

THE PNC FINANCIAL SERVICES GROUP, INC.

FINANCIAL SUPPLEMENT FOURTH QUARTER 2022 (Unaudited)

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The information contained in this Financial Supplement is preliminary, unaudited and based on data available on January 18, 2023. We have reclassified certain prior period amounts to be consistent with the current period presentation, which we believe is more meaningful to readers of our consolidated financial statements. This information speaks only as of the particular date or dates included in the schedules. We do not undertake any obligation to, and disclaim any duty to, correct or update any of the information provided in this Financial Supplement. Our future financial performance is subject to risks and uncertainties as described in our United States Securities and Exchange Commission (SEC) filings.

BUSINESS

PNC is one of the largest diversified financial services companies in the United States (U.S.) and is headquartered in Pittsburgh, Pennsylvania. PNC has businesses engaged in retail banking, including residential mortgage, corporate and institutional banking and asset management, providing many of its products and services nationally. PNC's retail branch network is located coast-to-coast. PNC also has strategic international offices in four countries outside the U.S.

PRESENTATION OF NONINTEREST INCOME

Effective for the first quarter of 2022, PNC updated the presentation of its noninterest income categorization to be based on product and service type, and accordingly, has changed the basis of presentation of its noninterest income revenue streams to: (i) Asset management and brokerage, (ii) Capital markets related, (iii) Card and cash management, (iv) Lending and deposit services, (v) Residential and commercial mortgage and (vi) Other noninterest income. For a description of each updated noninterest income revenue stream, see our third quarter 2022 Form 10-Q. Additionally, in the fourth quarter of 2022, PNC updated the name of the noninterest income line item "capital markets related" to "capital markets and advisory." This update did not impact the components of the category. All periods presented herein reflect these changes.

ACQUISITION OF BBVA USA BANCSHARES, INC.

On June 1, 2021, PNC acquired BBVA USA Bancshares Inc. (BBVA), a U.S. financial holding company conducting its business operations primarily through its U.S. banking subsidiary, BBVA USA. PNC paid \$11.5 billion in cash as consideration for the acquisition.

On October 8, 2021, BBVA USA merged into PNC Bank. On October 12, 2021, PNC converted approximately 2.6 million customers, 9,000 employees and over 600 branches across seven states. Our results of operations and balance sheets for all periods presented in this Financial Supplement reflect the benefit of BBVA's acquired businesses for the period since the acquisition closed on June 1, 2021.

THE PNC FINANCIAL SERVICES GROUP, INC.

Cross Reference Index to Fourth Quarter 2022 Financial Supplement (Unaudited)

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Table 1: Consolidated Income Statement (Unaudited)

Three months ended							Year ended						
	Decei	mber 31	Sep	tember 30		June 30]	March 31	De	ecember 31	December 31	Dece	ember 31
In millions, except per share data	2	022		2022		2022		2022		2021	2022		2021
Interest Income													
Loans	\$ 3	,860	\$	3,138	\$	2,504	\$	2,293	\$	2,414	\$ 11,795		9,007
Investment securities		836		715		631		544		484	2,726	1	1,834
Other		413		279		146		77		77	915		293
Total interest income	5	,109		4,132		3,281		2,914		2,975	15,436	11	1,134
Interest Expense													
Deposits		812		340		88		27		27	1,267		126
Borrowed funds		613		317		142		83		86	1,155		361
Total interest expense		,425		657		230		110		113	2,422		487
Net interest income	3	,684		3,475		3,051		2,804		2,862	13,014	1(0,647
Noninterest Income													
Asset management and brokerage		345		357		365		377		385	1,444	1	1,438
Capital markets and advisory		336		299		409		252		460	1,296	1	1,577
Card and cash management		671		671		671		620		646	2,633	2	2,398
Lending and deposit services		296		287		282		269		273	1,134	1	1,102
Residential and commercial mortgage		184		143		161		159		209	647		850
Other (a)		247		317		177		211		292	952	1	1,199
Total noninterest income	2	,079		2,074		2,065		1,888		2,265	8,106	- {	3,564
Total revenue	5	,763		5,549		5,116		4,692		5,127	21,120	19	9,211
Provision For (Recapture of) Credit Losses		408		241		36		(208)		(327)	477		(779)
Noninterest Expense													
Personnel	1.	,943		1,805		1,779		1,717		2,038	7,244	7	7,141
Occupancy		247		241		246		258		260	992		940
Equipment		369		344		351		331		437	1,395	1	1,411
Marketing		106		93		95		61		97	355		319
Other		809		797		773		805		959	3,184	3	3,191
Total noninterest expense	3.	,474		3,280		3,244		3,172		3,791	13,170	13	3,002
Income before income taxes and noncontrolling interests	1.	,881		2,028		1,836		1,728		1,663	7,473		5,988
Income taxes		333		388		340		299		357	1,360		1,263
Net income	1	,548		1,640		1,496		1,429		1,306	6,113		5,725
Less: Net income attributable to noncontrolling	==	,5 10		1,010	_	1,170	_	1,127	_	1,500	0,113	<u> </u>	5,725
interests		20		16		15		21		13	72		51
Preferred stock dividends (b)		120		65		71		45		71	301		233
Preferred stock discount accretion and redemptions		1		1		1		2		2	5		5
Net income attributable to common shareholders	\$ 1.	,407	\$	1,558	\$	1,409	\$	1,361	\$	1,220	\$ 5,735	\$ 4	5,436
Earnings Per Common Share	Ψ -	,,		1,000		1,.07		1,501	. —	1,220	\$ 0,700	<u> </u>	,,,,,
Basic	\$	3.47	\$	3.78	\$	3.39	\$	3.23	\$	2.87	\$ 13.86	\$ 1	12.71
Diluted		3.47	\$	3.78	\$	3.39	\$	3.23	\$	2.86	\$ 13.85		12.70
Average Common Shares Outstanding	Ψ.	5.17	Ψ	5.70	Ψ	3.37	Ψ	3.23	Ψ	2.00	Ψ 13.03	Ψ.	12.70
Basic		404		410		414		420		424	412		426
Diluted		404		410		414		420		424	412		426
Efficiency		60 %		59 %		63 %		68 %		74 %	62 %		68 %
Noninterest income to total revenue		36 %		37 %		40 %		40 %		44 %	38 %		45 %
Effective tax rate from continuing operations (c)		17.7 %		19.1 %		18.5 %		17.3 %		21.5 %	18.2 %		18.1 %
Effective tax rate from continuing operations (c)		17.7 /0		17.1 /0		10.5 /0	_	17.5 /0	_	21.5 /0	10.2 /0		10.1 /0

⁽a) Includes net gains (losses) on sales of securities of \$(3) million, less than \$1 million, less than \$(1) million, \$(4) million and \$14 million for the quarters ended December 31, 2022, September 30, 2022, June 30, 2022, March 31, 2022 and December 31, 2021, respectively, and \$(7) million and \$64 million for the twelve months ended December 31, 2022 and December 31, 2021, respectively.

⁽b) Dividends are payable quarterly other than Series R and Series S preferred stock, which are payable semiannually.

⁽c) The effective income tax rates are generally lower than the statutory rate due to the relationship of pretax income to tax credits and earnings that are not subject to tax.

Table 2: Consolidated Balance Sheet (Unaudited)

In millions, except par value	De	ecember 31 2022	Se	eptember 30 2022		June 30 2022		March 31 2022	De	ecember 31 2021
Assets										
Cash and due from banks	\$	7,043	\$	6,548	\$	8,582	\$	7,572	\$	8,004
Interest-earning deposits with banks (a)		27,320		40,278		28,404		48,776		74,250
Loans held for sale (b)		1,010		1,126		1,191		1,506		2,231
Investment securities – available for sale		44,159		45,798		52,984		112,313		131,536
Investment securities – held to maturity		95,175		90,653		79,748		20,098		1,426
Loans (b)		326,025		315,400		310,800		294,457		288,372
Allowance for loan and lease losses		(4,741)		(4,581)		(4,462)		(4,558)		(4,868)
Net loans		321,284		310,819		306,338		289,899		283,504
Equity investments		8,437		8,130		8,441		7,798		8,180
Mortgage servicing rights		3,423		3,206		2,608		2,208		1,818
Goodwill		10,987		10,987		10,916		10,916		10,916
Other (b)		38,425		41,932		41,574		40,160		35,326
Total assets	\$	557,263	\$	559,477	\$	540,786	\$	541,246	\$	557,191
Liabilities					_					
Deposits										
Noninterest-bearing	\$	124,486	\$	138,423	\$	146,438	\$	150,798	\$	155,175
Interest-bearing		311,796		299,771		294,373		299,399		302,103
Total deposits		436,282		438,194		440,811		450,197		457,278
Borrowed funds										
Federal Home Loan Bank borrowings		32,075		30,075		10,000				
Senior debt		16,657		13,357		14,358		16,206		20,661
Subordinated debt		6,307		7,286		7,487		6,766		6,996
Other (b)		3,674		3,915		4,139		3,599		3,127
Total borrowed funds		58,713		54,633		35,984		26,571		30,784
Allowance for unfunded lending related commitments		694		682		681		639		662
Accrued expenses and other liabilities		15,762		19,245		15,622		14,623		12,741
Total liabilities		511,451		512,754		493,098		492,030		501,465
Equity										
Preferred stock (c)										
Common stock - \$5 par value										
Authorized 800 shares, issued 543 shares		2,714		2,714		2,714		2,713		2,713
Capital surplus		18,376		19,810		18,531		17,487		17,457
Retained earnings		53,572		52,777		51,841		51,058		50,228
Accumulated other comprehensive income (loss)		(10,172)		(10,486)		(8,358)		(5,731)		409
Common stock held in treasury at cost: 142, 139, 132, 128, and 123 shares		(18,716)		(18,127)		(17,076)		(16,346)		(15,112)
Total shareholders' equity		45,774	_	46,688		47,652		49,181		55,695
Noncontrolling interests		38		35		36		35		31
Total equity		45,812	_	46,723		47,688		49,216		55,726
Total liabilities and equity	\$	557,263	\$	559,477	\$	540,786	\$	541,246	\$	557,191
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⁽a) Amounts include balances held with the Federal Reserve Bank of \$26.9 billion, \$39.8 billion, \$28.0 billion, \$48.4 billion and \$73.8 billion as of December 31, 2022, September 30, 2022, June 30, 2022, March 31, 2022 and December 31, 2021, respectively.

