# Welcome

# **Huntington Bancshares Incorporated**

Nasdaq Investor Conference

June 13, 2019



## **Disclaimer**

#### CAUTION REGARDING FORWARD-LOOKING STATEMENTS

This communication contains certain forward-looking statements, including, but not limited to, certain plans, expectations, goals, projections, and statements, which are not historical facts and are subject to numerous assumptions, risks, and uncertainties. Statements that do not describe historical or current facts, including statements about beliefs and expectations, are forward-looking statements. Forward-looking statements may be identified by words such as expect, anticipate, believe, intend, estimate, plan, target, goal, or similar expressions, or future or conditional verbs such as will, may, might, should, would, could, or similar variations. The forward-looking statements are intended to be subject to the safe harbor provided by Section 27A of the Securities Act of 1933, Section 21E of the Securities Exchange Act of 1934, and the Private Securities Litigation Reform Act of 1995.

While there is no assurance that any list of risks and uncertainties or risk factors is complete, below are certain factors which could cause actual results to differ materially from those contained or implied in the forward-looking statements: changes in general economic, political, or industry conditions; uncertainty in U.S. fiscal and monetary policy, including the interest rate policies of the Federal Reserve Board; volatility and disruptions in global capital and credit markets; movements in interest rates; competitive pressures on product pricing and services; success, impact, and timing of our business strategies, including market acceptance of any new products or services implementing our "Fair Play" banking philosophy; the nature, extent, timing, and results of governmental actions, examinations, reviews, reforms, regulations, and interpretations, including those related to the Dodd-Frank Wall Street Reform and Consumer Protection Act and the Basel III regulatory capital reforms, as well as those involving the OCC, Federal Reserve, FDIC, and CFPB; and other factors that may affect our future results. Additional factors that could cause results to differ materially from those described above can be found in our 2018 Annual Report on Form 10-K, as well as our subsequent Securities and Exchange Commission ("SEC") fillings, which are on file with the SEC and available in the "Investor Relations" section of our website, http://www.huntington.com, under the heading "Publications and Fillings."

All forward-looking statements speak only as of the date they are made and are based on information available at that time. We do not assume any obligation to update forward-looking statements to reflect circumstances or events that occur after the date the forward-looking statements were made or to reflect the occurrence of unanticipated events except as required by federal securities laws. As forward-looking statements involve significant risks and uncertainties, caution should be exercised against placing undue reliance on such statements.



## **Important Messages**

#### **Building long-term shareholder value**

- Consistent organic growth
- Maintain aggregate moderate-to-low risk appetite
- Minimize earnings volatility through the cycle
- Disciplined capital allocation



Focus on top quartile financial performance relative to peers

**Strategic focus on Customer Experience** 

### High level of colleague and shareholder alignment

Board, management, and colleague ownership represents top ten shareholder



## **Huntington Bancshares Overview**

Huntington is a \$108 billion asset regional bank holding company headquartered in Columbus, Ohio.

#### Ohio

Branches: 424

Deposits: \$51.3 billion Loans<sup>(1)</sup>: \$40.8 billion

#### Pennsylvania

Branches: 45
Deposits: \$4.3 billion
Loans(1): \$7.0 billion

#### Illinois

Branches: 35 Deposits: \$2.4 billion Loans<sup>(1)</sup>: \$5.9 billion

#### Kentucky

Branches: 10
Deposits: \$0.7 billion
Loans<sup>(1)</sup>: \$2.7 billion

 Huntington's top 10 deposit MSAs represent ~80% of total deposits

 Ranked #4 in US for percentage of top 3 deposit share company MSAs

#### Michigan

Branches: 276
Deposits: \$17.0 billion

Loans<sup>(1)</sup>: \$17.0 billion

#### Indiana

Branches: 40
Deposits: \$3.5 billion
Loans<sup>(1)</sup>: \$5.9 billion

#### West Virginia

Branches: 25
Deposits: \$2.1 billion
Loans<sup>(1)</sup>: \$2.1 billion



#### Selected Footprint Economic Highlights

- Combined GDP of 7 state core footprint represents 5th largest economy in the world (2)
- Midwest region currently has more job openings than unemployed workers (3)

