

# Barclays Global Financial Services Conference

September 13, 2021



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## Building the Leading **People-First, Digitally Powered** Bank

Creating a sustainable competitive advantage with focused investment in customer experience, product differentiation, and key growth initiatives

#### We are a Purpose-driven company

Our Purpose is to make people's lives better, help businesses thrive, and strengthen the communities we serve

#### Drive organic growth across all business segments

- Deliver a superior customer experience through differentiated products, digital capabilities, market segmentation, and tailored expertise
- Leverage the value of our brand, our deeply-rooted leadership in our communities, and our market-leading convenience to efficiently acquire, deepen, and retain client relationships

#### Deliver sustainable, top quartile financial performance and efficiency

- Drive diversified revenue growth
- Leverage increased scale from the TCF acquisition
- Minimize earnings volatility through the cycle
- Deliver consistent annual positive operating leverage and top quartile returns on capital

#### Be a source of stability and resilience through enterprise risk management & balance sheet strength

- Maintain an aggregate moderate-to-low, through-the-cycle risk profile
- Disciplined capital allocation and priorities (first fund organic growth, second maintain the dividend, and then other capital uses)



## **Key Messages**

- Extending our Fair Play Banking philosophy through innovative product and capability enhancements, leading to strong new household acquisition and deepening of customer relationships
- Driving momentum in commercial by leveraging expertise across middle market and corporate banking, specialty commercial, treasury management, and capital markets to increase primary bank relationships
- Delivering on the successful integration of TCF, achieving cost savings and executing on revenue synergy opportunities

## **Strategic Priorities**

Initiatives underway gaining traction to drive organic growth

## Consumer

- Persistent market leadership and differentiation via Fair Play innovative and disruptive products
- Deepen customer relationships
- Ongoing digital enhancements to drive new customer acquisition and engagement

#### **Business**

- Extend Fair Play strategy to business customers
- Synchronize consumer digital capabilities with Business Banking (digital origination roadmap)
- Expand leadership in SBA lending and practice finance to new geographies
- Tailored treasury management offerings

#### Commercial

- Grow share of wallet and deepen relationships through analytics
- Leverage expertise and scale to move up-market
- Continue to penetrate treasury management and capital markets
- Enhance capabilities to improve customer experience and drive efficiencies

#### Wealth

- Expand into new growth markets
- Optimize go-to-market approach for mass affluent and high net worth segments
- Capitalize on strength in organic sales and AUM growth momentum
- Enhance digital tools for advisory relationships

## **Payments**

#### Treasury Management

- Continue to penetrate in commercial and business
- Digitize and simplify customer experience

#### Card

- Increase debit card penetration
- New credit card products
- Digital-led improvements to user experience

Strategic Partnerships & Innovation



## **#1 Customer Satisfaction** with Consumer Banking in the North Central Region<sup>(1)</sup>



## **#1 Customer Satisfaction** with Mobile Banking Apps among Regional Banks<sup>(1)</sup>

J.D. Power 2021 U.S. Banking Mobile App Satisfaction Study; among banks with \$55B to \$150B in deposits. Visit idpower.com/awards for more details

## Distinguished Awards & Established Expertise



#### U.S. Small Business Banking -Six National and Two Regional 2020 Greenwich Excellence Awards, including Overall Satisfaction (National)



#### U.S. Middle Market Banking -Eight National and Four Regional 2020 Greenwich

Regional 2020 Greenwich Excellence Awards, including Overall Satisfaction (National)

#### 200+

Client-facing colleagues

**\$24** Billion
Assets Under Management

**#8** Receive Volume Real-Time Payments<sup>(2)</sup>

11<sup>th</sup> Largest ACH receiver volume<sup>(3)</sup>

14<sup>th</sup> Largest U.S. Debit Card Issuer<sup>(4)</sup>



## Fair Play Banking

## Consumer Business Commercial Wealth Payments

### A simple, transparent, and compelling value driving household growth

**HBAN** 

Differentiated products and innovative solutions

#### Launched June 2021



#### Standby Cash<sup>SM</sup>

Digital-only unsecured line of credit



**Early Pay** 

Up to two days' early access to direct deposit



#### \$50 Safety Zone<sup>SM</sup>

Overdraft fee protection for amounts less than \$50



#### Huntington Heads Up®

Personalized, proactive, automated alerts



#### Money Scout®

Automated savings tool leveraging AI to find unused money



#### The Hub

Money management tool to track and analyze savings and spending





#### 24-Hour Grace®

An extra day to make a deposit and avoid an overdraft fee



#### Asterisk Free Checking®

Checking account with no minimum balance requirements

Market leading convenience and density paired with comprehensive digital channels

