

# LOVESAC<sup>®</sup> Designed for Life<sup>®</sup> Furniture Co.

Investor Presentation January 2020

#### **Safe Harbor Statement**

# LOVESAC

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LOVESAC

"Lovesac <u>Designed for Life</u> products are built to last a lifetime & designed to evolve so that they never go out of style or become obsolete. New technologies & additions are reverse-compatible, and even consumable parts are replaceable and upgradeable. This is true sustainability."

We intend to become one of the biggest, *the* most innovative, and *the* most beloved furniture brands in the world.



Changeable



Maintainable









Rearrangeable

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#### **LOVE Management Team**





Shawn Nelson Founder & CEO 20+ Years at LOVE

LOVESAC



Jack Krause President & COO

3+ Years at LOVE



IN FOSSIL

sunglass hut





Donna Dellomo EVP & CFO

2+ Years at LOVE

PERFUMANIA







- Two key platform innovations per year
- Drive appeal to new & repeat business

# Marketing O



- Drive ongoing growth spending 10%-12%
- Test & learn to drive efficiency & volume
- New TV creative

#### Omni-channel Distribution



- 17+ new showrooms
- Showroom 2.0, utilizing AR/VR/tech
- New S.I.S. partners
- Lay groundwork for multiple distribution channels - speed

#### Technology Platform



- Upgrade CRM to leverage data warehouse
- Re-platform website to improve online & mobile experience
- Leverage warehouse management software for efficiency

#### Brand



- Two key collaborations
- Expand influencer & social media reach
- Formalize promotion of our Designed For Life ethos & sustainability aspects

#### LOVE at a Glance







**GEOGRAPHIC PRESENCE** 84 Branded Showrooms in 32 states in U.S.<sup>2</sup>

<sup>1</sup> Adjusted EBITDA Reconciliations can be found on page 35. <sup>2</sup> Represents Showroom metrics as of Q3 FY 2020. <sup>3</sup> Represents average value for for FY 2019 cohort.





REPEAT CUSTOMERS 38% of all transactions

#### FY 2019 Key Financial Metrics





- Lifestyle brand disrupting the rapidly changing Home Furnishings landscape
- Portfolio of products centered around innovation; 35 issued patents
- Mid-luxury positioning; Target is 35 39 year-old "Young parent want-it-alls"
- Proven omni-channel approach
- Loyal customer base expanding rapidly
- Attractive financial profile with > 50% gross margins
- A founder's philosophy that drives a focused, multi-pronged strategy

## Traditional Model

- In-store stocking / long lead time, inventory & personnel heavy delivery
- Low excitement and mundane products
- Non-engaged customer base
- Numerous, large and unproductive stores
- Broad merchandising & seasonal assortment

# LOVESAC

- Direct to your door FedEx; Ships out next day
- Patented, inventive, Designed For Life products
- Highly engaged customers
- Small, limited, and productive showrooms
- Focused product category, platform approach

#### Large and Growing Addressable Market



Furniture expenditures are expected to grow 3.4% per year through 2021, while online furniture expenditures are expected to grow from \$36.0 billion in 2017 to \$62.4 billion in 2021



Source: Mintel Group Ltd: Furniture Retailing, US, July 2016. Source: Home Furnishing Stores and Digital Commerce, eMarketer, US, February 2018. <sup>1</sup> Expenditures in 2015.

#### **Our Innovative Product Portfolio**

# LOVESAC

## SACS

## **SACTIONALS**



## **ACCESSORIES**



**Footsac Blanket** 

Drink Holder

Seat Table

Custom Covers & Dec Pillows

#### **Sacs Overview**



### SACS







- Category leader in oversized beanbags
- Product line offers 6 different sizes ranging from 22lbs to 95lbs
- Capacity to seat 3+ people on the larger model Sacs
- Durafoam<sup>™</sup> filling

- Sacs shrink to 1/8 original volume
- Multiple shapes & sizes
- Wash & change covers