#### **Extended Footprint Products**

Asset Finance
Auto
Corporate
Food and Agriculture
Franchise
Healthcare
National Settlements
RV and Marine
Sponsor Finance
Technology Finance



<sup>(1)</sup> Funded and unfunded loan commitments; (2) 2018 IMF and US Bureau of Economic Analysis; (3) As of March 2019 BLS JOLTS report and employment data; Note: State deposit / loan balances as of Mar. 31, 2019; Pending sale of Wisconsin branches expected to close in June 2019

## **Purpose Drives Performance**

## Huntington's approach to shareholder value creation

The best way to achieve our long-term financial goals and generate sustainable, through-the-cycle returns is to fulfill our purpose to make people's lives better, help businesses thrive, and strengthen the communities we serve.

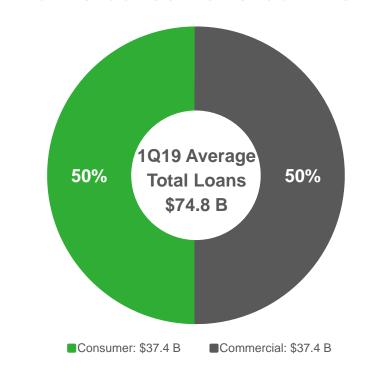
Our success is deeply interconnected with the success of the people and communities we serve.

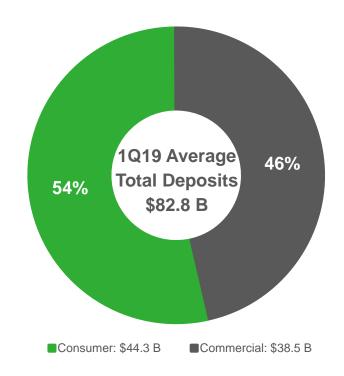




## **Well-Diversified Balance Sheet**

Both a consumer & commercial bank







# Risk Management is at the Core of Our Evolution

Driving reduced earnings volatility, more stable returns, higher capital generation, and stronger shareholder value creation

Board and CEO set the "Tone at the Top"

Significant investment in risk management

"Everyone Owns Risk" culture Disciplined management of credit risk

HBAN has instituted mechanisms to drive a high level of management and shareholder alignment, focusing decision making on **long-term returns** while maintaining our Board-defined **aggregate moderate-to-low risk appetite.** 

- √ Hold-to-retirement requirements on equity grants and awards
  - ✓ Clawback provisions in all incentive compensation plans
- ✓ Equity ownership targets for CEO, ELT, and next ~50 managers
- ✓ Directors / Colleagues collectively represent Top 10 shareholder (~28 million shares)



## **2018 Huntington Strategic Plan**

Vision of top quartile financial performance

**Vision** 

Source of Differentiation:

**Customer Experience** 

**Pillars of Strategic Execution:** 

Category of One (Culture & Brand)
Deepen Customer Relationships
Extend Local Advantage

**Enabling Investments:** 

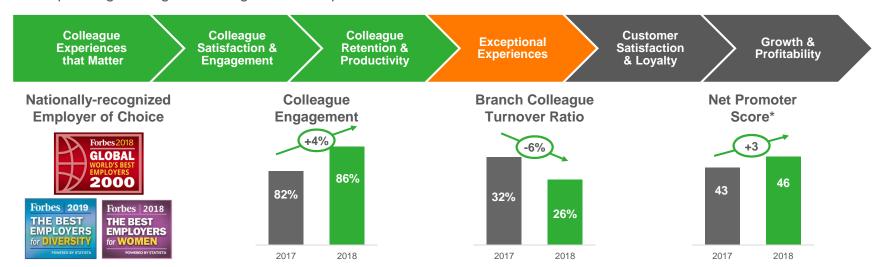
Talent
Digitization
Data & Analytics
Execution (Speed / Simplicity)



# **Investing in our Colleagues**

## Colleagues are key to our brand and our success

- Elevating performance management to performance engagement
- Enhancing physical, mental, and financial wellness and benefits programs
- Raised the minimum hourly wage to \$16 (effective May 2019)
- Expanding colleague learning and development