⁽b) Amounts include assets and liabilities for which PNC has elected the fair value option. Our 2022 Form 10-Qs included, and our 2022 Form 10-K will include, additional information regarding these items.

⁽c) Par value less than \$0.5 million at each date.

Table 3: Average Consolidated Balance Sheet (Unaudited) (a) (b)

	Dagger 1 21	g -		inr	ee months ended		Manah 21	ъ		Da1		endea	
L;II;	December 31	Sep	otember 30		June 30		March 31	De	ecember 31	Decembe	r 31	De	cember 3
In millions Assets	2022		2022		2022		2022	_	2021	2022			2021
Interest-earning assets:													
Investment securities													
Securities available for sale													
Residential mortgage-backed	\$ 31,818	¢	22.500	¢.	27 205	¢.	67.400	¢	64.501	¢ 42	151	¢	57.22
Agency Non-agency	\$ 31,818 714	\$	32,500 748	\$	37,285 902	\$	67,498	\$	64,521 974	,	151 842	\$	57,32
C .							1,007						1,10
Commercial mortgage-backed	3,377		3,489		4,362		5,229		5,538		,107		6,09
Asset-backed	105		110		2,388		6,225		6,206		184		5,74
U.S. Treasury and government agencies	10,345		11,789		17,480		47,468		44,415		,642		34,39
Other	3,370		3,506		4,200	_	4,876		4,741		982		4,85
Total securities available for sale	49,729		52,142		66,617		132,303		126,395	74,	,908		109,50
Securities held to maturity	44.404		20.220		22.006					•			
Residential mortgage-backed	44,184		39,329		33,086		106			-	325		
Commercial mortgage-backed	2,323		2,069		1,175						400		
Asset-backed	6,995		6,571		4,119						,446		
U.S. Treasury and government agencies	36,441		34,279		28,167		919		812		,074		80
Other	3,218		2,600		1,560		569		642		,996		66
Total securities held to maturity	93,161		84,848		68,107		1,594		1,454	62,	,241		1,46
Total investment securities	142,890		136,990		134,724		133,897		127,849	137,	,149		110,97
Loans													
Commercial and industrial	179,111		172,788		166,968		155,481		152,355	168,	,663		143,38
Commercial real estate	36,181		35,140		34,467		34,004		35,256	34,	,954		33,15
Equipment lease financing	6,275		6,202		6,200		6,099		6,183	6,	,196		6,28
Consumer	54,809		54,563		54,551		54,965		56,244	54,	,721		54,33
Residential real estate	45,499		44,333		42,604		40,152		38,872		,165		31,52
Total loans	321,875		313,026		304,790		290,701		288,910	307.			268,69
Interest-earning deposits with banks (c)	30,395		31,892		39,689		62,540		75,377		,050		79,86
Other interest-earning assets	9,690		9,560		9,935		9,417		9,113		,651		8,53
Total interest-earning assets	504,850		491,468		489,138		496,555		501,249	495			468,07
Noninterest-earning assets	52,356		55,629		57,740		53,541		58,123	55,	,103		55,08
Total assets	\$ 557,206	\$	547,097	\$	546,878	\$	550,096	\$	559,372	\$ 550,	652	\$	523,16
Liabilities and Equity													
Interest-bearing liabilities:													
Interest-bearing deposits													
Money market	\$ 63,944	\$	60,934	\$	58,019	\$	62,596	\$	65,214		376	\$	68,12
Demand	122,501		120,358		119,636		112,372		108,345	118,			101,47
Savings	102,020		106,761		109,063		108,532		104,644	106.			91,19
Time deposits	12,982		10,020		10,378		16,043		18,029		,340		18,43
Total interest-bearing deposits	301,447		298,073		297,096		299,543		296,232	299	,042		279,22
Borrowed funds													
Federal Home Loan Bank borrowings	30,640		16,708		6,978						,674		66
Senior debt	16,312		14,597		16,172		18,015		21,581		,265		22,39
Subordinated debt	6,933		7,614		6,998		6,773		6,779		,081		6,43
Other	5,346		5,342		5,508		5,524		5,987		,430		5,02
Total borrowed funds	59,231		44,261		35,656		30,312		34,347		,450		34,50
Total interest-bearing liabilities	360,678		342,334		332,752		329,855		330,579	341,	,492		313,73
Noninterest-bearing liabilities and equity:													
Noninterest-bearing deposits	133,461		141,167		149,432		153,726		156,549	144,			139,68
Accrued expenses and other liabilities	17,461		15,699		17,116		14,058		16,818		,414		15,29
Equity	45,606		47,897		47,578		52,457		55,426		,364		54,44
Total liabilities and equity	\$ 557,206	\$	547,097	\$	546,878	\$	550,096	\$	559,372	\$ 550,	652	\$	523,16

⁽a) Calculated using average daily balances.

⁽b) Nonaccrual loans are included in loans, net of unearned income. The impact of financial derivatives used in interest rate risk management is included in the interest income/expense and average yields/rates of the related assets and liabilities. Basis adjustments related to hedged items are included in noninterest-bearing liabilities. Average balances of securities are based on amortized historical cost (excluding adjustments to fair value, which are included in other assets). Average balances for certain loans and borrowed funds accounted for at fair value are included in noninterest-earning assets and noninterest-bearing liabilities, with changes in fair value recorded in Noninterest income.

⁽c) Amounts include average balances held with the Federal Reserve Bank of Cleveland of \$30.0 billion, \$31.5 billion, \$39.3 billion, \$62.3 billion and \$75.1 billion for the three months ended December 31, 2022, September 30, 2022, June 30, 2022, March 31, 2022 and December 31, 2021, and \$40.7 billion and \$79.6 billion for the twelve months ended December 31, 2022 and December 31, 2021, respectively.

Table 4: Details of Net Interest Margin (Unaudited)

<u> </u>		Th	ree months ended	i		Year e	ended
	December 31	September 30	June 30	March 31	December 31	December 31	December 31
	2022	2022	2022	2022	2021	2022	2021
Average yields/rates (a)							
Yield on interest-earning assets							
Investment securities							
Securities available for sale							
Residential mortgage-backed							
Agency	2.54 %	2.36 %	2.17 %	1.73 %	1.47 %	2.11 %	1.54 %
Non-agency	7.85 %	7.62 %	7.56 %	7.53 %	7.36 %	7.60 %	7.64 %
Commercial mortgage-backed	2.75 %	2.70 %	2.45 %	2.36 %	2.37 %	2.53 %	2.45 %
Asset-backed	11.98 %	6.31 %	1.84 %	1.35 %	1.48 %	1.69 %	1.72 %
U.S. Treasury and government agencies	1.96 %	1.73 %	1.60 %	1.18 %	1.17 %	1.45 %	1.30 %
Other	2.39 %	2.47 %	2.59 %	2.73 %	2.77 %	2.56 %	2.97 %
Total securities available for sale	2.52 %	2.33 %	2.13 %	1.62 %	1.50 %	2.02 %	1.65 %
Securities held to maturity							
Residential mortgage-backed	2.60 %	2.30 %	1.98 %			2.31 %	
Commercial mortgage-backed	4.57 %	3.50 %	2.30 %			3.64 %	
Asset-backed	3.44 %	2.58 %	1.92 %			2.74 %	
U.S. Treasury and government agencies	1.30 %	1.19 %	1.05 %	2.61 %	2.89 %	1.20 %	2.86 %
Other	4.47 %	4.10 %	4.21 %	4.17 %	4.20 %	4.31 %	4.09 %
Total securities held to maturity	2.27 %	1.96 %	1.65 %	2.99 %	3.47 %	1.99 %	3.41 %
Total investment securities	2.36 %	2.10 %	1.89 %	1.64 %	1.52 %	2.00 %	1.67 %
Loans							
Commercial and industrial	4.70 %	3.69 %	2.90 %	2.75 %	2.90 %	3.60 %	2.92 %
Commercial real estate	5.28 %	4.27 %	3.15 %	2.79 %	2.86 %	3.97 %	2.99 %
Equipment lease financing	4.18 %	3.85 %	3.62 %	3.74 %	3.81 %	3.84 %	3.82 %
Consumer	5.88 %	5.32 %	4.68 %	4.69 %	4.71 %	5.14 %	4.79 %
Residential real estate	3.28 %	3.21 %	3.11 %	3.10 %	3.26 %	3.16 %	3.32 %
Total loans	4.75 %	3.98 %	3.29 %	3.19 %	3.32 %	3.86 %	3.37 %
Interest-earning deposits with banks	3.76 %	2.32 %	0.79 %	0.19 %	0.15 %	1.41 %	0.13 %
Other interest-earning assets	5.20 %	3.94 %	2.76 %	2.07 %	2.14 %	3.50 %	2.23 %
Total yield on interest-earning assets	4.02 %	3.35 %	2.69 %	2.37 %	2.36 %	3.14 %	2.39 %
Rate on interest-bearing liabilities							
Interest-bearing deposits							
Money market	1.75 %	0.85 %	0.19 %	0.03 %	0.02 %	0.72 %	0.03 %
Demand	1.14 %	0.59 %	0.15 %	0.02 %	0.02 %	0.49 %	0.03 %
Savings	0.50 %	0.09 %	0.04 %	0.04 %	0.04 %	0.17 %	0.05 %
Time deposits	1.45 %	0.26 %	0.18 %	0.13 %	0.11 %	0.52 %	0.18 %
Total interest-bearing deposits	1.07 %	0.45 %	0.12 %	0.04 %	0.04 %	0.42 %	0.05 %
Borrowed funds							
Federal Home Loan Bank borrowings	3.92 %	2.60 %	1.24 %			3.22 %	0.45 %
Senior debt	4.30 %	2.96 %	1.61 %	1.02 %	0.94 %	2.47 %	1.00 %
Subordinated debt	4.79 %	3.43 %	1.94 %	1.40 %	1.28 %	2.91 %	1.34 %
Other	3.24 %	2.20 %	1.46 %	0.97 %	0.79 %	1.99 %	0.96 %
Total borrowed funds	4.07 %	2.81 %	1.58 %	1.10 %	0.98 %	2.72 %	1.05 %
Total rate on interest-bearing liabilities	1.55 %	0.75 %	0.27 %	0.13 %	0.13 %	0.71 %	0.16 %
Interest rate spread	2.47 %	2.60 %	2.42 %	2.24 %	2.23 %	2.43 %	2.23 %
Benefit from use of noninterest-bearing sources (b)	0.45 %	0.22 %	0.08 %	0.04 %	0.04 %	0.22 %	0.06 %
Net interest margin	2.92 %	2.82 %	2.50 %	2.28 %	2.27 %	2.65 %	2.29 %
(a) Violds and rates are calculated using the applicable ann						sets or interest-her	