#### **Sactionals Overview**



## **SACTIONALS**







- Next-gen premium modular couch
- Patented modular system makes it easy to assemble & changeable over time
- Create endless permutations of a sectional couch with just two standardized pieces, "Seats" and "Sides"
- Over 250 customizable, machine washable removable covers that fit like upholstery
- Designed for Life: Built to last a lifetime, designed to evolve



## 2 Simple Pieces – Seats and Sides





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## Geometrically Modular System





### **Beautiful, Changeable, Washable & Comfortable**







- 19 quick-ship covers constitute more than 85% of all covers sales
- 250+ custom covers offer broad choice with zero inventory

- Fabrics manufactured for washability
- Fabrics engineered & tested for durability
- Changeable covers

- Hardwood frames + sinuous springs enable proper sit
- 3 cushion-types: standard, down-fill, & down-alternative
- "Total Comfort"



#### Sactionals Use Upholstery Fabric made from 100% Repurposed Plastic Bottles



# Last year alone, Lovesac repurposed more than **17 million plastic water bottles** to make Sactionals

#### Sactionals is a Platform...Not a Product



#### **Immersive Experience**



#### See It



Social Media



Advertising

#### Touch It



Showroom / Shop in Shops



Friend / Neighbor

#### Buy It



Lovesac.com



Showroom / Shop in Shops

Physical retail locations and other direct marketing efforts drive conversion

#### **Superior Customer Experience**



#### Easy to Purchase

- Mobile & Lovesac App purchases are easy
- In-showroom checkout via iPad technology—never leave the couch
- 42.1% of sales through in-house financing facilitated by a leading third party consumer financing<sup>1</sup> company; Drives larger purchases
- 19.9% of revenue through eCommerce channel<sup>1</sup>

#### **Easy to Ship**

- Can be delivered within 2 days using standard delivery carriers
- Enables deep stock positions in few core SKUs
  - Broad assortment enabled by made-to-order custom covers
  - Stock products made overseas; custom covers made in USA

#### Satisfies the "instant gratification" expectations of today's consumer

1000 2345 6000 7850 00/00-00/00



### **Balanced Omni-Channel Strategy**



## **Diversifying Channel Mix**



#### Showrooms

 Small-footprint retail locations in high-end malls to create an environment where consumers can touch, feel, read and understand the products

#### Pop-up shops ("Other")

- Pop-up shops provide lower cost retail footprint that enables the Company to extend brand reach
- 553 Costco pop-ups in FY 2019
- 697 Planned for FY 2020 (this year)

#### Internet

 Mobile and eCommerce channel drives deeper brand engagement and loyalty

- Opened 13 new showrooms in fiscal 2019
- Opened 17 showrooms in fiscal 2020
- Completed showroom remodels in fiscal 2020
- Collaborated with leading design firm, Prophet NYC, for rebranding effort
- Turns product inside-out to reveal construction & technology
- Minimal merchandising, aesthetic, seasonality and inventory risk

#### Showroom Sales Per Sq. Foot



Source: External retailer data from companies' latest available 10K and eMarketer.com, Store Productivity for latest available fiscal year. Source: Lovesac \$/sqft data from our internal data. <sup>1</sup> For the fiscal year ended February 3, 2019.

#### **Attractive New Showroom Model**

- Opened 17 new showrooms in FY20 or 20% year-over-year growth
- Economics of new showroom model are favorable with strong returns on investment:
  - Target net sales of \$1.5 to \$1.6 million in the first year
  - Positive four-wall Adjusted EBITDA in the first year
  - Net Investments incl. floor model inventory, Capex and preopening expenses = \$365K
  - The average payback of our showroom investments is under two years\*
- Expect to open 20 new showrooms in FY21 or 22% year-over-year growth

## **R.O.A.S. is High, and is Amplified Each Year By....**





#### Large and Growing Social Media Presence

# LOVESAC

# Social Engagement Metrics FY2019 vs. Prior Year Prior Year facebook. 733,000 active followers + 30% followers + 30% followers + 88% YouTube 42+ million views in 24 hours<sup>1</sup> & 202 million views in total

