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PeopleScout Named No. 1 Managed Service Provider on HRO Today's MSP Baker's Dozen

PeopleScout Also Named No. 1 in Breadth of Service and Quality Categories

CHICAGO--(BUSINESS WIRE)-- PeopleScout, a TrueBlue company and leading global provider of talent solutions, today announced that it has been recognized as the No. 1 Managed Service Provider on HRO Today's MSP Baker's Dozen Customer Satisfaction Ratings. In addition to being named first overall, PeopleScout also ranked No. 1 in Breadth of Service, No. 1 in Quality of Service, and No. 3 in Size of Deal.

PeopleScout completed the integration of Staff Management | SMX's MSP division in January to provide more holistic workforce strategies that include both full-time and contingent workers. Staff Management | SMX successfully offered MSP services to clients for more than a decade and has appeared on the MSP Baker's Dozen since its inception in 2010. The entire MSP team and client portfolio transitioned to PeopleScout, which continued the excellence in service delivery, operations and client relationships.

"PeopleScout has successfully integrated MSP and RPO operations while continuing to demonstrate its ability to deliver industry-leading results and exceptional customer service, earning the overall top ranking on this year's MSP Baker's Dozen," said Elliot Clark, CEO and Chairman of SharedXpertise and HRO Today. "We congratulate PeopleScout on its success and commend their focus on delivering high quality, comprehensive MSP service while evolving its model to meet emerging client needs."

"I am extremely grateful to our clients for their ongoing partnership and the support that led to this honor on the 2017 MSP Baker's Dozen," PeopleScout President Taryn Owen said. "At PeopleScout we are committed to helping our clients find innovative ways to solve complex problems and drive continuous improvement in their MSP programs. We are fortunate to have forward-thinking clients served by expert delivery teams who are focused on creating solutions that provide a competitive advantage today and in the future."

About PeopleScout

PeopleScout, a TrueBlue company (NYSE: TBI), is trusted by businesses in North America and around the world for Managed Service Provider (MSP), Recruitment Process Outsourcing (RPO) and integrated Total Workforce Solutions. PeopleScout consults with clients to solve complex hiring challenges and achieve their growth and revenue goals. The company provides cost-effective delivery of scalable, integrated and highly customized talent solutions to more than 70 countries worldwide, with offices in Chicago, Charlotte, Sydney, Krakow, Gurgaon, Beijing, Toronto and Montreal. PeopleScout is consistently honored as an MSP and RPO industry leader on the HRO Today's Baker's Dozen lists and by key industry analysts including NelsonHall, Everest Group and the Staffing Industry Analysts (SIA). Learn more at <u>peoplescout.com</u>.

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