(A) Huntington

## **Technology Enables Our Strategy**

## Record tech development in 2018; further increases planned in 2019

- Flexible Scale & Security
  - ✓ Next generation data center and cyber secure, flexible, and scalable cloud-based infrastructure
- Efficient Deployment
  - √ Automation and DevOps efficient delivery of new capabilities
- Digitization
  - ✓ Imaging, workflow, robotics and process automation (RPA) driving efficiency
- Agile Solution Development
  - ✓ Innovation and delivery transformation development, learning, and testing
- Architecture
  - ✓ Core bank modernization maintain technology currency and accelerate new product delivery
  - ✓ Service-oriented architecture providing API-based access through enterprise middleware
- Consistent Channel Experience
  - ✓ Consistent customer and colleague access to data and services

Technology investments enable **Customer Experience** strategy by driving process improvement, speed, and simplicity



## **End-to-End Digital Transformation**

## Technology enhancements driving modernized delivery model

#### Improving and Simplifying Sales and Service

#### **Transforming Branch Efficiency**

- ✓ Reducing time to open an account by 40%
- ✓ Paperless origination
- Continued migration of branch deposits to self service

**Customized Segment Portals** 

# Next Gen Acquisition and Deepening

- √ Improved, real-time sales leads
- √ New sales process
- √ Acquisition enabled online

AI / Machine Learning

**Leveraging Data & Analytics** 

Strategically positioned for a

Digital Future

#### **Mobile and Digital Initiatives to Enhance Customer Experience**



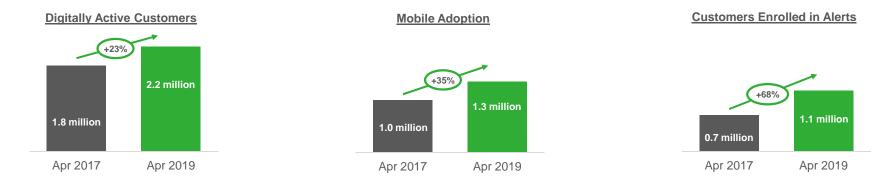
- ✓ Introduced "the Hub" portal (digital and mobile tools, alerts, and insights)
- ✓ Introduced credit/debit card lock
- ✓ Partnered with third-party fintech on spend categorization
- Partnered with third-party firm on updated leads generation capability

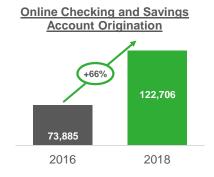
- ✓ Launching AI on Huntington Heads Up (push notification service)
- ✓ Robotic Process Automation Center of Excellence established and currently pursuing multiple opportunities across the organization

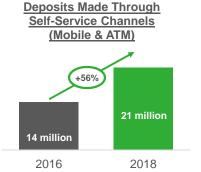


## **Delivery Evolution**

## Customer usage continues migration to mobile and digital channels





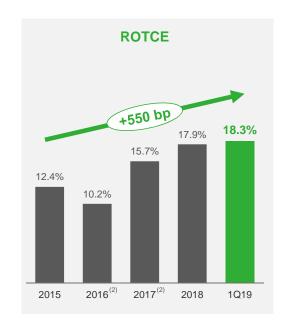


# Driving Top Quartile Financial Performance with Scale, Density, and Efficiency

# Deposit Market Share Rankings Illustrate Franchise Density (1)

	% of Company MSAs			
Company	Top 3	#1		
Wells Fargo & Co.	65.5%	21.4%		
Bank of America Corp.	58.7	11.9		
Capital One Financial Corp.	43.3	16.7		
Huntington Bancshares Inc.	41.1	13.3		
JPMorgan Chase & Co.	38.7	6.9		
BB&T Corp.	37.5	15.8		
SunTrust Banks Inc.	35.9	9.8		
BMO Financial Corp.	35.7	11.9		
Toronto-Dominion Bank	32.9	8.2		
M&T Bank Corp.	32.3	12.3		
U.S. Bancorp	31.1	5.5		
Regions Financial Corp.	29.0	9.1		
PNC Financial Services Group Inc.	28.9	5.7		
Fifth Third Bancorp	27.5	6.9		
KeyCorp	24.2	6.5		