- Unsolicited celebrity endorsements and promotion
- Lovesac's founder has a strong online following
- One of the most viewed viral videos in the first 24 hours after posting involves a Sac<sup>1</sup>



Showroom Technology	<ul> <li>Large format motion screens and interactive touchpads to enhance CX</li> </ul>	
Data Warehouse-CRM	Scalable foundation for ERP and CRM	
Logistics Optimization	<ul> <li>Concentrated inventory without shelf-life, at high carry to facilitate growth and flex</li> </ul>	
Supply Chain	<ul> <li>Easily scalable with existing suppliers, and to other countries, due to uniformity and flexibility of the 2 core SKUs</li> </ul>	
Shipping	<ul> <li>Most advantaged shipping solution for mid-high- end upholstery in the market; Fast &amp; Free (FedEx), or paid white glove delivery set-up available</li> </ul>	



- Large TAM: Significant opportunity to disrupt a huge, and transitioning home furnishing market
- Unique Product: Products are shippable, durable, washable and easily changeable with a focus on sustainability given our Designed For Life philosophy
- Patent Portfolio: Patent portfolio helps drive differentiation
- Product Innovation: Brand and portfolio of products, including new product introductions, centered around innovation
- Disruptive Omni-channel Approach: Multi-channel distribution through showrooms, shop in shops and online, expands brand reach and drives customer engagement



# **Financials**

### Fiscal 2018 and Fiscal 2019 Metrics

## LOVESAC



<sup>1</sup> The gross margin change was primarily due to higher freight expense and channel mix shift toward shop-in-shop locations and growth in Sactional products, which carry a slightly lower margin than Sacs. Although shop-in-shops carry a lower gross margin, they generate positive operating margin.

## Q3 YTD Fiscal 2019 and Q3 YTD Fiscal 2020 Metrics



### FY20 Outlook Update



- Fiscal 2020 net sales growth is expected to be approximately 40% versus the previous range of 40% to 42%
- Fiscal 2020 Adjusted EBITDA\* is expected to be a loss of \$3.0 million to \$4.0 million versus prior guidance of positive Adjusted EBITDA
- Adjusted EBITDA\* impacted by increased SG&A investments, primarily in marketing as we continue to innovate, test and learn on the marketing front
- Fiscal 2020 GAAP Net Loss is expected to be between \$15.4 and \$16.4 million and Adjusted Net Loss\* is expected to be between \$14.9 million to \$15.9 million

#### FY 2020 Preliminary Adjusted EBITDA and Adjusted Net Loss Non-GAAP Reconciliation

	Preli	minary			
	estima	te for the	Actual f	or the	
	fiscal ye	ear ended	fiscal year ended		
(dollars in thousands)	Februa	ry 2, 2020	February	3, 2019	
Net Loss	\$	(16,400)	\$	(6,704)	
Interest income		(600)		(355)	
Depreciation and amortization		5,100		3,134	
Taxes		50		16	
EBITDA		(11,850)		(3,909)	
Management fees		600		1,177	
Deferred rent		1,200		531	
Equity-based compensation		5,800		3,310	
Net (gain) loss on the disposal of property and equipme		(166)		255	
Other expenses		500		2,020	
Adjusted EBITDA	\$	(3,916)	\$	3,384	

	Preliminary						
	estimate	e for the	Actual for the				
	fiscal yea	arended	fiscal year ended				
(dollars in thousands)	Februar	y 2, 2020	February 3, 2019				
Net Loss	\$	(16,400)	\$	(6,704)			
Other expenses		500		4,088			
Adjusted Net Loss	\$	(15,900)	\$	(2,616)			