# MSA's Top 5 Deposit Rank<sup>(1)</sup> 69% 52%

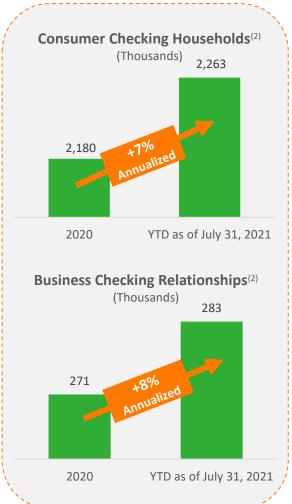
#1 branch density in Ohio and Michigan

Peer Average

Digital capabilities through both differentiated products which drive increased engagement and expanded digital origination

Digital Origination	Consumer	Business
Checking	✓	✓
Savings	✓	$\checkmark$
Lending	✓	✓
Credit Card	$\checkmark$	/

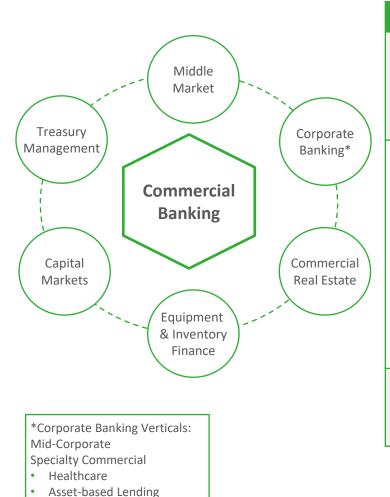
Resulting in strong growth from both customer acquisition and retention



## **Commercial Banking Strategy**



Focused on deepening customer relationships and leveraging expertise



#### **Strategic Priorities** 1 Market Expansion Targeted and deliberate growth in new attractive markets: **Driving** Middle Market & Mid-Corporate: Twin Cities, Denver, Chicago **Acquisition and** Deepening 2 Equipment & Inventory Finance Leverage size and scale of combined platform 3 Corporate Banking Up-market focus in Mid-Corporate and Middle Market opportunities • Leverage expertise through industry verticals and specialization: Healthcare, Asset-based Lending, Franchise, Tech / Telecom **Amplifying** 4 Capital Markets **Expertise and** Continue to increase penetration, aligned with up-market focus Added expertise in public finance, syndications, sales and trading **Capabilities** 5 Treasury Management Grow share of wallet and deepen customer relationships Technology-enabled solutions that address customer pain points and improve efficiency 6 Digital Transformation Enhanced digital products and capabilities with a focus on the **Extending** Digital customer journey, servicing efficiency, and relationship manager analytics

- Tech / Telecom

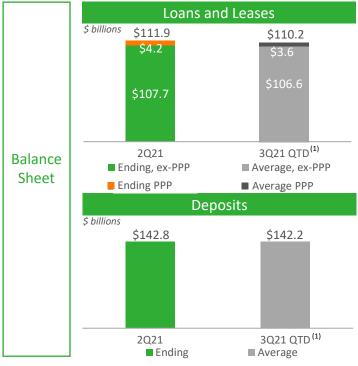
## Revenue Synergies - Selected Opportunities

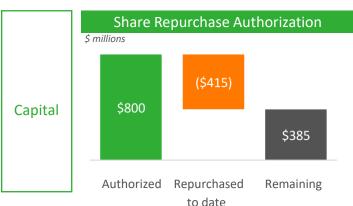
Multiple initiatives underway to build upon organic growth momentum

	Middle Market Expansion	Consumer Product Set Deployed Across TCF Customers	Business Banking Expansion	Wealth Management Expansion	Equipment Finance and Inventory Finance; Combined Size & Scale
Geographies	<ul><li>Twin Cities (MN)</li><li>Denver (CO)</li><li>Chicago (IL)</li></ul>	<ul><li>Michigan</li><li>Twin Cities (MN)</li><li>Denver (CO)</li><li>Chicago (IL)</li><li>Milwaukee (WI)</li></ul>	<ul><li>Twin Cities (MN)</li><li>Denver (CO)</li><li>Chicago (IL)</li></ul>	<ul><li>Twin Cities (MN)</li><li>Denver (CO)</li><li>Chicago (IL)</li></ul>	Nationally
Description	<ul> <li>Expand Middle Market offerings to Legacy TCF geographies</li> <li>New growth markets with opportunity to leverage Huntington commercial banking expertise</li> <li>Increased capacity to partner with larger companies</li> </ul>	<ul> <li>Introducing customer-friendly fair play banking and leading digital tools to TCF customers</li> <li>Bringing competitive product offerings to TCF customers such as mortgage, home equity, and credit card</li> </ul>	<ul> <li>Deploying #1 SBA lending platform and business banking offerings to Legacy TCF geographies</li> <li>Business banking digital capabilities significantly enhanced with online account opening and digital loan origination capabilities</li> </ul>	<ul> <li>Expand Wealth         Management         offerings to Legacy         TCF geographies</li> <li>Mass affluent banker         program rolling out in         MN, CO, IL</li> </ul>	<ul> <li>Capitalize on serving broader client sizes and markets with a wider set of solutions</li> <li>Accelerate digital leadership and technology roadmap</li> <li>Deepen existing client, vendor and manufacturer relationships</li> </ul>
Key Stats	<ul> <li>Twin Cities: &gt;4,000         mid/large companies<sup>(1)</sup></li> <li>Denver: &gt;4,000         mid/large companies<sup>(1)</sup></li> </ul>	1.5 million TCF     customers added	6.8 million small businesses in footprint (2.4 million in MN/CO/IL) <sup>(2)</sup>	1.4 million high net worth households in footprint (475k in MN/CO/IL) <sup>(3)</sup>	7 <sup>th</sup> largest bank- owned Equipment Finance business <sup>(4)</sup>
Current Status	Recruitment and hiring underway	<ul> <li>Upgraded experience and capabilities post conversion in October</li> </ul>	<ul> <li>SBA team for MN and CO starting in Q4</li> <li>Hiring underway for Practice Finance, SBA, Business Bankers and Treasury Management</li> </ul>	<ul> <li>Wealth Management leader for Twin Cities hired August 2021</li> <li>Twin Cities team hiring underway</li> </ul>	<ul> <li>TCF Equipment Finance key verticals / channels integrated</li> <li>Aligned sales leadership structure</li> </ul>