⁽a) Yields and rates are calculated using the applicable annualized interest income or interest expense divided by the applicable average earning assets or interest-bearing liabilities. Net interest margin is the total yield on interest-earning assets minus the total rate on interest-bearing liabilities and includes the benefit from use of noninterest-bearing sources. To provide more meaningful comparisons of net interest margins, we use net interest income on a taxable-equivalent basis in calculating average yields used in the calculation of net interest margin by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on taxable investments. This adjustment is not permitted under GAAP in the Consolidated Income Statement. The taxable-equivalent adjustments to net interest income for the three months ended December 31, 2022, September 30, 2022, June 30, 2022, March 31, 2022 and December 31, 2021 were \$36 million, \$25 mill

⁽b) Represents the positive effects of investing noninterest-bearing sources in interest-earning assets.

Table 5: Details of Loans (Unaudited)

	Dec	ember 31	Sej	otember 30	June 30	N	March 31	De	cember 31
<u>In millions</u>		2022		2022	2022		2022		2021
Commercial									
Commercial and industrial									
Manufacturing	\$	30,845	\$	28,629	\$ 27,179	\$	25,035	\$	22,597
Retail/wholesale trade		29,176		27,532	26,475		25,027		22,803
Service providers		23,548		22,043	21,184		20,584		20,750
Financial services		21,320		21,590	19,594		17,674		17,950
Real estate related (a)		17,780		17,513	16,179		15,459		15,123
Technology, media & telecommunications		11,845		11,366	16,249		10,684		10,070
Health care		10,649		10,420	10,153		9,810		9,944
Transportation and warehousing		7,858		7,977	7,604		7,209		7,136
Other industries		29,198		26,743	27,214		26,392		26,560
Total commercial and industrial		182,219		173,813	171,831		157,874		152,933
Commercial real estate		36,316		35,592	34,452		34,171		34,015
Equipment lease financing		6,514		6,192	6,240		6,216		6,130
Total commercial		225,049		215,597	 212,523		198,261		193,078
Consumer									
Residential real estate		45,889		45,057	43,717		41,566		39,712
Home equity		25,983		25,367	24,693		24,185		24,061
Automobile		14,836		15,025	15,323		16,001		16,635
Credit card		7,069		6,774	6,650		6,464		6,626
Education		2,173		2,287	2,332		2,441		2,533
Other consumer		5,026		5,293	5,562		5,539		5,727
Total consumer		100,976		99,803	98,277		96,196		95,294
Total loans	\$	326,025	\$	315,400	\$ 310,800	\$	294,457	\$	288,372

⁽a) Represents loans to customers in the real estate and construction industries.

Allowance for Credit Losses (Unaudited)