#### Q3 YTD FYE 2020 Income Statement & Non-GAAP Reconciliation

	FY			Q1			Q2			Q3				Q3 YTD			
		FY 2018	FY 2019	I	FY 2019	FY 2020		FY 2019	FY 2020		FY 2019	FY 2020		FY 2019	FY 2020		
Net Sales (\$ in 000's)																	
Showrooms	\$	77,837 \$	113,105	\$	18,549 \$	26,925	\$	23,023 \$	31,262	\$	28,043 \$	32,474	\$	69,616 \$	90,661		
Internet		18,859	33,024		4,566	8,459		5,515	9,457		7,729	11,416	\$	17,811 \$	29,331		
Other		5,114	19,752		3,653	5,574		4,710	7,428		5,914	8,208		14,277	21,210		
Total Net Sales	\$	101,810 \$	165,881	\$	26,769 \$	40,958	\$	33,249 \$	48,146	\$	41,686 \$	52,097	\$	101,704 \$	141,202		
% growth			62.9%			53.0%			44.8%			25.0%			38.8%		
Cost of merchandise sold	\$	44,593 \$	75,000	\$	12,122 \$	19,966	\$	15,410 \$	23,861	\$	18,799 \$	25,844	\$	46,331 \$	69,671		
Gross Profit	\$	57,217 \$	90,881	\$	14,647 \$	20,992	\$	17,839 \$	24,285	\$	22,887 \$	26,254	\$	55,373 \$	71,531		
% margin		56.2%	54.8%		54.7%	51.3%		53.7%	50.4%		54.9%	50.4%		54.4%	50.7%		
Selling, general and administrative expenses	\$	50,848 \$	76,427	\$	15,195 \$	23,862	\$	20,454 \$	21,956	\$	19,329 \$	24,485	\$	54,978 \$	70,303		
Advertising and marketing	\$	9,192 \$	18,363		4,408 \$	5,389		3,595 \$	6,070		5,165 \$	7,258		13,167 \$	18,718		
Depreciation and amortization	\$	2,214 \$	3,134		670 \$	1,066		759 \$	1,206		1,084 \$	1,378		2,513 \$	3,649		
Operating Loss	\$	(5,038) \$	(7,044)	\$	(5,625) \$	(9,324)	\$	(6,969) \$	(4,947)	\$	(2,691) \$	(6,867)	\$	(15,286) \$	(21,138)		
% margin		-4.9%	-4.2%		-21.0%	-22.8%		-21.0%	-10.3%		-6.5%	-13.2%		-15.0%	-15.0%		
Other Income (Expense)																	
Interest (Expense) Income		(438)	355		(58)	235		(0)	169		201	134		142	538		
Income taxes		(26)	(16)		-	(12)		-	7		-	(16)		-	(21)		
Net Loss	\$	(5,502) \$	(6,704)	\$	(5 <i>,</i> 683) \$	(9,102)	\$	(6,970) \$	(4,771)	\$	(2,491) \$	(6,748)	\$	(15,143) \$	(20,621)		
% margin		-5.4%	-4.0%		-21.2%	-22.2%		-21.0%	-9.9%		-6.0%	-13.0%		-14.9%	-14.6%		
Net Loss per common share (basic and diluted)	\$	(1.12) \$	(3.28)	\$	(1.25) \$	(0.67)	\$	(3.71) \$	(0.33)	\$	(0.22) \$	(0.46)	\$	(4.51) \$	(1.45)		
Adjusted Net (Loss) Income per common share	\$	(0.55) \$	0.32	\$	(0.41) \$	(0.67)	\$	(0.63) \$	(0.31)	\$	(0.15) \$	(0.46)	\$	(1.16) \$	(1.43)		
Adjusted EBITDA Reconciliation:																	
Net Loss	\$	(5,502) \$	(6,704)	\$	(5 <i>,</i> 683) \$	(9,102)	\$	(6,970) \$	(4,771)	\$	(2,490) \$	(6,748)	\$	(15,143) \$	(20,621)		
Interest expense		438	(355)		58	(235)		-	(169)		(201)	(134)		142	(538)		
Taxes		26	16		-	12		-	(7)		-	16		-	21		
Depreciation and Amortization		2,359	3,134		670	1,066		759	1,206		1,084	1,378		2,513	3,649		
EBITDA	\$	(2,679) \$	(3,909)	\$	(4,955) \$	(8,259)	\$	(6,211) \$	(3,741)	\$	(1,607) \$	(5,488)	\$	(12,488) \$	(17,489)		
Sponsor fees	\$	484 \$	1,177	\$	125 \$	164	\$	742 \$	133	\$	125 \$	141	\$	992 \$	438		
Equity-based compensation expense		951	3,310		295	3,223		2,039	171		516	628		2,850	4,021		
Write-off of property and equipment		197	255		6	47		-	(214)		-	-		6	(167)		
Deferred rent		360	531		123	12		128	77		131	816		382	904		
Other expenses		1,959	2,021		216	150		1,292	275		444	174		1,982	598		
Adjusted EBITDA	\$	1,272 \$	3,385	\$	(4,190) \$	(4,663)	\$	(2,010) \$	(3,299)	\$	(391) \$	(3,729)	\$	(6,276) \$	(11,695)		
% margin		1.2%	2.0%		-15.7%	-11.4%		-6.0%	-6.9%		-0.9%	-7.2%		-6.2%	-8.3%		