## 3Q21 Mid-Quarter Update

### Balance sheet and capital update





#### Loans and Leases

#### Commercial:

- Average balances lower versus 2Q ending due to lower PPP and dealer floorplan
- C&I utilization ex-floorplan remains relatively unchanged, while inventory finance utilization declined
- New loan production remains strong, and pipelines continue to be up year-over-year

#### Consumer:

 Average balances modestly lower on a net basis, driven by growth in residential mortgage, offset by home equity paydowns

#### PPP Update:

3Q21 QTD net interest income includes \$32.0 million related to PPP, including \$19.7 million of accelerated fees from forgiveness

#### **Deposits**

- Average balances largely unchanged from 2Q ending balances
- Approximately \$12 billion of excess cash at the Federal Reserve Bank, as of August 31
- Common Stock: Repurchased 27.9 million shares of common stock through 9/3; \$385 million remaining under \$800 million share repurchase authorization
- Preferred Stock: Redeemed \$600 million of 6.25% Series D preferred stock on July 15, 2021
  - Announced the redemption of 5.875% Series C preferred stock (Nasdaq: HBANN), having an aggregate liquidation value of \$100 million, expected to occur on October 15, 2021
- **Subordinated Debt:** Issued \$500 million of subordinated debt at 2.487% on August 16, 2021

## Focus on Achieving Medium-Term Financial Goals

Driving organic revenue growth across all businesses to deliver top quartile financial performance

**Return on Tangible Common Equity** 

17%+

**Efficiency** 

Ratio

56%

**Positive Operating** Leverage

CET1 Ratio

9 – 10%

- Targeting annual revenue growth slightly above nominal GDP
- Managing annual expense growth relative to revenue outlook to achieve positive operating leverage
- Targeting lower half of the long-term CET1 operating range
- **Capital Priorities** 
  - Organic growth
  - Dividend
  - Buybacks / other

Expecting a normalized effective tax rate to be in the range of 18% to 19%

## **Appendix**





## **Notes**

#### Slide 5:

- For J.D. Power 2021 award information, visit jdpower.com/awards.
   Huntington received the highest score among regional banks in the J.D. Power 2021 U.S. Banking Mobile App Satisfaction Study of customers' satisfaction with their financial institution's mobile applications for banking account management.
   Huntington received the highest ranking in Customer Satisfaction with Consumer Banking in the North Central Region of the J.D.
   Power 2021 U.S. Retail Banking Satisfaction Study.
- 2. Eighth largest receive volume during May among banks participating in The Clearing House's RTP (Real-Time Payments) network
- 3. NACHA. Ranked by receiver volume in 2020. Pro forma of standalone Huntington and legacy TCF
- 4. Nilson Report issued April 2021. Ranked by purchase volume in 2020. Pro forma of standalone Huntington and legacy TCF

#### Slide 6:

- 1. S&P Global. Market share data as of 6/30/2021. Peers include CFG, CMA, FHN, FITB, KEY, MTB, PNC, RF, TFC, and ZION. Excludes all deposits above \$0.5B at any branch (excluded deposits are assumed to include a significant level of commercial deposits or are headquarter branches for direct banks)
- 2. Huntington standalone metrics only

#### Slide 8:

- 1. U.S. Census Bureau. Firms with >100 employees
- 2. SBA.gov. 2020 Small Business Economic Profiles
- 3. Phoenix Marketing International. Rankings based on 2019 data
- 4. 2021 Monitor 100 Report. Ranked by net assets in 2020. Pro forma of standalone Huntington and legacy TCF

#### Slide 9:

1. QTD through 8/31/2021