Table 6: Change in Allowance for Loan and Lease Losses

Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %	Table 6. Change in Anowance for Loan a				T	hree	months ende	ed					Year	ende	d
Beginning balance Seginning balance Segi		De	cember 31	Se	ptember 30		June 30	l	March 31	De	ecember 31	De	ecember 31	De	cember 31
Beginning ballance \$4,581 \$4,462 \$4,558 \$4,868 \$5,355 \$4,868 \$5,361 Acquisition PCD reserves 1,056			2022		2022		2022		2022		2021		2022		2021
Acquisition PCD reserves Gross charge-office Commercial and industrial Commerc															
Gross charge-offs: Commercial and industrial Cl21 Cl35 Cl30 Cl41 Cl35 Cl257 Cl38 Cl367 C	8 8	\$	4,581	\$	4,462	\$	4,558	\$	4,868	\$	5,355	\$	4,868	\$	
Commercial and industrial (21) (65) (30) (41) (35) (257) (385) (267) (386) (200) (200) (21) (44) (36) (1,056
Commercial real estate															
Residential real estate (2)	Commercial and industrial		` ′						(41)						
Residential real estate									. ,						
Home equity							(2)								
Credit card			(2)												
Credit card (62) (59) (67) (68) (60) (256) (256) Education (4) (4) (4) (4) (10) (15)	Home equity		. ,										(15)		
Education			(34)		(32)		(34)		(52)		(49)		(152)		, ,
Other consumer (64) (49) (51) (64) (62) (228) (192) Total gross charge-offs (317) (222) (195) (251) (224) (985) (1,101) Recoveries: Total gross charge-offs 8 110 88 20 101 88 Commercial real estate 2 1 1 1 2 5 7 Equipment lease financing 1 1 3 3 3 8 11 Residential real estate 2 4 6 5 8 17 28 Home equity 13 19 18 21 23 71 86 Automobile 24 30 39 31 26 124 143 Credit card 8 12 19 12 10 51 46 Education 1 1 2 1 2 5 8 Other consumer 93 103 </td <td>Credit card</td> <td></td> <td>(62)</td> <td></td> <td>(59)</td> <td></td> <td>(67)</td> <td></td> <td>(68)</td> <td></td> <td>(60)</td> <td></td> <td>(256)</td> <td></td> <td></td>	Credit card		(62)		(59)		(67)		(68)		(60)		(256)		
Total gross charge-offs (317) (222) (195) (251) (224) (985) (1,101) Recoveries:	Education		(4)		(4)		(4)		(4)		(4)		(16)		(15)
Recoveries	Other consumer		_ ` /		(49)										(192)
Commercial and industrial 33 23 15 30 20 101 88 Commercial real estate 2 1 1 1 2 5 7 Equipment lease financing 1 1 3 3 8 11 Residential real estate 2 4 6 5 8 17 28 Home equity 13 19 18 21 23 71 86 Automobile 24 30 39 31 26 124 143 Credit card 8 12 19 12 10 51 46 Education 1 1 1 2 1 2 5 8 Other consumer 9 12 9 10 6 40 27 Total recoveries 9 12 9 10 6 40 22 5 8 Other consumer 6(8) (42) (1	Total gross charge-offs		(317)		(222)		(195)		(251)		(224)		(985)		(1,101)
Commercial real estate	Recoveries:														
Equipment lease financing 1 1 3 3 3 8 11 Residential real estate 2 4 6 5 8 17 28 Home equity 13 19 18 21 23 71 86 Automobile 24 30 39 31 26 124 143 Credit card 8 12 19 12 10 51 46 Education 1 1 2 1 2 5 8 Other consumer 9 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 44 Net (charge-offs) recoveries 88 (2 15 (11 10 1 2 (10 22 44 6 13 1 2 (11 11 2 (11 11 2 (11 2 (2	Commercial and industrial		33		23		15		30		20		101		88
Residential real estate 2 4 6 5 8 17 28 Home equity 13 19 18 21 23 71 86 Automobile 24 30 39 31 26 124 143 Credit card 8 12 19 12 10 51 46 Education 1 1 2 1 2 5 8 Other consumer 9 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 444 Net (charge-offs)/recoveries: 8 (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (29) (29) Equipment lease financing (1) 2 6 (2) 4 6 13 Home equity 7 16 1	Commercial real estate		2		1		1		1		2		5		
Home equity	Equipment lease financing		1		1		3		3		3		8		11
Automobile 24 30 39 31 26 124 143 Credit card 8 12 19 12 10 51 46 Education 1 1 1 2 1 2 5 8 Other consumer 9 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 444 Net (charge-offs) / recoveries: 8 (42) (15) (11) (15) (156) (297) Commercial and industrial (88) (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16	Residential real estate		2		4		6		5		8		17		28
Credit card 8 12 19 12 10 51 46 Education 1 1 2 1 2 5 8 Other consumer 99 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 444 Net (charge-offs)/ recoveries: 88 (42) (15) (11) (15) (156) (297) Commercial and industrial (88) (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 2 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) <td>Home equity</td> <td></td> <td>13</td> <td></td> <td>19</td> <td></td> <td>18</td> <td></td> <td>21</td> <td></td> <td>23</td> <td></td> <td>71</td> <td></td> <td>86</td>	Home equity		13		19		18		21		23		71		86
Education 1 1 2 1 2 5 8 Other consumer 9 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 444 Net (charge-offs) recoveries: Commercial and industrial (88) (42) (15) (11) (15) (15) (11) (15) (15) (11) (15) (16) (297) Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 1 1 2 (1) 2 (2) Residential real estate 20 (6) (4) (9) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (4	Automobile		24		30		39		31		26		124		143
Other consumer 9 12 9 10 6 40 27 Total recoveries 93 103 112 114 100 422 444 Net (charge-offs) / recoveries: 88 (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (3) (2) (3) (2) (1) (7) (16) (50) (205) (210) (204) (110) (13) (3) (3) (3) (3) (Credit card		8		12		19		12		10		51		46
Total recoveries 93 103 112 114 100 422 444 Net (charge-offs) / recoveries: Commercial and industrial (88) (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (297) Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total ne			1		1		2		1		2		5		8
Net (charge-offs) / recoveries: Commercial and industrial (88)	Other consumer												40		27
Commercial and industrial (88) (42) (15) (11) (15) (156) (297) Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs)(a) (224) (119) (83) (137) (124) (563) (567) Prov			93		103		112		114		100		422		444
Commercial real estate (20) (6) (4) (9) (39) (29) Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 </td <td>, -</td> <td></td>	, -														
Equipment lease financing (1) 1 2 (1) 2 (2) Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance	Commercial and industrial		. ,				` ′		. ,		(15)				` /
Residential real estate 2 6 (2) 4 6 13 Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$4,741 \$4,581 \$4,622 \$4,558 \$4,868 \$4,741 \$4,868			(20)		(6)		(4)		(9)				(39)		(29)
Home equity 7 16 16 17 19 56 66 Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance 4,741 4,581 4,462 4,558 4,868 4,741 4,868 Supplemental Information (3) (18) (18) (18) (16) (193)	Equipment lease financing		(1)				1				(1)		2		(2)
Automobile (10) (2) 5 (21) (23) (28) (26) Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs (109) (48) (18) (18) (16) \$ (193) \$ (328) Consumer net charge-offs (a) (124)					2		6		(2)		4		6		13
Credit card (54) (47) (48) (56) (50) (205) (210) Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs (109) \$ (48) \$ (18) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs (115) (71) (65) (119) (108) (370) (329) Total net charge-offs (a)	Home equity						16				19		56		66
Education (3) (3) (2) (3) (2) (11) (7) Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs \$ (109) \$ (48) \$ (18) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs \$ (115) (71) (65) (119) (108) (370) (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657)	Automobile		(10)						(21)		(23)		(28)		(26)
Other consumer (55) (37) (42) (54) (56) (188) (165) Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs (109) (48) \$ (18) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs (115) (71) (65) (119) (108) (370) (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) 0.28 % 0.15 % 0.11 % 0.19 % 0.17 % 0.18 % 0.24 % <	Credit card		(54)		(47)		(48)		(56)		(50)		(205)		(210)
Total net (charge-offs) (a) (224) (119) (83) (137) (124) (563) (657) (657) (124) (12	Education														
Provision for (recapture of) credit losses (b) 380 241 (10) (172) (362) 439 (887) Other 4 (3) (3) (1) (1) (1) (3) (5) Ending balance \$4,741 \$4,581 \$4,462 \$4,558 \$4,868 \$4,741 \$4,868 Supplemental Information Net charge-offs \$(109) \$(48) \$(18) \$(18) \$(16) \$(193) \$(328) Consumer net charge-offs \$(115) \$(71) \$(65) \$(119) \$(108) \$(370) \$(329) Total net charge-offs (a) \$(224) \$(119) \$(83) \$(137) \$(124) \$(563) \$(657) Net charge-offs to average loans (c) \$0.28 % \$0.15 % \$0.11 % \$0.19 % \$0.17 % \$0.18 % \$0.24 % Commercial \$0.20 % \$0.09 % \$0.03 % \$0.04 % \$0.03 % \$0.09 % \$0.18 %	Other consumer		(55)		(37)		(42)		(54)		(56)		(188)		(165)
Other 4 (3) (3) (1) (1) (3) (5) Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs \$ (109) \$ (48) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs \$ (115) \$ (71) \$ (65) \$ (119) \$ (108) \$ (370) \$ (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) \$ 0.28 % \$ 0.15 % \$ 0.11 % \$ 0.19 % \$ 0.17 % \$ 0.18 % \$ 0.24 % Commercial \$ 0.20 % \$ 0.09 % \$ 0.03 % \$ 0.04 % \$ 0.09 % \$ 0.09 % \$ 0.18 %	Total net (charge-offs) (a)		, ,		(119)		(83)		(137)		(124)		(563)		(657)
Ending balance \$ 4,741 \$ 4,581 \$ 4,462 \$ 4,558 \$ 4,868 \$ 4,741 \$ 4,868 Supplemental Information Net charge-offs \$ (109) \$ (48) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs \$ (115) \$ (71) \$ (65) \$ (119) \$ (108) \$ (370) \$ (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) \$ 0.28 % \$ 0.15 % \$ 0.11 % \$ 0.19 % \$ 0.17 % \$ 0.18 % \$ 0.24 % Commercial \$ 0.20 % \$ 0.09 % \$ 0.03 % \$ 0.04 % \$ 0.09 % \$ 0.18 %	Provision for (recapture of) credit losses (b)		380		241		(10)		(172)		(362)		439		(887)
Supplemental Information Net charge-offs \$ (109) \$ (48) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs \$ (115) \$ (71) \$ (65) \$ (119) \$ (108) \$ (370) \$ (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) \$ 0.28% \$ 0.15% \$ 0.11% \$ 0.19% \$ 0.17% \$ 0.18% \$ 0.24% Commercial \$ 0.20% \$ 0.09% \$ 0.03% \$ 0.04% \$ 0.03% \$ 0.09% \$ 0.18%	Other		4		(3)		(3)		(1)		(1)		(3)		(5)
Net charge-offs \$ (109) \$ (48) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs \$ (115) \$ (71) \$ (65) \$ (119) \$ (108) \$ (370) \$ (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) \$ 0.28 % \$ 0.15 % \$ 0.11 % \$ 0.19 % \$ 0.17 % \$ 0.18 % \$ 0.24 % Commercial \$ 0.20 % \$ 0.09 % \$ 0.03 % \$ 0.04 % \$ 0.03 % \$ 0.09 % \$ 0.18 %	Ending balance	\$	4,741	\$	4,581	\$	4,462	\$	4,558	\$	4,868	\$	4,741	\$	4,868
Commercial net charge-offs \$ (109) \$ (48) \$ (18) \$ (18) \$ (16) \$ (193) \$ (328) Consumer net charge-offs (115) (71) (65) (119) (108) (370) (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) 0.28 % 0.15 % 0.11 % 0.19 % 0.17 % 0.18 % 0.24 % Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %	Supplemental Information														
Consumer net charge-offs (115) (71) (65) (119) (108) (370) (329) Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) 0.28 % 0.15 % 0.11 % 0.19 % 0.17 % 0.18 % 0.24 % Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %															
Total net charge-offs (a) \$ (224) \$ (119) \$ (83) \$ (137) \$ (124) \$ (563) \$ (657) Net charge-offs to average loans (c) 0.28 % 0.15 % 0.11 % 0.19 % 0.17 % 0.18 % 0.24 % Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %	<u> </u>	\$	(109)	\$	(48)	\$	(18)	\$	(18)	\$	(16)	\$	(193)	\$	(328)
Net charge-offs to average loans (c) 0.28 % 0.15 % 0.11 % 0.19 % 0.17 % 0.18 % 0.24 % Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %	Consumer net charge-offs		(115)				(65)		(119)		(108)		(370)		(329)
Commercial 0.20 % 0.09 % 0.03 % 0.04 % 0.03 % 0.09 % 0.18 %	Total net charge-offs (a)	\$	(224)	\$	(119)	\$	(83)	\$	(137)	\$	(124)	\$	(563)	\$	(657)
	Net charge-offs to average loans (c)		0.28 %		0.15 %		0.11 %		0.19 %		0.17 %		0.18 %		0.24 %
Consumer 0.45 % 0.28 % 0.27 % 0.51 % 0.45 % 0.38 % 0.38 %	Commercial		0.20 %		0.09 %		0.03 %		0.04 %		0.03 %		0.09 %		0.18 %
	Consumer		0.45 %		0.28 %		0.27 %		0.51 %		0.45 %		0.38 %		0.38 %

⁽a) Amounts for the year ended December 31, 2021 included charge-offs attributable to BBVA, primarily related to commercial and industrial loans, which were largely the result of required purchase accounting treatment for the BBVA acquisition on June 1, 2021.

⁽b) See Table 7 for the components of the Provision for (recapture of) credit losses being reported on the Consolidated Income Statement.

⁽c) Three month period percentages are annualized.

Allowance for Credit Losses (Unaudited) (Continued)

Table 7: Components of the Provision for (Recapture of) Credit Losses

				T	hree	months ende	d					Year	ended	
	Dec	ember 31	Sep	otember 30		June 30	l	March 31	De	ecember 31	De	cember 31	De	cember 31
<u>In millions</u>		2022		2022		2022	2022			2021	2022			2021 (a)
Provision for (recapture of) credit losses														
Loans and leases	\$	380	\$	241	\$	(10)	\$	(172)	\$	(362)	\$	439	\$	(887)
Unfunded lending related commitments		12		1		42		(23)		16		32		32
Investment securities		10		3		3		1				17		51
Other financial assets		6		(4)		1		(14)		19		(11)		25
Total provision for (recapture of) credit losses	\$	408	\$	241	\$	36	\$	(208)	\$	(327)	\$	477	\$	(779)

⁽a) Amounts include \$1.0 billion of provision for credit losses that was recorded as part of the BBVA acquisition on June 1, 2021.