# Appendix

### **Balance Sheet**



	As of N	November 3, 2019	As of I	February 3, 2019
Current Assets				
Cash and cash equivalents	\$	27,896,406	\$	49,070,952
Trade accounts receivable		8,581,102		3,955,124
Merchandise inventories		50,206,326		26,154,314
Prepaid expenses and other current asssets		8,415,638		5,933,872
Total Current Assets		95,099,472		85,114,262
Property and Equipment, Net		21,838,589		15,595,079
Other Assets				
Goodwill		143,562		143,562
Intangible assets, net		1,200,274		942,331
Deferred financing costs, net		164,303		219,071
Total Other Assets		1,508,139		1,304,964
Total Assets	\$	118,446,200	\$	102,014,305
Current Liabilities				
Accounts payable	\$	18,971,289	\$	16,836,816
Accrued expenses		5,120,624		3,701,090
Payroll payable		3,385,340		2,269,834
Customer deposits		3,427,184		1,059,957
Sales taxes payable		893,917		750,922
Total Current Liabilities		31,798,354		24,618,619
Deferred Rent		2,498,124		1,594,179
Line of Credit		-		31,373
Total Liabilties		34,296,478		26,244,171
Stockholders' Equity				
Preferred Stock		-		-
Common Stock		145		136
Accumulated paid-in capital		168,028,472		141,727,807
Accumulated deficit		(83,578,895)		(62,957,809
Total Stockholders' Equity		84,449,722		78,770,134
Total Liabilities and shareholders' Equity	\$	118,746,200	\$	105,014,305