## **Driving Toward a Best-in-Class Return Profile**

Actions taken since 2009 accelerated performance

Focused the Business Model

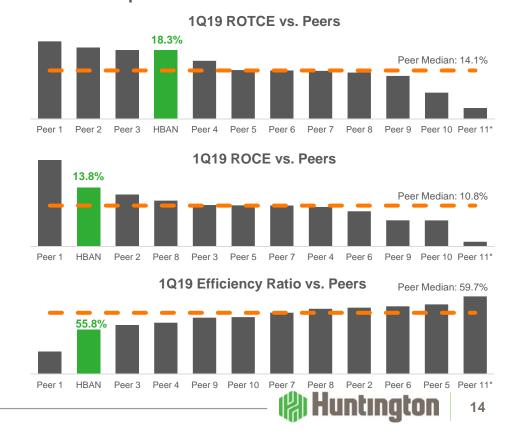
Built the Brand

Invested in the Franchise

Disciplined Execution

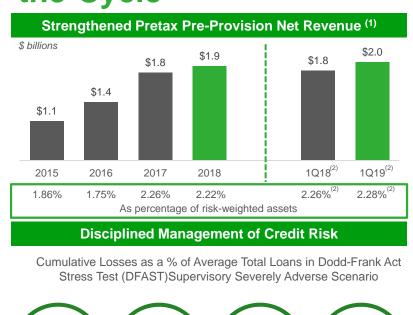
Aggregate Moderate-to-Low Risk Appetite

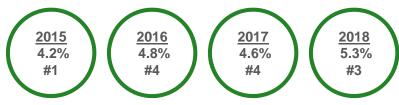
Strong Management / Shareowner Alignment

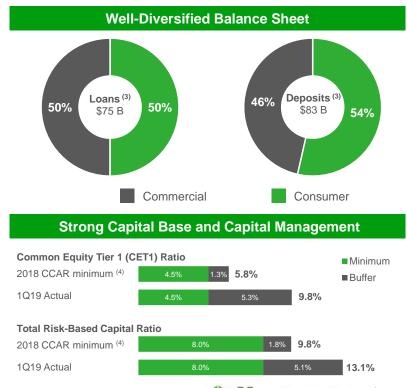


Source: S&P Global Market Intelligence and company reports \*Excludes gain on sale of WP shares

# Positioned for Strong Relative Performance Throughthe-Cycle



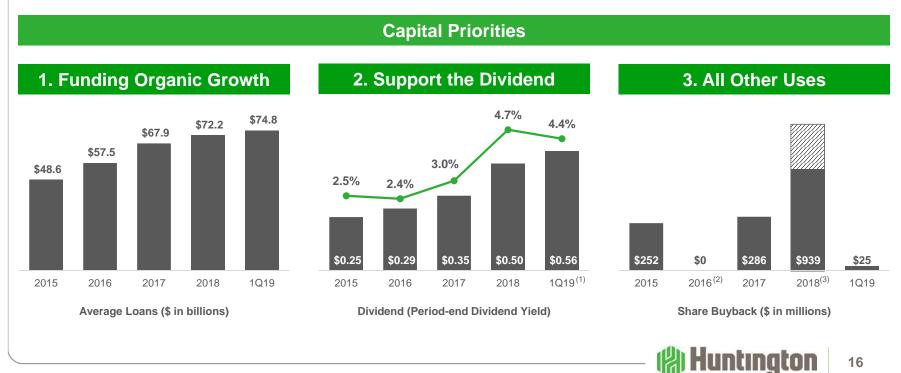






## **Well-Defined Capital Priorities**

Targeting total payout ratio of 70% - 80%, including a dividend payout target of 40% - 45%



<sup>(1)</sup> Annualized (2) Suspended buyback from Jan. 2016 announcement of FirstMerit acquisition through 2016 CCAR cycle

<sup>(3)</sup> Includes \$400 million accelerated share repurchase (ASR) due to the conversion of Series A preferred equity in 1Q18