Table 8: Allowance for Credit Losses by Loan Class (a)

	D	ecember 31, 202	22	Se	ptember 30, 202	22	D	ecember 31, 202	21
<u>Dollars in millions</u>	Allowance Amount	Total Loans	% of Total Loans	Allowance Amount	Total Loans	% of Total Loans	Allowance Amount	Total Loans	% of Total Loans
Allowance for loan and lease losses									
Commercial									
Commercial and industrial	\$ 1,957	\$ 182,219	1.07 %	\$ 1,974	\$ 173,813	1.14 %	\$ 1,879	\$ 152,933	1.23 %
Commercial real estate	1,047	36,316	2.88 %	994	35,592	2.79 %	1,216	34,015	3.57 %
Equipment lease financing	110	6,514	1.69 %	93	6,192	1.50 %	90	6,130	1.47 %
Total commercial	3,114	225,049	1.38 %	3,061	215,597	1.42 %	3,185	193,078	1.65 %
Consumer									
Residential real estate	92	45,889	0.20 %	50	45,057	0.11 %	21	39,712	0.05 %
Home equity	274	25,983	1.05 %	215	25,367	0.85 %	149	24,061	0.62 %
Automobile	226	14,836	1.52 %	214	15,025	1.42 %	372	16,635	2.24 %
Credit card	748	7,069	10.58 %	732	6,774	10.81 %	712	6,626	10.75 %
Education	63	2,173	2.90 %	64	2,287	2.80 %	71	2,533	2.80 %
Other consumer	224	5,026	4.46 %	245	5,293	4.63 %	358	5,727	6.25 %
Total consumer	1,627	100,976	1.61 %	1,520	99,803	1.52 %	1,683	95,294	1.77 %
Total	4,741	\$ 326,025	1.45 %	4,581	\$ 315,400	1.45 %	4,868	\$ 288,372	1.69 %
Allowance for unfunded lending related commitments	694			682			662		
Allowance for credit losses	\$ 5,435			\$ 5,263			\$ 5,530		
Supplemental Information									
Allowance for credit losses to total			1 (7 0/			1 (7 0/			1.02.0/
loans			1.67 %			1.67 %			1.92 %
Commercial			1.66 %			1.70 %			1.94 %
Consumer			1.69 %			1.60 %			1.87 %

⁽a) Excludes allowances for investment securities and other financial assets, which together totaled \$176 million, \$162 million and \$171 million at December 31, 2022, September 30, 2022 and December 31, 2021, respectively.

Details of Nonperforming Assets (Unaudited)

Table 9: Nonperforming Assets by Type

Tuble 7. Nonperforming 1350ets by Type	Dε	ecember 31	Se	ptember 30	June 30	March 31	De	cember 31
<u>Dollars in millions</u>		2022		2022	2022	2022		2021
Nonperforming loans, including TDRs								
Commercial								
Commercial and industrial								
Service providers	\$	174	\$	223	\$ 151	\$ 173	\$	188
Retail/wholesale trade		151		158	87	59		50
Manufacturing		85		88	101	70		52
Health care		50		45	54	37		46
Real estate related (a)		50		47	59	39		64
Transportation and warehousing		27		29	30	28		18
Technology, media & telecommunications		20		20	21	36		33
Other industries		106		138	146	218		345
Total commercial and industrial		663		748	649	660		796
Commercial real estate		189		148	161	332		364
Equipment lease financing		6		7	5	6		8
Total commercial		858		903	815	998		1,168
Consumer (b)								
Residential real estate		424		429	457	526		517
Home equity		526		530	556	576		596
Automobile		155		167	175	181		183
Credit card		8		6	6	8		7
Other consumer		14		33	37	9		9
Total consumer		1,127		1,165	1,231	1,300		1,312
Total nonperforming loans (c)		1,985		2,068	2,046	2,298		2,480
OREO and foreclosed assets		34		33	29	26		26
Total nonperforming assets	\$	2,019	\$	2,101	\$ 2,075	\$ 2,324	\$	2,506
Nonperforming loans to total loans		0.61 %		0.66 %	0.66 %	0.78 %		0.86
Nonperforming assets to total loans, OREO and foreclosed assets		0.62 %		0.67 %	0.67 %	0.79 %		0.87 %
Nonperforming assets to total assets		0.36 %		0.38 %	0.38 %	0.43 %		0.45
Allowance for loan and lease losses to nonperforming loans		239 %		222 %	218 %	198 %		196 %

⁽a) Represents loans related to customers in the real estate and construction industries.

Table 10: Change in Nonperforming Assets

	Oct	ober 1, 2022 -		July 1, 2022 -	April 1, 2022 -	January 1, 2022 -		October 1, 2021 -
In millions	Dece	mber 31, 2022	Sep	tember 30, 2022	June 30, 2022	March 31, 2022	D	ecember 31, 2021
Beginning balance	\$	2,101	\$	2,075	\$ 2,324	\$ 2,506	\$	2,559
New nonperforming assets		346		438	393	346		395
Charge-offs and valuation adjustments		(174)		(79)	(55)	(62)		(53)
Principal activity, including paydowns and payoffs		(139)		(182)	(273)	(274)		(240)
Asset sales and transfers to loans held for sale		(22)		(3)	(6)	(21)		(3)
Returned to performing status		(93)		(148)	(308)	(171)		(152)
Ending balance	\$	2,019	\$	2,101	\$ 2,075	\$ 2,324	\$	2,506

⁽b) Excludes most unsecured consumer loans and lines of credit, which are charged off after 120 to 180 days past due and are not placed on nonperforming status.

⁽c) Nonperforming loans exclude certain government insured or guaranteed loans, loans held for sale and loans accounted for under the fair value option.

Accruing Loans Past Due (Unaudited)

Under the CARES Act credit reporting rules, certain loans modified due to COVID-19 related hardships are not being reported as past due for the periods presented based on the contractual terms of the loan, even where borrowers may not be making payments on their loans during the modification period. Our 2021 Form 10-K included additional information on COVID-19 related loan modifications.

Table 11: Accruing Loans Past Due 30 to 59 Days (a)

Dollars in millions	December 31 2022		September 30 2022		J	une 30 2022	March 31 2022		ember 31 2021
Commercial		2022		2022		2022	2022		 2021
Commercial and industrial	\$	169	\$	321	\$	99	\$ 18	5	\$ 235
Commercial real estate		19		11		28	6	8	46
Equipment lease financing		20		6		7	2	0	25
Total commercial		208		338		134	27	3	306
Consumer									
Residential real estate									
Non government insured		190		223		230	23	9	310
Government insured		91		75		68	6	6	69
Home equity		53		46		43	4	1	53
Automobile		106		96		102	10	9	146
Credit card		50		44		37	3	9	49
Education									
Non government insured		5		6		5		5	5
Government insured		29		30		39	3	6	38
Other consumer		15		21		38	4	7	35
Total consumer		539		541		562	58		 705
Total	\$	747	\$	879	\$	696	\$ 85	5	\$ 1,011
Supplemental Information									
Total accruing loans past due 30-59 days to total loans		0.23 %		0.28 %		0.22 %	0.29	%	0.35 %
Commercial		0.09 %		0.16 %		0.06 %	0.14	%	0.16 %
Consumer		0.53 %		0.54 %		0.57 %	0.61	%	0.74 %

⁽a) Excludes loans held for sale.

Accruing Loans Past Due (Unaudited) (Continued)

Table 12: Accruing Loans Past Due 60 to 89 Days (a)

<u>Dollars in millions</u>	ember 31 2022	September 30 2022		une 30 2022	March 31 2022		ember 31 2021
Commercial							
Commercial and industrial	\$ 27	\$	55	\$ 128	\$	64	\$ 72
Commercial real estate	4		4	11		41	24
Equipment lease financing	4		6	4		1	2
Total commercial	35		65	143		106	98
Consumer							
Residential real estate							
Non government insured	54		49	53		47	78
Government insured	58		46	42		37	41
Home equity	20		16	14		16	18
Automobile	25		21	24		26	40
Credit card	35		30	25		28	33
Education							
Non government insured	2		4	2		3	2
Government insured	20		22	21		21	23
Other consumer	12		15	21		26	22
Total consumer	226		203	202		204	257
Total	\$ 261	\$	268	\$ 345	\$	310	\$ 355
Supplemental Information							
Total accruing loans past due 60-89 days to total loans	0.08 %		0.08 %	0.11 %		0.11 %	0.12 %
Commercial	0.02 %		0.03 %	0.07 %		0.05 %	0.05 %
Consumer	0.22 %		0.20 %	0.21 %		0.21 %	0.27 %

⁽a) Excludes loans held for sale.

Accruing Loans Past Due (Unaudited) (Continued)

Table 13: Accruing Loans Past Due 90 Days or More (a)

Dollars in millions	Dec	ember 31 2022	September 30 2022		J	June 30 2022	March 31 2022		Dec	cember 31 2021
Commercial										
Commercial and industrial	\$	137	\$	139	\$	138	\$	105	\$	132
Commercial real estate				5				7		1
Total commercial		137		144		138		112		133
Consumer										
Residential real estate										
Non government insured		32		30		20		41		59
Government insured		167		166		182		232		269
Automobile		7		6		6		8		14
Credit card		70		58		54		62		62
Education										
Non government insured		2		2		2		2		2
Government insured		57		61		56		62		63
Other consumer		10		12		12		15		17
Total consumer		345		335		332		422		486
Total	\$	482	\$	479	\$	470	\$	534	\$	619
Supplemental Information										
Total accruing loans past due 90 days or more to total loans		0.15 %		0.15 %		0.15 %		0.18 %		0.21 %
Commercial		0.06 %		0.07 %		0.06 %		0.06 %		0.07 %
Consumer		0.34 %		0.34 %		0.34 %		0.44 %		0.51 %
Total accruing loans past due	\$	1,490	\$	1,626	\$	1,511	\$	1,699	\$	1,985
Commercial	\$	380	\$	547	\$	415	\$	491	\$	537
Consumer	\$	1,110	\$	1,079	\$	1,096	\$	1,208	\$	1,448
Total accruing loans past due to total loans		0.46 %		0.52 %		0.49 %		0.58 %		0.69 %
Commercial		0.17 %		0.25 %		0.20 %		0.25 %		0.28 %
Consumer		1.10 %		1.08 %		1.12 %		1.26 %		1.52 %

⁽a) Excludes loans held for sale.