## FY 18/19 Income Statement & Non-GAAP Reconciliation

		Q1		Q2			Q3				Q4				FY			
(\$ in 000's)	F	Y 2018	FY 2019	l	FY 2018	FY 2019		FY 2018	FY 2019		FY 2018	FY 2	2019		FY 2018	F۲	Y 2019	
Net Sales																		
Showrooms	\$	13,993 \$	18,549	\$	16,242 \$	23,023	\$	19,042 \$	28,043	\$	28,560	\$	43,490	\$	77,837	\$	113,105	
Internet		3,051	4,566		3,221	5,515		3,986	7,729		8,601		15,214		18,859		33,024	
Other		588	3,653		1,282	4,710		1,363	5,914		1,881		5,475		5,114		19,752	
Total Net Sales	\$	17,632 \$	26,768	\$	20,745 \$	33,249	\$	24,391 \$	41,686	\$	39,042	\$	64,178	\$	101,810	\$	165,881	
% growth			51.8%			60.3%			70.9%				64.4%				62.9%	
Cost of merchandise sold	\$	8,544 \$	12,122	\$	9,214 \$	15,410	\$	10,724 \$	18,799	\$	16,111	\$	28,669	\$	44,593	\$	75,000	
Gross Profit	\$	9,088 \$	14,646	\$	11,531 \$	17,839	\$	13,667 \$	22,887	\$	22,931	\$	35,509	\$	57,217	\$	90,881	
% margin		51.5%	54.7%		55.6%	53.7%		56.0%	54.9%		58.7%		55.3%		56.2%		54.8%	
Selling, general and administrative expenses	\$	10,905 \$	15,195	\$	11,575 \$	20,454	\$	12,095 \$	5 19,329	\$	16,129	\$	21,449	\$	50,848		76,427	
Advertising and marketing		1,024	4,408		1,953	3,595		2,798	5,165		3,417		5,196	\$	9,192	•	18,363	
Depreciation and amortization		347	670		339	759		836	1,084		838		621	\$	2,214		3,134	
Operating (Loss) Income	\$	(3,188) \$	(5,626)	\$	(2,336) \$	(6,969)	\$	(2,062) \$	6 (2,691)	\$	2,547	\$	8,243	\$	(5,038)	\$	(7,044)	
% margin		-18.1%	-21.0%		-11.3%	-21.0%		-8.5%	-6.5%		6.5%		12.8%		-4.9%		-4.2%	
Other Income (Expense)																		
Interest (Expense) Income		(150)	(58)		(79)	0		(115)	201		(94)		213		(438)		355	
Income taxes		-	-		-	-	_	-	-		(26)		(16)		(26)		(16)	
Net (Loss) Income	\$	(3,338) \$	(5,684)	\$	(2,415) \$	(6,969)	\$	(2,177) \$		\$	2,427	\$	8,440	\$	(5,502)	\$	(6,704)	
% margin		-18.9%	-21.2%		-11.6%	-21.0%		-8.9%	-6.0%		6.2%		13.2%		-5.4%		-4.0%	
Net (Loss) Income per common share (basic and diluted)	\$	(0.56) \$	(1.25)	\$	(0.45) \$	(3.71)	\$	(0.43) \$	\$ (0.22)	\$	0.31	\$	0.62	\$	(1.12)	\$	(3.28)	
Adjusted Net (Loss) Income per common share	\$	(0.28) \$	(1.76)	\$	(0.16) \$	(0.27)	\$	(0.13) \$	6 (0.03)	\$	1.00	\$	0.74	\$	(0.55)	\$	0.32	
Adjusted EBITDA Reconciliation:																		
Net (Loss) Income	\$	(3,337) \$	(5,683)	\$	(2,415) \$	(6,969)	\$	(2,177) \$	(2,490)	\$	2,427	\$	8,440	\$	(5,502)	\$	(6,704)	
Interest expense		150	58		79	0		115	(201)		94		(213)		438		(355)	
Taxes		-	-		-	-		-	-		26		16		26		16	
Depreciation and Amortization		347	670		339	759		836	1,084		838		621		2,359		3,134	
EBITDA	\$	(2,840) \$	(4,955)	\$	(1,997) \$	(6,209)	\$	(1,226) \$	5 (1,607)	\$	3,384	\$	8,863	\$	(2,679)	\$	(3,909)	
Sponsor fees	\$	108 \$	125	\$	125 \$	742	\$	125 \$	5 125	\$	125	\$	185	\$	484	\$	1,177	
Equity-based compensation expense		-	295		-	2,039		15	516		935		460		951		3,310	
Write-off of property and equipment		-	6		-	-		-	-		194		249		197		255	
Deferred rent		67	123		72	128		103	131		118		148		360		531	
Other expenses		249	216		239	1,292		205	444		1,265		70		1,959		2,021	
Adjusted EBITDA	\$	(2,416) \$	(4,190)	\$	(1,561) \$	(2,008)	\$	(778) \$	5 (392)	\$	6,022	\$	9,975	\$	1,272	\$	3,385	
% margin		-13.7%	-15.7%		-7.5%	-6.0%		-3.2%	-0.9%		15.4%		15.5%		1.2%		2.0%	