# 2019 Expectations<sup>(1)</sup> and Long-Term Financial Goals

2019 Full-Year Expectations <sup>(1)</sup>					
Revenue Growth 2018 = \$4.540 billion	4% - 6.5%				
Noninterest Expense Growth 2018 = \$2.647 billion	2% - 3.5%				
Average Loan Growth 2018 = \$72.2 billion	4% - 5.5%				
Average Deposit Growth 2018 = \$80.2 billion	2% - 4%				
Net Charge-offs	< 35 bp				

2019 - 2021 Long-Term Financial Goals					
Revenue Growth	4% - 6%				
Noninterest Expense Growth	Positive Operating Leverage				
Efficiency Ratio	53% - 56%				
ROTCE	17% - 20%				
Net Charge-offs (Average through-the-cycle target range)	35 bp - 55 bp				



## **Important Messages**

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**Strategic focus on Customer Experience** 

### High level of colleague and shareholder alignment

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# **Huntington's Peer Group**

\$ in millions	Total Assets	Total Deposits	Total Loans	Market Capitalization	Price /			5
					Consensus 2018E	Consensus 2019E	Tangible Book	Dividend Yield
PNC Financial Services Group, Inc.	\$392,837	\$271,221	\$232,293	\$58,222	11.2x	10.4x	1.7x	2.9%
BB&T Corporation	227,683	159,766	149,057	36,052	11.0x	10.2x	2.1x	3.4%
SunTrust Banks, Inc.	220,425	162,152	155,233	26,838	10.4x	10.1x	1.6x	3.3%
Citizens Financial Group, Inc.	161,342	123,916	117,615	15,172	8.4x	7.8x	1.1x	3.9%
Fifth Third Bancorp	167,853	123,664	109,842	19,320	9.3x	8.5x	1.4x	3.3%
KeyCorp	141,515	108,175	90,178	16,415	8.8x	8.2x	1.4x	4.2%
Regions Financial Corporation	128,802	95,720	84,430	14,165	8.8x	8.2x	1.5x	4.0%
M&T Bank Corporation	120,025	90,470	88,296	22,175	11.0x	10.4x	2.3x	2.5%
Comerica Incorporated	70,690	54,091	50,302	10,771	8.4x	8.1x	1.6x	3.8%
Zions Bancorporation	69,195	54,535	47,606	7,909	9.6x	9.0x	1.3x	2.8%
CIT Group Inc.	50,782	34,949	38,237	4,603	10.0x	8.8x	0.9x	2.9%
Median	\$141,515	\$108,175	\$90,178	\$16,415	9.6x	8.8x	1.5x	3.3%
Huntington Bancshares Incorporated	\$108,203	\$82,155	\$75,079	\$13,426	9.6x	9.0x	1.7x	4.4%



# **Important Disclosures**

Slide 9:

Enterprise Net Promoter Score is a composite of customer segment metrics weighted by 2018 budgeted revenue:

- (1) Consumer-Retail Banking, JD Power Annual Consumer Retail Study,
- (2) Consumer-Private Bank, HNB Proprietary Satisfaction/Loyalty Survey,
- (3) Small Business, HNB Proprietary Satisfaction/Loyalty Survey,
- (4) Commercial Middle Market, Greenwich Middle Market Satisfaction Study, \$20MM-\$500MM Revenue. Third-party product, service and business names are trademarks and/or service marks of their respective owners. 2018 scores are not audited.



## Reconciliation

# Pretax Pre-Provision Net Revenue (PPNR)

(\$ in millions)		1Q19	1Q18	2018	2017	2016	2015
Net interest income – FTE		\$829	\$777	\$3,219	\$3,052	\$2,412	\$1,983
Noninterest income		319	314	1,321	1,307	1,151	1,039
Total revenue		1,148	1,091	4,540	4,359	3,563	3,022
Less: Significant Items		0	0	0	2	1	3
Less: gain / (loss) on securities		0	0	(21)	(4)	0	1
Total revenue – adjusted	А	1,148	1,091	4,561	4,361	3,562	3,018
Noninterest expense		653	633	2,647	2,714	2,408	1,976
Add: provision for unfunded loans		4	(2)	9	(11)	21	11
Less: Significant Items		0	0	0	154	239	58
Noninterest expense – adjusted	В	657	631	2,656	2,549	2,191	1,929
Pretax pre-provision net revenue (PPNR)	A - B	\$491	\$460	\$1,905	\$1,812	\$1,372	\$1,089
Risk-weighted assets (RWA)		\$85,966	\$81,365	\$85,687	\$80,340	\$78,263	\$58,420
PPNR as % of RWA		2.28%	2.26%	2.22%	2.26%	1.75%	1.86%