Business Segment Descriptions (Unaudited)

Retail Banking provides deposit, lending, brokerage, insurance services, investment management and cash management products and services to consumer and small business customers. Our customers are serviced through our branch network, ATMs, call centers, online banking and mobile channels. As a result of the BBVA acquisition, we have become a coast-to-coast retail bank. Our national expansion strategy is designed to grow customers with digitally-led banking and a thin branch network as we expand into new markets. Deposit products include checking, savings and money market accounts and certificates of deposit. Lending products include residential mortgages, home equity loans and lines of credit, auto loans, credit cards, education loans and personal and small business loans and lines of credit. The residential mortgage loans are directly originated within our branch network and nationwide, and are typically underwritten to agency and/or third-party standards, and either sold, servicing retained or held on our balance sheet. Brokerage, investment management and cash management products and services include managed, education, retirement and trust accounts.

Corporate & Institutional Banking provides lending, treasury management and capital markets related products and services to mid-sized and large corporations, and government and not-for-profit entities. Lending products include secured and unsecured loans, letters of credit and equipment leases. The Treasury Management business provides corporations with cash and investment management services, receivables and disbursement management services, funds transfer services, international payment services and access to online/mobile information management and reporting services. Capital markets related products and services include foreign exchange, derivatives, fixed income, securities underwriting, loan syndications, mergers and acquisitions advisory and equity capital markets advisory related services. We also provide commercial loan servicing and technology solutions for the commercial real estate finance industry. Products and services are provided nationally.

Asset Management Group provides private banking for high net worth and ultra high net worth clients and institutional asset management. The Asset Management group is composed of two distinct operating units:

- PNC Private Bank provides products and services to emerging affluent, high net worth and ultra high net worth individuals and their
 families including investment and retirement planning, customized investment management, credit and cash management solutions, trust
 management and administration. In addition, multi-generational family planning services are also provided to ultra high net worth
 individuals and their families which include estate, financial, tax, fiduciary and customized performance reporting through PNC Private
 Bank Hawthorn.
- Institutional Asset Management provides outsourced chief investment officer, custody, private real estate, cash and fixed income client
 solutions, retirement plan fiduciary investment services to institutional clients including corporations, healthcare systems, insurance
 companies, unions, municipalities and non-profits.

Table 14: Period End Employees

	December 31 2022	September 30 2022	June 30 2022	March 31 2022	December 31 2021
Full-time employees					
Retail Banking	32,467	33,288	33,565	33,293	32,563
Other full-time employees	27,427	26,328	25,390	25,037	25,105
Total full-time employees	59,894	59,616	58,955	58,330	57,668
Part-time employees					
Retail Banking	1,577	1,520	1,712	1,670	1,669
Other part-time employees	74	77	460	82	89
Total part-time employees	1,651	1,597	2,172	1,752	1,758
Total	61,545	61,213	61,127	60,082	59,426

Table 15: Summary of Business Segment Net Income and Revenue (Unaudited) (a)

					Year ended								
	Dec	ember 31	Sep	tember 30	June 30	l	March 31	De	ecember 31	Dec	cember 31	De	cember 31
<u>In millions</u>		2022	2022		2022		2022		2021	2022			2021
Net Income													
Retail Banking	\$	752	\$	560	\$ 322	\$	340	\$	362	\$	1,974	\$	1,648
Corporate & Institutional Banking		982		929	1,003		956		1,334		3,870		4,324
Asset Management Group		52		90	86		102		106		330		406
Other		(258)		45	70		10		(509)		(133)		(704)
Net income excluding noncontrolling interests	\$	1,528	\$	1,624	\$ 1,481	\$	1,408	\$	1,293	\$	6,041	\$	5,674
Revenue													
Retail Banking	\$	3,079	\$	2,742	\$ 2,410	\$	2,276	\$	2,408	\$	10,507	\$	9,002
Corporate & Institutional Banking		2,451		2,255	2,221		1,964		2,281		8,891		8,354
Asset Management Group		375		396	387		386		388		1,544		1,463
Other		(142)		156	98		66		50		178		392
Total revenue	\$	5,763	\$	5,549	\$ 5,116	\$	4,692	\$	5,127	\$	21,120	\$	19,211

⁽a) Our business information is presented based on our internal management reporting practices. Net interest income in business segment results reflects PNC's internal funds transfer pricing methodology. Assets receive a funding charge and liabilities and capital receive a funding credit based on a transfer pricing methodology that incorporates product repricing characteristics, tenor and other factors.

Table 16: Retail Banking (Unaudited) (a)

			Year ended					
	December 31	September 30	June 30	March 31	December 31	December 31	December 31	
<u>Dollars in millions</u>	2022	2022	2022	2022	2021	2022	2021	
Income Statement								
Net interest income	\$ 2,330	\$ 2,017	\$ 1,662	\$ 1,531	\$ 1,634	\$ 7,540	\$ 6,206	
Noninterest income	749	725	748	745	774	2,967	2,796	
Total revenue	3,079	2,742	2,410	2,276	2,408	10,507	9,002	
Provision for (recapture of) credit losses	193	92	55	(81)	55	259	(101)	
Noninterest expense	1,892	1,901	1,913	1,892	1,874	7,598	6,916	
Pretax earnings	994	749	442	465	479	2,650	2,187	
Income taxes	232	175	105	109	112	621	508	
Noncontrolling interests	10	14	15	16	5	55	31	
Earnings	\$ 752	\$ 560	\$ 322	\$ 340	\$ 362	\$ 1,974	\$ 1,648	
Average Balance Sheet								
Loans held for sale	\$ 737	\$ 837	\$ 957	\$ 1,183	\$ 1,425	\$ 927	\$ 1,328	
Loans								
Consumer								
Residential real estate	\$ 35,286	\$ 34,465	\$ 33,240	\$ 31,528	\$ 30,888	\$ 33,643	\$ 25,230	
Home equity	24,126	23,393	22,886	22,458	22,572	23,221	22,387	
Automobile	14,793	15,088	15,566	16,274	16,944	15,425	15,787	
Credit card	6,882	6,684	6,508	6,401	6,513	6,620	6,182	
Education	2,257	2,327	2,410	2,532	2,620	2,381	2,770	
Other consumer	2,049	2,092	2,173	2,348	2,612	2,164	2,397	
Total consumer	85,393	84,049	82,783	81,541	82,149	83,454	74,753	
Commercial	11,181	10,881	11,044	11,610	12,844	11,177	14,321	
Total loans	\$ 96,574	\$ 94,930	\$ 93,827	\$ 93,151	\$ 94,993	\$ 94,631	\$ 89,074	
Total assets	\$ 115,827	\$ 114,619	\$ 113,068	\$ 111,754	\$ 113,782	\$ 113,829	\$ 106,331	
Deposits								
Noninterest-bearing	\$ 64,031	\$ 65,405	\$ 65,599	\$ 64,058	\$ 65,510	\$ 64,775	\$ 57,729	
Interest-bearing	195,743	198,956	202,801	201,021	197,312	199,614	184,040	
Total deposits	\$ 259,774	\$ 264,361	\$ 268,400	\$ 265,079	\$ 262,822	\$ 264,389	\$ 241,769	
Performance Ratios								
Return on average assets	2.58 %	1.94 %	1.14 %	1.23 %	1.26 %	1.73 %	1.55 %	
Noninterest income to total revenue	24 %	26 %	31 %	33 %	32 %	28 %	31 %	
Efficiency	61 %	69 %	79 %	83 %	78 %	72 %	77 %	
						. — — —		

⁽a) See note (a) on page 13.

