.S. airline to offer bags fly free® to everyone (first and second checked pieces of luggage, size and weight limits apply, some airlines may allow free checked bags on select routes or for qualified circumstances), and there are no change fees, though fare differences might apply. The airline proudly unveiled a bold new look: Heart. A new logo, aircraft livery, interior design featuring a new seat and Flight Attendant galley, Employee-designed uniforms, and an updated airport experience all showcase the dedication of Southwest Employees who connect Customers with what's important in their lives.

From its first flights on June 18, 1971, Southwest Airlines launched an era of unprecedented affordability in air travel described by the U.S. Department of Transportation as "The Southwest Effect," a lowering of fares and increase in passenger traffic whenever the carrier enters new markets. With 43 consecutive years of profitability, Southwest is one of the most honored airlines in the world, known for a triple bottom line approach that contributes to the carrier's performance and productivity, the importance of its People and the communities they serve, and an overall commitment to efficiency and the planet. The 2015 Southwest Airlines One Report™ can be found at SouthwestOneReport.com.

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