### **Basis of Presentation**

#### **Use of Non-GAAP Financial Measures**

This document contains GAAP financial measures and non-GAAP financial measures where management believes it to be helpful in understanding Huntington's results of operations or financial position. Where non-GAAP financial measures are used, the comparable GAAP financial measure, as well as the reconciliation to the comparable GAAP financial measure, can be found in this document, conference call slides, or the Form 8-K related to this document, all of which can be found in the Investor Relations section of Huntington's website, http://www.huntington.com.

#### **Annualized Data**

Certain returns, yields, performance ratios, or quarterly growth rates are presented on an "annualized" basis. This is done for analytical and decision-making purposes to better discern underlying performance trends when compared to full-year or year-over-year amounts. For example, loan and deposit growth rates, as well as net charge-off percentages, are most often expressed in terms of an annual rate like 8%. As such, a 2% growth rate for a quarter would represent an annualized 8% growth rate.

#### Fully-Taxable Equivalent Interest Income and Net Interest Margin

Income from tax-exempt earning assets is increased by an amount equivalent to the taxes that would have been paid if this income had been taxable at statutory rates. This adjustment puts all earning assets, most notably tax-exempt municipal securities and certain lease assets, on a common basis that facilitates comparison of results to results of competitors.

#### **Earnings per Share Equivalent Data**

Significant income or expense items may be expressed on a per common share basis. This is done for analytical and decision-making purposes to better discern underlying trends in total corporate earnings per share performance excluding the impact of such items. Investors may also find this information helpful in their evaluation of the company's financial performance against published earnings per share mean estimate amounts, which typically exclude the impact of Significant Items. Earnings per share equivalents are usually calculated by applying an effective tax rate to a pre-tax amount to derive an after-tax amount, which is divided by the average shares outstanding during the respective reporting period. Occasionally, when the item involves special tax treatment, the after-tax amount is disclosed separately, with this then being the amount used to calculate the earnings per share equivalent.

#### Rounding

Please note that columns of data in this document may not add due to rounding.



## **Basis of Presentation**

#### Significant Items

From time to time, revenue, expenses, or taxes are impacted by items judged by management to be outside of ordinary banking activities and/or by items that, while they may be associated with ordinary banking activities, are so unusually large that their outsized impact is believed by management at that time to be infrequent or short term in nature. We refer to such items as "Significant Items". Most often, these Significant Items result from factors originating outside the company – e.g., regulatory actions/assessments, windfall gains, changes in accounting principles, one-time tax assessments/refunds, and litigation actions. In other cases they may result from management decisions associated with significant corporate actions out of the ordinary course of business – e.g., merger/restructuring charges, recapitalization actions, and goodwill impairment.

Even though certain revenue and expense items are naturally subject to more volatility than others due to changes in market and economic environment conditions, as a general rule volatility alone does not define a Significant Item. For example, changes in the provision for credit losses, gains/losses from investment activities, and asset valuation write-downs reflect ordinary banking activities and are, therefore, typically excluded from consideration as a Significant Item.

Management believes the disclosure of "Significant Items", when appropriate, aids analysts/investors in better understanding corporate performance and trends so that they can ascertain which of such items, if any, they may wish to include/exclude from their analysis of the company's performance - i.e., within the context of determining how that performance differed from their expectations, as well as how, if at all, to adjust their estimates of future performance accordingly. To this end, Management has adopted a practice of listing "Significant Items" in its external disclosure documents (e.g., earnings press releases, quarterly performance discussions, investor presentations, Forms 10-Q and 10-K).

"Significant Items" for any particular period are not intended to be a complete list of items that may materially impact current or future period performance. A number of items could materially impact these periods, including those which may be described from time to time in Huntington's filings with the Securities and Exchange Commission.