Retail Banking (Unaudited) (Continued)

	Three months ended											Year ended			
	De	ecember 31	Se	ptember 30		June 30	1	March 31	D	ecember 31	De	cember 31	De	cember 31	
Dollars in millions, except as noted		2022		2022		2022		2022		2021		2022		2021	
Supplemental Noninterest Income Information															
Asset management and brokerage	\$	128	\$	131	\$	135	\$	134	\$	131	\$	528	\$	465	
Card and cash management	\$	335	\$	344	\$	351	\$	308	\$	347	\$	1,338	\$	1,281	
Lending and deposit services	\$	172	\$	167	\$	167	\$	164	\$	157	\$	670	\$	619	
Residential and commercial mortgage	\$	111	\$	38	\$	71	\$	99	\$	101	\$	319	\$	456	
Residential Mortgage Information															
Residential mortgage servicing statistics (in billions, except as noted) (a)															
Serviced portfolio balance (b)	\$	190	\$	170	\$	145	\$	135	\$	133					
Serviced portfolio acquisitions	\$	24	\$	29	\$	15	\$	6	\$	2	\$	74	\$	44	
MSR asset value (b)	\$	2.3	\$	2.1	\$	1.6	\$	1.3	\$	1.1					
MSR capitalization value (in basis points) (b)		122		122		112		98		81					
Servicing income: (in millions)															
Servicing fees, net (c)	\$	73	\$	50	\$	36	\$	33	\$	14	\$	192	\$	34	
Mortgage servicing rights valuation, net of economic hedge	\$	24	\$	(30)	\$	13	\$	2	\$	2	\$	9	\$	64	
Residential mortgage loan statistics															
Loan origination volume (in billions)	\$	2.1	\$	3.1	\$	4.8	\$	5.1	\$	6.6	\$	15.1	\$	24.8	
Loan sale margin percentage		2.20 %		1.97 %		1.88 %		2.45 %		2.55 %		2.14 %		2.84 %	
Percentage of originations represented by:															
Purchase volume (d)		88 %		85 %		74 %		42 %		38 %		67 %		43 %	
Refinance volume		12 %		15 %		26 %		58 %		62 %		33 %		57 %	
Other Information (b)															
Customer-related statistics (average)															
Non-teller deposit transactions (e)		65 %		65 %		64 %		64 %		64 %		64 %		65 %	
Digital consumer customers (f)		76 %		78 %		78 %		78 %		79 %		78 %		79 %	
Credit-related statistics															
Nonperforming assets	\$	1,003	\$	1,027	\$	1,088	\$	1,168	\$	1,220					
Net charge-offs - loans and leases	\$	108	\$	98	\$	88	\$	141	\$	124	\$	435	\$	393	
Other statistics															
ATMs		8,933		9,169		9,301		9,502		9,523					
Branches (g)		2,518		2,527		2,535		2,591		2,629					
Brokerage account client assets (in billions) (h)	\$	70	\$	67	\$	68	\$	74	\$	78			_	_	

- (a) Represents mortgage loan servicing balances for third parties and the related income.
- (b) Presented as of period end, except for average customer-related statistics and net charge-offs, which are both shown for the three months and year ended, respectively.
- (c) Servicing fees net of impact of decrease in MSR value due to passage of time, including the impact from both regularly scheduled loan payments, prepayments and loans that were paid down or paid off during the period.
- (d) Mortgages with borrowers as part of residential real estate purchase transactions.
- (e) Percentage of total consumer and business banking deposit transactions processed at an ATM or through our mobile banking application.
- (f) Represents consumer checking relationships that process the majority of their transactions through non-teller channels.
- (g) Reflects all branches and solution centers excluding stand-alone mortgage offices and satellite offices (e.g., drive-ups, electronic branches and retirement centers) that provide limited products and/or services.
- (h) Includes cash and money market balances.

Table 17: Corporate & Institutional Banking (Unaudited) (a)

					Year ended									
	De	cember 31	Sep	otember 30	J	fune 30	N	March 31	De	cember 31	Dec	ember 31	Dec	ember 31
Dollars in millions		2022	•	2022		2022		2022		2021		2022		2021
Income Statement														
Net interest income	\$	1,489	\$	1,368	\$	1,253	\$	1,160	\$	1,228	\$	5,270	\$	4,571
Noninterest income		962		887		968		804		1,053		3,621		3,783
Total revenue		2,451		2,255		2,221		1,964		2,281		8,891		8,354
Provision for (recapture of) credit losses		183		150		(17)		(118)		(369)		198		(646)
Noninterest expense		990		890		934		837		975		3,651		3,479
Pretax earnings		1,278		1,215		1,304		1,245		1,675		5,042		5,521
Income taxes		291		281		298		285		337		1,155		1,183
Noncontrolling interests		5		5		3		4		4		17		14
Earnings	\$	982	\$	929	\$	1,003	\$	956	\$	1,334	\$	3,870	\$	4,324
Average Balance Sheet			Ė		_		_		Ė				_	
Loans held for sale	\$	337	\$	449	\$	490	\$	628	\$	539	\$	475	\$	583
Loans			-		-		_		-		_		•	
Commercial														
Commercial and industrial	\$1	66,176	\$1	60,140	\$1	53,948	\$1	41,622	\$1	37,079	\$15	5,551	\$12	26,928
Commercial real estate		34,663		33,525		2,844		32,433		33,559		3,373		1,584
Equipment lease financing		6,274		6,202		6,201	٠	6,099		6,184		6,195		6,286
Total commercial		07,113	10	99,867		2,993	15	30,154	1	76,822		5,119		4,798
Consumer		8	1.	7	1)	14	1 (8	1	12	1)	9	10	13
Total loans	\$2	07,121	¢1	99,874	© 1	93,007	© 1	80,162	¢1'	76,834	\$10	5,128	\$16	64,811
Total assets		34,120		24,984		19,513		00,724		98,874		9,941		38,470
	\$4	34,120	Φ2.	24,904	\$4	19,313	Φ2	00,724	Φ1.	90,074	\$21	9,941	\$10	56,470
Deposits Noninterest bearing	¢	67,340	Φ,	72 522	фo	1 020	e (06 170	Φ (00 022	¢ 7	6 056	¢ 7	0.100
Noninterest-bearing		-		73,523		1,028		36,178		88,023		6,956		9,109
Interest-bearing	_	79,916		71,925		5,151		58,429		72,397		1,388		2,210
Total deposits	\$1	47,256	\$14	45,448	\$1	46,179	\$1	54,607	\$1	60,420	\$14	8,344	\$13	51,319
Performance Ratios		1 ((0/		1 (4 0/		1.02.0/		1.02.0/		2 ((0/		1.76.0/		2 20 0/
Return on average assets		1.66 %		1.64 %		1.83 %		1.93 %		2.66 %		1.76 %		2.29 %
Noninterest income to total revenue		39 %		39 %		44 %		41 %		46 %		41 %		45 %
Efficiency	_	40 %	_	39 %	_	42 %	_	43 %	_	43 %		41 %	_	42 %
Other Information														
Consolidated revenue from:														
Treasury Management (b)	\$	843	\$	753	\$	659	\$	546	\$	560	\$	2,801	\$	2,169
Commercial mortgage banking activities:														
Commercial mortgage loans held for sale (c)	\$	15	\$	26	\$	20	\$	16	\$	42	\$	77	\$	145
Commercial mortgage loan servicing income (d))	52		66		70		68		90		256		334
Commercial mortgage servicing rights		20		52		22		12		16		120		0.0
valuation, net of economic hedge	Φ.	39	Ф	53	Φ.	33	Ф	13	Ф	16	ф.	138	Ф	550
Total	\$	106	\$	145	\$	123	\$	97	\$	148	\$	471	\$	559
MSR asset value (e)	\$	1,113	\$	1,132	\$	988	\$	886	\$	740				
Average loans by C&IB business														
Corporate Banking		13,619		09,197		03,595		92,503		87,284		4,798		1,069
Real Estate		48,031		45,837		4,202		13,213		44,787		5,335		2,936
Business Credit		30,087		28,930		8,246		26,535		26,065		8,461		4,047
Commercial Banking		8,683		9,008		9,459		10,045		10,924		9,294		2,054
Other		6,701		6,902		7,505		7,866		7,774		7,240		4,705
Total average loans	\$2	07,121	\$1	99,874	\$1	93,007	\$1	80,162	\$1	76,834	\$19	5,128	\$16	64,811
<u>Credit-related statistics</u>														
Nonperforming assets (e)	\$	761	\$	779	\$	674	\$	866	\$	1,007				
Net charge-offs (recoveries) - loans and leases	\$	100	\$	33	\$	11	\$	(1)	\$	(1)	\$	143	\$	289

⁽a) See note (a) on page 13.

⁽b) Amounts are reported in net interest income and noninterest income.

⁽c) Represents commercial mortgage banking income for valuations on commercial mortgage loans held for sale and related commitments, derivative valuations, origination fees, gains on sale of loans held for sale and net interest income on loans held for sale.

⁽d) Represents net interest income and noninterest income from loan servicing, net of reduction in commercial mortgage servicing rights due to ammortization expense and payoffs. Commercial mortgage servicing rights valuation, net of economic hedge is shown separately.

⁽e) Presented as of period end.

Table 18: Asset Management Group (Unaudited) (a)

	Three months ended											Year ended			
	D	ecember 31	Se	eptember 30		June 30		March 31	D	ecember 31	De	cember 31	D	ecember 31	
Dollars in millions, except as noted		2022		2022		2022		2022		2021		2022		2021	
Income Statement															
Net interest income	\$	152	\$	165	\$	153	\$	138	\$	130	\$	608	\$	476	
Noninterest income		223	_	231		234	_	248		258		936		987	
Total revenue		375		396		387		386		388		1,544		1,463	
Provision for (recapture of) credit losses		17		4		5		2		(15)		28		(7)	
Noninterest expense		291		274		270		251		265		1,086		941	
Pretax earnings		67		118		112		133		138		430		529	
Income taxes		15		28		26		31		32		100		123	
Earnings	\$	52	\$	90	\$	86	\$	102	\$	106	\$	330	\$	406	
Average Balance Sheet															
Loans															
Consumer															
Residential real estate	\$	8,835	\$	8,430	\$	7,835	\$	6,989	\$	6,295	\$	8,029	\$	5,033	
Other consumer		4,388		4,640		4,633		4,541		4,535		4,550		4,321	
Total consumer		13,223		13,070	1	2,468		11,530		10,830		12,579		9,354	
Commercial		1,291		1,328		1,560		1,848		2,093		1,505		1,746	
Total loans	\$	14,514	\$	14,398	\$ 1	4,028	\$	13,378	\$	12,923	\$ 1	14,084	\$	11,100	
Total assets	\$	14,935	\$	14,820	\$ 1	4,449	\$	13,801	\$	13,317	\$ 1	14,505	\$	11,677	
Deposits															
Noninterest-bearing	\$	2,107	\$	2,286	\$	2,824	\$	3,458	\$	3,025	\$	2,664	\$	2,919	
Interest-bearing		25,651		27,054	2	28,839		29,830		26,318	2	27,830		22,782	
Total deposits	\$	27,758	\$	29,340	\$3	31,663	\$	33,288	\$	29,343	\$ 3	30,494	\$	25,701	
Performance Ratios															
Return on average assets		1.38 %		2.41 %		2.39 %		3.00 %		3.16 %		2.28 %		3.48 %	
Noninterest income to total revenue		59 %		58 %		60 %		64 %		66 %		61 %		67 %	
Efficiency		78 %		69 %		70 %		65 %		68 %		70 %		64 %	
Other Information															
Nonperforming assets (b)	\$	56	\$	95	\$	114	\$	72	\$	62					
Net charge-offs (recoveries) - loans and leases	\$	18	\$	(2)	\$	(1)	\$	2	\$	1	\$	17	\$	2	
Brokerage account client assets (in billions) (b)	\$	4	\$	4	\$	4	\$	5	\$	5					
Client Assets Under Administration (in billions) (b) (c)															
Discretionary client assets under management	\$	173	\$	166	\$	167	\$	182	\$	192					
Nondiscretionary client assets under administration		152		148		153		165		175					
Total	\$	325	\$	314	\$	320	\$	347	\$	367					
Discretionary client assets under management															
PNC Private Bank	\$	105	\$	99	\$	103	\$	115	\$	123					
Institutional Asset Management		68		67		64		67		69					
Total	\$	173	\$	166	\$	167	\$	182	\$	192					

⁽a)

⁽b)

See note (a) on page 13. As of period end. Excludes brokerage account client assets.

Glossary of Terms

<u>2019 Tailoring Rules</u> – Rules adopted by the federal banking agencies to better tailor the application of their capital, liquidity, and enhanced prudential requirements for banking organizations to the asset size and risk profile (as measured by certain regulatory metrics) of the banking organization. Effective January 1, 2020, the agencies' capital and liquidity rules classify all BHCs with \$100 billion or more in total assets into one of four categories (Category I, Category II, Category III, and Category IV).

<u>Adjusted average total assets</u> – Primarily consisted of total average quarterly (or annual) assets plus/less unrealized losses (gains) on investment securities, less goodwill and certain other intangible assets (net of eligible deferred taxes).

Allowance for credit losses (ACL) – A valuation account that is deducted from or added to the amortized cost basis of the related financial assets to present the net carrying value at the amount expected to be collected on the financial asset.

<u>Amortized cost basis</u> – Amount at which a financial asset is originated or acquired, adjusted for applicable accretion or amortization of premiums, discounts and net deferred fees or costs, collection of cash, charge-offs, foreign exchange and fair value hedge accounting adjustments.

Basel III common equity Tier 1 (CET1) capital (Tailoring Rules) – Common stock plus related surplus, net of treasury stock, plus retained earnings, less goodwill, net of associated deferred tax liabilities, less other disallowed intangibles, net of deferred tax liabilities and plus/less other adjustments. Investments in unconsolidated financial institutions, as well as mortgage servicing rights and deferred tax assets, must then be deducted to the extent such items (net of associated deferred tax liabilities) individually exceed 25% of our adjusted Basel III common equity Tier 1 capital.

<u>Basel III common equity Tier 1 capital ratio</u> – Common equity Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Tier 1 capital</u> – Common equity Tier 1 capital, plus qualifying preferred stock, plus certain trust preferred capital securities, plus certain noncontrolling interests that are held by others and plus/less other adjustments.

Basel III Tier 1 capital ratio – Tier 1 capital divided by period-end risk-weighted assets (as applicable).

<u>Basel III Total capital</u> – Tier 1 capital plus qualifying subordinated debt, plus certain trust preferred securities, plus, under the Basel III transitional rules and the standardized approach, the allowance for loan and lease losses included in Tier 2 capital and other.

Basel III Total capital ratio – Basel III Total capital divided by period-end risk-weighted assets (as applicable).

BBVA – BBVA USA Bancshares, Inc.

BBVA, S.A. - Banco Bilbao Vizcaya Argentaria, S.A.

BBVA USA - BBVA USA, the Alabama-chartered bank subsidiary of BBVA USA Bancshares, Inc.

<u>Charge-off</u> – Process of removing a loan or portion of a loan from our balance sheet because it is considered uncollectible. We also record a charge-off when a loan is transferred from portfolio holdings to held for sale by reducing the loan carrying amount to the fair value of the loan, if fair value is less than carrying amount.

Common shareholders' equity – Total shareholders' equity less the liquidation value of preferred stock.

<u>Credit valuation adjustment</u> – Represents an adjustment to the fair value of our derivatives for our own and counterparties' non-performance risk.

<u>Criticized commercial loans</u> – Loans with potential or identified weaknesses based upon internal risk ratings that comply with the regulatory classification definitions of "Special Mention," "Substandard" or "Doubtful."

<u>Current Expected Credit Loss (CECL)</u> – Methodology for estimating the allowance for credit losses on in-scope financial assets held at amortized cost and unfunded lending related commitments which uses a combination of expected losses over a reasonable and supportable forecast period, a reversion period and long run average credit losses for their estimated contractual term.

<u>Discretionary client assets under management</u> – Assets over which we have sole or shared investment authority for our customers/ clients. We do not include these assets on our Consolidated Balance Sheet.

<u>Earning assets</u> – Assets that generate income, which include: interest-earning deposits with banks; loans held for sale; loans; investment securities; and certain other assets.

<u>Effective duration</u> – A measurement, expressed in years, that, when multiplied by a change in interest rates, would approximate the percentage change in value of on- and off- balance sheet positions.

<u>Efficiency</u> – Noninterest expense divided by total revenue.

<u>Fair value</u> – The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

<u>Fee income</u> – Refers to the following categories within Noninterest income: Asset management and brokerage, Capital markets and advisory, Card and cash management, Lending and deposit services, and Residential and commercial mortgage.

FICO score – A credit bureau-based industry standard score created by Fair Isaac Co. which predicts the likelihood of borrower default. We use FICO scores both in underwriting and assessing credit risk in our consumer lending portfolio. Lower FICO scores indicate likely higher risk of default, while higher FICO scores indicate likely lower risk of default. FICO scores are updated on a periodic basis.

<u>GAAP</u> – Accounting principles generally accepted in the United States of America.

Leverage ratio – Basel III Tier 1 capital divided by average quarterly adjusted total assets.

Nondiscretionary client assets under administration – Assets we hold for our customers/clients in a nondiscretionary, custodial capacity. We do not include these assets on our Consolidated Balance Sheet.

Nonperforming assets – Nonperforming assets include nonperforming loans, OREO and foreclosed assets. We do not accrue interest income on assets classified as nonperforming.

Nonperforming loans – Loans accounted for at amortized cost whose credit quality has deteriorated to the extent that full collection of contractual principal and interest is not probable, including TDRs which have not returned to performing status. Interest income is not recognized on nonperforming loans. Nonperforming loans exclude certain government insured or guaranteed loans for which we expect to collect substantially all principal and interest, loans held for sale and loans accounted for under the fair value option.

Operating leverage – The period to period dollar or percentage change in total revenue less the dollar or percentage change in noninterest expense. A positive variance indicates that revenue growth exceeded expense growth (*i.e.*, positive operating leverage) while a negative variance implies expense growth exceeded revenue growth (*i.e.*, negative operating leverage).

Other real estate owned (OREO) and foreclosed assets – Assets taken in settlement of troubled loans primarily through deed-in-lieu of foreclosure or foreclosure. Foreclosed assets include real and personal property. Certain assets that have a government-guarantee which are classified as other receivables are excluded.

<u>Purchased credit deteriorated assets (PCD)</u> – Acquired loans or debt securities that, at acquisition, are determined to have experienced a more-than-insignificant deterioration in credit quality since origination or issuance.

<u>Risk-weighted assets</u> – Computed by the assignment of specific risk-weights (as defined by the Board of Governors of the Federal Reserve System) to assets and off-balance sheet instruments.

<u>Servicing rights</u> – Intangible assets or liabilities created by an obligation to service assets for others. Typical servicing rights include the right to receive a fee for collecting and forwarding payments on loans and related taxes and insurance premiums held in escrow.

<u>Supplementary leverage ratio</u> – Basel III Tier 1 capital divided by Supplementary leverage exposure.

<u>Taxable-equivalent interest income</u> – The interest income earned on certain assets that is completely or partially exempt from federal income tax. These tax-exempt instruments typically yield lower returns than taxable investments. To provide more meaningful comparisons of yields and margins for all interest-earning assets, we use interest income on a taxable-equivalent basis in calculating average yields and net interest margins by increasing the interest income earned on tax-exempt assets to make it fully equivalent to interest income earned on other taxable investments. This adjustment is not permitted under GAAP on the Consolidated Income Statement.

<u>Troubled debt restructuring (TDR)</u> – A loan whose terms have been restructured in a manner that grants a concession to a borrower experiencing financial difficulties.

<u>Unfunded lending related commitments</u> – Standby letters of credit, financial guarantees, commitments to extend credit and similar unfunded obligations that are not unilaterally, unconditionally, cancelable at PNC's option.

<u>Yield curve</u> – A graph showing the relationship between the yields on financial instruments or market indices of the same credit quality with different maturities. For example, a "normal" or "positive" yield curve exists when long-term bonds have higher yields than short-term bonds. A "flat" yield curve exists when yields are the same for short-term and long-term bonds. A "steep" yield curve exists when yields on long-term bonds are significantly higher than on short-term bonds. An "inverted" or "negative" yield curve exists when short-term bonds have higher yields than long-term bonds.